# The New York City Early Intervention Program

For Babies and Toddlers With Developmental Delays or Disabilities

The Earlier The Better



New York City Department of Health and Mental Hygiene Revised April 2015 (Revised Policies Reflect The New York Early Intervention System - NYEIS)

Chapter 1: Referral

#### **New York City Early Intervention Program**

Policy Title:	Effective Date:
Referrals to NYC Early Intervention Program	For All New Referrals Starting
(Post NYEIS)	<b>Staten Island: 7/12/2011</b>
	Bronx: 7/26/2011
	Manhattan: 8/9/2011
	Queens: 8/23/2011
	Brooklyn: 9/7/2011
Policy Number:	Supersedes:
1-A.1	N/A
Attachments:	Regulation/Citation:
• New York City Early Intervention Program	Public Health Law (§ 2542.3)
Referral Form	10 NYCRR 69-4.3(c) Referrals
<ul> <li>Fax Confirmation of Initial Service</li> </ul>	
Coordinator and Important Dates (Form	
Eliminated by NYEIS)	
Welcome Letter for Parents	
FAQ for Parents Regarding Eligibility	
Your Family Rights in Early Intervention	
• Your Rights in Early Intervention - Spanish	

#### I. POLICY DESCRIPTION:

The earliest possible identification of infants and toddlers with disabilities is a primary Early Intervention Program objective. This policy clarifies the Public Health Law (Public Health Law (§ 2542.3) and program regulations 10 NYCRR §69-4.3(c) for referral to Early Intervention Regional Offices or to the Developmental Monitoring Unit. The EIP Referral Form with directions for completion can be found on the New York City DOHMH website at: <a href="http://www.nyc.gov/html/doh/downloads/pdf/earlyint/ei-referral-form.pdf">http://www.nyc.gov/html/doh/downloads/pdf/earlyint/ei-referral-form.pdf</a>.
NOTE:

## • Referrals made by NYC Early Intervention providers must be made via the New York Early Intervention System (NYEIS).

• Instruction for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible	Action
Party	
Primary	1. Required to refer to Early Intervention within two (2) working days
Referral	children, aged birth to 36 months, suspected of having a disability or who
Source	appear at risk for a developmental delay.
	Primary referral sources include:
	Early Intervention provider agencies;
	Hospitals;
	Pediatric and/or primary healthcare providers;

- Day care programs;
- Local health units;
- Local school districts;
- Local social service districts (ACS);
- Public health facilities;
- Early Childhood Direction Centers;
- Operators of any clinic approved under Article 28 of <u>Public Health Law</u>, Article 16 or 31 of the <u>Mental Hygiene Law</u> (PHL § 2541(15), 10 NYCRR § 69-4.1(aj))

#### Note:

- Parents may refer their children to EIP at any time.
- 2. Must refer to EI based on two categories:
  - a. Suspected of having a delay
    - i. The child has a condition with a known likelihood of leading to a developmental delay such as Down syndrome, a birth weight of less than 1,000 grams (2.2 pounds), failure of two hearing screenings or a confirmed hearing or vision loss;
    - ii. Additional conditions provided at 10NYCRR §69-4.3 (e);
    - iii. The results of a developmental screening or diagnostic procedure(s), direct experience, observation, or impression of the child's developmental progress that suggests a possible delay;
    - iv. Parent/caregiver is requesting an evaluation, or has provided information indicating the possibility of delay or disability.

#### Note:

- Children who meet the above criterion should be referred to the Early Intervention Program where they will receive:
  - o Initial Service Coordination (ISC),
  - o A Multidisciplinary Evaluation (MDE), and, if found eligible, an
  - o Individualized Family Service Plan (IFSP).
    - i. All Early Intervention services are at no direct cost to the family.
  - b. At risk for delay:
    - Children who are not suspected of having a disability and do not have a diagnosed condition with a high probability of delay, but are at increased risk for developmental delay because of specific biomedical risk factors or other risk criteria (PHL §2541 (1), 10 NYCRR 69-4.3 (f));
    - ii. Children with substantiated abuse or neglect, in the ACS system;
    - iii. Children evaluated and found not eligible for Early Intervention.

#### Note:

- Children who meet the criteria (in b) should be referred to Developmental Monitoring (DM) in Early Intervention where they will receive:
  - Monitoring of the child's progress using the Ages and Stages

    Questionnaire®. The questionnaire is completed by mail or phone. If

- the questionnaire suggests atypical development, DM will transfer the child, with parental consent, for further assessment.
- 3. The primary referral source does not need written consent from the parent to make a referral to the EIP (see directions for completion of Early Intervention Program referral form). However, a referral cannot be made if the parent objects.
  - a. If a parent objects to the referral, a referral source should:
    - i. Maintain written documentation of the parent's objection and follow-up actions;
    - ii. Provide the parent with the name of the EIP and information on how to make a referral if parent wishes to contact the program in the future;
    - iii. Make reasonable efforts to follow-up with the parent within two (2) months and, if appropriate, refer the child at that time unless the parent objects.

#### Note:

- Referrals must be made to the borough of the child's residence, the Developmental Monitoring Unit or via the ACS Referral Hotline.
- 4. Referrals by non Early Intervention provider referral sources are made to the NYC EIP by :
  - a. Faxing a **Referral Form** directly to the Regional Office (RO) in the borough of the child's residence;
  - b. Calling 311 and asking for "Early Intervention"; or
  - c. Calling the ACS Referral Hotline at 877-885-KIDZ (5439)
    - i. ONLY employees of the Administration for Children's Services (ACS) or agencies contracted with ACS can use this referral method.
      - All ACS referrals must be made using the designated hotline number.
      - Faxed forms are discouraged for ACS referrals.

#### Note:

- A child's referral should be submitted via only one method, fax or phone, not both.
- 5. If the **Referral Form** is faxed, the primary referral sources should keep a copy of the faxed transmittal of the **Referral Form**.
  - a. Primary referral sources are responsible for ensuring the confidentiality of all information transmitted at the time of the referral.
- 6. Referrals made by NYC Early Intervention providers must be made via the New York Early Intervention System (NYEIS)
  - a. From the Home Menu button Click on Create Referral
  - b. Enter mandatory information
    - i. All mandatory fields are indicated by a yellow asterisk
    - ii. Primary Referral Source will be pre-populated with the provider agency name
    - iii. Status assigned field
      - Provider selects "Confirmed Diagnosed Condition" or Suspected of delay for the referral to be routed to

	1 D · 1 00		
	the Regional office		
	Selecting "at risk" or "failed Initial hearing		
	screening" will cause the referral to be routed to		
	Developmental Monitoring		
	iv. The fields in the section below "Informed Parental Consent —		
	The provider agency must make a reasonable attempt to		
	obtain informed parental consent to complete the remaining NYEIS fields under the following categories:		
	• Child Details		
	Communication Exemption (only if applicable)  Supported Delay Referred Details		
	Suspected Delay Referral Details  At Pick and Exilad Nambary Hagging Severning		
	<ul> <li>At Risk and Failed Newborn Hearing Screening Referral Details</li> </ul>		
	• Place of Birth		
	· ·		
	<ul> <li>Primary Care Physician</li> <li>v. When making a referral for a child suspected of having a</li> </ul>		
	disability, a specific Initial Service Coordinator (ISC) or ISC		
	agency may be requested when there is "an established		
	relationship with the child or family" (PHL 25 Title II-A 69 -		
	4.7 (a)).		
	<ul> <li>The request for a specific ISC or ISC agency must be</li> </ul>		
	made in the "Comments" section of the referral in		
	order to be considered.		
	Assignment is determined by the EIP Regional Office  when the referred in received.		
	when the referral is received.		
	c. Save the referral  d. Select the option to "View and submit the child's referral"		
	d. Select the option to "View and submit the child's referral"  Note: From "My Shortcuts" select "My Provider Home Page" Select		
	<b>Note:</b> From "My Shortcuts" select "My Provider Home Page". Select "Referrals" from the Navigation Bar to view a complete list of referrals and		
	their status.		
Early	1. Referrals will be processed within <b>twenty-four (24) hrs of receipt.</b>		
Intervention	a. Any referral made 45 days or less before the child turns three years		
Regional	old is automatically closed in NYEIS (if submitted electronically).		
Office-	Or, will not be entered into NYEIS (if called or faxed in).		
Referral Unit	2. Once the referral is processed, Early Intervention will:		
	a. Assign an ISC Agency in NYEIS		
	i. Indicates specific ISC preference in the "ISC Authorization		
T *4* 1	Page" comments section		
Initial	1. Required to check NYEIS for new request for ISC every business day.		
Service Coordination	2. From the Inbox Menu button- Click "Work Queues" b. Select View: Service Authorization		
Agency	c. Select the task ID of the case to accept/Reject Service Coordinator		
Supervisor	Service Authorization		
	d. Under Supporting Information, select Service Authorization Home		
	Page		
	i. The Service Details section of the Service Authorization		
	Home Page replaces the Fax Confirmation of Initial		
	Service Coordinator and Important Dates Form		

ii. Check the comments section for the municipal assignment of ISC
 e. Under Primary Action, select: Accept/Reject Service Authorization
 i. Enter Provider Name or % (Wildcard), then Search, Select a specific ISC
 • The caseload column listing the # of cases for person will be listed
 Note:
 • The Service Coordination supervisor must call the Regional Office in order to obtain approval to select an ISC other than the one designed in the comments section of the Service Authorization Home page.
 • ISC agencies are required to accept or reject ISC assignment within one

business day of receiving the request.

Early Intervention Regional Office-Referral Unit 3. Send a **Welcome Letter** to the parent of the referred child welcoming the family to the NYC Early Intervention Program, giving the name and telephone number of the ISC and basic information about the EI process, and including a copy of **Your Rights in Early Intervention**.

Date: 6/29/2011

**Approved By:** 

**Assistant Commissioner, Early Intervention** 



## Early Intervention Program Referral Form

FOR	OFF	ICE	HCE	UNII V
TUK.	υгг	ICE	USE	UNLI

Date of Referral

	•						□ Re-open
Employees of the Administration for Children's Services (ACS) or agencies contracted with ACS must Call the Citywide ACS Referral Hotline: (877)-885-KIDZ(5439) to make a referral to the Early Intervention Program							
CHILD'S NAME: (Last, First, Middle)					DATE OF BIRTH: (MM/DD/YY)///_		
	SEX   Male  Female  CHILD'S ADDRESS: (Street, Apt. No.)				CITY:		Zip Code:
	RACE (may select more than one if appl  White Asian Black Native American or  MOTHER'S NAME: (Lost First Middle)			slander	ETHNICITY:  ☐ Hispanic ☐ Not Hispanic  TELEPHONE:		
	MOTHER'S NAME: (Last, First, Middle)  Caregiver or Alternate Contact Name: (Last, First)			_			
N O		C. (Last			□ Cell (	)	
1. REQUIRED INFORMATION	Telephone: ()	 ent 🗆 Fo	oster Parent □ Other, S	Specify:	□ Work (	)	
뎐	REASON FOR REFERRAL (Check only	one)		Present	ing Referral to	Early Inter	vention
Z	☐ EARLY INTERVENTION: Child with a suspected or known developmental dela		Name				
JIRED	disability. Fax to the EIP Regional Office i child's borough of residence:		Agency or Facility	, if any			
REQI	Bronx (718) 410-4504 Brooklyn (718) 722-2998 Manhattan (718) 436,0002		Address (Street, Apt. No)				
+	Manhattan (718) 436-0902 Queens (718) 291-1981 Staten Island (718) 420-5360		City, State, Zip				
	☐ DEVELOPMENTAL MONITORING: Child is developing typically but may be "at risk" for		Telephone         Fax           ()				
	atypical development, or child missed or failed newborn hearing screening. Fax to the Child Find Citywide Office: (347) 396-6987		Referral Source Type: ☐ Community Program or EI Agency ☐ Parent/Family ☐ Foster Care/Other ACS ☐ PCP ☐ Hospital ☐ Other (Specify):				
	Comments:						
		PRIMA LANGI	ARY HOME JAGE:			CHILD I	KNOWN TO ACS:
TAL	CHILD'S DOCTOR:			OR'S TE	LEPHONE:		-
A. WILH INFORMED PARENTAL CONSENT	BIRTH HOSPITAL:			_)	LOCATION:		
= 6 9	BIRTH WEIGHT: Pounds: Ounces: OR Grams:		Gestational: Age: we	eeks	DIAGNOSIS: if known:		
	Consent to Release Information (Only this section requires written parental consent)						
I authorize for a copy of the Multidisciplinary Evaluation (MDE) to be sent to the above signed referring professional (ex: Primary Care Provider)							
e, 6,	Parent Signature				Date	<del>-</del>	
Dogwood IC	Request for ISC C SC ID No.		FOR OFFICE USE ON	ILY I		Approved	I □ Not Approved
Requested IS			Assigned SC		SC ID No.		
Agency	ID No.		Agency		ID No.		
Tel. () _	Fax ()	_	Tel. ()	Fax (	)	<u></u>	_
Reason for IS	C Request		Data Entry		Date/_		
	Questions?	Dial 3	311 and ask for E	arly Int	ervention	_	FIP 11/10

#### **Instructions for Completing the Early Intervention Program Referral Form**

(Please do not fax with the referral form)

#### NOTE TO REFFERAL SOURCE:

ACS Referral Hotline: Child with a suspected of known delay OR Child is typically developing but may be "at risk" for atypical development AND is involved in the ACS Foster Care, Protective Services or Preventative services. Early Intervention Specialists at the ACS Hotline will discuss appropriate Next steps in the Early Intervention process. All ACS referrals must be called in using this designated hotline number. Fax referrals are discouraged for ACS referrals.

Write legibly or type all referral information. The referral form is divided into three (3) sections.

<u>Section 1</u> - Contains information fields that <u>must</u> be included when making a referral to the NYC Early Intervention Program (EIP). Section 1 does not require parental consent to submit this information. <u>This section should be filled out completely for the referral to be accepted.</u>

Note: Family has the right to refuse to have their child referred to EIP.

<u>Section 2</u> - Contains information that should be transmitted only with informed parental consent. Consent can be verbal or taken from another consent form used by the referring agency.

Section 3 - Contains information that requires a parent's written signature on this Referral Form.

Although Sections 2 and 3 require parental consent, the information contained in these sections is important for appropriate routing of the referral and assignment of Initial Service Coordinator (ISC). Therefore, it is recommended that all sections be completed if possible.

**Information on this form must be typed or printed legibly** (other than parent signature in Section 3). Section 1

- 1. Write the child's full name, last name first. Write the child's date of birth in two (2) digit month, day, and year (e.g., 03/25/09).
- 2. Check the box indicating the child's gender and write the full address where the child resides, including the city (or borough) and the zip code.
- 3. Race and Ethnicity. Check the appropriate box for each section. More than one racial designation for a child can be selected.
- 4. Write the name of the child's biological or adoptive mother, last name first. On the right side, write the telephone numbers where the mother can be contacted.
- 5. Write the name of an alternate caregiver (such as the foster parent) or contact person and that person's telephone number. Check the appropriate box to indicate the relationship to the child and specify what that is if "other" is checked.
- 6. **Reason for Referral.** Check Early Intervention, Developmental Monitoring or ACS Hotline. If the child is being referred because there is a particular concern, write that information in the *Comments* box (See Appendix A). **All ACS referrals must be called in using the designated hotline number. Fax referrals are discouraged for ACS referrals.**
- 7. **Person Presenting Referral to Early Intervention**. Write the name, agency or facility (if any), address, telephone and fax numbers of the person referring the child to NYCEIP and completing this form. Check the appropriate box for *Referral Source Type* reflecting the person who is actually making the referral. For example, check the box for Community Program or EI Agency if the person making the referral represents an EI Provider Agency or a community agency (e.g., ECDC). Additional information can be added in the *Comments* box.

#### **Section 2**

- 8. Write the mother's date of birth in two (2) digit month, day and year (e.g., 11/10/82).
- 9. Write the primary language spoken at home. This information will assist in determining whether a bilingual ISC needs to be assigned.
- 10. Check the appropriate box to indicate whether the family is known to ACS.
- 11. Write the name of child's primary health care provider and his/her telephone number.
- 12. Write the name of the hospital in which the child was born and the location, e.g., address, borough or city and state/country.
- 13. Write the child's birth weight in pounds and ounces or grams. Include the gestational age in weeks, if known.
- 14. If the child has a known diagnosis, write that here (e.g., autism, Down syndrome, cerebral palsy, etc.). General concerns can be written in the *Comments* box.

#### Section 3

15. Indicate if a copy of the Multidiciplinary Evaluation (MDE) should be sent to the referring professional *if the parent consents to the release of this information*. *This section requires written parental consent on this form* and no information should be provided without the parent's signature.

#### **Request for ISC**

16. If the person/agency making the referral is requesting a particular initial service coordinator (ISC), write the name of the Service Coordinator (SC), the SC's ID number, the name and ID number of the service coordination agency, and the telephone and fax numbers for the agency. Include the reason for requesting initial service coordination. According to NYS law, a specific ISC or ISC agency can be requested when there is "an established relationship with the child or family." However, the EI Regional Office (RO) determines the assignment of ISC and documents this in the bottom right box on the form.

Note: A specific ISC or ISC agency can be requested when there is an established relationship with the child or family, but assignment is at the discretion of the EI RO.

**NOTE:** If there are questions about completing the form or making the referral, call the EI RO in the borough where the child resides or call 311 and ask for "Early Intervention."

#### Appendix A- Reason for Referral Clarification

Section 1 contains the REASON FOR REFERRAL block. The individual referring the child must indicate whether the child is being referred to EIP in the child's borough of residence. Child Find Developmental Monitoring (DM) or the ACS Referral Hotline. The following indicators should assist with deciding which REASON FOR REFERRAL box to check and where to send the referral.

#### EARLY INTERVENTION: Child with a suspected or known developmental delay or disability.

This referral is sent to the EIP Regional Office (RO) in the child's borough of residence for a Multidisciplinary Evaluation (MDE). Check this box for a child with a developmental delay(s) and/or a diagnosed physical or mental condition with a high probability of a future developmental delay. The child should meet one or more of the following criteria:

- The child has a condition with a known likelihood of leading to a developmental delay such as Down Syndrome, a birth weight of less than 1,000 grams (2.2 pounds), failure of two (2) hearing screenings or has a confirmed hearing or vision loss;
- The results of a developmental screening or diagnostic procedure, direct experience, observation, and perception of the child's developmental progress indicate that he or she is not developing similarly to same age peers; or
- Parent or caregiver is requesting an evaluation or has provided information that indicates the possibility of a developmental delay or disability.

**DEVELOPMENTAL MONITORING:** Child is developing typically but may be "at risk" for atypical development, or child missed or a failed newborn hearing screening or re-screening (not re-screened within seventy-five (75) days). This referral is sent to the citywide Child Find - DM Office. Check this box for a child who missed or failed his/her newborn hearing screening and did not return for follow-up within seventy-five (75) days. Also, check this box for a child who meets one or more of the risk criteria listed below:

Neonatal Risk Criteria	Post-Neonatal Risk Criteria	Other Risk Criteria
<ul> <li>Birth weight 1,000 - 1,500 grams</li> <li>Gestational age less than 33 weeks</li> <li>NICU stay of ten (10) days or more</li> <li>CNS insult/abnormality</li> <li>Asphyxia (5 min APGAR less than 4)</li> <li>Growth deficiency/nutrition problems (e.g., SGA)</li> <li>Presence of Inborn Metabolic Disorder</li> <li>Maternal prenatal alcohol abuse</li> <li>Congenital malformations</li> <li>Hyper- or hypotonicity</li> <li>Hyperbilirubinemia (above 15 mg/d)</li> <li>Hypoglycemia (serum glucose less than 20 mg</li> <li>Maternal prenatal abuse of illicit substances</li> <li>Prenatal exposure to therapeutic drugs with known risk</li> <li>Venous lead level more than 19 mcg/dl</li> <li>HIV infection</li> <li>Maternal PKU</li> </ul>	<ul> <li>Parental developmental disability or mental Illness</li> <li>Suspected/family history of hearing impairment</li> <li>Suspected/family history of vision impairment</li> <li>Other risk criteria identified by referral source (describe)</li> <li>Parental concern re: development</li> <li>Questionable score on Developmental/sensory screen</li> <li>Illness/trauma with CNS Implications and ICU more than ten (10) days</li> <li>Serous Otitis Media within three (3) months</li> <li>Growth deficiency/nutritional problems, F.T.T., iron deficiency</li> </ul>	<ul> <li>No prenatal care</li> <li>Homelessness</li> <li>Questionable score on Developmental/Sensory screen</li> <li>History of child abuse or neglect*</li> <li>No well child care by six (6) months</li> <li>Concern re: parenting due to poor bonding, impairment in psychological/ interpersonal functioning</li> <li>Significant immunization delay</li> <li>Parental drug or alcohol abuse</li> <li>Perinatally/congenitally transmitted Infection (e.g., HIV, hepatitis B, syphilis)</li> <li>Parental developmental disability or mental Illness</li> <li>Other risk criteria identified by referral source (describe)</li> <li>* Referrals of typically developing children in ACS Foster Care who have not been screened should be sent to DM</li> </ul>

Bureau of Early Intervention Manhattan Regional Office 42 Broadway, suite 1027, 10<sup>th</sup> floor New York, NY 10004 P: 212-436-0900 / F: 212-436-0901

Date:		
Dear Parent/Guardian:		
	<b>Eity Early Intervention Program!</b> The Early Intervention Program! The Early Intervention of age who have significant delays in development.	C ( ) 1 C
Your child:	was referred by:	on//
What happens next in Early	Intervention?	
Γhe first person you will mee	in Early Intervention is your Initial Service Coord	inator (ISC). Your Initial Service
	S/he can be reached at:	
The ISC will contact you to so	et up an appointment. At this meeting your ISC will:	

- Explain the Early Intervention (EI) process and answer your questions about the program.
- Explain your rights and responsibilities in Early Intervention.
- Give you a copy of <u>The Early Intervention Program</u>: A <u>Parent's Guide for Children with Special Needs Birth to Age Three.</u> (on-line at: <u>www.health.state.ny.us/community/infants\_children/early\_intervention/parents\_guide/index.htm</u>)
- Collect your child's insurance information or refer you to a Child Benefit Advisor if necessary.
- Help you choose an **Agency** to evaluate your child at no cost to you.

#### The Evaluation

- Your child will have a complete evaluation to find out if s/he has a delay that meets the EIP's eligibility requirements. This is called a **Multidisciplinary Evaluation (MDE)**.
  - o During the evaluation tell the evaluators what your child can do and what you would like him/her to learn.
- Your evaluation team will discuss the results of the evaluations with you. The EIP will review your child's evaluation to ensure quality and may ask the evaluators or you for more information. Children with mild delays are not eligible for Early Intervention.

#### The IFSP Meeting

- If the evaluation shows that your child is eligible for the EIP, an **Individualized Family Service Plan (IFSP)** meeting will be held **within forty-five (45) days from referral**. Your ISC will call you to arrange a date, time and location that is convenient for you.
- The Early Intervention Official Designee (EIOD), and the rest of the team will meet with you to decide how EI will work with you to help your child develop in the best way that he or she can. Your child learns all day long, by doing everyday things. You can help your child during those times. EI is here to help you.
- You may also have the opportunity to meet with our Department's Child Benefit Advisors. They will talk to you about benefits available for your child including health insurance.

#### What should you do next?

- It is very important to **keep all of your EI appointments.** Call your ISC if you cannot keep an appointment or if an evaluator misses an appointment. If you miss appointments and we don't hear from you, we may have to close your child's case.
- Have your child's doctor fill out the medical form that comes with this letter.
- Tell your ISC whenever there is a change in your contact information.
- Visit the NYC DOHMH Early Intervention Program website: Along with information about the Early Intervention Program, you can also find the list of agencies contracted with NYC to provide service coordination, evaluations, and services: <a href="http://www.nyc.gov/html/doh/html/earlyint/earlydirectory.shtml">http://www.nyc.gov/html/doh/html/earlyint/earlydirectory.shtml</a>

**If you have questions your Service Coordinator cannot answer**, you need other help, or you do not receive <u>A Parent's Guide</u> call the Early Intervention Regional Office at 347-396-6182 and ask for an Assistant Director. You can also call the Early Intervention Director of Consumer Affairs at 347-396-6828.

Sincerely,

Director, Regional Office

#### NYC EARLY INTERVENTION PROGRAM

## INFORMATION FOR PARENTS ABOUT ELIGIBILITY QUESTIONS AND ANSWERS

Q: My child was found not eligible for the Early Intervention Program (EIP). S/he isn't doing things like other children his/her age. Why isn't s/he eligible?

**A:** The Early Intervention Program, by law, only provides services for children who have significant delays in development.

It is normal for children to develop skills at different times and at their own pace. For example, one child may start to walk at 11 months while another child starts at 16 months

Difficulties eating new foods and temper tantrums can also be a normal part of early child development.

These children are not eligible for Early Intervention.

## Q: The reports that I got said that my child has a delay. They recommended that s/he gets therapy. But I was told that s/he is not eligible for Early Intervention. How can that be?

**A:** While your child might have a delay, it might not be significant enough for Early Intervention. According to the State Department of Health, a severe delay in communication may be seen when a child has:

- no single words at 18 months,
- fewer than 30 words at 24 months
- no two word combinations at 36 months.

The program does not serve children who are "late talkers" or "late walkers".

Your child might still benefit from therapy. You can bring the reports to your doctor, and ask if your doctor could recommend therapy paid for by your health insurance.

Your Service Coordinator can also help you find low cost therapy services. Some graduate school programs have clinics that provide therapy on a sliding scale. These schools are listed below

#### Q: I am still concerned. What can I do?

**A:** Ask your Service Coordinator for a referral to the EIP Developmental Monitoring. You will be contacted on a regular basis to complete an Ages and Stages Questionnaire (ASQ). This will tell you if your child is still developing within age limits or if he/she should be re-evaluated.

#### **Resources for Parents**

**Low Cost Speech Services** - Many colleges and universities in NYC have free or low-cost speech clinics:

Brooklyn College – 718-951-5186 Lehman College – 718-960-8138 LIU – Brooklyn Campus – 718-780-4122 New York University – 212-998-5230 Queens College – 718-997-2930 Touro College – 718-787-1602 x 200

**Day Care Referrals** - If you are interested in finding day care services, you can call the numbers below:

The New York City Child Care Resource and Referral Consortium: 888-469-5999

#### Child Care Inc.

322 Eighth Avenue, 4th Floor New York, NY 10001 212-929-7604 212-929-5785 (Fax)

#### **Child Development Support Corporation**

352-358 Classon Ave, 2nd Fl Brooklyn, NY 11238 718-230-0056 718-398-6182 (Fax)

#### **Chinese-American Planning Council**

165 Eldridge Street New York, NY 10038 212-941-0030 ext. 597 212-343-9567 (Fax)

#### **Committee for Hispanic Children and Families**

110 William Street, Suite 1802 New York, NY 10011 212-206-1090 212-206-8093 (Fax)

#### Child Care Council of New York, Inc.

12 West 21st Street, 3rd Floor New York, NY 10010 212-206-7818 212-206-7836 (Fax)

**Early Head Start (EHS)** – A community based program for low income families with infants and toddlers and pregnant women. It seeks to enhance the development of very young children and promote healthy family functioning. To locate EHS programs in NYC go to: http://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices

**Early Childhood Direction Centers (ECDC)** - Provide information, referral and support to families and professionals working with children, both typically developing and those with special education needs, ages birth through five.

#### **Bronx Early Childhood Direction Center**

2488 Grand Concourse, Room 405 Bronx, NY 10458 718-584-0658 718-584-0859 (Fax)

#### **Brooklyn Early Childhood Direction Center**

UCP of NYC, Inc. SHARE Center 160 Lawrence Avenue Brooklyn, NY 11230 718-437-3794 718-436-0071 (Fax)

#### Manhattan Early Childhood Direction Center

New York Presbyterian Hospital 435 East 70th Street, Suite 2A New York, NY 10021 212-746-6175 212-746-8895 (Fax)

#### **Queens Early Childhood Direction Center**

Queens Centers for Progress 82-25 164th Street Jamaica, NY 11432 718-374-0002 X 465 718-969-9149 (Fax)

#### Staten Island Early Childhood Direction Center

Staten Island University Hospital 242 Mason Avenue, 1st Floor Staten Island, New York 10305 718-226-6670 718-226-6385 (Fax)

**Resources for Children with Special Needs -** Works for families and children with all special needs, across all boroughs, to understand, navigate, and access necessary services to ensure that all children have the opportunity to develop their full potential.

116 E. 16th Street - 5th floor New York, NY 10003 212-677-4650 212- 254-4070 (Fax)

#### YOUR FAMILY RIGHTS IN EARLY INTERVENTION

The New York City Early Intervention Program (EI) recognizes that the family is an essential part of the early intervention team. The program will do its best to meet the needs of your family and your child. However, you may have concerns that you feel are not being addressed, or disagreements with decisions. Your family has rights that are guaranteed by the Individuals with Disabilities Education Act (IDEA):

- You have the right to say yes or no to having your child screened or evaluated.
- You have the right to choose the evaluator and on-going service coordinator.
- You have the right to say yes or no to any El service without risking your right to other services.
- You have the right to look at and request a change to your child's written record.
- You have the right to keep information about your family private.
- You have the right to be told about and to appeal any possible changes to your child's evaluation or any other early intervention service before changes are made.
- You have the right to take part in and ask other people of your choice to attend all meetings where
  decisions will be made about changes in your child's evaluation or services.
- You have the right to an explanation of how your insurance may be used to pay for early intervention services.
- You have the right to due process (appeal) procedures mediation, impartial hearing or systems complaint to resolve concerns: (\*see below).
- You have the right to use due process procedures if your child is not found eligible for early intervention services.

If you have concerns or do not agree with a decision:.

- First, discuss your concern or disagreement with your Service Coordinator. S/he will explain your options and rights in further detail.
- You can call the Early Intervention Official Designee (EIOD) or an Assistant Director in the Early Intervention Regional Office at the number below:

 Brooklyn:
 Queens:
 Staten Island:

 718 722-3310
 718 480-2249
 718 420-5357

 Bronx:
 Manhattan:

 718 410-4110
 QFGI HÎ -€J€€

• Or, you can call the El Director of Consumer Affairs, Beverly Samuels, at (347) 396-6828.

Due Process – If you still have a concern or disagreement, you can appeal the decision by requesting:

- Mediation This is a way to discuss your concerns and reach agreement with a mediator and the Early Intervention Program. Your Service Coordinator can help request mediation, or you can send a letter to the address below.
- Impartial Hearing This is another way to settle disagreements. It is more formal and carried out by hearing officers who are administrative law judges (ALJs) assigned by the NYS Department of Health. The ALJs make the final decision about the complaint. You can send a letter to address below.
- Systems Complaints This is a way to request that the NYS Department of Health investigate how the Early Intervention Program is working. If you believe that your Early Intervention Official, service provider, or service coordinator is not doing their job under the law (IDEA), you can write to the address below.

#### **Mediation Requests**

Director of Consumer Affairs NYC Early Intervention Program Gotham Center #12, 42-09 28th St.,18th Floor Queens, NY 11101 347 396-6828 (Phone) 347 396-89 77 (Fax)

#### <u>Impartial Hearing or Systems Complaints</u>

NYS Department of Health Bureau of Early Intervention Corning Tower, Empire State Plaza Albany, NY 12237 518 473-7016 (Phone) 518 486-1090 (Fax)

#### Sus Derechos como Padres en el Programa de Intervención Temprana

El Programa de Intervención Temprana de la Ciudad de Nueva York (El) reconoce que la familia es una parte esencial del equipo de intervención temprana. Mientras el programa tratará de hacer todo lo posible para satisfacer las necesidades de su familia y su hijo(a), usted pueda que tenga preocupaciones que sienta que no han sido resultas. Su familia tiene derechos garantizados por el Acta de Educación de Individuos con Incapacidades (IDEA):

- Usted tiene el derecho de decir si o no a una evaluación o examen de su hijo(a)
- Usted tiene el derecho de escoger un evaluador y después que elegibilidad para el Programa sea establecido y un plan de servicios individualizado para su familia sea escrito, un coordinador de servicios
- Usted tiene el derecho de decir si o no, a cualquier tipo de servicio de intervención temprana sin arriesgar su derecho a otros tipos de servicios
- Usted tiene el derecho de examinar y modificar el registro escrito de su hijo(a) bajo el Programa de Intervención Temprana
- Usted tiene el derecho de mantener privada la información de su familia
- Usted tiene el derecho de ser informado de cualquier cambio posible en la evaluación u otros servicios de intervención temprana, antes de que se hagan los cambios.
- Usted tiene el derecho de participar y pedir a otros que participen en todas las reuniones donde se tomen decisiones acerca de los cambios en la evaluación o servicios de su hijo(a)
- Usted tiene el derecho de recibir una explicación de cómo se utilizará su seguro para pagar por los servicios de intervención temprana
- Usted tiene el derecho de usar el proceso debido para resolver quejas (apelación) a través de mediación, audiencia imparcial o quejas sobre el sistema (citados abajo)
- Usted tiene el derecho de apelar si su hijo(a) no es encontrado elegible para recibir servicios de intervención temprana

Si algo le preocupa o esta en desacuerdo con una decisión, hay varias entidades con quien puede hablar.

- Primero, discuta su preocupación o de lo que esta en desacuerdo con su coordinador de servicios.
   El/Ella le explicará sus opciones y derechos con mayor detalle.
- Usted puede llamar al Oficial Designado de Intervención Temprana (EIOD) o a un Asistente de Director en la oficina Regional de Intervención Temprana, del condado donde reside, a uno de los números siguientes:

<u>Brooklyn:</u> <u>Queens:</u> <u>Staten Island:</u> <u>Bronx:</u> <u>Manhattan:</u> 718 722-3310 718 480-2249 718 420-5357 718 410-4110 212 436-0900

O puede llamar a la Directora de Asuntos de Consumidores, Beverly Samuels, al (347) 396-6828.

**Apelaciones** – Si todavía tiene preocupaciones o aun esta en desacuerdo con una decisión tomada, puede apelar la decisión mediante pedir:

- **Mediación** Una forma de discutir sus preocupaciones y llegar a un acuerdo con un mediador y el Programa de Intervención Temprana. Su coordinador de servicios puede ayudarle a pedir mediación, o usted puede mandar una carta a la dirección alistada abajo.
- Audiencia Imparcial Esta es otra forma de resolver desacuerdos. Es más formal y es llevado a cabo por un funcionario de audiencias quien es juez de ley administrativa (ALJ), asignado por el Departamento de Salud del Estado de Nueva York. Estos funcionaros toma la decisión final sobre la queja presentada. Usted puede mandar una carta a la dirección alistada abajo.
- Quejas sobre el Sistema Esta es una forma de pedir que el Departamento de Salud del Estado de Nueva York investigue como el Programa de Intervención Temprana esta trabajando. Si usted cree que el oficial de Intervención Temprana, su proveedor de servicios, o su coordinador de servicios no esa haciendo su trabajo bajo la ley (IDEA), usted puede escribir a la dirección siguiente:

#### Mediación Request

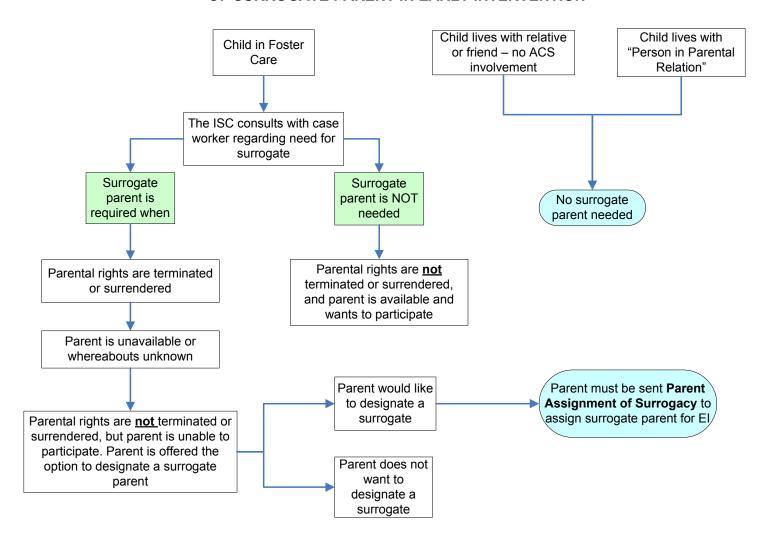
Director of Consumer Affairs
NYC Early Intervention Program
Gotham Center #12, 42-09 28th St., 18th Floor
Queens, NY 11101
347 396-6828 (Tel)
347 396-8977 (Fax)

#### **Impartial Hearing or Systems Complaint**

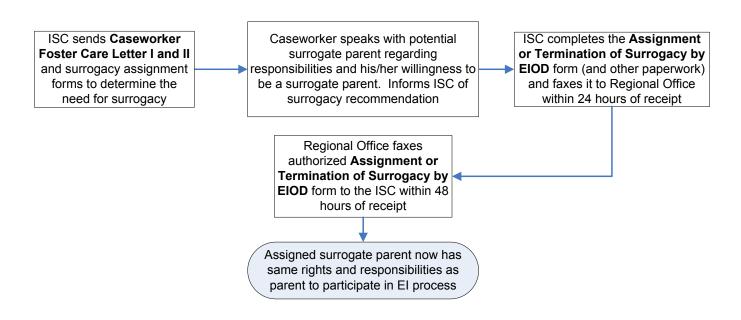
NYS Department of Health Bureau of Early Intervention Corning Tower, Empire State Plaza Albany, NY 12237 518 473-7016 (Tel) 518 486-1090 (Fax)

## Chapter 2: Foster Care and Surrogacy

## NYC EARLY INTERVENTION PROGRAM DETERMINING NEED FOR A SURROGATE PARENT & ASSIGNMENT OF SURROGATE PARENT IN EARLY INTERVENTION



### IF THE APPOINTMENT OF A SURROGATE PARENT IS REQUIRED



#### **New York City Early Intervention Program**

Policy Title: Determining The Need For Assigning A Surrogate Parent	Effective Date: July 1, 2010
Policy Number/Attachment: 2-A	Supersedes: N/A
Attachments: Applicable Forms:  • Fax Confirmation of Initial Service Coordinator and Important Dates  • Referral Form Surrogacy Forms:  • Steps Taken to Determine Need for Surrogate Parent for Children in Foster Care Form  • Foster Care Letter Part I  • Foster Care Letter Part II  • Surrogate Parent Designation by Parent Form.	Regulation/Citation: NYS Regs. 69- 4.15 Children in Care (a) – (k)

#### I. POLICY DESCRIPTION:

The New York City Early Intervention Program (EIP) is committed to ensuring that children in foster care receive a timely Multidisciplinary Evaluation (MDE) to establish eligibility. Once eligibility has been established, an Individualized Family Service Plan (IFSP) meeting will be held within **forty-five (45) days** of referral to the EIP.

When the parent(s)'availability to participate in the Early Intervention (EI) process is limited due to life circumstances, including the child's placement in foster care, the Initial Service Coordinator (ISC) must:

- Facilitate the parent's involvement in the EI process;
- Determine whether the parent will be involved or whether a surrogate parent is needed; and
- Inform the EIP of the need for a surrogate.

**Note:** This policy also applies to instances when a child, already in the EIP, should need a surrogate parent for the first time.

#### II. PROCEDURE:

Responsible Party	Action
Initial	1. Reviews the <b>Referral Form</b> to determine if a child resides with a
Service	biological parent.
Coordinator	<ul> <li>Referral Form – Section 1 – Relation to Child;</li> </ul>
	• Referral Form - Section 1 –Referral Source Type;
	<ul> <li>Referral Form – Section 2 – Child Known to ACS;</li> </ul>
	2. Contacts the Referral Source, ACS and/or the foster care agency to
	determine the availability of the parent.

- a. If the child is not in foster care and there is a "person in parental relation,":
  - i. 10NYCRR69-4.1 (1) (ah) defines parental relation as:
    - the child's legal guardian;
    - the child's standby guardian appointed by the Surrogate Court;
    - the child's custodian; a person shall be regarded as the custodian of a child if he or she has assumed the charge and care of the child because the parents or legally appointed guardian of the minor have died, are imprisoned, are mentally ill, or have been committed to an institution, or because they have abandoned or deserted such child or are living outside the state or their whereabouts are unknown; or
    - Persons acting in the place of a parent, such as a grandparent or stepparent with whom the child lives (person in parental relation), as well as persons who are legally responsible for the child's welfare
  - ii. A person in parental relation may sign all consents, including the Consent for Evaluation.
  - iii. A surrogate parent does not need to be assigned.

**Note**: When a child is a ward of the State, and lives with a foster parent, the child may need a surrogate parent.

- b. For children in **foster care**, the steps described below should be followed in a timely manner.
  - i. All steps must be thoroughly documented on the **Steps Taken to Determine Need for Surrogate Parent for Children in Foster Care Form.**

#### Steps to Determine Need for Surrogate

- 1. Sends to child's Foster Care Caseworker (FCC) the Foster Care Letter Parts I and II within two (2) days of receipt of the Fax Confirmation of Initial Service Coordinator and Important Dates, and Referral Forms for a child in foster care from the Regional Office.
  - a. If the FCC was the primary referral source, the **Foster Care**Letter Part I will:
    - i. Serve as confirmation of the referral to EIP; and
    - ii. Provide the name and phone number of the Initial Service Coordinator (ISC).
  - b. If someone other than the caseworker made the referral (eg: foster parent, child's doctor), the Foster Care Letter Part I will serve as:
    - i. Notification to the FCC that a referral to EI has been made; and
    - ii. Provide the name and phone number of the ISC.
- 2. Calls the FCC **no later than three (3) business days** after the letter is sent to confirm receipt and discuss whether a surrogate parent needs to be appointed.
  - a. If the FCC has not yet received the **Foster Care Letters**, a copy

	must be faxed to him/her.			
	Note:			
	• If the ISC cannot reach the FCC, s/he should speak with a supervisor. If the supervisor cannot be reached, the ISC can contact the RO for assistance.			
	b. Ask the FCC if parental rights have been terminated or voluntarily surrendered.			
	i. If parental rights have been terminated or voluntarily surrendered:			
	• The parent must not be contacted and a surrogate parent must be assigned;			
	• Refer to Policy on Assignment a Surrogate Parent.			
	ii. If parental rights have not been terminated or voluntarily surrendered:			
	• ISC must request that the FCC contact the parent(s) within <b>three (3) business days</b> .			
Foster Care	1. Contacts the parent within three (3) business days of speaking with the			
Caseworker	ISC in order to:			
	a. Notify him/her of the referral to EI;			
	<ul><li>b. Determine whether s/he will participate in the EI process:</li><li>i. If the parent wants to participate in EI, the FCC will:</li></ul>			
	• Inform the ISC and provide the parent's			
	• Inform the ISC and provide the parent's contact information;			
	• Give the parent the ISC's contact information;			
	• Let the parent know that the ISC will be			
	contacting him/her to discuss the parent's			
	participation in the IFSP process or the designation of a surrogate parent.			
	ii. If the parent is unable to participate in EI and wants to			
	designate a surrogate, the FCC will inform the parent			
	that:			
	The ISC will contact him/her; or			
	• S/he can call the ISC; or			
	• S/he can give the name of the surrogate to the			
	FCC who will then convey the information to the ISC.			
	iii. If the parent is unable to participate in EI, and does not			
	want to designate a surrogate, the FCC will:			
	• Contact ISC to discuss who should be			
	designated as a surrogate.			
	iv. If the parent objects to the child's participation in EIP,			
	the FCC will inform the parent that:  • The ISC will contact him/her to discuss EI			
	with them.			
	2. Complete Foster Care Letter Part II and send it to the ISC.			
Initial	If the parental rights have not been terminated:			
Service	1. Receives completed Foster Care Letter Part II from the FCC.			
Coordinator	2. Contacts the parent within <b>three (3) business days</b> of being notified by the			

FCC to discuss the parent's choice to participate in EIP, to assign a Surrogate Parent or to close the child's case:

- a. If the parent would like to participate in EIP:
  - i. Discusses the parent's role in the EI process.
- b. If the parent is unable to participate but would like to designate a specific person to be the surrogate parent:
  - i. Completes the **Surrogate Parent Designation by Parent Form** with the name provided by the parent (or by the caseworker on behalf of the parent); and
  - ii. Sends the form to the caseworker to complete with the parent; or
  - iii. Sends the **Surrogate Parent Designation by Parent Form** to the parent for completion along with a self-addressed, stamped envelope and instructions to complete and return the form to the ISC as soon as possible.
- c. If the parent notifies the caseworker that s/he objects to the child's participation in EI:
  - i. Discusses the EIP with the parent. If the parent continues to object to the child's participation in EIP:
    - Notifies the FCC that the parent continues to object or if the ISC was unable to reach the parent;
    - Closes the Case (see Closure Policy).

Approved By:	Date:	4/28/2010
<b>Assistant Commissioner, Early Intervention</b>		

#### **New York City Early Intervention Program**

Policy Title: Assignment of Surrogate Parents	Effective Date: July 1, 2010
Policy Number/Attachment: 2-B	Supersedes: N/A
<ul> <li>Attachments:</li> <li>Steps Taken to Determine Need for Surrogate Parent for Children in Foster Care</li> <li>Surrogate Parent Designation by Parent Form</li> <li>Foster Care Letter Part I</li> <li>Foster Care Letter Part II</li> <li>Assignment or Termination of Surrogate Parent Assignment by EIOD</li> <li>Child Information Change Form</li> </ul>	Regulation/Citation: NYS Regs. 69-4.16 (c) -(f), (i), (j), (k)

#### I. POLICY DESCRIPTION:

Once the need for a surrogate has been established by the Initial Service Coordinator (ISC) or Ongoing Service Coordinator (OSC) and Foster Care Caseworker (FCC), the surrogate parent must be named and appointed by the Early Intervention Regional Office. An evaluation agency may not conduct the Multidisciplinary Evaluation (MDE) if a child's parental status is unknown.

The surrogate parent may not be an employee of any agency involved in the provision of EI or other services to the child, including staff from the New York City Administration for Children's Services (ACS) or the foster care agency serving the child. A foster parent is not considered to be a "person in parental relation" and technically is not an employee of a foster care agency. Therefore, a foster parent may be selected as the surrogate parent after consultation with the FCC or another representative from the foster care agency.

Other choices for surrogate parent are:

- a person voluntarily designated by the parent;
- a relative who has an ongoing relationship with the child;
- a friend of the parent who has an ongoing relationship with the child; and
- if no suitable individual is identified, a qualified volunteer.

The surrogate parent has the same rights and responsibilities as the parent in the Early Intervention Program (EIP) and represents the child in all matters related to:

- screening, evaluation, and assessment of the child;
- development and implementation of the IFSP, including six (6) month and annual

reviews;

- the ongoing provision of EI services;
- the right to request mediation or an impartial hearing in the event of a dispute; and
- any other rights accorded to families in the EIP.

#### II. PROCEDURE:

Responsible Party	Action				
Initial/Ongoing	If the parent rights have been terminated, voluntarily surrendered,				
Service Coordinator	or the parent cannot be contacted (See Determining Need for a				
	Surrogate Parent):				
	1. Faxes the following documents within two (2) business days				
	of receiving Foster Care Letter Part II from the FCC, to the				
	Assistant Director/EIOD:				
	Steps Taken to Determine Need for Surrogate Parent				
	for Children in Foster Care;				
	• Foster Care Letter Part I;				
	• Foster Care Letter Part II;				
	• Child Information Change Form (when needed); and				
	• Assignment or Termination of Surrogacy by EIOD.				
	<ul> <li>If the parental rights have not been terminated:</li> <li>2. Faxes the following documents within two (2) business days of contacting the parent, and receiving Foster Care Letter Part II from the FCC, to the Assistant Director/EIOD:</li> <li>Steps Taken to Determine Need for Surrogate Parent for Children in Foster Care;</li> </ul>				
	<ul> <li>Foster Care Letter Part I;</li> </ul>				
	• Foster Care Letter Part II;				
	<ul> <li>Assignment or Termination of Surrogacy by EIOD;</li> </ul>				
	Child Information Change Form (when needed); and				
	• Surrogate Parent Designation by Parent Form (if the				
	parent decided to designate a surrogate).				
	parent decided to designate a surrogate).				
Regional Office	1. Reviews the submitted information and indicates his/her				
Assistant	approval of the surrogate assignment by signing the				
Director/EIOD	Assignment/Termination of Surrogacy by EIOD.				
	2. Faxes it to the ISC within two (2) business days of receipt.				
Initial Service	1. Receives approved Assignment/Termination of Surrogacy by				
Coordinator/Ongoing					
Service Coordinator	2. Meets with surrogate parent to obtain consents.				

	3. Faxes approved Assignment/Termination of Surrogacy by					
	<b>EIOD Form</b> to the Evaluation Agency with ISC paperwork:					
	a. Refer to the Initial Service Coordinator					
	Responsibilities Policy.					
<b>Evaluation Site</b>	1. Receives the approved <b>Assignment/Termination of</b>					
	Surrogacy by EIOD form with the ISC packet of forms from					
	the ISC.					
	a. The surrogate parent is now authorized to sign the					
	Consent for Evaluation and other consents that parents would sign.					
	b. The evaluation process can proceed.					
Initial Service	At the conclusion of the IFSP meeting:					
Coordinator	a. Ensures that the OSC and all service providers receive a					
	copy of the approved Assignment/ Termination of					
	Surrogacy by EIOD form with the IFSP.					
Initial Service	If a change in surrogate parent is necessary:					
Coordinator/Ongoing	1. The Service Coordinator does not need to reissue the <b>Foster</b>					
Service Coordinator	Care Letters Part I and Foster Care Letters Part II.					
	2. The SC must:					
	Complete a new Assignment/Termination of Surrogacy by FIOD and Child Information Change					
	Surrogacy by EIOD and Child Information Change Form;					
	Obtain the EIOD's written authorization, and send the					
	approved forms to all service providers; and					
	• Send the Assignment/Termination of Surrogacy by					
	<b>EIOD Form</b> to the newly assigned surrogate parent,					
	Foster Care Caseworker, and the evaluation agency					
	and/or service provider(s) (as needed).					
	Notes					
	Note: - If, at any time, the birth parent wants to assume responsibility, the					
	SC should complete a new <b>Assignment/Termination of</b>					
	Surrogacy by EIOD and Child Information Change Form,					
	obtain the EIOD's written authorization, and send the approved					
	forms to all service providers.					
	- If, while the child is receiving EI Services, there is a need to newly					
	assign a surrogate parent:					
	• Refer to the <b>Determining the Need for Assigning a</b>					
	Surrogate Parent Policy for the appropriate steps to					
	follow.					

Ju (	$(\mathcal{C})$	
Approved By:		<b>Date:</b>
Assistant Commissioner Ear	rly Intervention	

\_4/28/2010\_\_\_\_

#### New York City Early Intervention Program

<b>Policy Title: Foster Care Information in Child</b>	Effective Date:
Records	July 1, 2010
Policy Number/Attachment:	Supersedes: N/A
2-C	
Department/Unit: Bureau of Early Intervention	Regulation/Citation: Early
	Intervention Program &
	Administration for Children's Services
	Agreement; State Department of
	Health Guidance 2000

#### I. POLICY DESCRIPTION:

At the inception of the New York City Early Intervention Program (EIP) in 1993, EIP and the Administration for Children's Services (ACS) agreed upon a policy regarding children's addresses. Early Intervention (EI) records would contain the names, addresses, and telephone numbers of foster care agencies but not the addresses or phone numbers of foster parents. This procedure prevented parents, who have the right to review their child's records, from obtaining information that might otherwise be unavailable to them. Subsequently, State Department of Health (SDOH) provided guidance in a letter dated January 27, 2000, that it is permissible to maintain foster home contact information in EI files, if it is removed prior to releasing foster children's EI records to parents.

#### II. PROCEDURE:

Responsible	Action				
Party					
Service	Foster Care Information Maintenance				
Coordinators/	1. Foster home contact information is maintained in EI files,				
Regional	a. Names, addresses and other identifying information of foster				
Office Staff	parents can be used on all EI forms and paperwork. This				
	includes:				
	i. Referral form;				
	ii. All consent forms;				
	iii. Initial, Review and Annual Individualized Family				
	Service Plan (IFSP); and				
	iv. The <b>Family Information Form</b> in the "Child Lives				
	With" section.				
	2. Foster care agency information will be documented where appropriate				
	on all EI forms. Foster care agency information includes but is not				
	limited to:				
	a. Agency name, address, telephone and fax numbers; and				
	b. Caseworker name and telephone number.				

#### Request for Records for Children in Foster Care

- 1. A record of a child in foster care is requested by a parent:
  - a. Identifying information of a foster care placement (name, phone number, and address) **must** be removed by the sending party (through the use of a black marker or white redaction tape, and subsequent photocopying) prior to release of any records to the parent.
    - i. Identifying information must be completely obscured and not readable.

#### Note:

- Upon request, the service coordinator (SC) should share all records with the Foster Care Caseworker (FCC), including, but not limited to: Evaluations; IFSPs; and Progress reports.
- The SC should also invite the ACS/FCC to IFSP meetings and scheduled conferences.

m Cu	)		
Approved By:		Date:	5/28/2010
Assistant Commissioner, Early Intervention	n		_

## **SURROGACY FORMS**

## STEPS TAKEN TO DETERMINE NEED FOR SURROGATE PARENT FOR CHILDREN IN FOSTER CARE

Child's Name:(Last)	EI #
· /	(First) t complete this form, keep a copy in the child's case file and send a co the Regional Director/EIOD
Parts I and II to the child's Foster	Fa child in foster care, the SC must send the Foster Care Letter Care Caseworker (FCC). Intervention and has been removed from the home, the SC must I and II to the child's FCC.
2. The SC must call the FCC to dis who it should be.  Date of phone call to FCC:/Result of discussion:	ccuss whether a surrogate parent needs to be appointed and, if so,
<b>Surrogate Parent Designation By</b>	al Director/EIOD the Foster Care Cover Letter Part II;  y Parent form (if done); completed Assignment or Termination ld Information Change Form (if needed); and a copy of this
of the surrogate by signing the form  Date approved://	Il review the information submitted and indicate his/her approval and returning it to the SC.  Surrogacy by EIOD form received from Regional
5. The SC will send copies of the a service providers, and the FCC.  Date copies of this form sent to the Comments:	approved form to the surrogate parent, the evaluation agency/or eabove:/

#### INSTRUCTIONS FOR COMPLETION

## STEPS TAKEN TO DETERMINE NEED FOR SURROGATE PARENT FOR CHILDREN IN FOSTER CARE

The Initial Service Coordinator (ISC) must use this form to document the steps taken to assess the need for a surrogate parent for a child in foster care. When completed, a copy should be kept in the service coordinator's case record and a copy sent to the Regional Director/EIOD. Refer to the Surrogate Parent Assignmen t Process for guidance in following the steps outlined on this form.

Sections 1, 2 and 3 document the steps the ISC must follow from referral through possible assignment of a surrogate parent. A copy of this form completed through Section 3, with the other forms listed in this section, must be sent to the EIOD/Regional Director when completed.

When this form is completed through Section 5, copies of this form and the approved **Assignment of Surrogacy by EIOD** must be sent by the ISC to the:

- Surrogate parent
- Evaluation site
- Foster Care Caseworker

**NOTE:** If, due to a change in life circumstances, a child currently participating in the Early Intervention Program needs to have a surrogate parent assigned for the first time, all of the steps noted in this form must be taken by the Ongoing Service Coordinator.

#### NYC EARLY INTERVENTION PROGRAM

#### FOSTER CARE LETTER PART I

RE: Child's Name (Last, First):			
EI #: DOB: / /			
Foster Care Agency:			
Address:			
Date:/			
Dear:			
Name of Foster Care Caseworker			
The above-named child, who is in foster care with your agency, has been referred to/is participating in the NYC Early Intervention Program (EIP) by for service coordination, evaluation, and possible therapeutic services. Please complete the attached <b>Foster Care Letter Part II</b> and return it to me within three (3) business days.			
If, when you contact the parent(s) to inform her/him of the EIP, the parent indicates a desire to participate in the Early Intervention process, please provide me with the contact information for the parent. You should also share my contact information with the parent. If I cannot reach the parent or if the parent does not contact me within three (3) business days, I will contact you.			
<ul> <li>If the parent is unable to participate but would like to designate someone to be a surrogate parent, please proceed in one of the following ways:</li> <li>If the parent wants to speak with me to discuss the designation, I will contact him/her or s/he can contact me. If I am not able to speak with the parent within three (3) calendar days, I will be in touch with you.</li> <li>If the parent prefers to address the designation process with you, please contact me so that I can complete the Surrogate Parent Designation by Parent form with the name provided to you by the parent or send you the form to complete and return. If the parent does not designate a surrogate, the EIP will assign a surrogate parent with your input, as provided for in Article 25 of the New York State Public Health Law.</li> </ul>			
If parental rights have <b>not</b> been terminated or voluntarily surrendered <b>and</b> the parent objects to the child's participation in the EIP, check the appropriate box on the <b>Foster Care Letter Part II</b> and return it to me immediately so that I can follow up with the parent. If the parent continues to object, we will close the EI case and send you a copy of the case closure form.			
I will be calling you to discuss the possible need for a surrogate parent and who your agency thinks would be most appropriate if a surrogate parent is required and not designated by the parent.			
If you have any questions, I can be reached at ()			
Sincerely,			
SC Signature:			
Print Name:			
Agency/address:			

#### INSTRUCTIONS FOR USE

#### FOSTER CARE LETTER PART I

• The **Initial Service Coordinator (ISC)** must send this letter and the **FOSTER CARE LETTER PART**II to the foster care agency within two (2) days of receipt of the referral when a child who is in foster care has been referred to the NYC Early Intervention Program (EIP).

If the referral source was someone other than the ACS or Foster Care Caseworker (FCC) (such as the foster parent or a primary health care provider), this letter serves as a way of informing the foster care agency of the child's referral to the EIP. If the FCC made the referral, this letter serves as confirmation of EIP's receipt of the referral.

The ISC must monitor the time frames to ensure that the child receives a timely evaluation.

• The Ongoing Service Coordinator (OSC) must send this letter and the FOSTER CARE LETTER PART II to the foster care agency within two (2) days of notification that a child currently receiving Early Intervention services has been placed in foster care

The letter informs the FCC of the steps required for the child to continue the Early Intervention (EI) process. It also specifies the time frames for the FCC's responsibilities and response to the service coordinator.

## NYC EARLY INTERVENTION PROGRAM FOSTER CARE LETTER PART II

RE:	Child's Name (Last, First):			
EI #:		DOB: / /		
Foster	Foster Care Agency:			
Addre	ess:			
Dear_	(Name of Service Coordinator)	Date:/		
	Parental rights have been terminated or surrendered. Surrogate Parent assignment is necessary.  OR			
	I have attempted to contact the parent(s) of the above	-named child to discuss the referral to the NYC Early		
	Intervention Program.			
	The parent(s) responded/did not responded	nd in the following manner (check one):		
	Response received - parent wants to participate in Contact the parent (parent's name) reach the parent, contact me so that I can assist.	the IFSP processat () If you cannot		
	Response received - parent is unable to participate in the IFSP process and wants to designate someone to be the surrogate parent. Contact the parent (parent's name) at ()  If you cannot reach the parent, contact me so that I can assist.			
	be the surrogate parent. Parent stated that s/he wil	in the IFSP process and wants to designate someone to call you by/ to discuss the designation. If all the parent (parent's name) ne.		
		e in the IFSP process and wants to designate someone to rogate parent designation form, and I will return the form to		
	Response received - parent is unable to participat surrogate parent. A surrogate parent is needed.	e in IFSP process and did <u>not</u> designate someone to be the		
	No response from parent. Surrogate parent is needed.			
		articipation in the Early Intervention process. Contact		
Name	of Foster Care Caseworker:			
Phone	#:	Fax#:		
Name	of Supervisor	Phone #:		

#### INSTRUCTIONS FOR COMPLETION

#### FOSTER CARE LETTER PART II

To determine whether a Surrogate Parent is needed:

- If parental rights have been terminated or voluntarily surrendered, <u>do not attempt to contact</u> the parent. The Service Coordinator (SC) should consult with the Foster Care Caseworker (FCC) to determine who would be an appropriate surrogate parent.
- If parental rights have <u>not</u> been terminated or voluntarily surrendered, the FCC must make a good faith effort to contact the parent to discuss whether s/he wants to be involved or wishes to designate a surrogate parent

After the attempt to contact the parent(s) [refer to the **Surrogate Parent Assignment Process** for guidelines] the FCC must use this form (**Part II**) to notify the SC of the response or lack of response by the parent(s) by checking the appropriate boxes.

When the parent wants to participate in the process, the SC should contact the parent to discuss his/her involvement. The parent may also contact the SC. If the contact between the parent and SC does not occur within three (3) business days, the ISC should immediately call the FCC to discuss whether the assignment of a surrogate parent has become necessary and if so, who should be assigned.

If the parent wants to designate a surrogate parent, the SC should contact the parent or the parent may contact the ISC. When the parent(s) wants to call the SC to discuss the designation of a surrogate parent, the FCC should give the parent(s) a deadline of three (3) business days by which s/he must make the call. If the contact between the parent and SC does not occur within three (3) business days, the SC should immediately call the FCC to discuss whether the assignment of a surrogate parent has become necessary and, if so, who should be assigned. Alternately, the parent can tell the FCC who s/he would like designated, and the FCC can provide the name of that person to the SC or complete the **Surrogate Parent Designation by Parent** form and return it to the SC.

When the SC sends the Foster Care Letter P art I to the FCC, the Foster Care Letter Part II should be attached

#### NYC EARLY INTERVENTION PROGRAM

#### SURROGATE PARENT DESIGNATION BY PARENT

RE: Child's Name (Last, First):				
EI #:	DOB:	/ /		
I,(Print Full Note that the NYC Early Intervention Program in the NYC Early Intervention I	ent of the above-named chi	ld. I acknowledg	ge that I am unable t	o participate
<ul> <li>I understand that:</li> <li>I may voluntarily designate parent. That is someone who unable to do so.</li> <li>This person may not be an enderstand that I can withdom</li> </ul>	mployee of any agency what are change this designation	nich provides sention at any time	rvices to my child.	
I hereby designate(Surrog	ate's Full Name)	(Rel	lationship)	
Surrogate's Address:				
Surrogate's Telephone Number:	Home () Work: () Cell: ()			
(Signature of Parent)		Date:	_//	
** Check if applicable:				
This form was completed by:				
The name of the surrogate parent wa	(Name and Title) as provided by the parent d		ne conversation with	an EI staff

member or with the foster care caseworker (FCC). Therefore, no parental signature could be obtained.

#### INSTRUCTIONS FOR COMPLETION

#### SURROGATE PARENT DESIGNATION BY PARENT

**NOTE:** This form need only be used when parental rights have <u>not</u> been terminated or voluntarily surrendered. If parental rights have been terminated or surrendered, the parent(s) should not be contacted.

This form is to be completed by:

- The parent or
- An NYC Early Intervention Program (EIP) staff person or a Foster Care Caseworker (FCC) when they have information provided by the parent who is unable to participate in the IFSP process or make decisions about the EIP and would like to designate a particular person to serve as the surrogate parent.

For children in foster care, the address of the person designated by the parent may be confidential and in those cases, should not be shared with the parent. In addition, if at any time the parent requests to withdraw or change his/her designation, the service coordinator should notify the FCC.

The service coordinator (SC) is responsible for ensuring that the parent has been offer ed the option of voluntarily appointing a surrogate parent. However, the parent is not required to designate a specific person. (If the parent does *not* name a surrogate parent, the SC will follow the surrogacy procedures described in the **Determining the Need for Assigning a Surrogate Parent policy**.)

The SC must keep a copy of this form in the child's case record and send a copy to:

- The Regional Director/EIOD
- The evaluator(s)
- The service provider(s).

## NYC EARLY INTERVENTION PROGRAM

# ASSIGNMENT or TERMINATION OF SURROGACY BY EIOD

RE: Child's Name (Last, First):		
EI #:	DOB: / /	
Foster Care Agency:		
Caseworker:		
To: Assistant Regional Director/EIOD:	Date:/	
☐ ASSIGNMENT		
After consulting with the above Foster Care Caseworker, it has	as been agreed that	
Print Name of Surrogate Parent	Relationship to Child	
may be assigned as the surrogate parent for the above-named (EIP) with her/him, and s/he is willing to be the child's surrog the surrogate parent in the EIP. <b>Child Information Change</b> I	ate parent. I have explained the rights and responsibilities of	
☐ TERMINATION		
Name of Surrogate: is terminated as of/	currently assigned. This assignment will need to be	
Please assign the following person for the reas attached.	sons indicated below. Child Information Change Form is	
Print Name of New Surrogate REASON FOR CHANGE IN SURROGACY:	Relationship to Child	
No new surrogate assignment is necessary; the parent is now available and wants to participate. Child Information Change Form is attached.		
Signature of Service Coordinator		
Print Name	Telephone Number:	
Telephone Number:	Fax Number	
Approved Denied		
EIOD Signature:	Date:/	

#### INSTRUCTIONS FOR COMPLETION

#### ASSIGNMENT or TERMINATION OF SURROGACY BY EIOD

#### Initial Service Coordinator (ISC)

- The ISC must obtain the information requested and complete this form after consultation with the Administration for Children's Services (ACS) or the foster care agency involved with the child.
- The ISC must send the completed form to the Regional Director/EIOD for approval <u>before the surrogate</u> parent may sign **any consents** and the evaluation can be initiated.
- After a surrogate parent is assigned, that person is authorized to sign all consents that a parent would sign.

A foster parent may be assigned as a surrogate parent <u>only after consultation with ACS or the foster care agency.</u> Other possible choices for surrogate parent are:

- a person voluntarily designated by the parent (use the **Surrogate Parent Designation by Parent** form)
- a relative or friend(s) of the parent who has an ongoing relationship with the child
- if no suitable individual is identified from these choices, a qualified volunteer.

Refer to the Surrogate Parent Assignment P rocess for more information on the selection of a surrogate parent.

## Ongoing Service Coordinator (OSC)

- 1. When reviewing the IFSP at the Six (6) Month or Annual Review or at other appropriate times, the EIOD shall, in consultation with the foster care caseworker, determine whether there have been any changes in circumstances that warrant a review of the appointment of a particular surrogate parent. If a change in surrogate parent is found to be necessary, the EIOD will appoint a new surrogate and will indicate the termination of the previous surrogate parent on the **Assignment/Termination of Surrogacy by EIOD** form.
- 2. When a child, already in the Early Intervention Program should need a surrogate parent for the first time due to changes in life circumstances, the SC should complete this form, along with the other necessary surrogacy forms. Refer to the **Determining the Need for a Surrogate Parent Policy**, and the **Assignment of a Surrogate Parent Policy**.

The SC must complete a **Child Information Change Form** and submit it with the **Assignment/Termination of Surrogacy by EIOD** form whenever there is a change in the surrogate parent assignment.

**NOTE**: When the child is not in foster care, his/her birth or adoptive parents are unavailable, and the child has no one in parental relation, the Regional Director/EIOD shall appoint a qualified surrogate parent.

The surrogate parent assignment may be changed at any time upon written request by the birth or adoptive parent(s), the surrogate parent or the Regional Director/EIOD. The SC must keep a copy of the approved form in the child's case record and send copies to the evaluation site and/or all service providers.

Chapter 3: Before the Individualized Family Service Plan (IFSP)

# **New York City Early Intervention Program**

Policy Title: Initial Service Coordinator Responsibilities- (Post NYEIS)	Effective Date: For All New Referrals Starting Staten Island: 7/12/2011 Bronx: 7/26/2011 Manhattan: 8/9/2011 Queens: 8/23/2011 Brooklyn: 9/7/2011
Policy Number: 3-A.1	Supersedes: N/A
<ul> <li>Attachments:</li> <li>Consent to Initial Service Coordination Form</li> <li>Surrogate Parent Assignment by EIOD Form (if applicable)</li> <li>Consent to Release/Obtain Information Form</li> <li>Family Information Form (eliminated by NYEIS)</li> <li>Insurance Information Form (eliminated by NYEIS)</li> <li>Information and Parental Consent for Use of Insurance to Cover Early Intervention Services (NEW)</li> <li>Parent Refusal to Provide Insurance Information Form (if applicable)</li> <li>"Your Rights in Early Intervention"</li> <li>Reason for Delay in Evaluation Completion/MDE Submission Form (if applicable)</li> <li>Family Concerns, Priorities, and Resources Form</li> </ul>	Regulation/Citation: NYCRR 69-4.7(a) (b)

#### I. POLICY DESCRIPTION:

"Upon referral to the Early Intervention official of a child thought to be an eligible child, the early intervention official shall promptly designate an Initial Service Coordinator ....... The Initial Service Coordinator shall promptly arrange a contact with the parent in a time place and manner reasonably convenient for the parent and consistent with applicable timeliness requirements." NYS Regs 69-4.7 (a) (b).

#### **Note:**

• Instruction for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible	Action
Party	
Initial	1. Check NYEIS for new assigned cases every business day by clicking on the My Cases
Service	Menu Button – Click to select the "Case Reference" for the case you wish to work on.
Coordinator	a. Selecting the "Case Reference" will navigate to the "Integrated Case Home
(ISC)	Page"
	<ul> <li>Note the referral date (displayed as the "Child's Integrated</li> </ul>

Case Start Date")

- NYEIS automatically tracks the 45-day clock.
- The end date of ISC service authorization is pre-calculated as the 45<sup>th</sup> day
- ii. Click on the "Case Reference" under the service coordination service authorizations section to see:
  - ISC units authorized under the "Service Details Section"

Note: The **Assignment of Initial Service Coordinator and Important Dates Form** is eliminated by NYEIS

2. Contact the parent/caregiver within **two (2) days of the child's referral to the Early Intervention Program** in order to set up an appointment at a time and place convenient to the parent. The appointment must take place within **seven (7) calendar days** from referral.

#### Note:

• In all contacts with the family, emphasizes that Early Intervention (EI) is a family-centered program designed to enhance the capacities of families to meet their child's needs, with services provided in the child's natural environment.

#### <u>Initial Meeting with the Parent(s)/Caregiver(s):</u>

- 1. Introduce the role of the Service Coordinator (SC) to the parent/caregiver;
- 2. Give a brief overview of the NYC Early Intervention Program (EIP):
  - a. Provides a copy of **Your Rights in Early Intervention**;
  - b. Informs parents of their rights and responsibilities in the EIP:
    - i. Explains the voluntary nature of the EIP.
- 3. Provide a copy of the SDOH booklet The Early Intervention Program: A Parent's Guide:
  - a. Review the EI process with the parent(s) and their rights to due process;
  - b. Copies of this handbook in English can be obtained from the State Department of Health by writing to Publications, NYS Department of Health, Box 2000, Albany, New York 12220, and requesting "A Parent's Guide," Code #0532. Please note that this handbook is available in multiple languages. Go to:

www.health.state.ny.us/forms/order\_forms/eip\_publications.pdf for the listing of available languages.

- 4. If the child is in Foster Care:
  - a. Refer to the policies for *Surrogate Parent Assignment* in the Surrogacy chapter of this manual.
- 5. Obtain the parent's signature on:
  - a. Consent to Initiate Service Coordination Form;
  - b. Consent to Release/Obtain Information Form:
- 6. Explain to the family that services are at no cost to parents, and use of Medicaid and/or third party insurance for payment of services is required under the EIP:
  - a. Completes the "Insurance Coverage" screen in NYEIS
    - i. Click on "My Cases" from the Menu Bar
    - ii. Select "Primary Client" in the case list
    - iii. Select "Insurance Coverage" from the navigation page

- iv. Select any of the following insurance actions:
  - Enter new commercial insurance
  - Enter new Medicaid coverage, or
  - *check Medicaid eligibility.*
- v. When completing the "Commercial Coverage" screen, find the parent's insurance provider by following the following steps:
  - Enter the wildcard "%" into the "Insurance Provider" field to obtain a complete list of insurers.
  - Select the correct insurer.
  - Click on the magnifying glass to select the correct address for the selected insurer.
  - Enter the Insurance Sequence Number to indicate whether this insurance should be billed first or
    - Commercial Insurance must be billed before Medicaid and therefore would be first.

Note: **The Insurance Information Form** should only be used if the Insurance Provider Name cannot be found on the Insurance Provider search screen

- b. Ensure that the Information and Parental Consent for Use of Insurance to Cover Early Intervention Services or Parent Refusal to Provide Insurance Information Form is completed when necessary.
- 7. Inform the parents that they will be asked to provide the Social Security numbers for their child and themselves at the IFSP meeting, if their child is found eligible for EI services:
  - a. Refer to the Collection of Social Security Numbers Policy.
- 8. Complete the following fields in NYEIS to capture family information
  - a. From the Menu Bar Click on "My Cases"
  - b. Select "Primary Client" in the case list
  - c. From the Child Homepage select "edit" and complete the fields in the following categories:
    - i. Child's Information
    - ii. Family Information
    - iii. Insurance Information
      - Check this field ONLY when the refusal to provide insurance information form is attached to the child's Integrated Case
    - iv. Primary Care Physician
    - v. Child's Place of Birth
    - vi. Foster Care
    - vii. Click on "save" once information is complete
  - d. If the parent has a communication exception where one method of communication cannot be used, ensure it is documented by:
    - i. Selecting "Communication Exceptions" from the Child Homepage
      - Select "new"
      - Complete all the mandatory fields marked with an asterisk (\*)

**Note:** The **Family Information Form** is eliminated by NYEIS.

9. If the child does not have health insurance, contact the DOHMH Office of Health Insurance Services in the Division of Health Care Access and Improvement (call 311

- to be connected with the Office).
- 10. Ask the parent in a sensitive manner if s/he would like assistance in identifying and applying for other benefit programs for which the family may be eligible, such as WIC, SSI, etc.
- 11. Explain the evaluation and screening process to the family, including location, types of evaluations performed, and setting for evaluations (e.g., home vs. evaluation agency):
  - a. Provide the parent with a list of evaluation agencies in contract with the NYC EIP;
  - b. Refer to the *Parental Choice of Evaluation Site Policy*.
- 12. If the child was previously receiving EI services in another NYS county:
  - a. Refer to the Transfers to NYC from Another NYS County Policy.
- 13. If the child appears to have an immediate need for EI services:
  - a. Refer to the Interim IFSP Policy.

#### After the Initial Meeting with Parent/Caregiver:

- 1. At the parent's request, assist the parent in arranging for the child's evaluation.
- 2. Attaches the following documents to the Child's Integrated Case in NYEIS
  - a. **Surrogate Parent Assignment by EIOD Form** (if applicable) (and other foster care forms outlined in the Surrogacy Chapter of this manual):
    - i. No evaluations can begin before the surrogate parent has been assigned.
  - b. Consent to Initiate Service Coordination Form;
  - c. Consent to Release/Obtain Information Form;
  - d. Information and Parental Consent for Use of Insurance to Cover Early Intervention Services or the Parent Refusal to Provide Insurance Information Form; and
  - e. Reason for Delay in Evaluation Completion Form (if applicable).
  - f. Attach the documents in NYEIS by:
    - i. From the Inbox Menu Button Click on "My Cases"
    - ii. Select the "Case Reference" will navigate to the "Integrated Case Home Page"
    - iii. Select "Attachments" and Select "New"
    - iv. On the Create Attachment screen:
      - *Browse for the file to attach.* 
        - o File size cannot be more the 1.5MB
      - Complete the fields under "File Details"
      - DO NOT enter any information in the location and Reference fields
      - *Select the Document type* 
        - Document type for all documents above is "signature"
      - Receipt date must be the date that the attachment is made
      - Complete the Attachment Description field by listing the name of the form being attached
      - Click "Save" or "Save and New" to add additional

#### attachments

- 3. Send the following documentation to the Evaluation Agency(ies):
  - a. Consent to Release/Obtain Information Form;
  - b. Reason for Delay in Evaluation Completion Form (if applicable).
- 4. Follow-up with the evaluator and parents to ensure that the evaluations are proceeding in a timely fashion.

#### After the Evaluation:

- 1. Ensure that the family understood the results of the evaluation, and assist them in obtaining clarification from the evaluation team, if needed.
- 2. If the child is found ineligible for the EIP, discuss the following options with the parent:
  - a. The case can be closed:
    - i. Refer to the Closure Policy.
  - a. The child can be referred to Developmental Monitoring for continued surveillance:
  - b. The parents can request a re-evaluation;
  - c. The parents can exercise their due process rights.
- 3. If the child is found eligible for the EIP:
  - a. Discuss the Individualized Family Service Plan (IFSP) meeting with the family, including:
    - i. The composition of the IFSP team;
    - ii. Parental right to invite participants of their choosing;
    - iii. Importance of parent/caregiver involvement in the IFSP process;
    - iv. Right to select an Ongoing Service Coordinator (OSC);
    - v. The range of options for service delivery:
    - vi. The parent and the EIOD will make the final decisions about the services;
    - vii. Remind the parent/caregiver that their participation in the EIP is voluntary;
    - viii. Review the IFSP Screens in NYEIS and review how the meeting will be conducted.
  - b. Stress to the family that their priorities, concerns and resources shall play a major role in the establishment of outcomes and strategies among the parent, evaluator, service coordinator and the EIOD.
    - Assist the family in identifying their concerns, priorities, and resources by completing the Family Concerns, Priorities and Resources (CPR) Form.
    - ii. The **CPR Form** is attached to the child's Integrated Case in NYEIS by the ISC to guide the development of IFSP outcomes and strategies.
      - Refer to the **Initial IFSP Policy** for details.

#### Note:

- Ensure that the Evaluation Site forwards the results of the evaluation to the parent(s).
- Ensure that Evaluation Agency completes and submits the MDE packet in NYEIS within thirty (30) days of the referral to the EIP.

- 4. Arrange for an IFSP meeting:
  - a. Refer to the IFSP Scheduling Policy;
  - b. If the parents are deaf, request a sign interpreter if needed:
    - i. Refer to the Requesting a Sign Language Interpreter Policy.

## **After the IFSP Meeting:**

- 1. If the Initial Service Coordinator (ISC) is named as the OSC at the IFSP meeting:
  - a. Calls the Service Provider agency(ies) to ensure that the following attachments are reviewed in NYEIS once the Service Provider agency(ies) are located and assigned in NYEIS:
    - i. Consent to Obtain/Release Information Form:
      - Attached to the IFSP in NYEIS
        - o From the Inbox Menu Button Click on "My Cases"
        - Select the "Case Reference" will navigate to the "Integrated Case Home Page"
        - Select the "Case Reference" for the IFSP which will take to the "IFSP Home Page"
        - Select Attachments
        - o Click "View" to access the necessary attachment

#### ii. The evaluation packet:

- Attached to the MDE attachment in NYEIS
  - o From the Inbox Menu Button Click on "My Cases"
  - o Select the "Case Reference, which will navigate to the "Integrated Case Home Page"
  - Select "Child's Completed Evaluations" from the Navigation bar
  - Select "view" the accepted evaluation
  - Select "MDE Attachments"
  - o Click "view" to access the necessary attachment

#### iii. The IFSP:

- From the Menu Bar Click on "My Cases"
- Select the "Case Reference" will take you to "Integrated Case Home Page"
- Select the "Case Reference" for the IFSP, which will take you to the "IFSP Home Page"
- Scroll to the bottom of the "IFSP Home Page" and select each service authorization to access details.
- 2. If the ISC was not named as the OSC:
  - a. Calls the OSC chosen by the parent(s) at the IFSP meeting to make sure he/she views the documents in NYEIS.

#### Note:

- In the event that the ISC cannot contact or remain in contact with a family, refer to the **Closure Policy**.
- All of the above described activities must be clearly documented in the SC activity notes.

Approved By:
Assistant Commissioner, Early Intervention

Date: <u>6/29/11</u>

#### NYC EARLY INTERVENTION PROGRAM

#### PARENTAL CONSENT TO INITIATE SERVICE COORDINATION

Child	's EI ID No.:	Child's DOB:/
Child	's Name: Last	
		First n Service Coordinator (ISC) of the various programs and services
the E provi	arly Intervention Program (EIP) can p	ovide to my child. I have also been informed that in order to the Program to coordinate and exchange information with other
	I consent to the planning and coordinate	ion of services for my child.
	Signature of Parent/Guardian	Date:/
		Date:/
	Signature of Initial Service Coordinate	Date:/
	Service Coordinator ID Number	
	I give permission for my child's servi the following to his/her physician(s): I do not give permission for my child the following to his/her physician(s):	initial IFSP. service coordinator to send a copy of
Servi	ce Coordinator <u>Must</u> Complete:	
Date	ISC agency received assignment from R	egional Office:/
Date	ISC provided parent(s) the EIP Parent's	Guide or directed parent to Guide on SDOH website://
Date	ISC reviewed "Your Parent's Rights in	ne EI Program":/
Date	ISC reviewed list of evaluation sites and	discussed choice of evaluation site with parent://
Name	e of evaluation site selected by parent: _	
Date	referral made to evaluation site:/_	

## Note:

- ISC must ensure that a copy of the Parent's Guide is sent to the family within seven (7) business days of referral.
- If parental consent is obtained, a copy of the IFSP should be sent by the ISC upon its completion.

#### INSTRUCTIONS FOR COMPLETION

#### PARENTAL CONSENT TO INITIATE SERVICE COORDINATION

All fields on this form must be completed. This form <u>must</u> be signed by the parent when service coordination (SC) first begins. At this time, the parent confirms that s/he gives permission for SC. If the SC is not able to meet with the parent, s/he should mail this consent form to the parent, preferably with a self-addressed, stamped envelope. **This action should be documented in the service coordination activity notes.** 

For a child in foster care, the assigned surrogate parent or the biological parent would be the appropriate person to sign this form.

A copy of this form remains with the ISC and must be placed in the child's service coordination case record. The ISC must send a copy to the Evaluation Agency(ies) together with the other forms listed in the ISC Responsibilities Policy.

After NYEIS implementation, this form is attached to the child's "Integrated Case Home Page". Refer to the ISC **Responsibilities Policy - Post NYEIS** 

# NYC EARLY INTERVENTION PROGRAM CONSENT TO RELEASE/OBTAIN INFORMATION

Child's Name:	EI	#:	DOB://
Address:		Apt #:	
City/Town:			
I, (Parent/Guardian's Full Name)  NYC Early Intervention Program. I understand that the coordinators) offering Early Intervention (EI) services develop and carry out the Individualized Family Services.	e providers (including to my child and fam	ng evaluators, s	
(Check one)			
☐ I authorize for the information below to be released	d I authorize for	r the information	n below to be obtained
Specific information to be released/obtained:  [ EI Medical Form  Multidisciplinary Evaluation  In Inc. 1997]			ecify: Provider Progress Notes
Session Notes Other:			
I authorize for the information to be (check/complete	either A, B, or C):		
A. Released to all EI providers providing evaluation	n, service coordinati	on, or services	to my child and family
B. Released to the Individual/Agency below:			
(Name/ Organization)	(Street Address	, Borough/City, Zip	Code)
()(Telephone Number) ()(Fax Number)			
C. Obtained from the Individual/Agency below:			
C. Obtained from the Individual/Agency below.			
	(C) (A 11	D 1/0:4 7:	C 1)
(Name/ Organization)	(Street Address	, Borough/City, Zip	o Code)
(Telephone Number) (Fax Number)	_		
The information will be sent to:			
(Name/ Organization)	(Street Address	, Borough/City, Zip	Code)
(Telephone Number) (Fax Number)	_		
<ul> <li>D. The purpose of the requested information is to:</li> <li>Establish Early Intervention eligibility</li> <li>Develop an Individualized Family Service Plan</li> <li>Start, coordinate and monitor Early Intervention ser</li> <li>Inform the child's physician about my child's service</li> <li>Other:</li> </ul>	rvices ces and	ly)	
I understand that this release can be withdrawn at any t This release ends on the date of my next scheduled IFS	time upon written no P (or, if sooner, spe	otice to my Serv	ice Coordinator. //).
Signed:	Date:/	/	

NOTE: A reproduced copy of this signed form is deemed to have the same force and effect as the original. A new Consent to Release Information form must be signed at the initial IFSP meeting and at each IFSP review and annual meeting. <u>Blank consent forms should never be signed by the parent.</u>
Consent to Release/Obtain Information Revised 12/10

# INSTRUCTIONS FOR COMPLETION CONSENT TO RELEASE/OBTAIN INFORMATION

This form may be used to release Early Intervention (EI) information about the child, or to obtain information from agencies/individuals outside the Early Intervention Program (EIP), (for example, physicians, hospitals, private therapists).

NOTE: A parent must never be asked to sign a blank Consent to Release/Obtain Information form.

- 1. Complete the demographic information about the child at the top of the page.
- 2. Check whether this form is being used to **either** release information or to obtain information.

# <u>Consent to Release Information</u> must be completed at the following times:

- After referral, at the Initial Service Coordinator (ISC)'s first visit;
- At the Interim Individualized Family Service Plan (IFSP), if there is one;
- At the Initial IFSP;
- At each subsequent Annual and Review IFSP;
- Whenever a parent agrees to release information to a specific person, such as the child's health care provider.

**NOTE:** The parent must be given a choice of signing a general release ("A") or a selective release ("B"). If the parent decides to sign a selective release, each provider or individual must be specified on a separate form.

- a. Check the appropriate box(s) to indicate the specific information to be released.
- b. Complete "A" to indicate the parent's **general** consent to release information to Early Intervention evaluation, service coordination, or services provider.

OR

- c. Complete "B" to indicate the name and contact information of the individual/agency that the information is being released to.
- d. Check the appropriate box(s) at "D" to detail the purpose of the requested information.
- e. If the parental consent is for a limited period of time, specify the date by which the consent ends. If no date is specified, the consent will be valid until the next scheduled IFSP.
- f. The parent/guardian/surrogate parent must sign and date this document and indicate his/her relationship to the child.

<u>Consent to Obtain Information</u> must be completed at any time in order to obtain information from individuals/agencies outside the EIP such as:

- To request an evaluation report conducted by a non-EI provider; or
- To request medical reports.
  - a. Check the appropriate box(s) to indicate the Specific information to be obtained.
  - b. Completed "C" to indicate the name and contact information of the individual/agency that the information is being obtained from **and** the name and contact information of the individual/agency that the information is being sent to.
  - c. Check the appropriate box(s) listed under "D" to detail the purpose of the requested information.
  - d. If the parental consent is for a limited period of time. Specify the date by which the consent ends. If no date is specified, the consent will be valid until the next scheduled IFSP.
  - e. The parent/guardian/surrogate parent must sign and date this document and indicate his/her relationship to the child

**NOTE**: A reproduced copy of this signed form is deemed to have the same force and effect as the original. The Consent to Release Information form must be signed at the initial IFSP meeting and at each Review and Annual IFSP meeting.

# **NYC EARLY INTERVENTION PROGRAM**

## NOTICE OF PARENT REFUSAL TO PROVIDE INSURANCE INFORMATION

CHILD'S NAME:		EI ID #:	
(Last, First and Middle	)		
1. The NYC Department of Healt following parent has declined to p 2. The parent has not provided e governed under New York State 3. The parent has been informed access insurance information if the state of the sta	provide health insura evidence that the instance laws and regulations I that the NYC Depa	ance information to the urance policy under wh s. artment of Health and N	Early Intervention Program. nich their child is covered is not
Parent's Name:		Relation to child: _	
Address:	Apt. #:	Borough:	Zip code:
Home Phone: ( )	Alte	rnate Phone: (      )	
The parent declined for the follow	ving reason(s):		
Initial Service Coordinator Name:			Number:
Agency:			
Address:			
Phone: ( )			
Ongoing Service Coordinator Na	me:		Number:
Agency:			
Address:			
Phone: ( )			
<ul> <li>insurance is at no cost to the p</li> <li>The parent was asked and coucoverage applicable to their ch</li> </ul>	sted the information of yed the protections in later and will not be a ald not or would not provided in the provided in the same and understands that	the parent. Public Health Law and Insapplied toward insurance povide documentation from the New York State laws	surance Law that assures use of policy lifetime or annual limits.  In their insurer that insurance
Parent Signature			Date
Initial/Ongoing Service Coordinato	r Signature		Date
EIOD Signature			Date

# FAMILY CONCERNS, PRIORITIES, & RESOURCES

Discuss the sections below after the chil Family's Routine Activities (What is the activity?) <sup>1</sup>	d's eligibility has been established at the control of Currently Looks like (What happens during the activity?)	contact before the IFSP meeting.  Would Like to Look Like² (Learning Opportunities)	Family Priority <sup>2</sup> (Why is it important?)
Family's Strengths/Resources available	to most priorities: Characteristics	□ Knowledge □ Time □ Strategies □ Soci	al Supports = Community Connections
Specify how their Strengths/ Resources	□ Material Resources	□ Formal Supports □ Other	al Supports   Community Connections
Resources Needed help the family meet		Strategies   Social Supports   Communit	y Connections   Material Resources
Specify what: the family will need:	□ Formal Supports □ Oth	ner	

<sup>&</sup>lt;sup>1</sup> IFSP page 3, #1 <sup>2</sup> IFSP page 3, #2

# FAMILY CONCERNS, PRIORITIES, & RESOURCES INSTRUCTIONS FOR COMPLETION

**Purpose:** The service coordinator is responsible for assisting the family in identifying their concerns, priorities, and resources in order to guide the development of the IFSP.

Complete this form after the MDE is completed and eligibility is established. DO NOT COMPLETE THIS

FORM if eligibility has not been established.

- The attached Routine Activities Worksheet can guide your discussion.
- 1. Family's Routine Activities: Routine activities are what the child does during his/her day. Routine activities are individualized to each family, and identified by the family. Routine activities might include, but are not limited to, the Routine Activities specified on the Routine Activities Worksheet (feel free to use the family's own words). For children in child care (ex: day care), routine activities are what the child does during child care, as well as activities at home and in the community.
  - a. Ask the family to identify routine activities that are:
    - i. Enjoyable for the family/caregiver and child. These times are prime opportunities for learning as the child is already interested and engaged.
    - ii. Difficult for the family/caregiver or child. These times are important to make easier for families by supporting the child's development within them.
    - iii. New. These activities have not yet been tried by the family, but they are interested in attempting with the child.
  - b. Gather this information by asking questions like:
    - What are times of the day that are enjoyable for you and your child? What's your child's favorite time of the day?
    - What are times of the day that are hard for you and your child? What are your child's least favorite times of the day?
    - What else does your child do during the day?
    - What activities would you like to do with your child, but have not been able to yet?
    - You said you came to early intervention because you were worried about.... When are times during the day when your child needs to be able to...? (see response to "What brought you to Early Intervention?" to individualize question)

NOTE: Families do not need to identify **all** the activities of the day; just those they feel are important to share. These activities can be documented in the sample attached Routine Activities Worksheet.

- c. Ask the family to identify which routine activities they might want to focus on in early intervention times when they think (1) intervention support could be helpful and (2) the family has the time and can focus on the intervention both when the teacher/therapist is present, and when s/he is not. Document those identified in Noted Routine Activities.
- 2. **Currently Looks Like:** Family concerns and priorities emerge from a conversation around the identified routine activities. Gather this information by asking questions about what the activity *Currently Looks Like* to understand what interventionists need to build on. Ask questions like:
  - What does your child do now during the routine activity?
  - What is happening now?

What are you (or other adults) doing?

3. Would like to look like: This question identifies how the activity could look different - what the family would like the child to be able to do. This may become the behavioral part of an Outcome at the IFSP. Ask questions like:

- What can your child learn during these times? [Consider prompting with, "Based on why you came to early intervention..."]
- What would you like to be happening instead?
- What would you like your child to be able to do then? What would that look like?
- 4. **Family Priority:** Why the learning opportunity is important to the family. For any learning opportunities identified (i.e., *Would like to look like*), ask the family to identify *why* it's important *to them* that the child learn the outcome behavior.

Note: During this conversation, families might change their mind regarding which routine activities to focus early intervention supports.

#### 5. Strengths/Resources Available to meet priorities, and Needed to meet priorities:

- a. Help the family identify the strengths and resources the family *already has available* that enhance their capacity to meet their priorities and concerns that are important to note for use in designing the intervention plan.
- b. Help the family identify the additional resources *needed* by the family to further meet those concerns and priorities.

#### These resources can be:

- Characteristics: Features internal to family members, (e.g., good at problem solving, communicating with others, or soothing the child)
- Knowledge/Information: Understanding the child, the child's learning characteristics, the child's diagnosis, how early intervention works, what other supports are available
- Time: To focus on supporting the child's learning and development
- Strategies: To promote their child's learning and development
- Social Supports: Family and friends
- Community Connections: Either community activities the family already participates in, or would like to participate in for the child to learn (e.g., library story time or a specific time parents gather in the park), or community resources for the family (e.g., parents with similar interests getting together)
- Material Resources: Including financial or objects/equipment
- Formal Supports: Agencies or programs designed to provide a specific service
  - i. Check off any resource types discussed as available or needed. The same resource type can be checked as both available and needed.
  - ii. Describe the specific resources within the resource types checked off. Describe how the resources help/could help the family meet their priorities related to enhancing their child's development.

## **ROUTINE ACTIVITIES WORKSHEET**

Routine Activities (RAs)	Specify Activity/ies	Is the Activity
Eating meals/snacks		□ Enjoyable □ Difficult □ New
2. Hanging out		□ Enjoyable □ Difficult □ New
3. Playing with others		□ Enjoyable □ Difficult □ New
4. Playing with objects		□ Enjoyable □ Difficult □ New
5. Playing outside		□ Enjoyable □ Difficult □ New
6. Engaging in nurturing, comforting		□ Enjoyable □ Difficult □ New
7. Dressing/Undressing/Diapering		□ Enjoyable □ Difficult □ New
8. Reading books		□ Enjoyable □ Difficult □ New
9. Going for a walk		□ Enjoyable □ Difficult □ New
10. Playing in community activities		□ Enjoyable □ Difficult □ New
11. Running errands		□ Enjoyable □ Difficult □ New
12. Participating in family outings		□ Enjoyable □ Difficult □ New
13. Transitioning between activities		□ Enjoyable □ Difficult □ New
14. Leaving the house		□ Enjoyable □ Difficult □ New
15. Getting ready for bed/Going to bed		□ Enjoyable □ Difficult □ New
16. Taking a bath		□ Enjoyable □ Difficult □ New
17. Completing morning routine		□ Enjoyable □ Difficult □ New
18. Doing chores		□ Enjoyable □ Difficult □ New
19. Traveling around in community		□ Enjoyable □ Difficult □ New
20. Competing disability needs*		□ Enjoyable □ Difficult □ New
21. Other:		□ Enjoyable □ Difficult □ New
22. Other:		□ Enjoyable □ Difficult □ New
23. Other:		□ Enjoyable □ Difficult □ New
24. Other:		□ Enjoyable □ Difficult □ New
25. Other:		□ Enjoyable □ Difficult □ New

<sup>\*</sup> Caretaking routines that are a result of the child's disability.

# **New York City Early Intervention Program**

Policy Title:	<b>Effective Date:</b>
<b>Choice of Evaluation Site (Post-NYEIS)</b>	For All New Referrals Starting
	<b>Staten Island: 7/12/2011</b>
	Bronx: 7/26/2011
	Manhattan: 8/9/2011
	Queens: 8/23/2011
	Brooklyn: 9/7/2011
Policy Number: 3-B.1	Supersedes: N/A
Attachments:	Regulation/Citation:
- Active Providers: Language and Specialties	10NYCRR69-4.1 (j);
List	10NYCRR69-4.1 (k);
- Reason for Delay in Evaluation Completion	10NYCRR69-4.1 (l).
(Revised)	

#### I. POLICY DESCRIPTION:

"The Initial Service Coordinator (ISC) shall review all options for evaluation and screening with the parent from the list of approved evaluators including location, types of evaluations performed, and settings for evaluations (e.g., home vs. evaluation agency). Upon selection of an evaluator by the parent, the ISC shall ascertain from the parent any needs the parent may have in accessing the evaluation."

"The ISC shall at the parent's request assist the parent in arrangement of the evaluation after the parent selects from the list of approved evaluators."

"If the parent has accessed an approved evaluator prior to contact by the ISC, the ISC shall contact the parent to assure that the parent has received information concerning alternative approved evaluators and ascertain from the parent any needs the parent may have in accessing the evaluation."

#### Note:

• Instructions for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible	Action
Party	
Initial	1. Review the Active Evaluation Providers: Language and Specialties List
Service	with the parents, and assist them in selecting an Evaluation Agency:
Coordinator	a. Service Coordinators (SC) must be familiar with specific
(ISC)	information about each evaluator, including:
	i. Available settings for evaluations (e.g. home vs. facility);
	and
	ii. Languages spoken:
	• If upon review of the Active Evaluation Providers:

Language and Specialties List, an appropriate evaluation agency cannot be located, the ISC will inquire if the evaluation agency can find an interpreter;

- Refer to the **Bilingual Evaluations Policy**.
- iii. Types of evaluations performed;
- iv. Expertise with special populations; and
- v. Ability of the Evaluation Agency to complete the Multidisciplinary Evaluation (MDE) and send it to the Regional Office (RO) within thirty (30) days of referral to the Early Intervention Program (EIP).
- 2. Contact the Evaluation Agency to notify them that they have been selected as the evaluation site by the family.
- 3. Assign the Evaluation Agency in NYEIS
  - a. From the Inbox Menu Button Click on "My Cases"
  - b. Select the "Case Reference" will navigate to the "Integrated Case Home Page"
  - c. Click on "Assign Evaluator for MDE" for the NYEIS navigation menu
  - d. Click New
  - e. Click on the magnifying glass to search for Evaluation Agency Name,
  - f. Enter Evaluation Agency Name or % (Wildcard), then Search,
  - g. Select an Evaluation Agency Name.
  - h. Enter Evaluation Due Date
    - i. Due date must be 30 days from the referral to the Early Intervention Program (EIP)
  - i. Enter type of evaluation (initial or ongoing).
  - i. Save.

# Note: Do not assign an Evaluation Agency in NYEIS before confirming the agency's availability by phone.

- 4. If a parent chooses an evaluator knowing that there is a waiting list for evaluations:
  - a. Inform the parent that by waiting for a specific evaluator, the Initial IFSP meeting may not be able to be held within forty-five (45) days of referral and the start of Early Intervention (EI) services may be delayed.
  - b. Document the family's informed choice in the service coordination activity notes;
  - c. Complete the Reason for Delay in Evaluation Completion Form.
    - i. Obtain parent signature.
    - ii. Attach the form to the Child's Integrated Case in NYEIS
      - Refer to the *ICS Responsibilities Policy* for a detailed walkthrough of attaching documents to the Child's Integrated Case
- 5. If the parent has accessed an approved evaluator before being contacted by

# the ISC: a. Contact the parent/caregiver to ensure that the parent has received information concerning other approved Evaluation Agencies; and b. Determine if the parent/caregiver needs assistance in the evaluation process. Note: All of the above described activities must be clearly documented in the SC activity notes. 1. Accept MDE assignment in NYEIS **Evaluation** a. From the Inbox Menu Bar – Click on Work Queues b. Select View: (Borough) Evaluations work queue Agency i. Every action in NYEIS is assigned a Task ID # c. Select the Task ID of the case you wish to work on. d. Under Primary Action, select: Accept/Reject MDE e. Click on Accept. Note: If the Evaluation Agency selects "Reject MDE Assignment", the case disappears form the Agency's work queue and is automatically returned to the assigned EIOD 2. Notify parent and ISC if: a. The evaluations cannot be completed within thirty (30) days from the child's referral to the EIP. b. Explain the following to the parent: i. The reason that evaluations will not be provided in a timely ii. The right of the parent to choose another Evaluation Agency.

- c. Enter the reason for delay in NYEIS:
  - i. From the Inbox Menu Bar Click on Work Queues
  - ii. Select View: (Borough) Evaluations work queue
  - iii. Every action in NYEIS is assigned a Task ID #
  - iv. A task will appear titled "Notice of Overdue Evaluation for (child name)"
    - Select "View" and enter the reason for delay

#### Note:

- The "Notice of Overdue Evaluation" will only be generated when the MDE has not been submitted within **thirty (30) days of referral**.
- NYEIS will not allow the evaluator to submit an MDE if the "notice of overdue evaluation" is not resolved.
- Section II of the Reason for Delay in Evaluation Completion/ MDE Submission Form is eliminated by NYEIS.

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

Date: 6/29/2011

# NYC EARLY INTERVENTION PROGRAM (POST-NYEIS) REASON FOR DELAY OF EVALUATION COMPLETION FORM

Child's Name:	DOB:
EI Number:	Date of Referral to EI:/
This form is to be filled out by the Initial Service Coordina with the other required paperwork as outlined in the Initia	
Parents chose:	
Parents chose:(Evaluation Site Name) which was/will be unable to complete the child's evaluation w Early Intervention Program due to the following reason (s):	(Provider #) rithin thirty (30) days of the date of referral to the NYC
☐ 1. Waiting List ☐ 2. Evaluator backlog/delay ☐ 3. Other	er reason (s):
The child is now scheduled for an evaluation on (date):	_// at
(Evaluation Site Name)	(Provider #)
Initial Service Coordinator Signature:	
Date: / / Agency:	Phone number:
Parent Ackno	pwledgement
I understand that my child is entitled to an evaluation and to to of the date of referral to the New York City Early Intervention selected will not be able to complete the evaluation and send t timeline can be met.	Program (EIP). I understand that the evaluation site I have
Parent signature:	////

Parents must never be asked to sign this form before any delays occur.

# NYC EARLY INTERVENTION PROGRAM (POST-NYEIS) REASON FOR DELAY OF EVALUATION SUBMISSION FORM INSTRUCTIONS FOR COMPLETION

#### This form should only be completed if delays occur for any child in NYEIS

The contract between the New York City Early Intervention Program (NYCEIP) and provider agencies requires submission of the complete Multidisciplinary Evaluation (MDE) to the Regional Offices (RO) within thirty (30) days of the date the child was referred to the NYCEIP. The Initial Service Coordinator is responsible for monitoring the completion of the evaluation and assisting the evaluation site and/or parent in the timely completion/submission of all evaluations.

The Initial Service Coordinator (ISC) must clearly document the reason for any delay if the selected Evaluation Provider has indicated that it will be unable to complete the evaluation in a timely fashion.

Complete this form if the parent chooses an evaluation site that was unable to complete the evaluation within thirty (30) days of the referral to the Early Intervention Program.

a. It is the responsibility of both the evaluation site and the ISC to clearly explain to the parent that by choosing an evaluation site that is unable to complete and submit an evaluation within thirty (30) days of referral, an IFSP meeting will not be held within forty-five (45) days of referral.

The Service Coordinator (SC) should indicate:

- a. The name of the evaluation site initially chosen by the parent;
- b. The agency reason(s) for the delay of evaluation submission;
- c. The date that the evaluation is now scheduled; and
- d. If the parent chooses another evaluation site, the name of that agency.

The ISC must sign the form and obtain the parent's signature.

The Evaluation Provider Agency will document the reason for any delay in **completing or submitting the** Multidisciplinary Evaluation (MDE) in NYEIS.

Parents must never be asked to sign this form before any delays occur.

## **New York City Early Intervention Program**

Policy Title:	Effective Date: 12/13/10
Requests for Sign Interpreters	
Policy Number/Attachment: 3-C	Supersedes: N/A
Attachments:	Regulation/Citation:
<ul> <li>Request for a Sign Language Interpreter</li> </ul>	
Form	
<ul> <li>Fax Confirmation of Sign Language</li> </ul>	
Interpreter Assignment	
<ul> <li>Fax Confirmation of IFSP Meeting with</li> </ul>	
Sign Language Interpreter	
<ul> <li>Request for Cancellation of Sign Language</li> </ul>	
Interpreter Form	

#### I. POLICY DESCRIPTION:

**Accurate Communications, Inc.** has been contracted by Department of Citywide Administrative Services to perform sign language interpretation for the Department of Health and Mental Hygiene. This is the only agency that the Department can reimburse for sign interpreting for the Early Intervention Program.

Please note that the Department authorizes sign interpreters for **Initial IFSP meetings only**. It is assumed that by the time the child is receiving services that agency personnel will be able to communicate with the parent without the use of an interpreter (as in the case of all families speaking languages other than English).

#### II. PROCEDURE:

Responsible	Action			
Party				
Initial	1. Contacts the Director of Consumer Affairs (DCA) or designee <b>no later</b>			
Service	than 48 hours prior to IFSP meeting using the Request for Sign			
Coordinator	Language Interpreter Form:			
(ISC)	a. Requests only apply to <b>Initial</b> IFSP meetings.			
	2. Informs DCA at 347-396-6828 and Accurate Communications Inc. at 877-			
	682-1333 if the IFSP meeting is cancelled for any reason:			
	a. Notifies the DCA of meeting cancellation by faxing the Request			
	for Cancellation of Sign Language Interpreter Form no later			
	than 48 hours of scheduled meeting.			
	NOTE:			
	• Initial Service Coordinators (ISCs) may not request a sign language			
	interpreter directly from Accurate Communications, Inc.			
<b>Director of</b>	1. Receives the completed Request for Sign Language Interpreter Form.			

Consumer	2. Receives a confirmation from an Accurate Communications, Inc.
Affairs or	representative by Email or fax.
Designee	3. Sends a Fax Confirmation of Sign Language Interpreter Assignment
	to the ISC, and copies the RO office manager immediately after receiving
	confirmation of assignment.
Early	1. Reminds the ISC to send a Request for Cancellation of Sign Language
Intervention	<b>Interpreter Form</b> if an IFSP meeting is canceled.
Regional	
Office	
Initial	1. Completes the Fax Confirmation of IFSP Meeting with Sign Language
Service	Interpreter and returns it to the DCA within 12 hours of the scheduled
Coordinator	meeting.

Date: <u>11/10/1</u>0

Approved By:
Assistant Commissioner, Early Intervention

#### NYC EARLY INTERVENTION PROGRAM

# REQUEST FOR SIGN LANGUAGE INTERPRETER FORM FOR INITIAL IFSP MEETINGS ONLY

I. Individualized Family Service Plan (IFSP) Information		
Is this an Initial IFSP meeting?		
Was this meeting rescheduled from an earlier date? Yes No		
Date of this IFSP Meeting: / /		
Time: From: To:	Location:	
II. Child Information		
Child's Name:		
EI ID Number:	DOB:	
Name of Deaf Individual:	Relationship to child:	
III. Initial Service Coordinator (ISC) Informa	ition	
ISC Name:		
ISC Agency:		
Telephone #:	Fax #:	
IV. Individual to be Contacted the Day of the IFSP Meeting		
Name:		
Telephone #:		

Notification of cancellation for any reason MUST be made by the Service Coordinator no later than 48 <u>HOURS</u> before the date of the IFSP meeting by calling <u>both</u> Beverly Samuels at 347-396-6828 <u>AND</u> Accurate Communications, Inc. at 877-682-1333.

Fax this form to Beverly Samuels at 347-396-6982

#### **INSTRUCTIONS FOR COMPLETION**

# REQUEST FOR AN INTERPRETER FOR THE DEAF FOR INITIAL IFSP MEETINGS ONLY

This form must be sent to the Director of Consumer Affairs as soon as an IFSP meeting is scheduled when a sign language interpreter is needed. Requests received less than 48 hours before the meeting will not be honored.

NYC Early Intervention Program will provide sign interpreters for Initial IFSP meetings only.

This form must be completely filled out and faxed to 347-396-6982. Please follow-up with a phone call to 347-396-6828 to ensure that the form was received.

Confirmation of assignment with the sign interpreter's name will be faxed back to the Service Coordinator as soon as an assignment has been made.

TO:

Marie B. Casalino, MD, MPH Assistant Commissioner

Bureau of Early Intervention Gotham Center, CN #12 42-09 28th Street, 18th floor Queens, NY 11101-4132

**347-396-6974** tel **347-396-6982** fax

## Fax Confirmation of Sign Language Interpreter Assignment

. Service Coordinator

AGENCY:		
FAX:		
FROM:	Beverly Samuels, Director of Consumer Affairs	
PHONE:	347-396-6828	
TOTAL NUMBER OF PAGES (including cover): 3		
MESSAGE:	IFSP meeting for	

- Notification of cancellation for any reason MUST be made by the Service Coordinator at least <u>48 HOURS</u> before the date of the IFSP meeting by calling Accurate Communications, Inc. at 1-888-342-1650 and Beverly Samuels at 347-396-6828.
   Interpreter's name:
- The Service Coordinator MUST fax the attached questionnaire (Fax Confirmation of IFSP Meeting with Sign Language Interpreter) to Beverly Samuels at 347-396-6982 within <u>12</u> hours of the scheduled meeting.

This transmission and any attachments may contain confidential and privileged information for the use of the designated recipient named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify us immediately by telephone. Thank you.

Marie B. Casalino, MD, MPH Assistant Commissioner Fax Confirmation of IFSP Meeting with Sign Language Interpreter

Bureau of Early Intervention Gotham Center, CN #12 42-09 28th Street, 18th floor Queens, NY 11101-4132

**347-396-6974** tel **347-396-6982** fax

TO:	Beverly Samuels, Director of Consumer Affairs		
FAX:	347-396-6982		
FROM:	, Initial Service Coordinator		
PHONE:			
RE:	Sign Interpreting services for initial IFSP meeting for: Child: EI ID #: Date of Meeting:		
The Service scheduled n	Coordinator must return this form within 12 hours of the neeting.		
<ul> <li>[ ] The IFSP meeting [ ] took place [ ] did not take place.</li> <li>[ ] The parent cancelled/did not show, (circle one if appropriate).</li> <li>[ ] If the meeting did not take place for any reason, please explain:</li> </ul>			
[ ] Sign into	n interpreter was/was not present. erpreter (name) vere no problems with the sign interpreter. vere the following problems with the sign interpreter:		

Other comments:



Today's Date:

Regular
Emergency

Beverly Samuels – Director, Consumer Affairs (MHAA-9-0093)

Phone: (347) 396-6828 Fax: (347) 396-6982

e-mail: bsamuel1@health.nyc.gov

Lori Gallo (347) 396-7049

#### New York

# Request for Cancellation of Sign Language Interpreter

Agency: Dept of Health & Mental hygiene Division: Early Intervention Program PO # 20090920237

Client Name:
Case Manager:
Called in by:
Title:
Phone Number: Ext:
Fax Number:
E-mail:
Cancellation Requested: ASL Interpreter Cued Speech Transliterator
Under Language
Assignment Date and Time:
Assignment Number:
Assignment Type:
Number of Interpreters:
Location Information:
Name of Person on Site:
***For Office Use Only***
Entered in System by :
Date:
Interpreter Notified by:
Date:
Confirmation to Agency sent by:
Date Sent:
Copy of e-mail or fax attached: Yes No
Notes:

# **New York City Early Intervention Program**

<b>Policy Title: Initial Service Coordinator Requests</b>	<b>Effective Date:</b>
For Additional Units or Extension of Service	For All New Referrals Starting
Authorization (NYEIS Policy)	<b>Staten Island: 7/12/2011</b>
	Bronx: 7/26/2011
	Manhattan: 8/9/2011
	Queens: 8/23/2011
	Brooklyn: 9/7/2011
Policy Number:	Supersedes:
3-D	_
Attachments: Regulation/Citation:	

#### I. POLICY DESCRIPTION:

Service Coordination (SC) units are approved by the Regional Office when a child first enters the Early Intervention Program and, at IFSP meetings. These units are based on the needs of the family and the amount of time a SC will need to assist the family throughout the authorization period. If it appears that the number of units authorized is not sufficient, the SC must submit a request for additional units prior to the end of the authorization period

Please be advised that additional units can not be utilized without the formal approval of the EIOD/Assistant Director.

#### Note:

• Instructions for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible	Action		
Party			
Initial	1. Requests an extension of the authorization period for initial service		
Service	coordination (ISC) in NYEIS whe n there is a delay in con vening the IFSP		
Coordinator	meeting within 45 days of the date of referral:		
	a. From the Inbox Menu Bar – Click on "My Cases"		
	b. Select the "Case Reference" number for the case		
	c. The "Service Coordination Service Authorizations" section displays		
	the Initial Service Coordination Service Authorization (SA)		
	d. Click the "Case Reference" link		
	e. Under the Manage section, select "Extend"		
	i. Extending an SA adds 30 calendar days to the authorization		
	period		
	f. Select the appropriate reason under "Reason For Extension"		
	g. Select "Save"		
	2. Requests additional ISC units:		

- a. Enter the request in NYEIS
  - i. From the Inbox Menu Bar Click on "My Cases"
  - ii. Select the "Case Reference" number
  - iii. The "Service Coordination Service Authorizations" section displays the initial service coordination Service Authorization (SA)
  - iv. Click the "Case Reference" link
  - v. Under the Manage section, select "Edit"
  - vi. On the "Amend Service Authorization" screen, under the amend details heading, select: "The Reason for Modification"
  - vii. Under the Service Details heading, modify the "Start" and/or "End" date, and/or the "Number of Units"
  - viii. Click on "Submit"
    - ix. "EIOD Review Required" will display as the SA status.
- b. Complete a letter of justification on SC agency letterhead describing the reason for request of additional units. Justifications might include, but are not limited to:
  - i. Difficulty in determining surrogacy in Foster Care
  - ii. Family reasons
- c. Attach the letter in NYEIS
  - i. From the Inbox Menu Bar Click on "My Cases"
  - ii. Select the "Case Reference" number
  - iii. The "Service Coordination Service Authorizations" section displays the initial service coordination Service Authorization (SA) details
  - iv. Click the "Case Reference" link.
  - v. Select "Attachments", then select "New"
    - On the Create Attachment screen:
      - o Browse for the file to attach. File size cannot be more the 5MB
    - Complete the fields under "File Details"
    - DO NOT enter any information in the "Location" and "Reference" fields
    - Select the Document type
      - Document type for all documents above is "supporting documentation"
    - Receipt date must be the date that the attachment is made
    - Complete the Attachment Description field by listing the name of the document as "Justification for increase in ISC units"
    - Click "Save"
- 3. Requests must be submitted **no later than 1 week** prior to the end of the relevant authorization period
- 4. Additional units cannot be utilized without form al authorization in NYEIS by the EIOD/ AD

**Note:** The EIOD can enter these modifications directly into NYEIS by following the steps above

Early
Intervention
Official
Designee
Assistant

- 1. Reviews request by:
  - a. From the Menu Bar Click on "Inbox"
  - b. Select "Assigned Tasks" and select the associated SA task.
  - c. Under the Primary Action heading, click on "Review SA Amendment"/ "Review SA Extension Details"
    - *i.* If reviewing a request to extend the authorization period:
      - Select Approve or Reject form the review screen
        - When approving, the EIOD Assistant can choose to enter comments related to the approval (comments on approval not mandatory)
      - If selecting "Reject"
        - Enter the rejection reason on the NYEIS screen that appears ("Confirm rejection of SA extension Request")
    - ii. If reviewing a Service Authorization Amendment
      - Review the request under the "Requested Amendments" heading
      - From the Menu Bar Click on "My Cases"
      - Select the "Case Reference" number for the amendment request for the case. The "Service Coordination Service Authorizations" section displays the Initial Service Coordination Service Authorization (SA)
      - Select the "Case Reference" link
      - Select "Attachments"
      - Review the attached justification for additional ISC units
    - iii. After the justification has been reviewed:
      - From the Inbox Menu Bar Click on "Inbox"
      - Select "Assigned Tasks" and selecting the associated SA task
      - Under the "Primary Action" heading, click on "Review SA Amendment".
      - Under the "Requested A mendments" Heading, check the appropriate box to approve individual amendments or click "Select All"
      - Click on the "Save" or "Reject All" button,
      - If "Save" is selected:
        - The "Save" button results in the creation of a new SA with "Approved" status reflecting the revised date ranges and number of units. The previous SA will now have a "Closed" status.
      - If "Reject All" is selected:
        - He/she must document the reason in the mandatory rejection comment box.
- 2. The EIOD may request additional information if insufficient information was provided.
  - a. The EIOD Assistant will request additional justification by "Rejecting" the request and indicating what additional

	<ul> <li>documentation (ISC Notes) should be faxed to in the Regional Office in the "Rejection Reason"</li> <li>3. If the EIOD Assistant rejects the request, the EIOD Assistant will return the denied request to the Service Coordinator within 5 days of the rejection with an explanation.</li> </ul>
Service	1. Alerted to the approval of the request to extend an authorization period/
Coordinator	request for additional ISC units by:
	<ul> <li>a. A new SA with "Approved" status reflecting the revised date ranges and/or number of units will appear on the "Service Coordination Service Authorizations" section on the child's "Integrated Case Page"  i. From the Inbox Menu Bar – Click on "My Cases"  ii. Select the "Case Reference" number to view the "Integrated Home Page"  b. The previous SA will now have a "Closed" status.</li> <li>2. Rejections a re visib le by checking the Notes associated with the specific SA. To see these notes:</li> </ul>
	a. From the Menu Bar – Click on "My Cases"
	b. Select the "Case Reference" number to view the "Integrated Home Page"
	c. The "Service Coordination Service Authorizations" section displays the ISC SA
	d. Click the "Case Reference" link.
	e. Select "Notes" from the navigation bar
	f. Read the rejection reason entered in this note section

Approved By:	Date:	6/29/2011_	
<b>Assistant Commissioner, Early Intervention</b>	1		

Chapter 4: Evaluation and Eligibility

## **New York City Early Intervention Program**

Policy Title: Screening	Effective Date
	For All Referrals Starting
	<b>Staten Island: 7/12/2011</b>
	Bronx: 7/26/2011
	<b>Manhattan: 8/9/2011</b>
	Queens: 8/23/2011
	Brooklyn: 9/7/2011
Policy Number/Attachment:	Supersedes:
4-A	
Department/Unit: Bureau of Early Intervention	Regulation/Citation: 69-4 1(am), 69-
	4.8(a)2(iv); EI Memorandum 2005-2

#### II. POLICY DESCRIPTION:

According to 69-4 1(am) a *Screening* means a process involving those instruments, procedures, family information and observations, and clinical observations used by an approved evaluator to assess a child's developmental status to indicate what type of evaluation, if any, is warranted.

While parents always have the option to pursue a multidisciplinary evaluation for their child upon referral to the EIP, there are some circumstances when performance of a screening is appropriate. Screening tests are generally intended to be brief, easy to administer, and lead to a yes/no decision as to whether or not a developmental problem is likely and further in-depth assessment/evaluation is needed. The evaluator is responsible for determining what type of screening should be conducted (for example, whether a screening should address one or more domains of development, or if the screening should address a specific concern, such as potential hearing loss).

Circumstances under which it may be appropriate for an evaluator to conduct a screening include when there are concerns about only one area of development (e.g., communication development, physical development, etc.), or if there is *a generalized concern* about the child's development, a screening may be conducted to determine whether the child is typically developing or whether there are indications of problems that require further evaluation and assessment; or, very specific concerns for which procedures exist to clearly "rule out" or identify a problem (e.g., hearing loss).

The IFSP meeting must be convened *within 45 days* from the date the child was referred to the NYCEIP. In order for the meeting to be scheduled, the screening and multidisciplinary evaluation (if completed) must be completed and the necessary forms and reports, as described in this Policy, must be submitted through NYEIS, and the parent(s) *within 30 days* of the child's referral.

## II. PROCEDURE:

Responsible	Action
Party	
Initial	1. At the Initial meeting with the parent(s)/caregiver(s)
Service	a. Explains the difference between the evaluations and screenings
Coordinator	to the family
(ISC)	b. Refer to the Initial Service Coordination Responsibilities Policy for additional explanation of the ISC role
	for additional explanation of the 150 fole

## **Evaluation Agency**

- 1. At the initial meeting with the parent, explains the differences between screening and evaluation to the parent.
  - a. Refer to *Appendix A: Screening vs. Multidisciplinary* Evaluation in this chapter of the Manual.
  - b. Screenings should not be done if:
    - i. The parent requests an evaluation
    - ii. The child has a diagnosed condition with a high probability of developmental delay.
      - (refer to SDOH Memorandum 2005-2 Standards and Procedures for Evaluations, Evaluation Reimbursement, and Eligibility Requirements and Determination Under the Early Intervention Program)
  - 2. If the parent agrees to a screening:
    - a. Screening must be completed in a timely manner as to ensure that the screening documentation and other MDE documentation or closure documents are submitted to the regional office within 30 days of the children referral to Early Intervention.
    - b. If a screening indicates cause for concern, a MDE must be completed to determine whether child is eligible for the EIP

#### Note:

- An approved evaluator may bill for both a screening and a Multidisciplinary evaluation for the same child only when the screening is performed in the child's home or child care site.
- When a screening and evaluation are performed at the approved evaluator's site, the evaluator may bill only for the Multidisciplinary evaluation.
- 3. Discusses the results of the screening with the parent, and at the parent's request, the ISC.
  - a. Explains the results of the screening to the family.
    - i. If the child does not pass the screening:
      - Discuss the composition of the evaluation team with parent
      - Complete a full Multidisciplinary evaluation.
         Refer to the Policy on Multidisciplinary
         Evaluations
    - ii. If the child passes the screening
      - If there are concerns about possible future delays, discusses with the parent a referral to the EIP Child Find Unit for ongoing developmental monitoring.
        - a. Inform the initial Service Coordinator if the parent/caregiver agrees

**Note:** The parent can request a full MDE at any point in the screening process.

4. Submits the necessary screening and MDE (if necessary) documents via NYEIS no later than **30 calendar days after the child's initial referral to EIP** 

a. Refer to the Multidisciplinary Evaluations Po	olicy for a
detailed walkthrough of submission requiremen	nts
<b>Note:</b> Copies of the screening report or MDE is sent to the chi	ld's primary
health care provider only if the parent has signed the <b>Consent</b>	to
Obtain/Release Information form.	

m (i)			
Approved By:	Date:	7/19/2011	
Assistant Commissioner, Early Intervention			

## **New York City Early Intervention Program**

Policy Title:	<b>Effective Date:</b>
<b>Multidisciplinary Evaluations Policy</b>	For All Referrals Starting
	Staten Island: 7/12/2011
	Bronx: 7/26/2011
	Manhattan: 8/9/2011
	Queens: 8/23/2011
	Brooklyn: 9/7/2011
Policy Number:	Supersedes:
4-B	
Attachments:	Regulation/Citation:
Parental Consents for Evaluation and Screening	<b>10 NYCRR</b> 69-4.1
Core Evaluation Data Entry Form (Eliminated by	10 NYCRR 69-4.8
NYEIS)	Memorandum 1999-2
Multidisciplinary Evaluation Data Entry From	Memorandum 2005-02
(Eliminated by NYEIS)	
Supplemental Evaluation Data Entry Form	
(Eliminated by NYEIS)	
MDE/Screening Summary	
Reason for Delay in Evaluation Completion/MDE	
Submission (Section II Eliminated by NYEIS)	
MDE Checklist	

#### I. POLICY DESCRIPTION:

A multidisciplinary evaluation shall be performed to determine the child's initial and ongoing eligibility for early intervention services...The evaluator shall obtain informed parental consent to perform the evaluation and screening prior to initiating the evaluation procedures. (10NYCRR69-4.8 (a) (2))

The IFSP meeting must be convened within 45 days from the date the child was referred to the NYCEIP. In order for the meeting to be scheduled, the multidisciplinary evaluation must be completed and the necessary forms and reports, as described in this Policy, must be submitted to the Regional Office through NYEIS, the parent(s), the child's primary care provider (with parental consent), and to the Administration for Children's Services (if applicable) within 30 days of the child's referral.

The MDE is necessary to:

- determine eligibility for the EIP
- assess the status of the child's physical, cognitive, communication, social-emotional and adaptive functioning
- identify areas of developmental strengths and needs
- determine and understand parent's resources, priorities and concerns

For a child who is eligible based on a diagnosed condition with a high probability of leading to a developmental delay/disability, an MDE is required to assist with the development of an

Individualized Family Service Plan (IFSP). An MDE may also be required to confirm on-going eligibility when considerable progress has been made and/or there is a question about the child's on-going eligibility.

Public Health Law defines an eligible child as an infant or toddler from birth through age two with a disability. A disability is defined as a developmental delay or diagnosed physical or mental condition with a high probability of resulting in developmental delay (10NYCRR69-4.1 (h) e.g., low birth weight, Down Syndrome, sensory impairments.

A child is automatically eligible for the EIP where there is a confirmed diagnosis of a physical or mental condition with a high probability of the condition resulting in a developmental delay or disability (Refer to Early Intervention Memorandum 1999-2 - Reporting of Children's Eligibility Status Based on Diagnosed Conditions with High Probability of Developmental Delay). It is the responsibility of the evaluator to confirm that the child has the diagnosed condition and is therefore eligible for the Early Intervention Program. For children eligible on the basis of the diagnosed condition, the primary purpose of early intervention is to mitigate the impact of the condition on a child's developmental progress. The child does not have to demonstrate a delay to receive early intervention services if he has a condition with a high probability of developmental delay.

If a referred child does not have a confirmed diagnosis which would establish automatic eligibility in New York State (refer to Memorandum 2005-02 - Standards and Procedures for Evaluations, Evaluation Reimbursement, and Eligibility Requirements and Determination Under the Early Intervention Program), consistent with federal regulations under Part C of IDEA, s/he must exhibit a significant developmental delay to be eligible for early intervention services. Developmental delay as defined by PHL 69-4 means that the child has not attained developmental milestones expected for the child's chronological age adjusted for prematurity in one or more of the following areas of development: cognitive, physical (including vision and hearing, oral motor feeding and swallowing disorders), communication, social/emotional or adaptive functioning as measured by qualified professionals using appropriate diagnostic instruments and/or procedures, and informed clinical opinion.

To be initially eligible for early intervention based upon a developmental delay, the following criteria must be met:

- A 12-month delay in one or more functional domains, or
- A 33% delay in one functional domain, or
- A 25% delay in **two** or more functional domains, or
- For children who have been found to have a delay only in the communication domain and if no standardized test is available or appropriate for the child, or the tests are inadequate to accurately represent the child's developmental level in the informed clinical opinion of the evaluator, a delay in the area of communication shall be a severe delay or marked regression in communication development as determined by specific qualitative evidence-based criteria articulated in clinical practice guidelines issued by the Department articulated in 10NYCRR69-4.23.

Or, when appropriate standardized tests are used:

- Two standard deviations (2.0SD) below the mean in one functional domain, or
- One and a half standard deviations (1.5SDs) below the mean in **two** or more functional domains.

The five functional domains include: cognition, communication, physical, adaptive and social/emotional.

Eligibility **cannot be** established based on isolated difficulties, e.g., feeding, sensory integration, articulation unless there is a significant impact on the child's development in one or more of the five functional domains. This must be documented in the MDE report.

**Note:** An isolated feeding problem in and of itself may not be sufficient to establish a child's eligibility for the Early Intervention Program. Feeding and swallowing problems often co-occur in children who have motor disorders, and may be an early indicator of a motor or other developmental health problem. Difficulties with feeding and swallowing are signs and symptoms, and it is important to determine the underlying cause. If the central concern for a child is feeding dysfunction, the MDE must provide sufficient evidence that the feeding problem is significantly impacting on the child's developmental status. The nature of the feeding dysfunction must be documented in the MDE report, including the statement of the child's eligibility for the Early Intervention Program. (Refer to Clinical Practice Guidelines Motor Disorders pgs. 66-77 for more in-depth information on the assessment of feeding disorders.)

-Instruction for navigating NYEIS are denoted in *italics* in the body of this Policy and in the **NYEIS MDE Crosswalk** 

#### II. PROCEDURE:

Responsible	Action
Party	
·	
Evaluation	
Agency	1. Notified by the ISC or parent/caregiver that they have been selected as the evaluation site by the family.
	2. Accepts the MDE assignment in NYEIS
	a. Refer to the Choice of Evaluation Site Policy for specific NYEIS directions
	3. Evaluation/Screening process begins unless the child is awaiting surrogacy determination.
	a. The Evaluation or Screening process cannot begin until the evaluation agency receives <b>Surrogate Parent Assignment by EIOD</b> Form (if applicable).
	Note:
	<ul> <li>The ISC will send the Evaluation Site the Consent to Obtain/ Release Information Form</li> </ul>
	<ul> <li>Above forms must be kept in the child's record</li> </ul>
	• Since all parent consent forms are now attached in NYEIS, it is NO LONGER the responsibility of the Evaluation Agency to submit any forms completed by the ISC since the ISC directly attaches the forms to the "Childs Integrated Home Page" NYEIS.

#### I. First Contact with the Parent:

- 1. Determine if a screening is necessary before an MDE is conducted.
  - a. Refer to Appendix A: MDE vs. Screening
  - b. Refer to the **Screening Policy** in this chapter of this manual.
- 2. Determine the components of the MDE based on parent concerns.
  - a. Parent's primary concern should be part of the Core evaluation
- 3. Obtain parent/caregiver signature on the **Consent for Evaluation and Screening Form**.
  - a. One consent is signed for a Core Evaluation
  - b. One consent is signed for a Screening
  - c. Every Supplemental Evaluation must have a separate signed consent.
- 4. Ask the parent if a recent health assessment was conducted **and** if the parent has appropriate health assessment documentation from the child's primary care provider
  - a. If a recent health assessment was not conducted or health assessment documentation obtained:
    - i. Obtain parental signature on the **Consent to Obtain/ Release Information**.
    - ii. Contact the child's physician to assist parent/caregiver with obtaining a health assessment and health assessment documentation.
    - iii. If the child does not have a primary care provider, a health assessment should be conducted as a supplemental physician evaluation

## II. Multidisciplinary Evaluation (MDE) Components

- 1. An MDE is made up of a Core Evaluation (identified as the Developmental Assessment in NYEIS) and, when necessary, Supplemental Evaluation(s).
  - a. The MDE team is composed of at **least** two qualified personnel, one of whom is a specialist in the developmental area that is of concern for the child.
  - b. A MDE Core Evaluation consists of
    - i. An assessment of the five developmental domains: cognitive, physical (including vision and hearing, oral motor feeding and swallowing disorders), communication, social-emotional, and adaptive
    - ii. An assessment of the specific area of concern in development identified at the time of referral:
      - The qualified personnel who conduct the core evaluation should have sufficient expertise to assess the developmental area of the parent's primary concern/ reason for referral
    - iii. A review of pertinent records related to the child's current health status, developmental concerns and medical history is required.
      - Conducted with parental consent
    - iv. A parent interview about the family's resources, priorities,

and concerns related to the child's development and about the child's developmental progress.

- Parent interview may be incorporated as part of the core evaluation report or submitted as a standalone document. In either scenario the parent interview cannot be billed for separately.
- v. A separate family assessment focusing on the resources, priorities and concerns of the family related to enhancing the development of the child (optional on the part of the parent).
  - A family assessment includes identifying formal and informal support services
  - Offered and conducted with parental consent
  - The family assessment cannot be billed for separately
- vi. An evaluation of the child's level of functioning and assessment of the unique needs of the child in each developmental domain.
  - This includes the identification of services that may be appropriate to meet those needs
- vii. An evaluation of the transportation needs of the child, including:
  - Parent/caregiver ability to provide transportation
  - Child's special needs related to transportation and safety issues
  - Parental concerns related to transportation
    - Refer to the Assessing Transportation
       Needs Policy in this chapter of the manual.

**Note:** In many cases, the Core Evaluation (Developmental Assessment), on its own, will contain sufficient information to determine if a child is eligible for EI services.

- c. Supplemental Evaluations
  - i. Supplemental evaluations are conducted based on the written justification of the core evaluation team.
    - It is expected that, in most cases, the core team will be equipped to assess all five developmental areas, and will not need to seek an additional evaluator and supplemental evaluation.
    - Supplemental evaluations **should not** be routinely provided to all children in the EIP (NYS DOH EIP Memorandum 2005-02).
  - ii. NYS Guidance Memorandum 2005-02 pp. 23-24 specify justifiable circumstance for recommending supplemental evaluations, including:
    - If the MDE team identifies the need for an in-depth assessment of a child's strengths and needs in a

- specific area. The supplemental evaluation may be necessary to provide direction as to the specific early intervention services that may be needed by the child.
- If, at the time of referral, a child has no established primary health care provider, a supplemental physician evaluation or non-physician evaluation may be used to complete the health assessment required as part of the child's physical development.
- If, at the time of referral, a child is suspected of having a diagnosed condition with a high probability of developmental delay, which necessitated the involvement of an expert qualified to evaluate and diagnose the condition, a supplemental evaluator qualified to conduct an indepth assessment resulting in a diagnosis may be considered.
- d. Supplemental evaluations may not be conducted before the Core evaluation is completed.
  - i. Supplemental evaluations must be recommended by the core evaluation team,
- e. May also be conducted when authorized after the child's initial IFSP.

## II. Conducting the Multidisciplinary Evaluation

#### Parental Involvement

- 1. The evaluation process, including clinical observation, should be conducted in an environment appropriate to the unique needs of the child, with consideration given to the preferences of the parent. Such settings may include:
  - a. Natural settings (e.g., the child's home or daycare setting)
  - b. Unstructured (e.g., play room)
  - c. Structured (e.g., clinic, office, foster care agency)
- 2. The child's parent(s) must be given the opportunity to be an active participant in the evaluation process, as should other family members and other individuals who care for the child (e.g., daycare, nanny, foster parent, guardian, and caregiver) with parental consent.
  - a. Recognizing the family as an integral member of the evaluation team ensures that parental concerns and priorities regarding the child's development remain the focal points.
  - b. Parent partnership validates the parents' understanding of the child's current functioning and his/her strengths and developmental needs.

#### **Evaluation Procedures**

1. Evaluation procedures should be objective, professional, and individualized and consider each child's unique developmental strengths and needs.

- 2. MDEs should include *informed clinical opinion*, and employ ageappropriate instruments and procedures.
- 3. Nondiscriminatory evaluation and assessment procedures must be used in all aspects of the evaluation and assessment process. Evaluation and assessment procedures must be responsive to the *cultural and linguistic background of the family*. (Refer to the **Policy on Bilingual Evaluations** in this chapter of the Policy and Procedures Manual.)
- 4. *No single procedure or instrument* may be used as the sole criterion or indicator of eligibility.
  - a. The Multidisciplinary Team must rely on information from a variety of appropriate sources:
    - i. Standardized instruments and procedures whenever appropriate and possible,
    - ii. Observations of the child,
    - iii. Parent interviews,
    - iv. Informed clinical opinion, and
    - v. Any other sources of information about the child's developmental status available with parental consent. (Refer to Memorandum 2005-02)

#### Assessment Instruments

- 1. <u>Standardized, norm-referenced evaluation assessment and/or diagnostic instruments</u> should be used whenever possible unless such instruments are not appropriate for:
  - Child's age
  - Child's culture or language
  - Developmental status or concern
  - a. Results should be scored according to that instrument's guidelines for scoring and reporting, and in compliance with SDOH Memorandum 2005-02.
  - b. Age equivalents from standardized tests should not be used for eligibility determination, unless:
    - i. The manual for the instrument supports the use of age equivalents to establish eligibility.
- 2. <u>Criterion-referenced tests</u> can be helpful in evaluating children when norm-referenced tests are not available or appropriate due to the child's age, condition, language/culture, or other factors that influence test performance.
  - a. <u>Criterion-referenced tests</u> usually do not provide sufficient information to determine the extent of a child's developmental delay(s).
  - b. <u>Criterion-referenced tests</u> can be used in conjunction with other sources of information about a child's development, including informed clinical opinion, to establish a child's eligibility if eligibility is based on the level of developmental delay.
  - c. If criterion-referenced tests are used, the evaluator must:
    - i. Be aware of how the results or age ranges are to be interpreted.
      - This is usually described in the test's instruction

manual and must be discussed in the evaluation report.

3. The instruments used must be the <u>most recent edition</u>. Standardized tests must be reliable and valid, with appropriate sensitivity and specificity.

#### Note:

- A standardized instrument or instruments approved by the State Department of Health must be used when conducting an MDE.
  - o The evaluator must provide a written justification in the evaluation report why such instrument or instruments are not appropriate or if an instrument is not available for the child, if an approved instrument is not used
- Refer to Memorandum 2005-02 p. 8-10 and Anderson, L. "Appropriate and Inappropriate Interpretation and Use of Test Scores in Early Intervention," *Journal of Early Intervention*, 2004, Vol. 27, No. 1, p. 55-68 for further discussion.

#### Prematurity and Age Adjustment

- 1. When evaluating a child who was born prematurely (less than 37 weeks gestation) the evaluation team will decide whether to use adjusted age, as appropriate to the clinical situation and the test/diagnostic instrument being used in the evaluation process.
  - a. The evaluation report should clearly state the amount and type of adjustment that was made, if any.

**Note**: Ref: Memorandum 2005-02 (p.30) and Wilson, S.L. and Cradock, M. M. (2004) *Journal of Pediatric Psychology*, 29 (8): 641-649

### Informed Clinical Opinion

- 1. Informed clinical opinion is "the best use of quantitative and qualitative information by qualified personnel regarding a child and family, if applicable. Such information includes, if applicable, the child's functional status, rate of change in development, and prognosis." 10 NYCRR §69-4.1(w)
  - a. Diagnostic instruments and informed clinical opinion must be used in combination to:
    - i. Interpret results of the MDE,
    - ii. Determine the degree of developmental delay, and
    - iii. Formulate a statement of "eligible" or "not eligible", stating specifically why the child does or does not meet eligibility criteria
  - b. The use of informed clinical opinion is:
    - i. Required by federal regulations in evaluation and assessment procedures for eligibility purposes.
    - ii. A necessary safeguard against eligibility determination based upon isolated information or test scores alone.

**Note:** Refer to *Appendix C:* <u>Informed Clinical Opinion</u> of this chapter of the manual

### III. Immediately After an Evaluation is Complete

- 1. Individual evaluators should verbally share only preliminary results/impressions with the parent at the conclusion of each assessment session, explaining to the parent that the information yet to be compiled and eligibility for the Early Intervention Program is determined by the MDE team.
  - a. Evaluators should also explain that while a child may have a delay, it may not be severe enough for eligibility.
  - b. Individual evaluators should document in their reports that preliminary results were shared with the parent.

## IV. Completing and Submitting the Multidisciplinary Report

- 1. The evaluation team is responsible for preparing an evaluation report and written MDE Summary.
  - a. **Individual evaluations** must provide sufficient information to support the finding of "eligible" or "not eligible", including an in-depth assessment of the child's strengths and needs in the specific areas of development that were assessed.
    - i. Refer to *Appendix B: <u>Best Practice Recommendations For Report Writing and Submission</u> of this chapter.*
    - ii. Refer to the Assessing Transportation Needs in The Multidisciplinary Evaluation policy in this chapter of the manual.

#### Note:

- Evaluators may make recommendations about the **type(s)** of services that the child may need, **but evaluators may not make recommendations** regarding the frequency, duration, and intensity of such services.
  - c. The MDE Summary
    - i. Refer to the MDE/Screening Summary Form in this chapter of the policy and procedure manual.

**Note:** If a bilingual evaluation was conducted, the summary should also be provided in the parent's dominant or preferred language or other mode of communication of the parent, if feasible (refer to the policy on *Bilingual Evaluation* in this chapter of the manual).

2. Completes the applicable NYEIS MDE screens when ready to submit the MDE to the Regional Office.

**Note:** The following forms have been eliminated by NYEIS:

- Screening Data Entry Form
- Core Evaluation Data Entry Form
- Multidisciplinary Evaluation Data Entry From
- Supplemental Evaluation Data Entry Form
  - a. From the Inbox Menu Bar Click on "Work Queues"
  - b. Select View: (Provider ID) Evaluations work queue

- c. Select the "Task ID" of the case you wish to work on.
- d. Select "A Multidisciplinary Evaluation has been assigned to (your agency) for (child name)"
  - i. Select "Manage MDE" under Primary Action
  - ii. The complete data entry sections appear

## e. Select "Screening" from the navigation bar

#### Note:

- This section of NYEIS replaces the Screening Data Entry Form
- If the child was referred with a "confirmed eligibility diagnosis," a screening is not permitted.
- If the child was referred with a "suspected delay", the screening section must be completed.
  - i. Select "New"
  - ii. In response to the question "Was a screening deemed necessary?", choose either
    - "No" or "No with diagnosed condition": once this is selected, the screening section is complete
    - "Yes": the following screening sections must then be completed:
      - o Evaluator Details
      - Screening Location
      - o Screen Domains
      - o Concern About Specific Domains
      - o Reason for Screen
      - o Parent Informed of Results
      - Screening Details
        - a. Refer to the MDE crosswalk for a more detailed explanation of fields

## f. Select "Developmental Assessment" from the navigation bar

### Note: This section of NYEIS replaces the Core Evaluation Data Entry Form

- i. Select "New" under the Qualified Personnel Involved
- ii. Enter "evaluator name" of % (wildcard)
- iii. Select the names of the staff who conducted the developmental assessment (a minimum of two people must be selected)
  - The staff member must be already entered as a Licensed/ Certified Professional in your agency's "Employee/Contractor" section of NYEIS.
  - Repeat this step for each evaluator on the developmental evaluation team
- iv. Enter the Developmental Domain Results by selecting "View" next to each domain
  - Select the qualified personnel involved in the assessment of the selected domain
  - Select "Edit" and complete the "Domain Status"

- field and the "Date Completed" field
  - Repeat this procedure for each of the five domains assessed.
  - If "Test Inadequately Represents Child's Developmental Level" or "No Standardized Test Appropriate" is selected for the communication domain, the "evidence-based criteria" section must be completed
- Select "Save"
- v. Select "Location Type" from the drop-down menu
  - Enter location address if the location is other than the "Child's Home".
- vi. Enter Evaluation Diagnosis Results all fields in this section are mandatory
  - Select an "EI Eligible Diagnosis Code" if the child has an auto-eligible condition for early intervention
  - Select an "Other Eligible Diagnosis Code" if the child is eligible based on delay. A justification statement is required if an ICD-9 code is selected from this category
- vii. Enter Evaluation Methods
  - If "standardized test" is selected, the test results and scores are required
- ix. Select the "New" button above the heading "Diagnostic Tests Administered" if a test was administered.
  - Enter the mandatory information: Test Name and Date administered plus test scores. Either "Save" the data or add sub-scores and then save all the data.
  - Select "Close"
- j. Select "Family Assessment" from the navigation bar
  - i. Select "Offered and Was Refused," or "New" if accepted
  - ii. If "New" is selected, select "Edit" to complete each section
  - iii. Refer to the MDE Crosswalk for a detailed description of the NYEIS fields.
  - iv. Select "Close" once complete.

# k. Select "Supplemental Evaluation" on the navigation bar (if applicable).

**Note:** This section replaces the **Supplemental Evaluation Data Entry Form** 

- Enter evaluator name or % (wildcard) under Search Evaluator for Assignment
  - Select the assigned Employee/Contractor
    - The staff member(s) must be already

entered as a Licensed/ Certified Professional in your agency's "Employee/Contractor" section of NYEIS.

- ii. Select "In-Depth Assessment" **OR** "Diagnostic Evaluation"
- iii. Select "New" under the "Developmental Domain Results"
  - Select the developmental domain
    - Select "Save"
  - Enter the "Domain Status" field and the "Date Completed" field
    - o Select "Save"
- iv. For the remainder of the Supplemental NYEIS screen, follow the procedure under the Developmental Assessment section above starting from: 3.i.v Select "Location Type"

## I. Select "External Evaluations" on the navigation bar (if applicable).

#### Note:

- "If an "external evaluation" is performed on a child by a licensed professional, such as a physician or psychologist, who is not approved by the Department as qualified personnel under the EIP, or who is not under contract with the municipality, a multidisciplinary evaluation that is performed by an approved evaluator under contract with the municipality is still required to determine eligibility for the EIP. The evaluator may, with parental consent, review, verify and use the findings from such an "external evaluation", provided that it adheres to existing regulations for other evaluations [10 NYCRR §69-4.8(a)(5)].
- Evaluation results from an "external evaluation" cannot serve as the sole basis for the child's eligibility or for the sole assessment of one of the five developmental domains. Although the evaluator may use findings from an "external evaluation", the findings do not replace the multidisciplinary evaluation or the requirement that the evaluator determine the child's eligibility for the EIP. If a parent disagrees with the determination of the evaluator, the parent must be advised of their due process rights in accordance with PHL §2549(1)."
  - *i.* Evaluator Details All information in this section is mandatory:
    - Evaluator Name
    - Agency Affiliation Name
    - Profession (drop down list)
    - Date Evaluation Conducted
  - ii. Please Check All that Apply Identify the sources used to determine the assessment results by checking the appropriate boxes.
  - iii. Select "In-Depth Assessment" **OR** "Diagnostic Evaluation" to specify the Type of Evaluation
  - iv. Approved Evaluation Team must certify:

- The procedures used by the external evaluator were performed in a manner consistent with EIP requirements
- The findings were used to augment and not replace the evaluation to determine eligibility
- There are no indications present which suggest the need to repeat the tests or procedures performed by the evaluator
- v. Health Assessment Certification is necessary to confirm that the external health assessment was performed recently and accurately represents the child.
- vi. General Health Status Information regarding the child's health concerns/issues may be included.
- vii. The evaluation diagnosis results are mandatory and must be completed as designated by the diagnosis headers and subsequent questions.
  - If there has been a diagnosis established as a result of this external evaluation:
    - Select "Other Eligible Diagnosis Code" and search for the appropriate ICD-9 Code.
    - o Multiple codes may be entered
  - Date completed is mandatory.
  - *Indicate if the assessment was bilingual.*
- viii. Enter Evaluation Methods
  - If "standardized test" is selected, the test results and scores are required in the attached report
  - ix. General Evaluation Comments
    - *Comments are not mandatory*
  - x. Select "Save" once completed

## m. Select "MDE Home" from the navigation bar

## **Note:** This section of NYEIS replaces the **Multidisciplinary Evaluation Data Entry Form**

- i. Select "View" under "MDE summary details"
- ii. Select "Edit"
- iii. Enter mandatory fields under "Eligibility"
  - Select "Eligibility Status" from the drop-down list
  - Select "Date Eligibility Determined"
    - If the child is eligible because of a diagnosed condition, use the date of the evaluation that determined the condition.
    - If the child is eligible because of a developmental delay, use the date the evaluation summary is completed.
  - Enter "Date Full MDE Completed"
  - Parent(s) Received Summary of MDE Select Yes or No.

- Parent must receive a copy of the MDE for the MDE to be submitted.
- Parent(s) Received Summary of MDE in Their Dominant Language Select Yes or No.
- Parent(s) Received The Full Evaluation Report Select Yes or No.
- iv. Enter mandatory fields under "Diagnosis Details"
  - EI Eligible Diagnosis Code If a child has an automatic eligibility condition, the condition must be entered in this box.
    - NYEIS will generate a list that only includes the ICD - 9 codes entered in previous sections of the MDE
  - Date of Diagnosis Provide the date that the diagnosis was made
  - Diagnosis Made By Select from the drop down list.
  - Other Eligible Diagnosis Code The diagnosis (and ICD 9 code number) which makes the child eligible must be listed.
    - NYEIS will generate a list that only includes the ICD - 9 codes entered in previous sections of the MDE
  - If Other ICD Code, Justification Provide a reason why the code was selected
  - Other Diagnosis Not Related to Eligibility Select all other diagnoses as indicated from the developmental evaluation and supplemental evaluation(s).
  - Screening Only Diagnosis Code Enter the appropriate "V" code
- v. Eligibility Statement Indicate "MDE summary attached"
- vi. Child Transportation Needs Select Yes or No.
- vii. Select "Save"
- 3. Attaches the following documents to the "MDE Attachments" section in NYEIS 30 calendar days after the child's initial referral to EIP:
  - Consents for Evaluation/Screening (one for the Core Evaluation and for each Supplemental Evaluation) signed and dated by the parent/surrogate parent
  - Health Assessment
    - Medical form (or electronic medical record printout signed by doctor)
  - MDE Summary (and translation into the parent's dominant/preferred language if applicable)
  - Full evaluation reports including:

- Developmental Assessment (including Parent Interview
- Optional Family Assessment
- Supplemental evaluations(s) (if necessary)
- Attestation Statements must be included in each report
- Other sources of information (w/ parent consent; ex: medical records)
- Screening Summary (if applicable)
- **Screening Report** (if applicable)
- External Evaluation (if applicable)

**Note:** Evaluation agencies can use the MDE Checklist to aid them in submitting completed MDE packets and to avoid rejection of the MDE packet by the Regional Office.

- a. Select "MDE Attachments" on the navigation bar
  - i. Select "New" to add an attachment
  - ii. Select the "type of Attachment" under "Evaluation File"
    - Consents for evaluation and screening are attachment type "Evaluation Attachment"
    - Health Assessment is attachment type "Medical Form"
    - MDE Summary should be attachment type "Summary"
    - Developmental Assessment and parent Interview are attachment type "Developmental Assessment"
    - Family Assessment is attached as "Family Assessment"
    - Supplemental evaluations should be attached as "Supplemental Evaluations"
    - Other sources of information are attachment type "Evaluation Attachment"
    - Screening Summary and Screening report are attachment type "Screening"
  - iii. Select "Browse" to choose the file name
    - Attachments cannot be larger than 1.5MB each
  - iv. DO NOT enter any information in the "Location" and "Reference" fields
  - v. Complete the "Comments" field by listing the name of the document being attached
  - vi. Select "Save"
    - A "View" option appears where the attachment can be edited or deleted before it is submitted with the MDE screens to the Regional Office
    - Select "New" to attach another attachment
  - vii. Select "MDE Validation Errors" from the Navigation bar or select "Submit" from the "MDE Home" page

- NYEIS will generate a list of errors will that will need to be corrected in order to submit the MDE viii. Select submit from the "MDE Home" page
- 4. Full MDE packet is sent to the parent, including:
  - a. Evaluation reports
  - b. Summary
  - c. Print out of the information entered into NYEIS
    - i. Select "Print MDE" from the MDE Home page
      - NYEIS generates a PDF summary document of all completed NYEIS MDE Screens.

#### Note:

- Parental questions based on statements or scores included in the written MDE should be addressed by the evaluation team prior to the IFSP meeting.
  - The parent MUST have the opportunity to discuss the evaluation results, with the evaluators or designated contact, including any concerns they may have about the evaluation process; and to receive assistance in understanding these results, and ensure the evaluation has addressed their concerns and observations about their child.
- Copies of the MDE or screening report is sent to the child's primary health care provider if the parent has signed the Consent to Obtain/Release Information form
- Once an MDE is successfully submitted to the EIOD, the evaluation must be approved before scheduling can begin. Refer to the MDE Review Policy

## Early Intervention Scheduler

- 1. Select "Inbox" for the Menu Bar Click on "Assigned Tasks"
- 2. Select the "Task ID" of the case you wish to work on
- 3. Under Primary action, select "Manage Submitted MDE"
- 4. Review the Submitted MDE.
  - a. Select MDE sections via the left Navigation bar.
- 5. Review attachments in the Integrated home page
  - a. Select "My Cases" for the Menu Bar
  - b. Select the "Case Reference" of the case you wish to work on
  - c. Select "Attachments" for the navigation bar
  - d. Conduct a "Completeness Review" on the attachments based on the MDE Checklist

Note: The EIOD view of NYEIS allows MDE attachments and attachments made to the integrated case to be viewed by selecting attachments from the integrated case homepage

- i. If the MDE Submission is incomplete:
  - Select "Inbox" for the Me nu Bar Click on "Assigned Tasks"
  - Select the "Task ID" of the case you wish to work on
  - Under Primary action, select "Manage Submitted MDE"

- Select "Reject"
  - Select the rejection reason code as "Incomplete"
  - List th e d ocuments mi ssing under "Rejection Reason"
- ii. If the MDE Submission is complete and shows no quality issues
  - Select "Inbox" for the Me nu Bar Click on "Assigned Tasks"
  - Select the "Task ID" of the case you wish to work on
  - Under Primary action, select "Manage Submitted MDE"
  - Select "Accept"
- iii. If an Assistant Regional Director needs to review the MDE <u>prior to</u> "A ccept MDE" (you must forward the Task and the case)
  - From the Inbox Menu Button Click on Assigned Tasks
  - Select the Task ID of the case you wish to work on.
    - O Under the Manager action, Reserve the task, and then forward the task.
    - On the Forward Task screen, click on the magnifying glass to search for the User to whom you will forward the case.
    - On the "Us er Search" Screen, narrow the search to "Muni Names" only.
      - i. Enter a User First Name, Last Name or % (Wildcard),
      - ii. Select Search, Select a User Name
      - iii. Select Save
      - iv. The task will be forwarded to the new User.
  - Assign the Case to the Assistant Director by:
    - o From the Menu Bar Click on "My Cases"
    - Select the "Case Reference" number for the case you would like to assign
    - o Select "User Roles" for the Menu bar
    - Select New EIOD
    - O Click on the magnifying glass to search for the User to forward the case to.
    - On the User Search Screen, narrow the search to "Muni Names" only
      - i. Enter a User First Na me, Last Name or % (Wildcard)
      - ii. Select Search
      - iii. Select a User Name
      - iv. Select Save.
      - v. The task will be forwar ded to the new User

**Evaluation Agency** 

1. Checks the "Evaluations Queue" daily to ensure that all MDE rejections are managed in a timely manner

- a. From the Inbox Menu Bar Click on "Work Queues"
- b. Select View: (Provider ID)\_Evaluations Work Queue
- c. Select the "Task ID" of the case you wish to work on.
  - i. A rejected MDE task appears as: "Submitted Provider Evaluation for (child name), Case Reference (number) has been rejected. Review the rejection reason(s) and comments, make necessary corrections and re-submit the evaluation

Ju Ci			
Approved By:	Date:	7/19/2011	
Assistant Commissioner Early Intervention			

## NYC EARLY INTERVENTION PROGRAM

## CONSENT FOR EVALUATION AND SCREENING

Child's Name:				
EI #:	Last	First DOB:		MI
Date of Referral	_//			
Dear Early Intervention	on Official Designee:			
I authorize the evalua	tion of my child by:	Name of Evalu	action Site	
will be involved in th	I's eligibility for the Early e evaluation process. I also aluation(s) and is the only ld.	Intervention Progra so understand that the	m. I understand than e evaluation site th	at i have selected
all evaluations, and the Program. If my child	that I will be involved in hat a copy of all evaluation is eligible for the Early In a Individualized Family Se	ns will be forwarded tervention Program	d to the NYC Early	Intervention
Signat	ure of Parent/Surrogate Pa	arent	/	
			/	_/
Signat	ure of Evaluation Site Rep	presentative	Date:	

#### **INSTRUCTIONS FOR COMPLETION**

#### CONSENT FOR EVALUATION AND SCREENING

This form is to be signed by the birth/adoptive parent or the surrogate parent giving permission for an evaluation **before** any evaluation may be performed. A representative from the evaluation site must also sign this form. If several different EI agencies are participating in a child's evaluation, each agency needs a separate consent form.

It is expected that the evaluation site will clearly explain to parents their right to an evaluation within 30 days of the child's referral to the NYC Early In tervention Program, and that any evaluator accepting a child for an evaluation must make all attempts to conform to the contractual obligation of submitting a completed evaluation to the Regional Office via New York Early Intervention System (NYEIS) within 30 days of the child's referral to the EIP.

This form is <u>not</u> to be used with a foster parent unless the NYC Early Intervention Program has assigned that person to be the surrogate parent (Refer to Chapter 2 – Foster Care & Surrogacy.) If the parent of a child who is in foster care is available and able to give informed consent for evaluation, that parent may sign this form.

The Consent for Evaluation form(s) with the appropriate signature must be submitted with the evaluation reports in NYEIS. Failure to obtain this consent from the parent, person in parental relationship, or assigned surrogate parent **prior** to the initiation of each evaluation will affect payment for the evaluation.

An evaluation can be reimbursed by the NYC Early Intervention Program **only** if the evaluator has a contract with NYC DOHMH and has submitted complete documentation to the Regional Office via NYEIS (i.e., **Summary of Multidisciplinary Evaluation**, and evaluation reports).

### NYC EARLY INTERVENTION PROGRAM

## SUMMARY OF MULTIDISCIPLINARY **EVALUATION (MDE)**

	☐ Screening	<b>Evaluation</b>		
Child's Name:	Date of Ev	aluation:/	/	
EI #:	DOB:	/ /		
I certify that the determine based upon an interview available parent), a general domains, and an in -dept	ON COMPLETING SUMMARY: nation of eligibility and the summar with the above-n amed child's pare ral assessment of the child's level of h assessment in the specific doma my knowledge, age-appropriate insuch assessments.	ent/surrogate pare of functioning in ain(s) in which th	ent (or other guardian if there is no each of the five developmental are is a suspected delay. I further	
	Date: _ /	/		
Signature				
Print name, title and lice	nse number			

## **Summary of Evaluation:**

- I. Name, title and disciplines of the persons performing the evaluation and assessment
- II. The child's health assessment (e.g., recent physical examination report, hospital discharge summary)
  - Describe the nature of any delay with obtaining Health Assessment Information from the child's primary care provider (if applicable)
- Summary of Parent Interview and optional Family Assessment III.
- IV. Description of the assessment process and conditions
- V. Measures and/or scores that were used, if any; and an explanation of these measures or scores
- VI. The child's responses and the family's belief about whether the responses were optimal
- VII. How informed clinical opinion was used by the evaluation team in assessing the child's developmental status and potential eligibility for the EIP
- VIII The child's developmental status in the five developmental domains, including the unique strengths and needs in each area
- IX. A clear statement of the child's eligibility
- X. Nature of child's/family's transportation needs

If a bilingual evaluation is conducted, this summary should also be provided in the parent's dominant or preferred language or other mode of communication of the parent, if feasible.

#### SUMMARY OF MULTIDISCIPLINARYEVALUATION (MDE)/SCREENING

#### INSTRUCTIONS FOR COMPLETION

EIP regulations require the evaluation team to prepare a written summary integrating the results of all the evaluations (Core and Supplemental). Any discrepancies between the evaluations must be explained. To the extent feasible and within the parent's preference and consent regarding disclosure to the interpreter, and within confidentiality requirements, this summary should be provided in the dominant language or other mode of communication of the parent. The components of the MDE summary and reports are outlined in 10NYCRR69-4.8 (a) (9) (i-iii)

**NOTE:** If the evaluation found the child not eligible for Early Intervention services, the evaluation team remains responsible for completing the Summary of Multidisciplinary Evaluation/Screening.

- Check the appropriate box: **Evaluation** or **Screening** to indicate report type.
- Provide the requested identifying information for the child.

Write the date that the MDE Summary/Screening was completed.

• The person writing the summary must, sign and date the attestation, printing his/her name, title and license number (if appropriate) below the signature.

Note: The person completing the summary must be a member of the IFSP team (10NYCRR 69-4.8(a) (9) (i))

## The Summary of the Multidisciplinary Evaluation/Screening is a narrative report containing the following information:

- I. List of the name, title, and discipline of all individuals involved in the evaluation and assessment of the child.
- II. The child's health assessment, which should include any relevant medical information, such as current health status and medical history, appropriate ICD-9 code for a diagnosed condition with a high probability of resulting in developmental delay, and any other information pertaining to the child's development.
  - a. Describe the Nature of Delay with Obtaining Health Assessment Information from the child's primary care provider (if applicable).
    - Describe the frequent and persistent attempts made to obtain health assessment information
- III. Summary of Parent Interview and optional Family Assessment:
  - a. Parent Interview: include information about the family's resources, priorities and concerns related to the child's development and developmental progress.
    - If the child is in foster care, the parent interview should include both the biological parent and foster parent with parental consent
  - b. Family Assessment (optional): identify formal supports and services available through the EIP or other service delivery systems (e.g., family training, family/parent support groups, services through the Office of People with Developmental Delays) that the family may want to access.

Identify informal supports and community resources available to the family (i.e. family and friends, playgroups that can assist the family in enhancing their child's development, etc.).

- IV. Description of the assessment process and conditions:
  - a. List the various types of information sources used to determine the child's developmental status (as required by regulation), such as:
    - Standardized or criterion referenced instrument(s) ( Detailed in item V)
    - Direct observation of the child (Detailed in item VI)
    - Qualitative criteria for communication only evaluations
    - Interview with parent to determine perceptions of the child's abilities and performance on date(s) of testing (findings detailed in item VI)
    - Informed clinical opinion (findings detailed in item VII)
    - Any other sources of information relevant to the eligibility determination, with parental consent (e.g., medical information, report from relatives or family members, family day care or child care provider, name of foster care agency).
  - b. Describe the conditions of the evaluation (required by regulation to ensure the accuracy of the results.) Include the following:
    - The style of the evaluation (e.g., arena, individual)
    - How parent/caregiver was involved
    - The evaluation setting, noting any possible impact on the child's performance
    - The child's state at the time of the evaluation (e.g., tired, irritable, hungry, alert, active).
  - c. Describe how the evaluation is responsive to the cultural and linguistic background of the family (to ensure discriminatory evaluation and assessment procedures are employed). This may include:
    - A statement of the extent to which the child was exposed to different languages;
    - Whether a bilingual evaluation was indicated and conducted;
    - Whether and how an interpreter was used (the name and relationship of the interpreter to the family, if any);
    - The methodology used to conduct the bilingual evaluation with or without an interpreter and the child's response; and
    - The repertoire of words or sounds in all languages of exposure.
      - The combined number of words in all languages that the child is exposed to need to be listed and considered together when making a determination regarding the child's developmental status.
- V. Measures and/or scores that were used, if any; and an explanation of these measures or scores:
  - a. Identify the instruments used and provide an explanation of the scores/ results obtained, including relevance to the child's level of functioning.
    - The instrument used must be from the SDOH preferred list of instruments
    - A justification must be provided if an instrument that is not on the preferred list is used
  - b. This may include a discussion of the limitations of a tool when the evaluator has determined that the scores do not accurately reflect the child's level of functioning.
  - c. For communication only where no norm referenced instrument is available or appropriate, use the qualitative criteria articulated in NYS 10NYCRR 69-4.23
- VI. The child's response to the procedures and instruments used as part of the evaluation process, and the family's belief about whether the responses were optimal:

- a. Report on the child's response to all evaluation procedures. This may include the child's spontaneous response, elicited response, or facilitated response to the parent/caregiver or the evaluator, etc.
- b. Report on family's belief about whether the responses were optimal; provide individualized information.
- VII. How informed clinical opinion was used by the evaluation team in assessing the child's developmental status and <u>potential</u> eligibility for the EIP. (As stated in Memorandum 2005-02, pg 10, and defined at 10NYCRR 69-4.1(w), informed clinical opinion, for the purposes of the EIP, is "the best use of quantitative and qualitative information by qualified personnel regarding a child, and family if applicable. Such information includes, if applicable, the child's functional status and rate of change in development and prognosis.")
  - a. Based on the evaluators' professional expertise, describe any qualitative factors impacting the child's functioning.
  - b. Ensure that results of procedures and instruments used from all evaluations are integrated to address discrepancies between reports, and accurately determine child's functioning ability in each developmental domain.
- VIII. Report of the child's level of functioning in each of the five developmental domains; and report of the unique strengths and needs in each area.
- IX. A clear statement of the child's eligibility:

If eligibility criteria are met	If eligibility criteria are not met
<ul> <li>A statement documenting that the child is eligible for the EIP based on a diagnosed condition with a high probability of resulting in developmental delay and associated ICD-9 code; or</li> <li>A statement of developmental delay consistent with NYCRR69-4.8(a)(9)(iii) (a statement describing "the child's developmental status including objective and qualitative criteria in sufficient detail to demonstrate how the child meets the eligibility criteria for the program") and associated ICD-9 code for developmental delay</li> </ul>	A statement documenting reasons why the child is not eligible for the EIP. Examples of reasons: the child's development is within acceptable limits; the child is not experiencing a developmental delay consistent with the State's definition of developmental delay (NOTE: It is possible for a child to have a developmental delay and not meet the eligibility criteria for the EIP)

As stated in the Memorandum 2005-02, "E ligibility cannot be made on the bas is of isolated delays in specific skill a reas. Rather, the MDE team must, using *their* informed clinical opinion, decide whether composite evaluation findings, considered together, are consistent with eligibility criteria for the EIP"

- X. Nature of child's/family's transportation needs:
  - a. Information includes: parents' ability or inability to provide transportation; the child's special needs related to transportation; safety issues/ parental concerns related to transportation, etc.

#### Your Agency Name/Logo Your Agency Address and Contact information **Phone and Fax Number of Agency** Regional Office: Date: LHU: Child's Name: Eligible? YES NO Date of Birth: The following are required for the MDE: **Checklist Before NYEIS Implementation Checklist After NYEIS Implementation** 1. MDE Form (Multidisciplinary Evaluation Form) Not required: Replaced by NYEIS Required as an "MDE Attachment" in NYEIS 2. Medical Form/Health Assessment Information Medical form or Electronic medical record print-out signed by doctor 3. Core Evaluation Form Not required: Replaced by NYEIS 4. Summary of MDE Required as an "MDE Attachment" in NYEIS 5. Parent Interview Required as an "MDE Attachment" in NYEIS 6. Parental Consent for Evaluation Required as an "MDE Attachment" in NYEIS 7. Parental Consent to Initiate Service Coordination Not required: attached to the "Child's Integrated Home Page" by the ISC Agency **Agency** 8. Parental Consent to Release/Obtain Information Not required: attached to the "Child's Integrated Home Page by the ISC Agency 9. Family Worksheet Not required: Replaced by NYEIS 10. Insurance Information Form Replaced by the Information and Parental Consent for Use of Private Insurance to Cover Early Intervention Services Attached to the "Child's Integrated Home Page" by the ISC Agency The following are required for the MDE if applicable: **Checklist Before NYEIS Implementation Checklist After NYEIS Implementation** 11. Supplemental Evaluation Form Not required: Replaced by NYEIS Required as an "MDE Attachment" in NYEIS 12. Supplemental(s): ( ) Psychologist ) Speech Therapist ) Special Educator ( ) Physical Therapist ) Occupational Therapist ( ) Pediatrician or Physician ) Audiologist ) Other: Language(s): 13. Reason for Delay Form Not required: Replaced by NYEIS 14. Family Assessment Required as an "MDE Attachment" in NYEIS 15. Request for Additional Evaluations Required as an "MDE Attachment" in NYEIS 16. Surrogate Parent Assignment by EIOD Not required: attached to the "Child's Integrated Home Page" by the ISC Agency Required as an "MDE Attachment" in NYEIS 17. Closure Form Reason for Closure: Your Name: Title:

## Appendix A: Multidisciplinary Evaluation (MDE) vs Screenings

	Screening	Multidisciplinary Evaluation (MDE)
Description	A brief overview of child's functioning to identify areas of concern	<ul> <li>A comprehensive look at child's developmental and health history</li> <li>Assessment of current functioning in the 5 developmental domains</li> </ul>
Purpose	<ul> <li>To determine whether a child is functioning within acceptable limits or needs further evaluation</li> <li>To identify specific areas that may need to be addressed by in-depth evaluation</li> <li>To identify or rule out a very specific concern (e.g. hearing loss)</li> </ul>	<ul> <li>To obtain information about a child's functioning across 5 developmental domains</li> <li>To determine if there is a significant delay/disorder, and if intervention is warranted</li> <li>To establish initial and ongoing eligibility for Early Intervention services</li> <li>To provide developmental and other information necessary to help shape recommendations for intervention</li> <li>To learn and understand parent's resources, priorities and concerns</li> </ul>
Domains	<ul> <li>A domain of specific concern <u>or</u></li> <li>Several domains</li> </ul>	Must include all 5 domains – Cognitive,     Physical, Communication,     Social/Emotional and Adaptive
Evaluation Personnel	Must be conducted by a qualified personnel	<ul> <li>Must be conducted by qualified personnel from at least two different disciplines, one of whom shall be a specialist in the area of the child's suspected delay or disability</li> <li>Evaluators must have sufficient expertise to assess all five dom ains, and have expertise to evaluate a particular domain in depth, as needed</li> <li>Any member of the MDE team can perform parent interview</li> </ul>
Documents Required (procedure related)	<ul> <li>Parental Consent(s) for evaluation(s)</li> <li>Associated MDE NYEIS pages</li> <li>Summary of MDE/Screening</li> <li>Screening report</li> </ul>	<ul> <li>Parental Consents for evaluations</li> <li>Associated NYEIS pages</li> <li>Evaluation reports</li> <li>Parent Interview and optional Family Assessment</li> <li>Summary of MDE/Screening</li> <li>Health assessment</li> <li>Other sources of information (w/ parent consent; e.g., medical records)</li> </ul>

## Appendix B: Best Practice Recommendations for Report Writing and Submission

When preparing the MDE report and summary, take the following best practices into account. In addition, the report and MDE summary should:

Explain any discrepancies or differences between individual evaluations, between parent report and test results, or between incidental observations of skills.

- 1. Describe the child's medical history including:
  - a. Birth history
  - b. Diagnosed condition (ex: Reflux)
  - c. Medications
  - d. Hospitalizations and surgeries
- 2. Describe the child's **recent history** when significant (separation, placement in foster care, arrival of sibling, move, hospitalization, etc.) and discuss possible impact on functioning.
- 3. Describe the **conditions** of the evaluation:
  - a. Setting of evaluation
  - b. Factors affecting child on the day of evaluation (sleepy, hungry, awakening from nap, etc.)
  - c. Who was present including all evaluators, if arena-style evaluation was conducted and impact on child's functioning
  - d. How the evaluator established rapport with child
  - e. How the parent's participation was facilitated
  - f. Informal and incidental observations of the child's functioning
  - g. How the child and family were introduced to the formal aspects of the evaluation process
- 4. Describe the child's perform ance through **vivid and detailed vignettes of behavior, w**hich will include language and behavior samples, play-based assessments, interviews with parent(s) and, when appropriate, other caregivers, to determine the child's functional developmental status.
- 5. Report **the family's comments** about how the child's behavior during the evaluation compares to the child's usual behavior.
- 6. Describe the child's **emerging skills.**
- 7. **Use family-friendly language.** Explain professional terms if they must be used).
- 8. Describe the **child's strengths** as well as **needs**.
- 9. When the child demonstrates a delay, explain clearly what the deficit(s) is/are, both within the context of that developmental domain as well as its impact on the child's overall development.
- 10. Clearly distinguish whether the delay is due to immaturity and lack of exposure and is expected to disappear with age, or is a true developmental delay.
- 11. Address parental concerns clearly and fully.
- 12. **Report accurately** measures, scores and any other results from the instruments that were used.

- 13. Provide an **explanation** of these measures, scores or results in a manner easily understandable by parents and other professionals.
- 14. **Interpret and integrate i**nformation from all sources (observation of play, parent reports, other evaluations, etc.) not just tests.
- 15. When describing what skills the child can and cannot do, only list developmentally expected/appropriate skills.
- 16. **Make use of relevant available medical information** about the child to assess functioning where applicable.
- 17. Always include diagnostic information (and ICD9 code).
- 18. Adhere to regulations requiring use of clinical opinion in addition to formal assessment, review of pertinent health records, observations, and parental report to arrive at a determination of the **child's functioning ability.**
- 19. Clearly document clinical opinion using, where applicable, the SDOH Clinical Practice Guidelines.
- 20. Recommend the **types of services** that are clinically appropriate and may be needed to meet the child's needs.
  - a. Do not make recommendations regarding frequency, duration and intensity of specific services.
- 21. Make appropriate recommendations for further evaluations when concerns are raised.
- 22. Individualize the report. Do not use language that is "canned," "stereotyped," or inappropriate or inapplicable to early intervention (ex: "this will impact vocational skills").
- 23. Do not make an unwarranted prognosis beyond professional scope or expertise.
- 24. When eligibility status changes for any reason, ensure that reports document why child is not eligible and that an explanation has been given to the parents.

## Appendix C: Informed Clinical Opinion

**Developed in conjunction with the NYC Local Early Intervention Coordinating Council:** Program and Services Committee (9.25.2009)

Informed Clinical Opinion (ICO) refers to a professional's use of quantitative information (based on test instruments and/or other measurable indicators), qualitative information (based on observation and interviewing) and expertise in a particular area (obtained through professional training) in order to assess an individual's overall functioning. It offers the evaluator the opportunity to utilize his/her professional knowledge in a manner that is critical in providing a better understanding of the unique strengths and needs of the individual being evaluated. In the Early Intervention Program ICO is essential for substantiating the evaluator's recommendations and should be used in conjunction with all other available information in determining eligibility for the Early Intervention Program.

ICO is a required component of every Early Intervention evaluation and Multi-Disciplinary evaluation (MDE) summary. However, it is particularly important when discrepancies exist between an evaluator's clinical impression and any of the following:

- test scores
- caregiver concerns
- findings from other evaluators.

The MDE summary, with input from all evaluators, should explain and discuss areas of agreement as well as discrepancies in order to reach a conclusion regarding the child's overall functioning and eligibility.

New York State provides the following definition of ICO:

Informed Clinical Opinion for the purposes of the Early Intervention Program is defined at 10NYCRR section 69.4.1 (w) as "the best use of quantitative and qualitative information by qualified personnel regarding a child and family, if applicable. Such information includes, if applicable, the child's functional status, rate of change in development and prognosis. When using clinical opinion the evaluator should take into consideration results of standardized instruments, clinical observation, interviews, other measures used, the concerns related to child and family and his/her own clinical background expertise."

Although these regulations underscore the importance of clinical opinion, no specific guidance is provided on how to integrate ICO into both the evaluation report and the MDE in the most useful way. The purpose of this document is to provide a resource for using ICO in the most effective manner in order to ascertain functional status, rate of change in development and prognosis and to determine eligibility for the Early Intervention Program.

Critical Factors in Formulating Informed Clinical Opinion: Individual Evaluation

#### **Data collection**

Data regarding a child's functioning is ascertained from four different sources:

- 1. Caregiver interview
- 2. Evaluator observations
- 3. Test performance
- 4 Medical and/or other relevant evaluations

#### 1. Caregiver Interview

A caregiver interview is essential in understanding the child's functioning. The evaluator should ask open ended, non-judgmental questions regarding the child's functioning in a variety of situations which include: sleeping and eating behaviors, interpersonal relatedness, communication, adaptive skills, child behaviors (tantrums, frustration tolerance) and play activities. The information obtained from the interview should provide very specific details e.g. not only what the child likes to play with, but how the child plays with the toy. The caregiver's concerns should be investigated and responded to in the summary section of the report.

#### 2. Evaluator Observations

The evaluator's observations are critical when substantiating clinical opinion. The evaluator should use qualitative information to create a picture of the child and describe his/her salient characteristics in a way that might not be captured in the quantitative information alone. The following information should be described in detail:

- Child's ability to attend and focus
- Quality of child's interaction with caregiver and with the examiner
- Quality of the child's independent, non-structured play with toys
- Ability of the child to transition
- Quality of the child's ability to move about in his/her environment
- Behavioral attributes, e.g., activity level
- Child's desire to explore and demonstrate curiosity about his/her environment

Whether a child can or cannot complete a specific task is important; however, equally important is the manner in which a child executes the task. Therefore, a description of the quality of the response is essential in forming a clinical opinion. The focus should be on the manner in which the child was able to complete the task: did he/she perform this task deftly and in an age appropriate manner, what strategies did the child use (e.g., using both hands when the task requires only one hand or posturing his/her body in an atypical fashion). In addition, the evaluator must understand a child's functioning within the context of normal development. How does this child's abilities compare to what is expected for his/her age?

## 3. Test Performance

Whenever possible, a norm referenced assessment instrument should be used to evaluate the child's functioning. However, the test score alone cannot be used to determine eligibility. State regulations require that the MDE include ICO as one of the information sources upon which eligibility is based. Norm referenced and many criterion referenced tests are standardized and can be used for the purposes of documenting a child's strengths and needs; however, they do not provide sufficient information to determine eligibility for the Early Intervention Program. Evaluators should consider the strengths and weaknesses of any test instrument and whether the needs of a specific child are best served by the test. In addition, it is important to consider the psychometric properties of a test instrument and its applicability to a particular age group. Some issues to be aware of:

- Standardized tests may contain components that inherently limit their ability to accurately assess a child's functioning. For example, a test's age range may be too broad to be sufficiently sensitive for a specific age child. Or, the test may have a low item density at the younger ages, but a more adequate density for older age groups. A low density of items may not provide sufficient information regarding the child's functioning in a specific area or an instrument has a large standard error of measurement.
- Developmental assessment instruments base their scores on developmental milestones, not on the underlying factors related to development. In some cases this may limit their ability to fully assess the child's functioning. Developmental milestones do not occur in a vacuum. They consist of many precursors within a developmental trajectory. A description of this trajectory and whether it is developmentally appropriate is critical in describing a child's functioning. For example, the number of words a child uses may be an insufficient indicator of a child's language development when considered separately from other indicators. It is equally important to assess whether the child has developed abilities necessary to form words i.e appropriate oral-motor functioning and the ability to make a variety of sounds.
- The composite or standardized score of an administered test may be rendered as relatively meaningless due to significant intra-domain discrepancies. For example, in some developmental tests fine and gross motor skills are combined into one score. This single, combined score for physical development may demonstrate a significant delay. However, the fine or gross motor scores, individually, may not demonstrate a significant delay. In these cases, an assessment of how the particular delay impacts on other developmental domains should be assessed. For example, a significant delay in the fine motor area might impact on a child's cognitive or adaptive functioning. A child with poor fine motor functioning may not be able to manipulate items in a way that helps him/her learn about his environment, thus limiting acquisition of age appropriate skills. It is critical to examine and interpret these discrepancies. The child's development should be described in comparison to how typically developing children are functioning. Any atypical abilities should be described and interpreted.

#### 4. Medical and/or Other Relevant Evaluations

Parents may have obtained evaluations outside the EIP for their child, e.g., neurological or psychological evaluations. In addition, they may have pertinent medical records that can provide valuable information for the EIP. These evaluations cannot be used to supplant the Early Intervention Multi-Disciplinary evaluation; however, the information from these reports can and should be used to support informed clinical opinion.

## **Summary**

Each evaluator must take the information he or she has obtained through the caregiver interview, evaluator observations, test performance and other relevant evaluations and write an evaluation report that integrates and synthesizes this information. Through this process the evaluator can then describe the significance of the evaluation and provide an interpretation of the results in a manner that can help determine eligibility.

### Critical Factors in Formulating Informed Clinical Opinion: MDE Summary

The purpose of a multi-disciplinary evaluation is to assure that a child's functioning in all five domains is fully and accurately assessed to determine eligibility for the Early Intervention Program. ICO is a critical component in documenting eligibility in the MDE summary. ICO requires the integration, synthesis and interpretation of all evaluation findings. In some cases, all evaluations are in concordance and corroborate the parent's concerns. At other times, discrepancies arise among evaluations and/or the caregiver. It is the responsibility of the evaluation team to address and explain these discrepancies.

- The team should integrate information from both qualitative and quantitative data provided by each evaluator and determine the true level of functioning and address the possible reasons for the discrepancies.
- Information from the caregiver interview should be part of each separate evaluation and is an integral component in the overall assessment of the child. At times, the caregiver interview may yield discrepant information among evaluators. Each professional asks questions related to his/her field. It is not uncommon to see different perspectives of the child depending on the questions that were asked. It is the team's responsibility to review, interpret and synthesize information from the evaluators and the caregiver so that these discrepancies can be better understood and explained in the summary.
- Informed Clinical Opinion used within the context of the Team Summary can help provide information regarding how particular deficits, whether they are statistically significant or not, are impacting on the child's development across all domains and determines whether the child is eligible for therapeutic services.

## **New York City Early Intervention Program**

Policy Title: Bilingual Evaluations	Effective Date:
	For All New Referrals Starting
	<b>Staten Island: 7/12/2011</b>
	Bronx: 7/26/2011
	Manhattan: 8/9/2011
	Queens: 8/23/2011
	Brooklyn: 9/7/2011
Policy Number: 4-C	Supersedes: N/A
Attachment (s): Active Providers: Language and	Regulation/Citation:
Specialties	10NYCRR69-4.1 (i);
	10NYCRR69-4.8 (a) (14);
	10NYCRR69-4.8 (6); 10NYCRR69-
	4.8 (a) (9) (v) (v); Memorandum
	2005-02 FAQ 21

### **POLICY DESCRIPTION:**

All aspects of the multidisciplinary evaluation, including any instruments, tests, and materials used in the evaluation process, must be administered in the child's dominant language unless it is clearly not feasible to do so and consider the unique characteristics of the child In addition, nondiscriminatory evaluation and assessment procedures shall be employed in all aspects of the evaluation and assessment process. Responsiveness to the cultural background of the family shall be a primary consideration in all aspects of evaluation and assessment.

### II. PROCEDURE:

II. PROCEDURE.	
Responsible	Action
Party	
Initial	1. ISC will review the Active Providers: Language and Specialties list and
Service	allow the parent to select an Evaluation Agency with evaluators who speak
Coordinator	the language of the child and family.
	a. If upon review of the Language and Specialties list, an appropriate
	evaluation agency with an appropriate MDE team cannot be located,
	the ISC will inquire if the evaluation agency can find an interpreter.
	i. The ISC assists the Evaluation Agency locate an interpreter if
	one cannot be located.
	Note:
	• Service Coordination notes must document the offer to family/caregiver
	to review the Active Providers: Languages and Specialties list in the
	SC notes and attempts to locate a bilingual evaluation team.
Evaluation	1. Assesses the child's dominant language.
Agency	a. Dominant language is defined as: the language or mode of
	communication used by parent or the potentially eligible child,
	including Braille, sign language, or other mode of communication
	(10 NYCRR §69-4.1(i))
	b. For the purposes of the evaluation, the dominant language of the
	child determines the language(s) of the evaluation. (Memorandum
	2005-02 FAQ 21)
	2. Determines the appropriate language or languages of the Multidisciplinary

Evaluation (MDE).

- 3. When the child/family speaks a language other than English:
  - a. Evaluation agency is expected to locate an evaluator who speaks the language(s) of the child and family to ensure that:
    - i. The child's core evaluation and any necessary supplemental evaluation(s) are performed by one or more qualified personnel who are bilingual **and if possible** familiar with the child's cultural background.

#### Note:

- A parent(s) **cannot** insist that the evaluation be conducted in English or refuse to have the evaluation conducted in the child's dominant language.
- If a parent does not consent to a multidisciplinary evaluation consistent with Federal and State requirements, eligibility cannot be established for the EIP and the municipality is not obligated to develop an IFSP and provide services to the child.
  - b. When a bilingual Evaluator (s) is located:
    - i. Evaluator(s) should consider how the following socio-cultural factors impact the child's performance and developmental functioning:
      - Family's values, beliefs and practices
        - Example: In some cultures, children are fed by the parent and do not have the opportunity to feed themselves until they are much older. This might look like a delay in feeding skills or adaptive development, however according to cultural practices this is the norm.
      - Communication style
    - ii. When feasible, the evaluator should use tests that have been normed and standardized on the child's linguistic and cultural group.
    - iii. If a child is exposed to more than one language, the evaluation process must take the child's abilities to understand and use each language into account.
      - The receptive and expressive skills of children may develop at different rates in a bilingual/multilingual environment... Because some of the differences in language structure impact the way in which children learn the language, it may appear that a child learning English, who is also influenced by Spanish, is delayed in his language development when in fact it may be a normal variation in the learning process.

        (Communication Disorders: Clinical Practice Guidelines pg. 25)

**Note:** Exposure to another language does not necessarily require a bilingual evaluation. SDOH memorandum 2005-2 FAQ #22

c. If the Evaluation Agency is unable to locate a bilingual evaluator:

	i. Notifies the ISC and the parent that the evaluation cannot be				
	done using a bilingual evaluation and that an interpreter must be				
	located.  ii. Locates an interpreter who is fluent in the language(s) of the				
	ii. Locates an interpreter who is fluent in the language(s) of the family and familiar with the culture of the family				
	<b>Note:</b> Interpreter should receive information on the procedural aspects of the				
	evaluation and how the interpretation should occur during the evaluation				
	iii. Evaluation agency should document attempts made to locate interpreter				
	The evaluation agency bills for the multidisciplinary evaluation at the bilingual rate.				
	iii. When an interpreter is used, the evaluator should document how				
	interpretation was provided during the evaluation and the way it may have affected the child's performance				
	d. If the Evaluation Agency cannot locate a bilingual interpreter, a friend or acquaintance of the family who speaks both languages may				
	be used.				
	i. If the family is unable to locate someone who speaks the				
	language, the parent may be used as a last resort.				
	Use of the parent or family member presents    Compare the present of the pr				
	significant difficulties in the validity of the evaluation results.				
	Note:				
	<ul> <li>Parent cannot be required to use family members/friends as</li> </ul>				
	interpreters.				
	<ul> <li>Prior to using an interpreter for common languages (e.g. Spanish), the</li> </ul>				
	evaluation agency should contact the Regional Office or Program				
	Monitoring and Quality Improvement for assistance in locating a				
Regional	bilingual evaluator.  1. Offer technical assistance to evaluation agencies in locating bilingual				
Office/	evaluators/interpreters				
Program					
Monitoring					
and Quality					
Improvement					
Evaluation	Once the Evaluation is complete:				
Agency	1. To the extent feasible and within the parent's preference:				
	a. The MDE Summary and oral summary of the evaluation must be provided in the language or other mode of communication of the				
	parent.				
L	I box and				

Date: <u>7/19/11</u>

Approved By: \_
Assistant Commissioner, Early Intervention

#### **New York City Early Intervention Program**

Policy Title: Assessing Transportation Needs in	<b>Effective Date</b>
The Multidisciplinary Evaluation	For All Referrals Starting
	<b>Staten Island: 7/12/2011</b>
	Bronx: 7/26/2011
	<b>Manhattan: 8/9/2011</b>
	Queens: 8/23/2011
	Brooklyn: 9/7/2011
Policy Number/Attachment:	Supersedes:
4-D	
Department/Unit: Bureau of Early Intervention	Regulation/Citation:
	10 NYCRR 69-4.8(a)(4)(v)

#### I. POLICY DESCRIPTION:

Evaluations conducted under the Early Intervention Program must address the issue of the transportation needs of the child, and include this information in the evaluation report without regard to the eligibility of the child for early intervention services at the time of the evaluation. The evaluation team must address the issue of transportation with parent(s) as detailed below, and document the family's responses. A discussion of the transportation needs may be incorporated into any evaluation report, or into the parent interview or family assessment, as determined by the evaluation team.

Consideration of this issue is mandated by Section 69-4.9(a)(4)(v) of the NYS Regulations, which provides that the evaluation shall include:

- (v) an evaluation of the transportation needs of the child, which shall include:
  - a) Parental ability or inability to provide transportation;
  - b) The child's special needs related to transportation; and
  - c) Safety issues/parental concerns related to transportation.

#### II. PROCEDURE:

Responsible Party	Action			
Early	1. Assess the transportation needs for services outside the home with the			
Intervention	parent during the course of the Multidisciplinary Evaluation.			
Evaluator	<ul> <li>a. The following continuum of transportation services should be discussed</li> <li>i. No transportation needed</li> </ul>			
	ii. Parent/guardian may be able to transport child via public transportation or car			
	iii. Parent /guardian unable to transport child – state reason iv. School bus/car service			
	v. Special transportation due to child's medical needs			
	vi. Other needs (e.g., which family members or a nurse will accompany child to services) – be specific.			

- b. The evaluation report must address the following transportation issues:
  - i. The child's history
    - Sufficient background and information must be given to justify a recommendation for the parent to accompany the child to group developmental services.
      - i. A conclusion that the parent should or should not accompany the child will not be considered sufficient.
  - ii. Medical needs of the child that would dictate a particular means of transportation. (e.g. wheelchair bus)
  - iii. The need for specialized medical equipment or personnel to accompany the child should be cited.

#### Note:

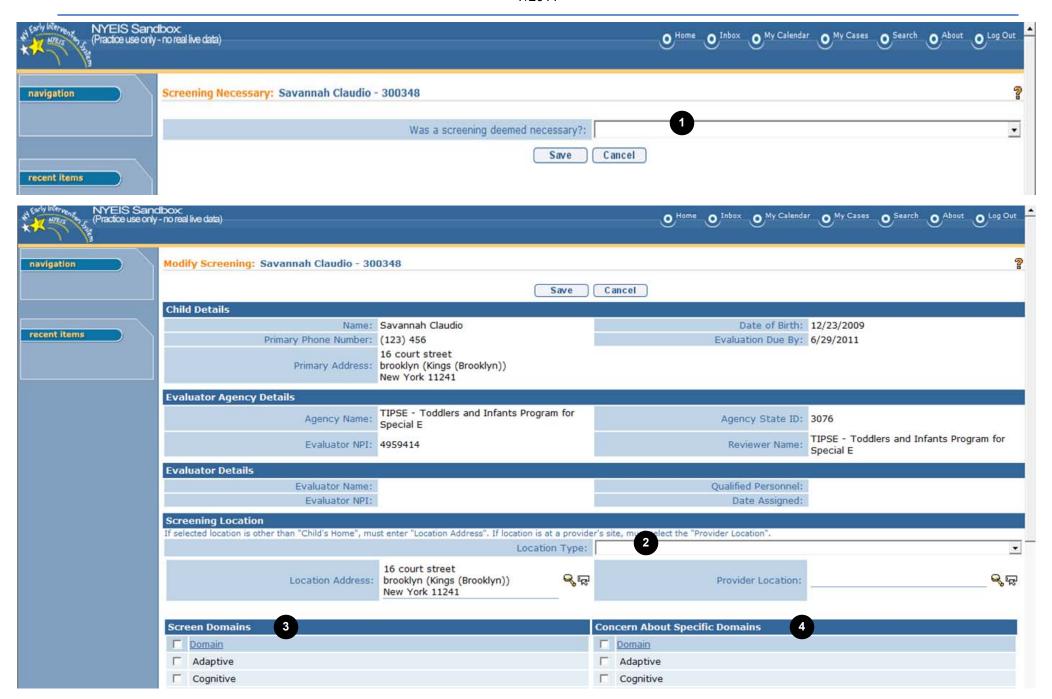
- If there is no specified medical need for a certain kind of transportation, it is premature for the evaluation to recommend a particular type of transportation.
- Transportation type will then be determined at the IFSP meeting when it is decided what services the child will be receiving and on what schedule.
- 2. Assessment of transportation need must be included in the evaluation report and the MDE summary when the full MDE packet is submitted to the Regional Office via NYEIS for review.
  - a. Complete submission procedures are located in the **Policy on Multidisciplinary Evaluations** in this chapter of the manual.

m (i)			
Approved By:	Date:	7/19/2011	
Assistant Commissioner Early Intervention			

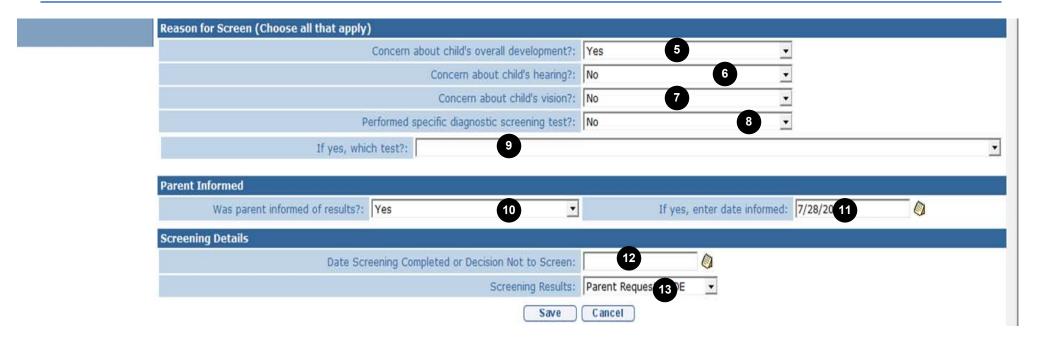
(

## NYEIS Multidisciplinary Evaluation (MDE) Crosswalk

## NYEIS Multidisciplinary Evaluation Crosswalk - Screening



## NYEIS Multidisciplinary Evaluation Crosswalk -Screening Cont.



#### **NYEIS Multidisciplinary Evaluation: Instructions for Completion**

**Note:** NYEIS navigation instructions appear in *italics* 

**Screening** - This section in NYEIS replaces the Screening Data Entry Form

- ➤ Select "Screening" from the NYEIS navigation bar
- > Select "New"
- 1. Was a screening deemed necessary? Select from the drop down list:
  - a. No Either the parent is requesting an evaluation, or the child is suspected of having a delay in one or more functional domains
  - b. Yes The parent may be requesting a screening, or indicating that the child may appear to be slightly delayed
  - c. No child w/ diagnosed condition Children with a diagnosed condition that makes them automatically eligible for the EIP should not be screened, but should proceed to an MDE.

#### Note:

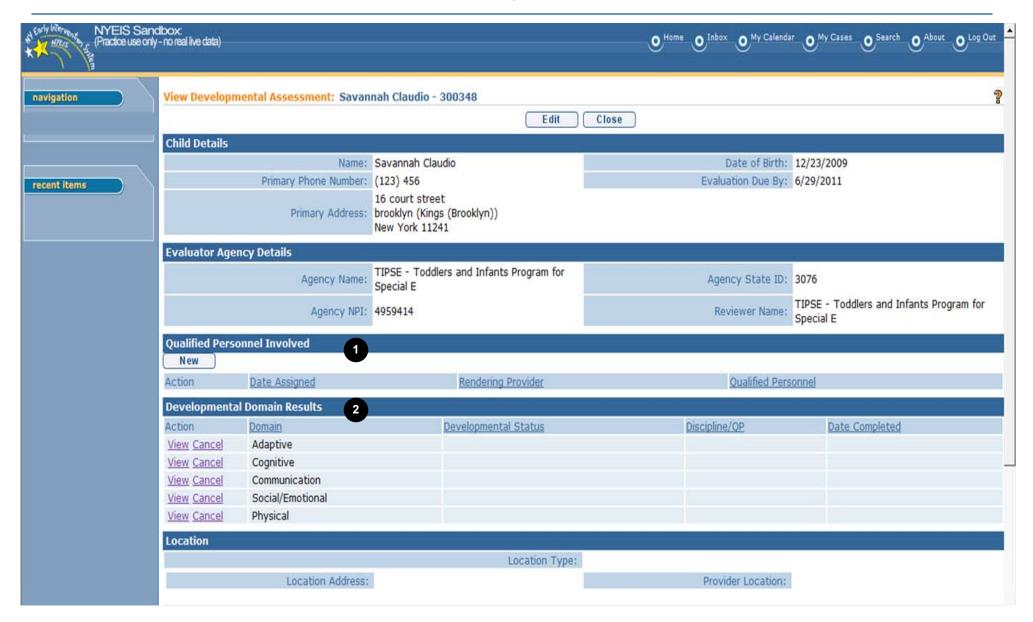
- If the child was referred with a "confirmed eligibility diagnosis," a screening is not permitted.
- If the child was referred with a "suspected delay," the screening section must be completed.
  - > Select "Save" when the selection is complete
  - ➤ If either "No" option is selected, the screening section is complete
  - ➤ If "Yes" is selected, the NYEIS Screening page will appear. The fields below must be completed:
- 2. **Location type** Select the location from the drop down list. If the location is other than "Child's Home," the "Location Address" must be entered. If location is a provider's site, must select the "Provider Location."
- 3. **Screen domains Select** all areas that were screened. These areas must be reflected in the Screening report
- 4. **Concern about specific domains Select** the area(s) for which the evaluator found a possible delay.
- 5. Concern about child's overall development? Select yes or no.
- 6. Concern about hearing? Select yes or no. If yes is selected, the MDE should address hearing
- 7. Concern about vision? Select yes or no. If yes is selected, the MDE should address vision
- 8. **Performed specific diagnostic screening test?** Select yes or no.
- 9. **If yes, which test?** Select the specific test from the drop down.
- 10. Was parent informed of the results? Select yes or no. The parent must be informed of the results
- 11. **Date informed** Enter the date that the screening results were discussed with the parent
- 12. Date screening completed or decision not to screen Enter the date that the screening was completed.
- 13. **Screening results** Select from the drop down list:
  - a. **Passed** No MDE needed. Child scored within normal limits and the parent does not request further testing.
  - b. Child needs MDE Child is showing a possible delay in one or more developmental domains
  - c. **Parent requests MDE** Child does not show a possible delay, but the parent wants an MDE due to continued concerns.
    - Select "Save" to complete the Screening section
    - ➤ The View Screening page will appear
    - > Select "Change/ Assign Rendering Provider" to document the qualified personnel who completed the screening

- *Enter evaluator name or % (wildcard)*
- Select the staff member conducting the screening
- The staff member must be already entered as a licensed/certified professional in your agency's "Employees/Contractor" section of NYEIS.

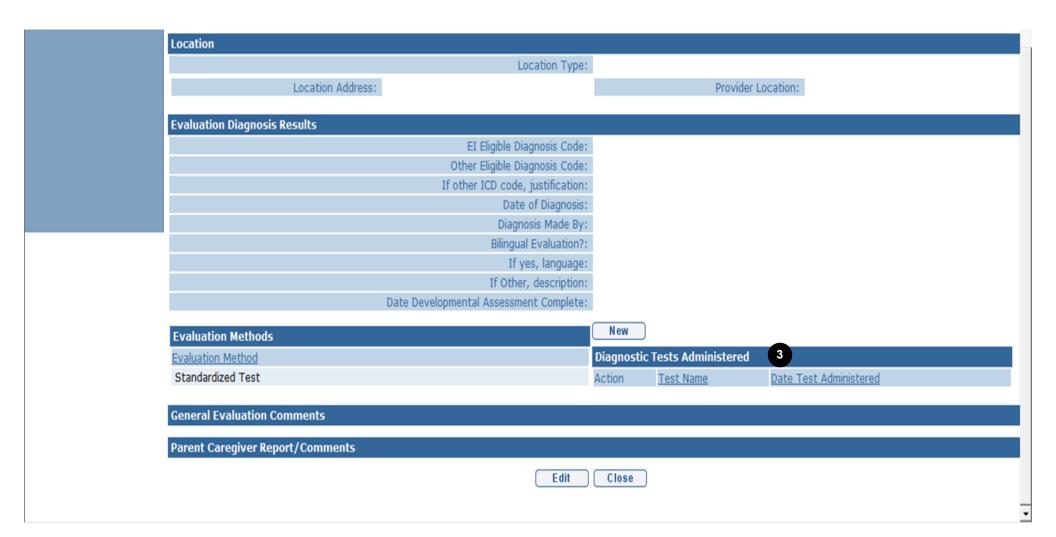
#### When screening is performed and an MDE does not need to be completed:

- From the MDE homepage select "View" under the "MDE Summary Details" section
- > Select "Edit"
  - Under the Eligibility category
    - Eligibility Status Select "No MDE, screening only."
  - Under the Diagnosis Details category
    - Screening Only Diagnosis Code Enter the appropriate "V" code (usually V79.3)
- Enter "Save"
- Attach the screening summary and screening report in the "MDE Attachments" section
  - Refer to the MDE Policy for detailed attachment instructions
  - The screening can now be submitted in NYEIS.

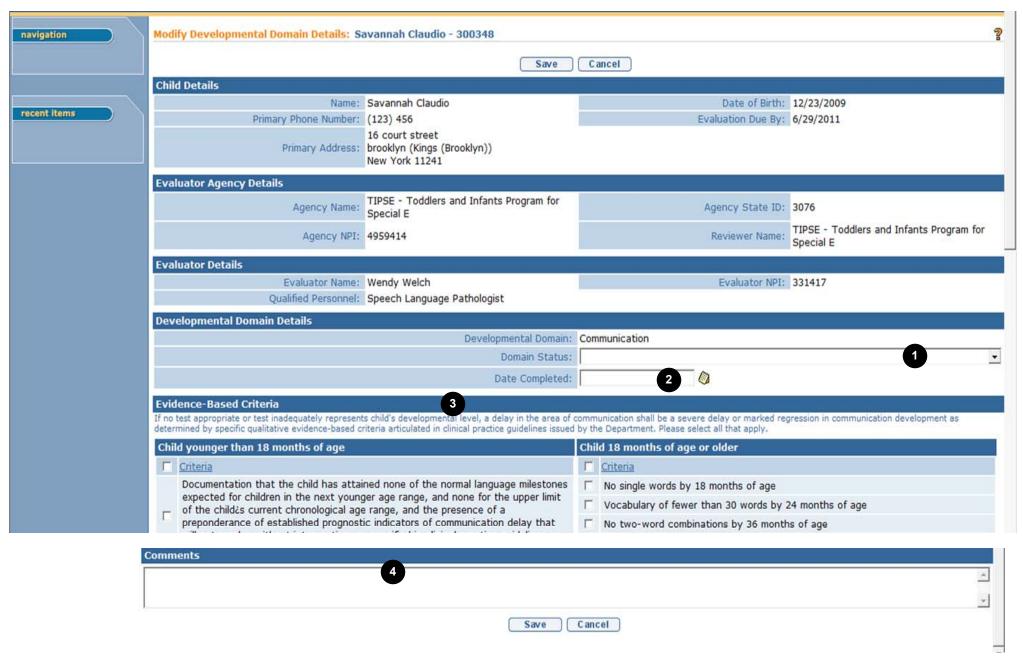
## NYEIS Multidisciplinary Evaluation Crosswalk – Developmental Assessment (Core)



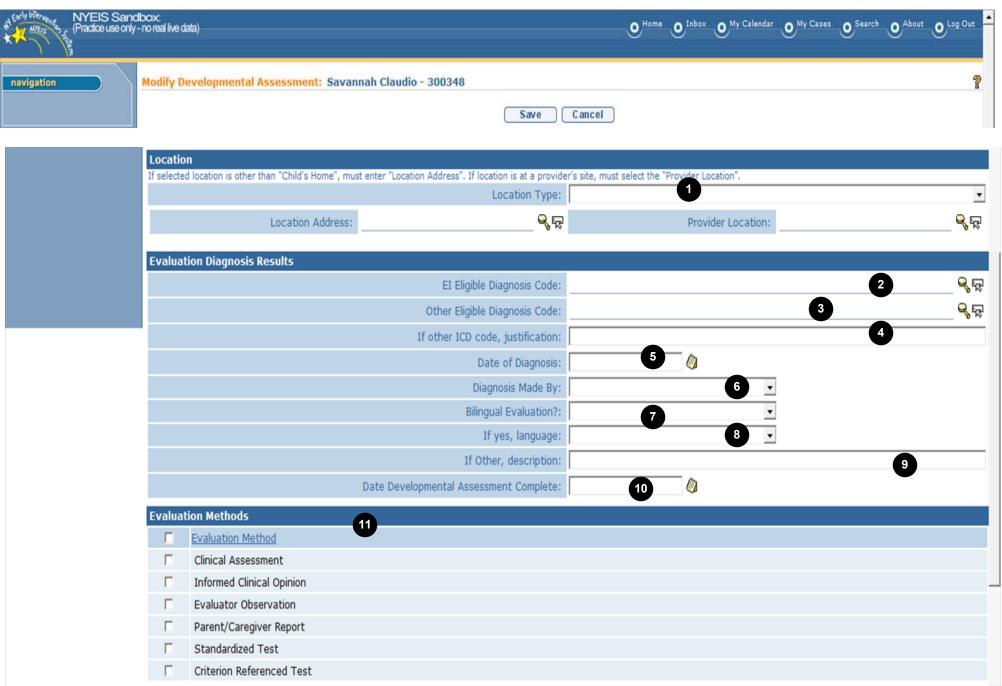
## NYEIS Multidisciplinary Evaluation Crosswalk – Developmental Assessment (Core)



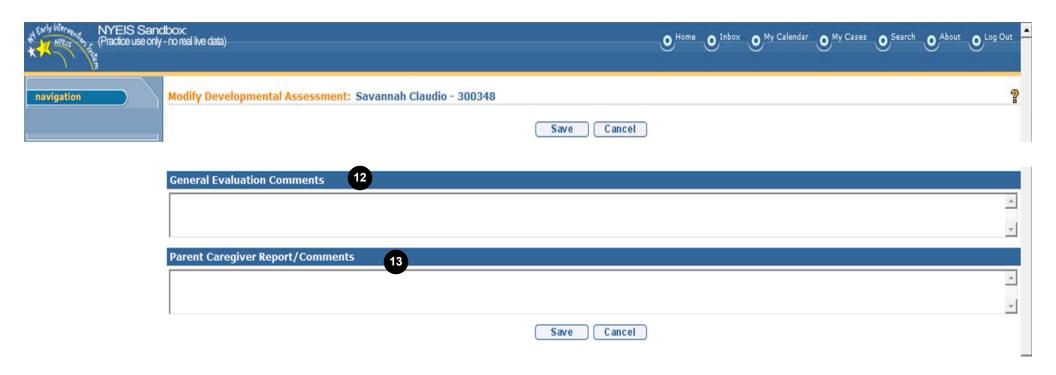
## NYEIS MDE Crosswalk – Developmental Assessment (Core)



## NYEIS Multidisciplinary Evaluation Crosswalk – Developmental Assessment (Core)



## NYEIS Multidisciplinary Evaluation Crosswalk – Developmental Assessment (Core)



#### **NYEIS Multidisciplinary Evaluation Instructions for Completion**

**Note:** NYEIS navigation instructions appear in *italics* 

**Developmental Assessment (Core)** - This section in NYEIS replaces the Core Evaluation Data Entry Form

- Select "Developmental Assessment" from the NYEIS navigation bar
- > Select "New"
- > Select "Edit"

#### 1. Qualified personnel involved - Select "New"

- a. Enter evaluator name or % (wildcard)
- b. Select the staff conducting each part of the developmental assessment (a minimum of two must be selected)
  - i. Only one staff member can be entered at one time. Repeat this step for each person who conducted the developmental assessment.
- c. The staff member must be already entered as a licensed/certified professional in your agency's "Employees/Contractor" section of NYEIS.
- 2. Developmental domain results Select "View" to complete each domain
  - a. NYEIS will prompt the user to select the qualified personnel involved in the assessment of the selected domain
  - b. Select "edit" to enter the developmental domain results
  - c. The "Modify Developmental Assessment" screen will appear
    - i. Refer to the Modify Developmental Assessment Screen below on this page
- 3. Diagnostic test administered Select "New"
  - a. "Add Diagnostic Test Administered" will appear
    - i. Test Name Select the test administered from the drop down list
      - The drop down list provided is the SDOH Preferred List of Tools
    - ii. If Other, enter test name If a tool is used that is not on the preferred list, a justification must be provided
      - Justify why other test used
    - iii. Date Test Administered
    - iv. Standard Deviation
    - v. Percentile Rank
    - vi. Mean
    - vii. T Score
    - viii. Z Score
      - Complete only the necessary fields "v viii" according to the test manual.

#### **Modify Developmental Domain Details**

- 1. **Domain status** Select from the drop down list
  - a. No delay development within acceptable ranges
  - b. 2.0+ SD below the mean sufficient alone for eligibility
  - c. 1.5+SD below the mean similar delay in another functional area needed to establish eligibility
  - d. 12 month delay sufficient alone for eligibility
  - e. 33% or more delay sufficient alone for eligibility
  - f. 25% or more delay similar delay in another functional area needed to establish eligibility
    - i. For the communication domain:
      - If a test was not administered, or does not represent the child's functioning, select one of the following options from the drop down list:
        - a. No Standardized Test Appropriate, or

b. Test Inadequately Represents Child's Developmental Level

**Note:** The following options are used only to evaluate for on - going eligibility:

- SD or more below the mean
- Outside expected range
- 2. **Date completed** The date the evaluation for this Domain is completed
- 3. **Evidence based criteria** (Communication Domain ONLY) This section <u>must</u> be completed when the following options were chosen for the Communication Domain Status:
  - a. No Standardized Test Appropriate,
  - b. Test inadequately represents child's developmental level.
    - i. Dependent on the child's age (either younger or older than 18 months) select all applicable options in the list.

**Note:** The evidence - based criteria section <u>cannot</u> be completed if a numeric domain status was entered, (for example, 2.0 SD below the mean, etc.).

- 4. **Comments** Comments are not mandatory, since the evaluation reports must be attached in the "MDE Attachments Section"
  - > Select "Save" once all of the information has been entered
  - Repeat the process to enter Developmental Assessment results for each developmental domain:
    - Complete the remaining Developmental Assessment fields by selecting "edit" from the "View Developmental Assessment" Screen
    - The "Modify Developmental Assessment" page will appear

#### **Modify Developmental Assessment**

- 1. **Location type** Select the location from the drop down list. If the location is other than "Child's Home," the "Location Address" must be entered. If location is at a provider's site, must select the "Provider Location."
- 2. **EI eligible diagnosis code** If a child has an automatic eligibility condition, the condition must be entered in this box. Click the magnifying glass to search for the applicable diagnosis
- 3. **Other eligible diagnosis code -** The diagnosis (and ICD 9 code number) which makes the child eligible must be listed. Click on the magnifying class to search for the appropriate code
- 4. If other ICD code, justification Provide a reason as to why the code was selected
- 5. **Date of diagnosis** Provide the date that the diagnosis was made
- 6. **Diagnosis made by** Select from the drop down list. If the diagnosis was made by an external source, documentation must be included in the MDE attachments section and the "External Evaluations" section must be completed.
- 7. **Bilingual evaluation** Select Yes or No. Refer to the **Bilingual Evaluation Policy**
- 8. If ves, language Select from drop down list
- 9. **If other, description** If language of evaluation is not found in the drop down list, please enter the name of the language.
- 10. **Date Developmental Assessment Complete** Enter the date that the Core evaluation was completed.
- 11. **Evaluation methods -** Select all evaluation methods used for this child.
  - a. The developmental status should reflect an integration of test results, parent report, and informed clinical opinion.
    - i. If "standardized test" or "criterion referenced test" is selected, the "diagnostic test administered" must be entered from the "View Developmental Assessment screen"
- 12. **General evaluation comments and Parent/caregiver report comments** Enter "No comments necessary report attached"
  - > Select "Save"

## NYEIS Multidisciplinary Evaluation Crosswalk – Supplemental Evaluation



#### **NYEIS Multidisciplinary Evaluation Instructions for Completion**

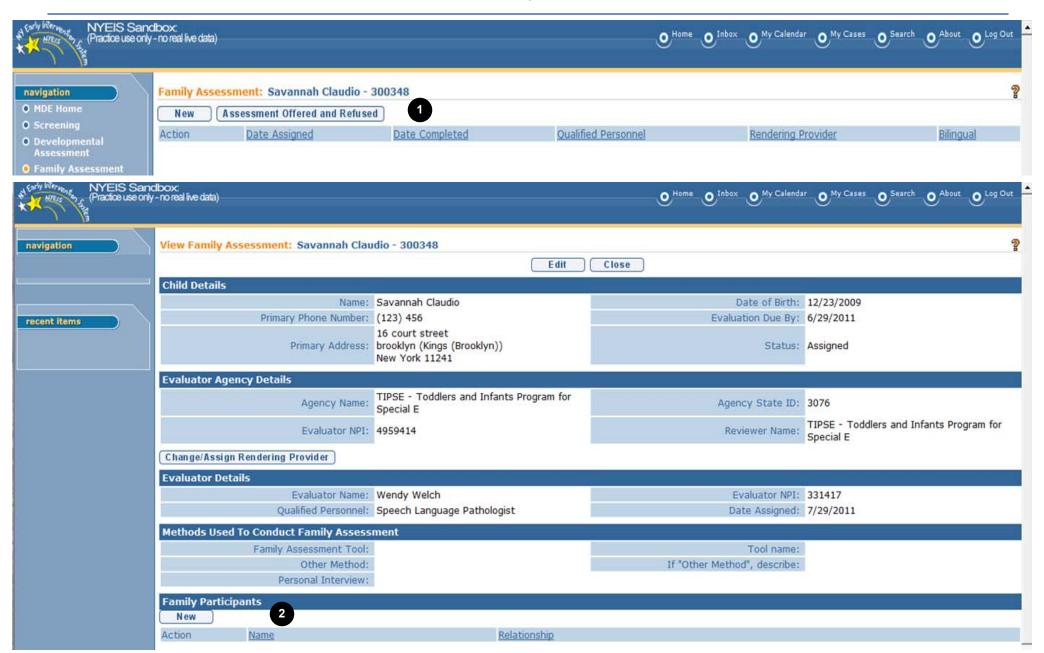
**Note:** NYEIS navigation instructions appear in *italics* 

**Supplemental evaluation -** This section in NYEIS replaces the Supplemental Evaluation Data Entry Form

- > Select "Supplemental Evaluation" from the NYEIS navigation bar
- > Select "New"
- The "Search Evaluator for Assignment" screen will appear
  - Enter evaluator name or % (wildcard) under "Search Evaluator for Assignment"
  - Select the assigned employee/contractor
    - o The staff member(s) must be already entered as a licensed/certified professional in your agency's "Employees/Contractor" section of NYEIS.
- 1. **Developmental domain results** Select "New"
  - a. Select the developmental domain
    - i. Select "Save"
      - Enter the "Domain Status" field and then refer to the description of "Domain Status and Date Completed" in Developmental Assessment section
      - "Date Completed" Enter the date that the supplemental evaluation was completed. Supplemental evaluations CANNOT be conducted before the developmental assessment (core)
- 2. Select "In Depth Assessment" **OR** "Diagnostic Evaluation" to complete this section to explain the purpose for the external evaluation. If an in depth assessment for a developmental domain was needed, select the domain for which the supplemental evaluation is being conducted; **OR** if there was an area of general concern, such as hearing or vision, select the **Diagnostic Evaluation General Area**.

Refer to the Developmental Assessment instructions for all remaining NYEIS field under the Supplemental Evaluation category

## NYEIS Multidisciplinary Evaluation Crosswalk – Family Assessment



## **NYEIS Multidisciplinary Evaluation Crosswalk – Family Assessment**

Met	thods Used To Conduct Family Assessn	nent			
	Family Assessment Tool:	U .		Tool name:	
	Other Method:	3		If "Other Method", describe:	
	Personal Interview:	5			
Fan	nily Participants				
Nam	n <u>e</u>	Relationship			
Ιw	rant to know more about		I wa	ant help for my family in the following areas	
	Select Area			Select Area	
	Meeting with other families			Coping with my child's disability/special needs	
	Housing, clothing, jobs, food, telephone			Modifying our home environment to help our child	
	Finding/working with doctors/other spec	cialists		Help/training in helping my child grow/develop	
	Planning for the future, what to expect			Integrating our child into community activities	
	My child's disability or area of need(s),	what it means		People who can help me care for my child	
	People who can help me care for my ch	ild		Helping my child's siblings adjust	
	Ways to have fun as a family			Others	-1
	Other kinds of help that might be availa	ble		Other:	
	Equipment/supplies				
	Ideas for brothers/sisters/friends, exter	nded family			
	Other:				
Con	nments	8			
					A
Eva	aluation Details				
		Date Family Assessment Completed:		9 🙋	
		Bilingual Evaluation?:		10	
		If yes, language:		<b>1</b>	
		If Other, description:	_		_
			Co	ncel 12	
		Save	Ca	ilicor	

#### **NYEIS Multidisciplinary Evaluation Instructions for Completion**

**Note:** NYEIS navigation instructions appear in *italics* 

#### **Family Assessment**

Select "Family Assessment" from the NYEIS navigation bar

<u>Note:</u> A family assessment must be offered to all families. A family assessment is the family's determination of their needs and strengths. A formal tool may be used, or the evaluator may use this page in NYEIS to guide a discussion with the parents. This information is used to assist in developing outcomes or service coordinator tasks for the child's IFSP. The family assessment may be integrated into an evaluator's report or written as an individual report.

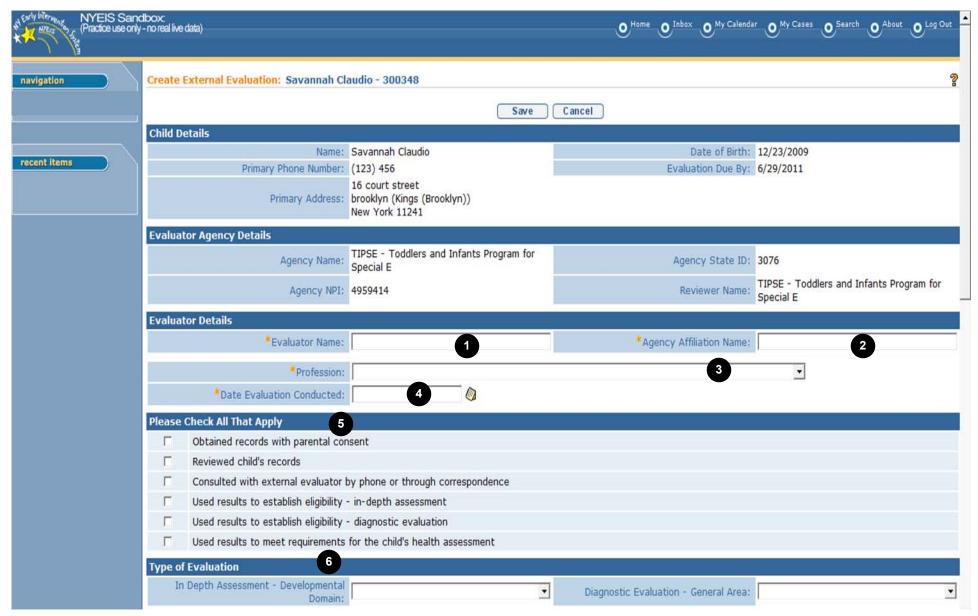
#### 1. Select either: "Assessment Offered and Refused" or "New"

- a. If selecting "Assessment Offered and Refused"
  - i. Confirm by indicating "Yes"
- b. If choosing "New," the "Search Evaluator for Assignment" screen will appear
  - i. Enter evaluator name or % (wildcard) under "Search Evaluator for Assignment"
  - ii. Select the assigned employee/contractor
  - iii. The staff member(s) must be already entered as a licensed/certified professional in your agency's "Employees/Contractor" section of NYEIS.
  - Once the evaluator has been assigned, the "View Family Assessment" screen will appear
- 2. Family participants Select "New"
  - a. Name Enter the name of the family member participants
  - b. **Relationship** Select the relationship of the family participant
    - Select "Save," or "Save and New" to enter additional participants
    - Once the "Family Participants" section is complete, the "View Family Assessment" screen will appear
    - Select "Edit" to complete the remaining family assessment fields on the "Modify Family Assessment" page

#### **Modify Family Assessment**

- 1. **Family assessment tool -** Indicate whether a formal tool was used by selecting Yes or No.
- 2. **Tool name** If a formal tool was used, indicate the name.
- 3. **Other method** Select Yes or No.
- 4. **If other method, describe** Enter how the family assessment was conducted.
- 5. **Personal interview** Select yes or no.
- 6. **I want to know more about** Indicate if there are other areas for which the parent needs more information.
- 7. **I want help for my family in the following areas** Indicate if there are other areas in which the parent needs help
- 8. **Comments -** Enter any other comments or reference an evaluator's report (for example "See social work report," "Family assessment attached," "Name of foster care agency involved in the evaluation," etc.)
- 9. Date family assessment completed Select date.
- 10. Bilingual evaluation Select Yes or No. Refer to the Bilingual Evaluation Policy
- 11. If yes, enter language Select the appropriate language from the drop down list
- 12. **If other, description** If language of evaluation is not found in the drop down list, enter the name of the language.
  - > Select "Save"

## **NYEIS Multidisciplinary Evaluation Crosswalk – External Evaluations**



## **NYEIS Multidisciplinary Evaluation Crosswalk – External Evaluations**

	_				
Approved Evaluator Team Mu	Certify That 7				
The procedures used by	e external evaluator we	re performed in a manner cons	stent with EIP requirements:	¥	
The	lings were used to aug	ment and not replace the evalu	ation to determine eligibility:	v	
There are no indications	esent which suggest th	ne need to repeat the tests or			
			evaluator:	_	
Health Assessment		the second second second	talla ta		
ir nealth assessment was pe	rmed, we certify that i	it was performed recently enou	gn that a new assessment is not needed:		
General Health Status/Healt	oncerns	9			
Evaluation Diagnosis Result				10	
Other Diag	sis Code:			4 45	
Other Diag	sis Code:				
Other Diag	sis Code:			<del>~</del> ~	
Date	mpleted:	11 🔘			
Bilingual (	luation?:		12 🔻		
If yes	anguage:	13	v		
If Other,	scription:		14		
Evaluation Methods	15				
Evaluation Method					
Clinical Assessment					
☐ Informed Clinical Opinio					
Evaluator Observation					
☐ Parent/Caregiver Report ☐ Standardized Test					
Criterion Referenced To					
General Evaluation Comments					
General Evaluation Comments	16				A
					¥
		Save	Cancel		

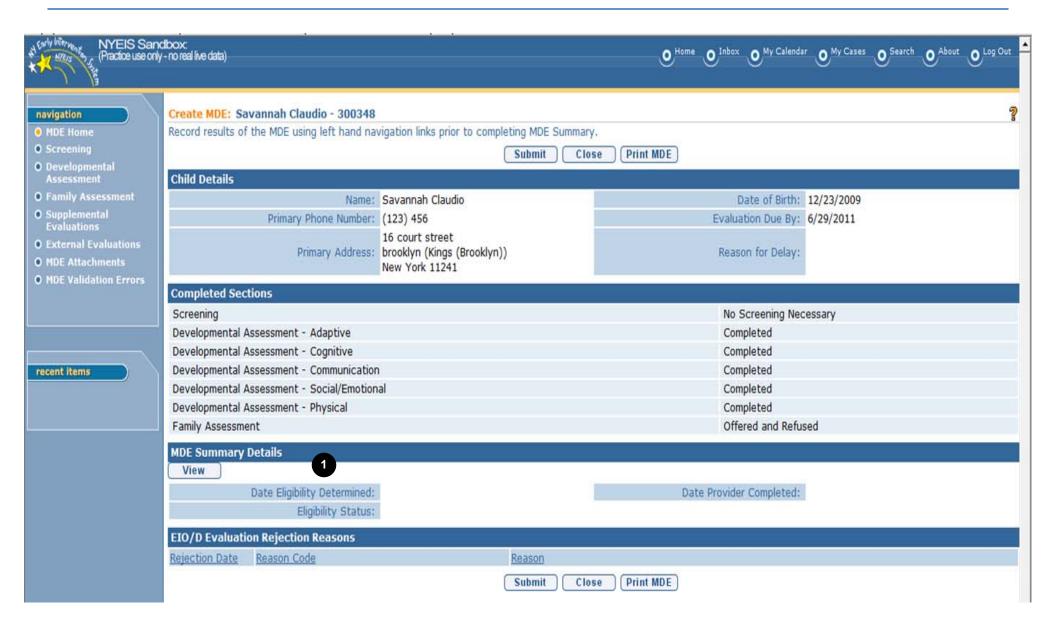
#### **NYEIS Multidisciplinary Evaluation Instructions for Completion**

**Note:** NYEIS navigation instructions appear in *italics* 

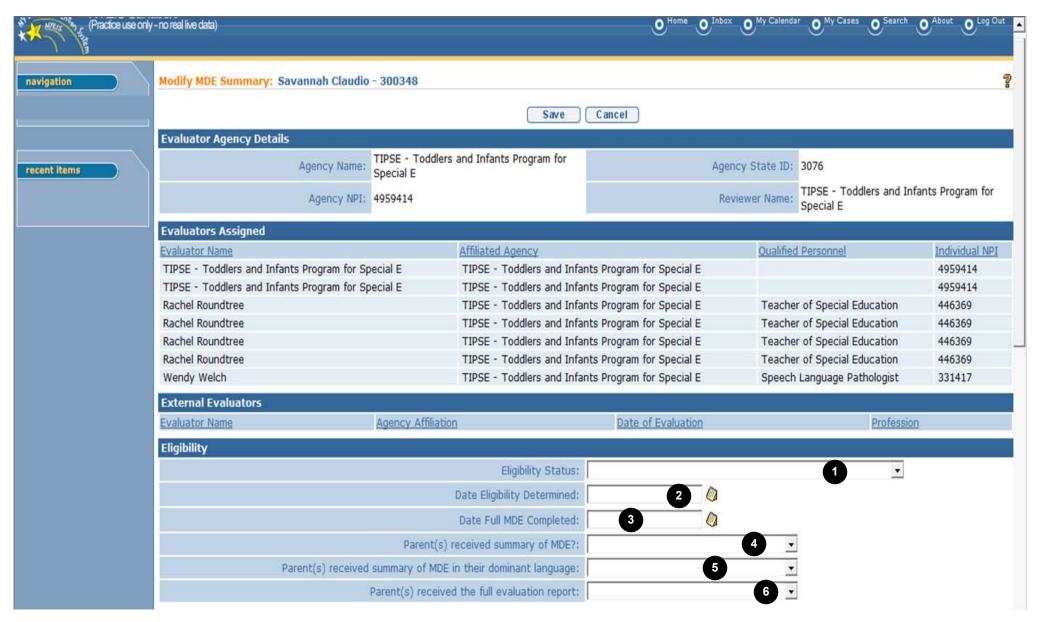
External Evaluations - Completed this section if a non-EI contracted evaluation is being included as part of the MDE.

- > Select "External Evaluations" from the NYEIS navigation bar
- > Select "New"
- 1. **Evaluator name** Enter the name of the evaluator
- 2. **Agency affiliation** Enter the agency that the evaluator works for
- 3. **Profession** Select from the drop down list
- 4. Enter date of evaluation Select date from the calendar
- 5. **Please check all that apply** Indicate the manner in which external evaluation sources were used to inform the MDE
- 6. Select "In Depth Assessment" **OR** "Diagnostic Evaluation" to complete this section to explain the purpose for the external evaluation. If an in depth assessment for a developmental domain was needed, select the domain assessed by the external evaluation; **OR** if there was an area of general concern, such as hearing or vision, select the **Diagnostic Evaluation General Area**.
- 7. Approved evaluator must certify the following regarding the use of the external evaluation:
  - a. The procedures used by the external evaluator were performed in a manner consistent with EIP requirements
  - b. The findings were used to augment and not replace the evaluation to determine eligibility
  - c. There are no indications present which suggest the need to repeat the tests or procedures performed by the external evaluator
- 8. **Health assessment** Complete this section if an external medical specialist (developmental pediatrician, nephrologist, audiologist, ENT, etc.) is used. When an external medical specialist is used, certify that the health assessment was performed recently enough that a new assessment is not needed
- 9. **General health status/health concerns** Indicate that the relevant health assessment documentation is included in the MDE Attachments section
- 10. **Other diagnosis code** Enter ICD code indicated as a result of the external evaluation
- 11. **Date completed** Select date
- 12. Bilingual evaluation Select Yes or No. Refer to the Bilingual Evaluation Policy
- 13. If yes, enter language Select the appropriate language from the drop down list
- 14. **If other, description** If language of evaluation is not found in the drop down list, enter the name of the language
- 15. **Evaluation methods** Choose all methods used by the external evaluator
- 16. General evaluation comments Indicate that the report is attached
  - > Select "Save"

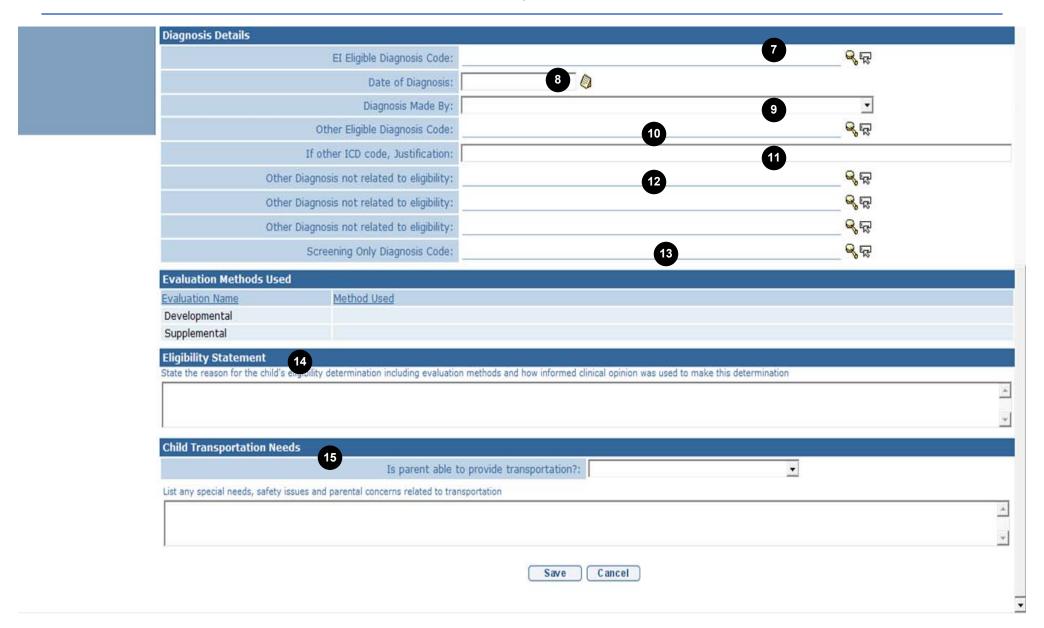
## **NYEIS Multidisciplinary Evaluation Crosswalk – MDE Summary**



## **NYEIS Multidisciplinary Evaluation Crosswalk – MDE Summary**



## **NYEIS Multidisciplinary Evaluation Crosswalk - MDE Summary Cont.**



#### **NYEIS Multidisciplinary Evaluation Instructions for Completion**

**Note:** NYEIS navigation instructions appear in *italics* 

MDE Home (MDE Summary) - This section of NYEIS replaces the MDE Summary Form

- > Upon completion of the MDE, select "MDE Home" from the navigation bar. The results from the Developmental Assessment (Core), Supplemental Evaluations, Screening, and Family Assessment will be automatically populated.
- 1. MDE summary details Select "View"
  - a. The "View MDE Summary" page will appear
    - i. Select "Edit" to complete the MDE Summary
    - ii. The "Modify MDE Summary" page will appear

#### **Modify MDE Summary**

- 1. **Eligibility status** Using the results of the evaluation, indicate the status from the drop down list.
  - a. **Eligible Developmental delay -** The child is eligible due to delay(s) determined through evaluation.
  - b. Eligible diagnosed condition The child is automatically eligible due to a medically or clinically diagnosed condition with a high probability of developmental delay. The MDE report must include documentation that the diagnosis was made by an appropriately licensed/certified professional. Please refer to the guidance document from NYS DOH (Early Intervention Memorandum 1999 2 Reporting of Children's Eligibility Status Based on Diagnosed Conditions with High Probability of Developmental Delay) which defines each condition and the qualified personnel who can diagnose the condition.
  - c. No MDE Screening only Select if only a screening was conducted, no evaluation
    - i. A screening may not be conducted after eligibility has been determined.
    - ii. Refer to the **Screening Crosswalk** for detailed instructions of entering screening information into NYEIS
  - d. **Not Eligible Statement required -** Attach evaluation report.

**Note:** Ensure that the eligibility status matches the information obtained from the developmental assessment and supplemental evaluation(s)

#### 2. Date eligibility determined

- a. If the child is eligible because of a diagnosed condition, use the date of the evaluation that determined the condition.
- b. If the child is eligible because of a developmental delay, use the date the evaluation summary is completed.
- 3. **Date full MDE completed** Indicate the date that the evaluation summary was completed.
- 4. **Parent(s) received summary of MDE** Select Yes or No. Parent must receive a copy of the MDE for the MDE to be submitted.
- 5. Parent(s) received summary of MDE in their dominant language Select Yes or No.
- 6. Parent(s) received the full evaluation report Select Yes or No.
- 7. **EI eligible diagnosis code** If a child has an automatic eligibility condition, the condition must be entered in this box.
  - a. Click the magnifying glass

- b. NYEIS will generate a list that only includes the ICD 9 codes entered in previous sections of the MDE
- 8. **Date of diagnosis** Provide the date that the diagnosis was made
- 9. **Diagnosis made by** Select from the drop down list. If the diagnosis was made by an external source, documentation must be included in the MDE attachments section and the "External Evaluations" section must be completed.
- 10. **Other eligible diagnosis code -** The diagnosis (and ICD 9 code number) which makes the child eligible must be listed.
  - a. Click the magnifying glass
  - b. NYEIS will generate a list that only includes the ICD 9 codes entered in previous sections of the MDE
- 11. If other ICD code, justification Provide a reason why the code was selected
- 12. **Other diagnosis not related to eligibility** Select all other diagnoses as indicated from the developmental evaluation and supplemental evaluation(s).
- 13. Screening Only diagnosis code Enter the appropriate "V" code (usually V79.3)
- 14. Eligibility statement Indicate "MDE summary attached"
- 15. Child transportation needs Select Yes or No.
  - a. The Multidisciplinary Evaluation must indicate the transportation needs of the child.
    - i. Consideration shall first be given to provision of transportation by a parent of a child to early intervention services.
    - ii. Transportation may be provided or the parent may be reimbursed at a mileage rate authorized by the municipality for the use of a private vehicle or for other reasonable transportation costs, including public transportation, tolls, and parking fees.
    - iii. If the parent has indicated an inability to provide or access transportation, the evaluator must explain the reason.
    - iv. Refer to the Assessing Transportation Needs Policy
    - ➤ Select "Save"
    - ➤ Select "Close"

After all of the necessary NYEIS MDE screens are complete, attach the necessary MDE attachments and submit the MDE as per the MDE Policy.

# Chapter 5: Individualized Family Service Plan (IFSP)

#### **New York City Early Intervention Program**

Policy Title:	Effective Date:	
Individualized Family Service Plan Scheduling	6/4/2012	
Policy		
Policy Number:	Supersedes:	
5-A	5-A – Dated June 1, 2010	
Applicable Forms:	Regulation/Citation:	
- IFSP Meeting Request and Confirmation	NYCRR 69-4.11(a)(1); NYCRR69-4.11(a)(5);	
Form	NYCRR 69 4.20 (b)(4); Early Intervention	
- Notice of IFSP Meeting (IFSP meeting	Administrative Contract with NYS	
notice for parents/surrogates)		

#### I. POLICY DESCRIPTION:

"If the evaluator determines that the infant or toddler is an eligible child, the early intervention official shall convene a meeting within 45 days of the receipt of the child's referral, to develop the initial IFSP, except under exceptional circumstances, including illness of the child or parent." (NYCRR 69-4.11(a)(1))

"Meeting arrangements must be made with, and written notice provided to, the family and other participants early enough before the meeting date to ensure that they will be able to attend." (NYCRR 69-4.11(a)(5))

"A member of the team performing the Child's Evaluation shall attend meetings for the purposes of developing and reviewing the initial IFSP of a Child. Exceptions to such attendance shall be in accordance with Section 69-4.11(a) (2) (iii) (a) of the Regulations. Under this regulation, in the event that a telephone conference call is to be done, arrangements for such shall be made before the IFSP meeting with appropriate Department employees, and where a knowledgeable authorized representative not a member of the team is to attend, this representative shall be an individual within the category of Qualified Personnel under the Regulations and shall have reviewed the findings of the Evaluation and have discussed it with the Qualified Personnel of the team who conducted the Evaluation.

If the child is over two years of age, the IFSP meeting may be combined with a transition conference (refer to Early Intervention Transition Timelines and Age-Out Dates). "With parent consent, the early intervention official shall convene a conference with the parent, service coordinator, and the chairperson of the Committee on Preschool Special Education or designee, at least 90 days prior to the child's eligibility for services under Education Law, Section 4410, or no later than 90 days before the child's third birthday, whichever is first to review program options and if appropriate, establish a transition plan." (NYCRR 69-4.20(b)(4))

The Individualized Family Service Plan Scheduling Policy applies to all IFSP meetings.

#### Note:

• Instructions for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

II. PROCEDURE:	
Responsible	Action
Party	
Regional Office	1. Checks the "My Cases" for the NYEIS Menu Bar multiple times per day to
Scheduling Unit	determine if any child's case status has been updated to "MDE accepted"
	a. Initial IFSP scheduling should begin on the same day that the
	Multidisciplinary Evaluation is accepted in NYEIS by the Regional Office
	(RO).
	2. Contacts the SC or SC agency representative, via telephone or fax, to determine
	the family's preference for Individualized Family Service Plan (IFSP) meeting
	time and location.
Initial/Ongoing	1. Responds to the ROs request for scheduling <u>or</u> initiates scheduling by verbally
Service	confirming the meeting time (includes the need for additional IFSP time), date,
Coordinator (SC)	and location of meeting with:
	a. RO Scheduler,
	b. Parent/surrogate,
	c. ACS and/or foster care agency staff (if applicable),
	d. Evaluation representative or interventionist, and
	e. Others (with parental/surrogate consent).
	Note:
	Scheduling is a dynamic process, depending on the case; the ISC may
	initiate the Initial IFSP scheduling process based on child and family
	circumstance.
	o The ISC should initiate the discussion regarding scheduling
	preferences at the initial home visit with the parent/surrogate (for
	example: days of the week or times in the day that the
	parent/surrogate is not available), in order to expedite the
	scheduling process.
	It is expected that the SC will initiate Review and Annual meeting scheduling
	in most cases.
	o The OSC should discuss scheduling preferences via ongoing phone conversations.
	Conversations.
	2. Sends IFSP Meeting Request/Confirmation Form to the RO within 48 hours of
	receiving verbal confirmation.
	a. An evaluation representative or an interventionist must be present at Initial
	and Annual IFSP meetings.
	b. If the evaluation representative or interventionist cancels, the SC must notify
	the RO <b>24 hours</b> before the scheduled meeting of their availability by phone.
	i. The SC will notify the RO by completing and faxing Section IV of
	the IFSP Meeting Request/Confirmation Form.
	c. If the evaluation site representative/interventionist is available by phone, s/he
	should be available for the pertinent portions of the meeting as required by the
	EIOD (at a minimum: the discussion of the evaluation, progress, outcome
	determination, and recommendations for services).
	i. In the rare circumstance that an evaluation site representative or
	interventionist is not available in person or by phone, a written report
	must be made available in advance of the meeting.
	• The SC must contact the RO at least one (1) business day
	before the IFSP to obtain approval for convening the IFSP
	before the first to obtain approval for convening the first

SC Cont.

in the absence of an evaluation site representative.

**Note:** Repeated occurrences of unavailability of evaluation site representatives, interventionist, or written report will be reported to the EIP Provider Oversight Unit for follow-up.

d. SC must bring a copy of the faxed notification to the Initial or Annual IFSP meeting.

#### Note:

- Scheduling staff may remove the meeting request from the schedule (calendar) when written confirmation is not received within **48 hours** of the verbal confirmation.
- Scheduling staff will call SC to confirm cancellation before removing the meeting request from the calendar.

#### IFSP Review (6/18/36 month review) Meetings:

- 1. OSC will submit the **IFSP Meeting Request/Confirmation Form** to the RO within **48 hours** of verbal confirmation, and note if:
  - a. The parent/surrogate would like to exercise the option of a review of records without the EIOD present.
  - b. The parent/surrogate would like to exercise the option of a conference call with the EIOD resent by phone.
    - i. A working telephone number for the conference must be included, on the IFSP Meeting Request/Confirmation Form.
  - c. Any interventionist(s) who is unable to attend should be available by phone.
    - i. Participation is required for the pertinent portions of the meeting as indicated by the EIOD.
    - ii. OSC must send to the RO, via fax, the participant's telephone number.

**Note:** Refer to the **IFSP Review and Annual Meeting Policy** for details regarding review of records without the EIOD present.

#### Transition

- 1. Prior to the IFSP closest to the child's second birthday, transition out of the EIP must be explained to the parent/surrogate by the OSC.
- 2. At the IFSP closest to the child's second birthday, a Transition Plan must be developed.
  - a. A Transition Conference can only be scheduled with parental/surrogate consent.
  - b. A Transition Conference should include ACS and/or foster care agency staff (if applicable).
  - c. The Transition Conference can be scheduled in conjunction with an Initial, Annual, or Review IFSP meeting (see note below).
- 3. A representative from the Committee on Preschool Special Education (CPSE) must be invited to a Transition Conference. CPSE administrators are not required to attend the Transition Conference in person; they may be available by phone.
- 4. The EIOD must be present at a Transition Conference.
  - a. If an IFSP Review Meeting is scheduled as a Transition Conference, the EIOD must be present.
- 5. The ISC/OSC must submit the Consent for Transition Conference form signed

SC Cont.	by the parent/surrogate when requesting a Transition Conference with the IFSP  Meeting/ Confirmation Form.  a. Refer to the Transition Out of Early Intervention Policy.  Note: While participation in a Transition Conference is voluntary on the part of the parent/surrogate, a Transition Conference should be encouraged because it provides family with helpful information about options after leaving the Early Intervention Program.					
Regional Office	1. Completes and faxes Section II of the IFSP Meeting Request/Confirmation					
Scheduling Unit	Form:					
	<ul> <li>a. The form will indicate confirmation of the IFSP date requested.</li> <li>b. Confirmation for the IFSP is certain only after the Scheduling Unit faxes back a signed IFSP Meeting Request/Confirmation Form.</li> <li>i. Attaches IFSP Meeting/Request/Confirmation Form to the child's</li> </ul>					
	integrated case					
	<ul> <li>From the Inbox Menu Button – Click on "My Cases"</li> <li>Select the "Case Reference" which will navigate to the "Integrated Case Home Page"</li> </ul>					
	• Select "Attachments" and Select "New"					
	<ul> <li>On the Create Attachment screen: Browse for the file to attach.</li> </ul>					
	<ul> <li>Complete the fields under "File Details"</li> </ul>					
	O DO NOT enter any information in the Location and  Reference fields					
	<ul> <li>Select the Document type</li> </ul>					
	<ul> <li>Receipt date must be the date that the attachment is made</li> </ul>					
	<ul> <li>Complete the Attachment Description field by listing the name of the form being attached</li> </ul>					
	• Click "Save"					
	c. If the IFSP cannot be confirmed, the Scheduler will give a reason via phone or fax.					
Initial/ Ongoing Service Coordinator (SC)	Receives confirmation of IFSP date, time and location from RO:     a. ISC/OSC sends written confirmation to all attendees no later than 2 days before the scheduled IFSP meeting.					
	i. See Parent Notice of IFSP Meeting.					
	ii. Final IFSP Meeting Request/Confirmation Form and Parent Notice of IFSP Meeting are kept in the child's Service Coordination					
	file.    Forest Nation of IESP Meeting must be attached to the skild's					
	iii. Parent Notice of IFSP Meeting must be attached to the child's integrated again NVEIS (instructions above)					
	integrated case in NYEIS (instructions above)  2. Does not receive confirmation of IFSP date and time from RO					
	Or					
	The ISC or OSC, Evaluation Representative, Interventionist, Foster Care Case					
	Planner, or Parent/Surrogate needs to reschedule:					
	a. ISC/OSC must submit a new IFSP Request/Confirmation Form with a					
	new date and time.  b. ISC/OSC must fill out Section III of the IESP Request/Confirmation Form					
	b. ISC/OSC must fill out Section III of the <b>IFSP Request/Confirmation Form</b> with the new submission.					
	c. Reason for IFSP meeting reschedule must be included.					

SC Cont.	
	<b>Note:</b> If an evaluation representative or interventionist is not available for the
	IFSP meeting, <b>24 hour advance notice</b> must be submitted to the Regional
	Office/EIOD via fax.

Approved By:
Assistant Commissioner, Early Intervention

Date: 4/09/2012



Brooklyn Regional Office 16 Court Street 2nd, & 6th Floor P: 718-722-3310 / F: 718-722-7767 & 718-722-7766

#### IFSP Meeting Request / Confirmation Form

2	Section I: IFSP Meeting Request: Completed by Serv	vice Coordinator			
Date:	Regional Office Fax #	Attn(Scheduler):			
Child's Initials	EI#:	Family's phone #			
Service Coordinator	SC Phone #:	SC Fax #:			
Type of IFSP:	<del></del>	ting requested by parent due to no requested changes to the e			
	<b>plan</b> (SC must submit a copy of this fo	orm with the paper review to the EIOD)			
Date of IFSP:	Location of IFSP Meeting:				
Time of IFSP:	Address:				
Phone #(s) of IFSP meeting location :					
Special Circumstances:					
Parent Eval. Site/Interventionist Fo	Service Coordinator must send written confirmation of the IFSP meeting no later than 2 days before the meeting to:  Parent Eval. Site/Interventionist Foster Care Agency CPSE Administrator Other:				
Written confirmation	s must always be sent to the Regional Office wit Section II: Meeting Confirmation: Completed				
The above IESP request is confirmed Th	e above IFSP request CANNOT be confirmed (Sele				
<u> </u>	•	·			
Signature Date:  Section III: Reschedule: Completed by Service Coordinator					
Previous IFSP meeting was cancelled due to:		EIOD			
•	ust send written confirmation of the IFSP meetin	g no later than 2 days before the meeting to:			
	Parent    Eval. Site    Foster Care Agency	<u> </u>			
Written confirmations must always be sent to the Regional Office within 48 hours of verbal confirmation					
Section IV: FAX Confirmation of Provider Availability by Phone: Completed by Service Coordinator					
Any person participating by phone is expected to call into the meeting. Providers participating by phone must be available for pertinent portions of the meeting. Provider will forward a signed attestation page to the EIOD during or within 24 hours of the IFSP meeting.  Who will be available by phone?					
☐ Eval Site Representative ☐ Interventionist	CPSE Representative Dother				
Phone #(s) of person available by phone:					
The Service Coordinator MUST r	notify the RO of the change 24 hrs before the me	eting by completing and Faxing Section IV of this form.			



Bronx Regional Office 1309 Fulton Avenue 5th Floor P: 718-410-4110 / F: 718-410-4528

Section I: IFSP Meeting Request: Completed by Service Coordinator		
Date:	Regional Office Fax #	Attn(Scheduler):
Child's Initials	EI#:	Family's phone #
Service Coordinator	SC Phone #:	SC Fax #:
Type of IFSP:	<del></del>	ting requested by parent due to no requested changes to the e
	<b>plan (</b> SC must submit a copy of this fo	orm with the paper review to the EIOD)
Date of IFSP:	Location of IFSP Meeting:	
Time of IFSP:	Address:	
Phone #(s) of IFSP meeting location :		
Special Circumstances:		
Service Coordinator must send written confirmation of the IFSP meeting no later than 2 days before the meeting to:  Parent Eval. Site/Interventionist Foster Care Agency CPSE Administrator Other:		
Written confirmation	s must always be sent to the Regional Office wit Section II: Meeting Confirmation: Completed	
The above IESP request is confirmed The	• • •	
☐ The above IFSP request is confirmed ☐ The above IFSP request CANNOT be confirmed (Select reason):		
Signature	Section III: Reschedule: Completed by Serv	
Previous IFSP meeting was cancelled due to: Parent Eval. Rep SC EIOD		
Service Coordinator must send written confirmation of the IFSP meeting no later than 2 days before the meeting to:		
Date confirmation sent Parent Eval. Site Foster Care Agency CPSE Administrator		
Written confirmations must always be sent to the Regional Office within 48 hours of verbal confirmation		
Section IV: FAX Confirmation of Provider Availability by Phone: Completed by Service Coordinator		
,, , , , , , , ,	to call into the meeting. Providers participating ation page to the EIOD during or within 24 hours	by phone must be available for pertinent portions of the of the IFSP meeting.
☐ Eval Site Representative ☐ Interventionist ☐ CPSE Representative ☐ Other		
Phone #(s) of person available by phone:		
The Service Coordinator MUST r	notify the RO of the change 24 hrs before the me	eting by completing and Faxing Section IV of this form.



Manhattan Regional Office 42 Broadway, Suite 1611 P: 212-436-0900/ F: 347-396-8065

	Section I: IFSP Meeting Request: Completed by Ser	vice Coordinator
Date:	Regional Office Fax #	Attn(Scheduler):
Child's Initials	EI #:	Family's phone #
Service Coordinator	SC Phone #:	SC Fax #:
Type of IFSP:	<del></del>	eting requested by parent due to no requested changes to the e orm with the paper review to the EIOD)
Date of IFSP:	Location of IFSP Meeting:	
Time of IFSP:	Address:	
Phone #(s) of IFSP meeting location :		
Special Circumstances:		
☐ Parent ☐ Eval. Site/Interventionist ☐ Fo	,	ther:
Written confirmation	ns must always be sent to the Regional Office wit	
□ · · · · · · · · · · · · · · · · ·	Section II: Meeting Confirmation: Completed	
·	e above IFSP request CANNOT be confirmed (Sel	ect reason):
Signature	Date:	
Previous IFSP meeting was cancelled due to:	Section III: Reschedule: Completed by Ser  Parent Eval. Rep SC	
Service Coordinator mo	ust send written confirmation of the IFSP meetin	g no later than 2 days before the meeting to:
Date confirmation sent Parent Eval. Site Foster Care Agency CPSE Administrator		
Written confirmations must always be sent to the Regional Office within 48 hours of verbal confirmation		
Section IV: FA	X Confirmation of Provider Availability by Phone	e: Completed by Service Coordinator
	to call into the meeting. Providers participating ation page to the EIOD during or within 24 hours	by phone must be available for pertinent portions of the of the IFSP meeting.
$\square$ Eval Site Representative $\square$ Interventionist	CPSE Representative Cother	
Phone #(s) of person available by phone:		
The Service Coordinator MUST r	notify the RO of the change 24 hrs before the me	eting by completing and Faxing Section IV of this form.



Queens Regional Office 90-27 Parson's Blvd. 2<sup>nd</sup> Floor P: 718-480-2249 / F: 718-291-1710

Section I: IFSP Meeting Request: Completed by Service Coordinator			
Date:	Regional Office Fax #	Attn(Scheduler):	
Child's Initials	EI#:	Family's phone #	
Service Coordinator	SC Phone #:	SC Fax #:	
Type of IFSP:	<del></del>	ting requested by parent due to no requested changes to the e	
	<b>plan</b> (SC must submit a copy of this fo	orm with the paper review to the EIOD)	
Date of IFSP:	Location of IFSP Meeting:		
Time of IFSP:	Address:		
Phone #(s) of IFSP meeting location :			
Special Circumstances:			
Parent Eval. Site/Interventionist Fo	Service Coordinator must send written confirmation of the IFSP meeting no later than 2 days before the meeting to:  Parent Eval. Site/Interventionist Foster Care Agency CPSE Administrator Other:		
Written confirmation	is must always be sent to the Regional Office wit Section II: Meeting Confirmation: Completed		
The above IESP request is confirmed The	<u> </u>		
☐ The above IFSP request is confirmed ☐ The above IFSP request CANNOT be confirmed (Select reason):			
Signature	Section III: Reschedule: Completed by Serv		
Previous IFSP meeting was cancelled due to: Parent Eval. Rep SC EIOD			
Service Coordinator must send written confirmation of the IFSP meeting no later than 2 days before the meeting to:			
Date confirmation sent Parent Eval. Site Foster Care Agency CPSE Administrator			
Written confirmations must always be sent to the Regional Office within 48 hours of verbal confirmation			
Section IV: FAX Confirmation of Provider Availability by Phone: Completed by Service Coordinator			
,, , , , , , , ,	to call into the meeting. Providers participating ation page to the EIOD during or within 24 hours	by phone must be available for pertinent portions of the of the IFSP meeting.	
☐ Eval Site Representative ☐ Interventionist ☐ CPSE Representative ☐ Other			
Phone #(s) of person available by phone:			
The Service Coordinator MUST r	notify the RO of the change 24 hrs before the me	eting by completing and Faxing Section IV of this form.	

Health

Staten Island Regional Office 51 Stuyvesant place, 1st Floor Room 103 P: 718-420-5354 / F: 347-396-8067

Section I: IFSP Meeting Request: Completed by Service Coordinator		
Date:	Regional Office Fax #	Attn(Scheduler):
Child's Initials	EI #:	Family's phone #
Service Coordinator	SC Phone #:	SC Fax #:
Type of IFSP:		rmal meeting requested by parent due to no requested changes to the ey of this form with the paper review to the EIOD)
Date of IFSP:	Location of IFSP M	eeting:
Time of IFSP:	Address:	
Phone #(s) of IFSP meeting location :		
Special Circumstances:		
		SP meeting no later than 2 days before the meeting to: tor  Other:
Written confirmation	· · · · · ·	Office within 48 hours of verbal confirmation
	Section II: Meeting Confirmation: C	
☐ The above IFSP request is confirmed ☐ The above IFSP request CANNOT be confirmed (Select reason):		
Signature		
Description (FCD) was the constant of the day of the	Section III: Reschedule: Complet	<i>,</i>
Previous IFSP meeting was cancelled due to: Parent Eval. Rep SC EIOD		
Service Coordinator must send written confirmation of the IFSP meeting no later than 2 days before the meeting to:		
Date confirmation sent Parent Eval. Site Foster Care Agency CPSE Administrator		
Written confirmations must always be sent to the Regional Office within 48 hours of verbal confirmation		
		by Phone: Completed by Service Coordinator
Any person participating by phone is expected meeting. Provider will forward a signed attest Who will be available by phone?	•	ticipating by phone must be available for pertinent portions of the 24 hours of the IFSP meeting.
☐ Eval Site Representative ☐ Interventionist ☐ CPSE Representative ☐ Other		
Phone #(s) of person available by phone:		
The Service Coordinator MUST	notify the RO of the change 24 hrs before	re the meeting by completing and Faxing Section IV of this form.

### INSTRUCTIONS FOR COMPLETION IFSP MEETING REQUEST/ CONFIRMATION FORM

The Service Coordinator (SC) will work with the family to determine a convenient meeting time, date and location for their participation in the IFSP. The Regional Office (RO) will contact the SC by telephone, to determine the family's preference for the meeting. Once the SC is contacted, he/she will complete the IFSP Meeting Request/Confirmation Form as appropriate.

Section I: Completed by SC to submit IFSP meeting request

#### NOTE: The form has been modified to enable drop-down lists and typed completion of form.

- 1. **Date** Write date that the form is sent to the RO
- 2. Child's Initials First name initial, then last name initial
- 3. EI # Child's EI ID # or Integrated Case Number
- 4. **Family's phone # -** A phone number where the family can be reached at all times
- 5. Service coordinator- Name of SC assigned to the child and family, phone and fax numbers for the SC
- 6. **Type of IFSP-** Use drop-down list to choose IFSP type
- 7. **Date & Time Requested for IFSP** Write the date and time of the IFSP meeting **AFTER** it is verbally confirmed with RO Scheduling Unit, parent/guardian, evaluation site representative and others (if applicable and with parent consent).
- 8. **Location of IFSP Meeting, and Address** Use the drop-down list to indicate location and write the address **AFTER** it is verbally confirmed with the RO Scheduling Unit, parent/guardian, evaluation site representative and others (if applicable and with parent consent).
- 9. **Phone Number of IFSP meeting location -** The phone number to be called by members participating by phone.
- 10. **Special Circumstances:** Describe any special circumstances for which you are requesting more time for the meeting when the situation is complex enough to warrant additional time. It should not be presumed that certain diagnoses, e.g., PDD/autism, will need additional time. As appropriate, the RO will try to schedule additional time.
- 11. Service Coordinator must send written confirmation no later than 2 days before the meeting to Check the boxes for those invited to attend and sent written confirmation of the scheduled meeting. Send copies of written confirmations to the RO within 48 hours of the verbal confirmation.

#### Section II: Completed by RO Scheduling Unit when confirming a requested or rescheduled IFSP meeting:

- 1. **The above IFSP request is confirmed** Check the first box to confirm meeting if SC faxes form to RO within 48 hours of verbal confirmation.
- 2. The above IFSP request CANNOT be confirmed for the following reasons Check this box if meeting cannot be confirmed and indicate reason(s). If this form is not received within 48 hours of verbal confirmation, the meeting slot will be removed from the schedule.
- 3. **Signature and Date** RO staff will sign, date, and fax back to the SC final confirmation of the meeting request. Meetings are considered confirmed only after the RO faxes back, at least two days before the IFSP date, a signed confirmation/written notice to the SC. A copy of this form will be filed in the child's chart.

#### Section III: Complete only if the request is to reschedule an already confirmed meeting.

- 1. **Previous IFSP meeting was cancelled due to** Check the box (es) indicating who cancelled the previous IFSP meeting when rescheduling.
- 2. Service Coordinator must send written confirmation no later than 2 days before the meeting to Check those who you invited to attend and sent written confirmation of scheduled meeting. Write date confirmation was sent. Send copies of written confirmations to the RO within 48 hours of verbal confirmation.

## Section IV: Complete only if the Evaluation representative, Interventionist or CPSE representative will be available by phone for the meeting.

- 1. Who will be available by phone Check the appropriate box to indicate who will be available via conference call.
- 2. **Phone Number(s) of person available by phone** Provide all the phone number(s) of any individual participating by phone.

The SC must complete and fax this form to the RO at least 24 hours prior to the IFSP meeting when s/he finds out that any of the participants will be available by phone. A copy of the fax confirmation of this form should be brought to the IFSP meeting.

The evaluation site representative or interventionist is expected to call in at the scheduled time of the meeting and to be available for the pertinent portions of the meeting as required by the EIOD (at a minimum: the discussion of the evaluation, outcome determination and recommendations for services).

- The evaluation site representative or interventionist is expected to fax to the EIOD his/her signed attestation (IFSP Consent For Services Form) within 24 hours of the IFSP meeting.

Unless the signed attestation form is received from the evaluation site representative or the interventionist, this participant will be considered absent from the meeting.

# NYC Early Intervention Program Notice of IFSP Meeting

Parent's Name	Date
Address	
Dear,	
As we discussed, an IFSP meeting has been sch meeting will be held on (date/time) (location)	at
As we also discussed, if available, please bring the 1. Health insurance information; 2. Social Security Numbers for you and you	
If you do not have some of this information, servi and family.	ces will still be authorized for your child
You have the following rights at the IFSP meeting	<b>j</b> :
1. You have the right to participate in the IFSP mand family are discussed and a service plan is de 2. You have the right to consent to or refuse to cat the IFSP meeting. If you give consent for serv 3. You have the right to review and obtain copies 4. You have the right to disagree with some part systems complaint or request mediation or an imrefer to <b>A Parent's Guide to the Early Intervent</b> information:  www.health.state.ny.us/community/infants_childr 5. If you request due process, all services in dispafter the mediation and/or impartial hearing is he	eveloped. onsent to any services recommended ices, you can withdraw it at any time. Is of all records used for the meeting. Is of the IFSP and you may file a partial hearing (due process). Please tion Program if you need more en/early_intervention oute must continue without change until
If the time or place listed above is not convenient questions, we can reschedule this meeting. Plea () if you have any qu	se call me at
Sincerely,	
Name	Title

#### Programa de Intervención Temprana de la Ciudad de New York Notificación de la Reunión Individualizada de Servicios para la Familia

Nombre de Padre	Fecha
Dirección	
Estimado	,
para la familia (IFSP) ha sido programada	ón para desarrollar un plan de servicios individualizado para su niño/a.  en
	·
<ol> <li>información:</li> <li>1. Información sobre seguro medico</li> <li>2. Números de Seguro Social para us</li> </ol>	pide que se le autoricen los servicios para su niño y
<ol> <li>niño/a y familia y se desarrollará u</li> <li>Tiene el derecho de dar su consen de los servicios recomendados en consentimiento en cualquier mome</li> <li>Tiene el derecho a revisar y ob reunión.</li> <li>Tiene el derecho de estar en desac pedir una mediación y/o una audi Padres del Programa de Intervenci www.health.state.ny.us/co</li> <li>Si pide una mediación y/o audi continuaran sin cambios hasta que</li> </ol>	timiento o rehusar a dar su consentimiento a cualquiera la reunión. Si da su consentimiento, puede revocar esento.  tener copias de todos los documentos usados en esta cuerdo con algunas partes del plan de servicios y puede tencia imparcial. Por favor refiérase a la Guía para los ón Temprana si necesita mas información:  tener copias de todos los documentos usados en esta cuerdo con algunas partes del plan de servicios y puede tencia imparcial. Por favor refiérase a la Guía para los ón Temprana si necesita mas información:  tener copias de todos los documentos usados en esta cuerdo con algunas partes del plan de servicios y puede tencia imparcial, todos los servicios que se disputan la mediacion y/o audiencia imparcial se lleve a cabo. On no son convenientes para usted o tiene preguntas
Nombre	- Titulo

#### **New York City Early Intervention Program**

Policy	Policy Title: Effective Date:	
The Initial Individualized Family Service Plan Meeting		6/4/2012
Policy Number:		Supersedes:
5-B		5-B (June, 2010)
Applic	eable Forms:	Regulation/Citation:
_	Consent to Obtain/Release Information (If applicable)	NYCRR 69-
-	"Your Family Rights in Early Intervention"	4.11(a)(1); NYCRR
-	Social Security Number Collection Form	69-4.11 (6); Early
IFS	SP Forms	Intervention
-	Page 1: Identifying Information (Eliminated by NYEIS)	Memorandum 95-2
-	Page 2: Current Development, and Family Concerns (Eliminated by NYEIS)	
-	Page 3: Daily Routine s, Parent Priorities and Resources (Eliminated by	
	NYEIS)	
-	Page 4: Functional Outcomes (Eliminated by NYEIS)	
-	Page 5: Service plan: Service Setting and Incorporating Interventions into	
	Natural Routines (Eliminated by NYEIS)	
-	Page 5a: Service Authorization Data Entry Form (Eliminated by NYEIS)	
-	Page 5b: Co-visits (Eliminated by NYEIS)	
-	Page 6: Transportation, Assistive Technology, and Respite Services	
	(Eliminated by NYEIS)	
-	Page 7: Service Coordination Activities (Eliminated by NYEIS)	
-	Page 7A and 7B: Transition Plan (Eliminated by NYEIS)	
-	Page 8: Attestations, Consent for Services (Eliminated by NYEIS)	
-	Transportation Data Entry Form (Eliminated by NYEIS)	
-	Assistive Technology Data Entry Form (Eliminated by NYEIS)	
_	IFSP Meeting Consent for Services Form (NEW)	

#### I. POLICY DESCRIPTION:

"If the evaluator determines that the infant or toddler is an eligible child, the early intervention official shall convene a meeting within 45 days of the receipt of the child's referral, to develop the initial IFSP...(NYCRR 69-4.11(a)(1))"

"The early intervention official, initial service coordinator, parent and evaluator or designated contact for the evaluation team shall jointly develop an IFSP for a parent who requests services. (NYCRR 69-4.11(6))"

"The written IFSP document is developed through a collaborative planning process intended to result in a service package tailored to the child's unique developmental strengths and needs, and responsive to the family's concerns, resources, and priorities for their child's development.... The team goal is to:

- Develop outcomes to meet child and family needs that are relevant to the Early Intervention Program.
- Agree on appropriate Early Intervention services that will be provided to achieve identified outcomes.
- Identify and m obilize other services and supports which are not reimbursed or required by the Early Intervention Program, but will enhance the child's development and family's capacity to care for their child." (Early Intervention Memorandum 95-2)

#### Note:

• Instructions for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible Party	Action
Early Interventio n Official Designee	The Initial Individualized Family Service Plan (IFSP) meeting is convened at a time and place convenient to the family and <b>within 45 calendar days</b> of receipt of the child's referral to the New York City Early Intervention Program (EIP).
(EIOD)	The IFSP is the written plan for providing Early Intervention (EI) services to an eligible child and family. The IFSP is an agreement between the parent/surrogate and the Early Intervention Official Designee (EIOD). The IFSP is developed collaboratively by a team of individuals. Each member of the team serves a primary role:  • Parent(s)/Surrogate(s): Describes the child; provides information on the family's concerns, priorities, and resources; collaborates with the other team members to develop desired outcomes for the child and family for the next six (6) months; determines with the EIOD what services will be authorized.  • Initial Service Coordinator (ISC): Provides support to the family during the meeting, encouraging their participation; contributes to the discussion as appropriate, enters the IFSP information into NYEIS.  • Early Intervention Official Designee (EIOD): Facilitates and guides the meeting ensuring team participation; determines with the parent/surrogate what services will be authorized.  • Evaluator: Participates in the development of the IFSP by providing clinical input based on the Multidisciplinary Evaluation (MDE).  • Advocate or person outside the family (if invited by the parent/surrogate).  • Foster care caseworker (if appropriate).  • Committee of Pre-school Special Education (CPSE) administrator (if Initial IFSP is also a Transition Conference).  • Service providers (as appropriate).  • Other persons such as the child's primary health care provider or child care provider whom the parent(s)/surrogate(s) or ISC (with the parent's/surrogate's consent) may invite.
	<ol> <li>The EIOD facilitates the IFSP meeting by:         <ul> <li>Introducing all members, reviewing parent/surrogate rights; and</li> <li>Encouraging the active participation of the parent(s)/surrogate(s), the representative of the evaluation team, the ISC, and any other individual(s) present.</li> </ul> </li> <li>The EIOD determines if the parent(s)/surrogate(s):         <ul> <li>a. Received the written MDE report and summary, "Your Family Rights in Early Intervention," and "A Parent's Guide".</li> <li>i. If parent/surrogate has not received a copy of "A Parent's Guide":</li></ul></li></ol>

that a copy of the child's insurance card is present

- o If the Insurance card attachment is missing, obtains a copy of the Insurance card to attach to NYEIS
- Updates/Completes the "Insurance Coverage" screen in NYEIS
  - o Click on "My Cases" from the Menu Bar
  - o Select "Primary Client" in the case list
  - o Select "Insurance Coverage" from the navigation page
  - Select any of the following insurance actions:
    - New commercial insurance, or
    - New Medicaid coverage
  - When completing the "Commercial Coverage" screen, find the parent's/surrogate's insurance provider by following the following steps:
    - Enter the wildcard "%" into the "Insurance Provider" field to obtain a complete list of insurers
    - Select the correct insurer
    - Click on the magnifying glass to select the correct address for the selected insurer
    - Enter the Insurance Sequence Number to indicate whether this insurance should be billed first
      - O Commercial Insurance must be billed before Medicaid and, therefore, would be first

#### Note:

- **The Insurance Information Form** should only be used if the Insurance Provider Name cannot be found on the Insurance Provider search screen.
- Medicaid coverage information must always be entered into NYEIS.
  - c. Provided Social Security Information
    - i. **Social Security Number Collection Form** MUST be completed by the EIOD as per State Department of Health (SDOH) guidance.
    - ii. The Social Security Collection Form will stay in the child's paper file in the Regional Office. It will NOT be attached to the case in NYEIS.

**Note:** The Early Intervention Program (EIP) will provide services whether or not the parent/surrogate provides Social Security Numbers.

- d. Understands the results of the evaluation
  - i. If parent/surrogate has not received a written copy of the MDE and summary, the EIOD:
    - Asks if the parent/surrogate feels comfortable proceeding with the meeting if the evaluation team representative explains the results before the meeting begins, and if not,
    - Postpones the IFSP meeting until the parent/surrogate has had an opportunity to read and discuss the results of the MDE with the Evaluator, and share reactions to the MDE with the ISC.
- 3. Team completes IFSP in NYEIS:
  - a. Click on "My Cases" from the Menu Bar
  - b. Select the Case Reference Number for the case you wish to work on
  - c. Select "IFSP's" from the Child Integrated Case navigation menu
  - d. Select "... an Initial IFSP"
  - e. The Individualized Family Service Home Page will appear

- i. IFSP Details
  - *Meeting (Yes/No)* 
    - o "Yes" must be entered for an Initial or Annual IFSP
  - *IFSP Meeting Date* 
    - Enter the actual date of the IFSP meeting when the parent/surrogate and EIOD are present
  - Other (Yes/No)
    - o Enter "Yes" if this meeting is the Transition Conference
  - Parental Consent Obtained?
    - o "Yes" must be entered to indicate that the parental/surrogate consent to release information to EI providers has been obtained on the IFSP Meeting Consent for Services Form
  - Signed Copy of IFSP on file? (Yes/No)
    - o "Yes" must be entered to indicate that the IFSP Meeting Consent for Services Form has been signed by the parent/surrogate and attached in the "IFSP attachment" section of the IFSP being completed
  - Reason for IFSP delay
    - Must be entered when the initial IFSP meeting occurs more than forty-five (45) days after the date of referral for any reason
      - *Select the appropriate reason from the drop down menu*
  - Clinically Appropriate Visits per day must not exceed
    - The daily visit limitation should equal the number of services authorized per child including service coordination
- ii. Child's Level of Functioning
  - Document family concerns in each area of development, and if family concerns reflect those documented in the MDE
  - MDE Summary must be attached to the IFSP Attachments section in NYEIS

**Note:** This information is located on Page 2 of the paper IFSP: Current Development and Family Concerns.

- iii. Child's Current Setting
  - Document where the child spends most of his or her time during a typical day
  - Indicate if the child is in foster care, and whether he/she has visits with the birth parent at the foster care agency
  - Indicate the languages that the child hears most of the day
  - Indicate if the child is in Daycare/Child Care Program or if another party assists with childcare i.e.: babysitter, grandparent

- This information is located on Page 3 of the paper IFSP: Daily Routines and Activities-Resources section.
- This section must be filled out, in NYEIS, by the ISC and parent/surrogate prior to the IFSP meeting and reviewed/updated by the team at the meeting.
  - iv. Family Strengths
    - Parental Consent Obtained?

- Indicate "Yes". The parent/surrogate has already signed the Consent to Obtain and Release Information Form and the Concerns, Priorities and Resources Form has been completed with the family by the Initial Service Coordinator
- Describe the family's strengths, priorities, concerns and resources that will enhance the child's development
  - Ensure that responses to the following questions are entered into this section in NYEIS
    - Based on our conversation, which of your child's daily routines and activities would you like EI to help you work with your child on
    - Based on your answer(s) to the last question, which concern(s) would you like Early Intervention to focus on (if more than one, list them in order of priority)

#### Note:

- This information is located on Page 3 of the paper IFSP, Daily Routines and Activities
- Refer to the **NYEIS IFSP Crosswalk** for detailed instructions.

#### v. Outcomes

- List desired outcomes of the early intervention services, and include criteria that will be used to determine progress
  - o EIOD will emphasize that functional outcomes are the cornerstone of the IFSP which describe the practical, desired results that the EI services will help the child and family achieve in the next six (6) months
  - Before any functional outcomes are written, the EIOD will discuss that outcomes are:
    - Related to everyday routines, activities, and priorities identified while discussing family strengths;
    - Designed to help the parent/surrogate encourage the child's development;
    - *Identified as developmentally appropriate for the child;*
    - Designed to be achieved in the authorization period of the IFSP (next six (6) months); and
    - Described in a manner agreed upon by the IFSP team.
  - Once the functional outcome(s) is/are developed, the team will write the objectives (short term goals) necessary to achieve each functional outcome.

**Note**: This information is located on page 4 of the paper IFSP, Functional Outcomes.

#### vi. ABA Service

- Will any services provided to the child use ABA methodology?
  - o Choose Yes or No
- If Yes, who will provide ABA services
  - Currently, NYC EIP does not use ABA aides, select "Qualified Personnel Only"
- Comments
  - Ensure that this section documents the conversation regarding the New York State EIP recommended amount of

ABA services and the parent's/surrogate's decision,.( For example, 20 hours of ABA services were offered by the EIOD, but the parent/surrogate choose 15 hours per week)

#### vii. Natural Environment

- Are all services being provided in the child's natural environment?
  - o Choose Yes or No
    - EIOD will explain that federal and state law requires that services be delivered in the natural environment of the child and family whenever possible
    - SDOH regulations [NYCRR 69-4.1(ae)] define natural environment as "settings that are natural or normal for the child's age peers who have no disability, including the home, a relative's home..., child care setting, or other community setting in which children without disabilities participate."
    - EI services can be delivered in places where the child and family normally spend their time and include activities that are part of the child's and family's
    - Team discusses ways in which the therapists may involve and coach the family in using everyday activities/routines as learning opportunities for the child
    - Ways in which parent/surrogate would like to be involved in the child's EI services will also be discussed
- If No, explain
  - Explain why the service(s) cannot be delivered where the child spends most of his/her time
  - The rationale needs to be specific, detailed and developmentally sound
  - This information is required by the Individuals with Disabilities Education Act (IDEA)
- If any service is being provided in group setting without typically developing peers, explain why the IFSP team agrees this is appropriate
  - Explain why the IFSP team agrees that this is the appropriate plan for this child
- If child is in daycare, list ways the qualified professionals will train daycare providers to accommodate the needs of the child
  - o Refer to the NYEIS IFSP Crosswalk for a detailed description and examples

**Note:** This information is documented on page 5 of the Paper IFSP, Settings and Incorporating Interventions into Natural Routines.

#### viii. Transportation Needs

- Transportation Needed?
  - o Choose Yes or No
    - Transportation should only be considered when services are not provided in the home
- Caregiver Able to Provide Transportation?
  - o Select one of the following options
    - No transportation Needed- child resides less than 6 blocks from the location of services
    - Caregiver public transportation

- Caregiver private car
- Caregiver cannot provide
- Unable to Provide Transportation Reason
  - o If the "caregiver cannot provide" option is selected, a detailed reason must be documented
  - Refer to the NYEIS IFSP Crosswalk for detailed requirements

#### Note:

- Consideration is first given to transportation being provided by a parent/surrogate.
- If car service is authorized, a responsible adult must accompany the child.
- Transportation services can only be provided for authorized services by approved providers to:
  - Sites that have SDOH and New York City Department of Health and Mental Hygiene approval, and
  - o Subcontracted sites which are listed on the agency's NYC EIP contract.
    - ix. Non-EI Services Needed
      - List other services that may be needed to support the child and family outcomes
        - o Specifically indicate if this will be an OSC follow-up activity
    - x. Public Programs
      - Enter any public programs the child/family may be eligible for such as:
        - o Child Health Plus A or B
        - Waiver program
        - Office for People With Developmental Disabilities (OPWDD)
           Services
          - Specifically indicate if this will be an OSC follow-up activity
    - xi. Meeting Attendees
      - *List all EI participants that attended the IFSP meeting including:* 
        - Parent(s)/Surrogate(s)
        - o EIOD
        - o Initial Service Coordinator
          - For each, list the Role and Agency name
          - All meeting attendees must sign the NYEIS IFSP Attendance Sheet

**Note:** The NYEIS Attendance Sheet is the last page of the IFSP document that is produced by NYEIS when "Pint IFSP" link is selected from the "IFSP Home Page".

- xii. Other meeting participants
  - Enter any other IFSP meeting participants, including:
    - Individuals invited by the parent(s)/surrogate(s)
    - o CPSE Administrator
    - o Foster Care Case Worker
      - For each, list the Role and Agency name
      - All meeting attendees must sign the NYEIS IFSP Attendance Sheet
- xiii. Parent Resources
  - Is parent/surrogate eligible for other sources of respite

- Select Yes or No to indicate if the parent/surrogate may qualify for sources of respite other than through EI
- If Yes, what sources
  - o Indicate whether the family is eligible or has applied for other sources of respite, such as through OPWDD
- *If yes, date of application* 
  - o Enter the date
  - o Respite Status
- If No, explain

#### Note:

- This information is located on page 6 of the paper IFSP, Transportation, Assistive Technology and Respite Services.
- The SC should assist the parent/surrogate in obtaining a respite application through OPWDD if the child may be eligible, and the parent/surrogate requests assistance.

#### xiv. Transition Plan

- Transition to CPSE Discussed?
  - Select Yes or No
    - If the Initial IFSP is the IFSP closest to the second birthday, Transition must be discussed and the NYEIS Transition Sections completed
    - Steps that will be taken to ensure a smooth Transition must be explained
    - Refer to the NYEIS IFSP Crosswalk for additional information
- Transition to other Early Childhood and Support Services Discussed
  - o Select Yes or No
- If Yes is selected, list the options that have been discussed with the parent/surrogate including public service options and private service options
- Date Transition discussed with parent/surrogates
  - If Transition was discussed and documented in the previous questions, enter date of the discussion (this date can be before the date of the IFSP meeting)
- Did parent/surrogate consent to allow communication with personnel who will be providing services to the child, to facilitate a smooth transition?
  - Select Yes or No
- If Yes, then enter procedures to allow qualified personnel to prepare for child's transition
  - o Include activities such as contacting new teachers/therapists
- Other activities that the IFSP participants determined necessary to support the transition of the child
  - Include information such as the names of those who might assist, such as current interventionists, staff at the provider agency, community agencies (e.g., ECDC)

#### Note:

• If the child is in foster care, the birth parents should be consulted regarding transition plans whenever possible.

• If the IFSP team completes this section in NYEIS, the team must also complete or review the "Transitions Section" in NYEIS after the EIOD has "saved" all of the information that was entered on the "Create IFSP" NYEIS page.

#### xv. Transfers

- Complete this section **only** if the family will be moving to another NYS municipality in the coming IFSP period
  - o Expected transfer date
    - *Enter the anticipated move date*
  - o Receiving municipality
    - Select the NYS county from the drop down list
  - o Transfer Comments
    - Enter any information about the parents' expected move such as address, phone number, whether parent has contacted EI or CPSE in the new municipality

#### xvi. Late Services

- The Delay Status must be completed when the IFSP team is aware that some or all services will be delayed beyond 30 days after the start date of the six month IFSP period
- If **any** service is delayed unexpectedly after the IFSP is authorized, a task is generated to the rendering provider's Service Authorization Work Queue to provide the reason for the delay
  - o Delay status
    - Choose from the drop down list
  - o Delay reason
    - Select from the drop down list

#### xvii. IFSP Comments

- IFSP team will discuss any additional concerns and note them in the Additional Concerns section such as:
  - Services that have been recommended but refused by parent/surrogate
  - o Reason for waiving billing rules
  - o If the discussion indicates that another evaluation type is needed, document the evaluation type and concern
  - o If Written Notice was given at the end of the IFSP and the reason for the notice
  - o If any of the authorized services do not yet have a rendering provider agency assigned (Pending services)
- f. Once all of the sections on the IFSP home page are completed select "Save" at the bottom of the page
- g. EIOD ensures that the parent/surrogate is given a choice of OSC
  - i. Use the 2011 Active Providers, Languages and Specialties list to give parents/surrogates the choice of OSC
  - ii. Create Ongoing Service Coordination Authorization in NYEIS
    - On the Individualized Family Service Home Screen, under Manage, select, "Add Service Authorization"
    - On the "Select Service Type and Method" Screen, under the "Selection Criteria" heading, click on the drop down and select "Service Coordination" from the drop down box, select "Search", then click on "Select" Service Coordination
    - On the "Select Provider Location Screen", enter the new Provider

Agency Name **or** enter "%" Wildcard to get a list of providers. Click on Search

- o Your search results will be listed below
- Select the Provider agency based on the parent's/surrogate's choice
- Under the "Frequency and Details" heading, enter the "Start Date", "End Date", and "Number of Units"
- In the Comments section document the specific areas where the OSC will assist the family such as:
  - o Applying for Public Programs
  - o Applying for other non-EI services needed by child/family
  - o Monitoring all services, including co-visits
  - o Updating insurance information
  - o Locating bilingual services as authorized
  - o Assisting the family with transition
- Click on the "Create Service Authorization" button
- h. Team discusses types of services which could best achieve the outcomes developed and the discussion regarding family strengths and natural environments
  - i. *EIOD* and parent(s)/surrogate(s) agree on the service plan to be authorized
  - ii. A Service Authorization(s) is created for a maximum period of six (6) months in NYEIS and reauthorized, terminated, or amended, as appropriate based upon the child's progress toward achieving functional outcomes and current needs every six (6) months
  - iii. Creates Service Authorization(s) in NYEIS for each service type agreed on by the IFSP team
    - On the "Individualized Family Service Home Screen", under "Manage", select "Add Service Authorization"
    - On the "Select Service Type and Method" screen, under the "Selection Criteria" heading, click on the drop down and select "General" from the drop down box and click on the "Search" button"
      - Select a "Service Type", i.e. "OT Extended"
      - o Select "Qualified Personnel", i.e., "Occupational Therapist or Physical Therapist"
      - Select a "Delivery location type", i.e. "Child's Home"
    - Select a Provider Agency if known
      - On the "Select Provider Location" screen, enter the new Provider Agency Name or enter "%" Wildcard to get a list of providers. Click "Search"
        - Select the "Provider Agency"
        - If the provider is not yet identified, select "Continue" without selecting a provider agency
          - This action will also document Pending Services with "Awaiting Provider/Vendor Assignment" status when completed
    - Under Create General Service Authorization Details
      - o Indicate Script Recommendation Provider by selecting the appropriate professional if the service requires a script
      - O Do Not complete "Script Recommendation on File" or the "Script Start" or "End Date" if the script is not at the IFSP meeting
        - Refer to the Obtaining Prescriptions for Authorized Services Policy

- Under the Frequency & Duration details
  - o Specify the number of visits per week
  - o Indicate the number of minutes per visit
    - For Group Developmental Services select the type of group desired. The time for the group will be indicated as 59 minutes. If the group is more than 59 minutes enter the actual group time in the comment section of the IFSP
  - Indicate the following information in the comments section of the authorization:
    - If a waiver was authorized with this service authorization and the details of the waiver
    - *If a provider is yet to be identified to provide the service*
- Under the Create Service Authorization Prior Approval Page
  - Child shall receive no more than "X" number of all types of service in one day
    - The daily visit limitation should equal the number of services authorized per child including service coordination
  - Visits per day clinically appropriate for this SA must not exceed
    - In most cases "1" will be indicated to comply with billing rules
    - For children authorized for ABA services, indicate "4" to account for waiver considerations

#### Note: If visit limitations per day exceed "3", upfront waivers will be authorized.

- Makeup Visits Allowed: Click on the checkbox.
  - o Indicate the number of make-up visits:
  - A total of 6 make-up visits per service type will be authorized as a starting point
  - o If additional make—up visits are needed, they may be requested as an Amendment request in NYEIS
    - Make-up visits must be delivered as per the Make-up Policy
- For group or team meetings where multiple Interventionists will meet at the same time, complete the Co-Visits and Qualified Personnel for Co-Visits Sections:
  - o Click on the "Co-visits Allowed?" checkbox
  - o Enter the Number of Co-Visits
  - From the dropdown, select the Per Period; (day, week, month, IFSP)
  - Select the Qualified Personnel who will participate. Press the Ctrl key for multiple entries
- Click on the "Create Service Authorization" button
- i. Check Upfront Waiver Rules to ensure all waivers appropriate for the service plan are approved
  - i. Select "Check Upfront Waiver Rules" link from "IFSP Home Page"
  - ii. EIOD will be presented with "Select Yes to run Upfront Waiver Rules on this IFSP". Select "Yes". The System will run Billing Violations and determine if any could potentially occur
  - iii. The EIOD will choose to "Manage" each billing violation to review details,

- and "approve" or "reject" the Upfront Waiver. If a waiver is "Approved" or "Rejected", the EIOD will include a reason
- iv. To view information about any waivers on an IFSP, a User can access the Waiver button from the Navigation Bar on the IFSP Homepage
- v. Upfront Waiver Rules must run prior to having the EIOD "Submit" in order to "Approve" the IFSP and associated SAs
- j. Complete the NYEIS Transition Section (found on the left Navigation Pane of the Child Integrated Case
  - i. Select "Transitions" from the Child Integrated Case navigation menu.
  - ii. Click on the "New" button
  - iii. Select "Transition to CPSE," the "Create Transition to CPSE screen will display
    - Under the child details heading, the CPSE eligibility dates are prefilled
      - Under the Potential Eligibility for CPSE Services heading, complete the line questions
        - Is child potentially eligible for CPSE services? If "No" is entered, no further information is required
        - If "Yes" is entered, continue with the questions below (a-m):
        - Refer to the NYEIS Transition Crosswalk for detailed descriptions of each question
      - Complete the question under the "Eligibility for CPSE Services" heading
      - o Enter comments in the Comments Box provided.
        - If the child is in foster care, include information about maintaining contact with ACS or foster care agency regarding transition steps and plans
      - o Select "Save" once the section is complete
  - iv. Select "Other Transitions," the "Create Other Transitions" Screen will display
    - Under "Other Transition" details, complete the detail line questions (a-e)
    - Under the Identify Early Childhood Programs and Support Services needed after Transition heading, check all boxes that apply
    - Enter the Name of Early Childhood Programs and Support Services Not Listed
    - Enter comments in the Comments Box provided
    - Select "Save" once the section is complete

- Complete the transition section only if the Initial IFSP is the IFSP closest to the child's second birthday.
- NYEIS will only allow for a case to stay open after a child turns three (3) years old if the "Transitions" section has been completed.
- Refer to the **Transition Out of the Early Intervention Program Chapter** for detailed policy and timelines.
  - k. Prior to proceeding to the attestation page and the NYEIS IFSP Attendance Sheet, the EIOD ensures that <u>all</u> of the necessary information is documented in the IFSP, especially:
    - i. Outcomes;

- ii. Natural Environment;
- iii. NYEIS Service Authorization(s);
- iv. NYEIS Transportation and Respite Services and AT devices (if applicable);
- v. NYEIS Ongoing Service Coordinator Service Authorization
- vi. IFSP Comments; and
- vii. NYEIS Transition Section (if applicable).
- 1. Complete the Individualized Family Service Plan Consent for Services Form
  - i. EIOD will inform the family that:
    - If the parents/surrogates believe the child needs a change in services not recommended on the IFSP, they have the right to request an amendment to the IFSP.
    - Justification for the change is required (Refer to the **Amendments Chapter**)
      - o If the request is not approved by the EIOD, the parent/surrogate will receive **Written Notice** from the EIP.
    - Parent/surrogate has the right to accept or decline any EI service without jeopardizing other EI services.
    - No services can be provided without written parental/surrogate consent.
    - Occupational Therapy, Physical Therapy, and Nursing services cannot begin without a prescription from a primary care provider
    - Parent/surrogate is authorizing information to be shared within the EIP for the purposes of developing and maintaining services.

- The Consent to Obtain and Release Form must only be completed and signed if the parent/surrogate would like to share the IFSP with parties other than providers of EI services.
- For children in the care and custody or custody and guardianship of the local social services district, the local commissioner of social services or designee will be given access to the records collected, maintained, or used for the purposes of the EIP.
  - ii. Parent /surrogate signs to attest that:
    - S/he understands his/her rights under EI;
    - S/he agrees/disagrees with the Plan; and
    - If the EIOD and the parent(s)/surrogate(s) agree on the services authorized and the parent/surrogate has selected an ongoing service coordinator.
    - If the EIOD and the parent(s)/surrogate(s) do not agree on all aspects of the IFSP:
      - The services that the parent/surrogate and EIOD agree upon are to be implemented at the conclusion of the IFSP meeting;
      - The EIOD should explain the parent's/surrogate's due process rights and assist the parent/surrogate accordingly to resolve the disagreement (e.g., re-evaluation, mediation, and impartial hearing); and
      - The EIOD will clearly document all services offered and those declined by the parent/surrogate in the "NYEIS IFSP Comments" section.
    - The IFSP is considered final once signed by the EIOD and

parent/surrogate.

- m. Complete the NYEIS IFSP Attendance Sheet
  - i. Select the "Print IFSP" link from "IFSP Home Page"
  - ii. Print the IFSP Document
    - The NYEIS Attendance Sheet is the last page of the IFSP document that is produced by NYEIS
  - iii. Complete the NYEIS IFSP Attendance Sheet
    - Family agrees to incorporate transition plan (either CPSE or other services) in their IFSP
      - o If the NYEIS Transition Sections were completed, parent/surrogate should initial if they would like that section of NYEIS to be considered part of the IFSP
    - Additional IFSP Comments
      - The text in this section is a repeat of the information in the IFSP Comments Section
    - People who participated in the development of the IFSP
      - The text in this section is a repeat of the information in the IFSP Participants section and the other participants section of the NYEIS IFSP

**Note:** when a clinician can only participate in the meeting via telephone, the EIOD must document the clinician's name, title/discipline, Agency name and that the individual was "available by phone".

- I give my consent to share information contained in this IFSP with all IFSP team members.
  - Each person attending the meeting, including any interpreter, prints and signs his/her name to indicate his/her presence.
- n. Finalize the NYEIS IFSP by Selecting the "Submit" link from IFSP Home Page
- 4. The Printed NYEIS IFSP, and the **IFSP Consent for Services Form**, the Early Intervention **Make-up Policy**, and "**Your Family Rights in Early Intervention**" are given to the parent/surrogate.
  - a. **Collection of Social Security Information Form** is maintained in the RO and **NOT** given to providers or attached in NYEIS.
  - b. If the IFSP meeting is held in the parent's/surrogate's home or other location where the IFSP cannot be completed in NYEIS and cannot be copied:
    - i. The EIOD will ensure that the IFSP is entered into NYEIS within (1) one week of the authorization; and
    - ii. OSC will ensure that the parent/surrogate receives a copy of the IFSP expeditiously, but no later than 48 hours after receipt.

- OSC no longer sends the entire IFSP to service providers as a result of NYEIS Implementation.
- OSC must send Transportation Service Authorization to the service provider who will send the information to the Bus Company.
- OSC must send the child's IFSP and authorized Respite documents to the Respite Agency when Respite is approved.
- 5. Attaches the MDE Summary and the IFSP Meeting Consent for Services form to the IFSP Attachments section in NYEIS.

Note: Instructions on IFSP Attachments available in the NYEIS IFSP Crosswalk

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

Date: 4/09/2012

**New York City Early Intervention Program** 

Policy Title:	<b>Effective Date:</b>
The Individualized Family Service Plan Review and Annual Meetings	6/4/2012
Policy Number:	Supersedes:
5-C	5-C, 5-D (June 2009)
Department/Unit:	Regulation/Citation:
Applicable Forms:	NYCRR 69-
- IFSP Meeting Request/Confirmation Form	4.11(b)(1-3);
- Consent to Release/Obtain Information (If applicable)	69.4.11(a)(2-3)
- "Your Family Rights in Early Intervention"	
- Provider Progress Notes	
- Parent Progress Notes (if applicable)	
- EI Make-up Sessions Policy – Information for Families	
IFSP Forms	
- Page 1: Identifying Information (Eliminated by NYEIS)	
- Page 4: Functional Outcomes (Eliminated by NYEIS)	
- Page 5: Service Plan: Service Setting and Incorporating Interventions into	
Natural Routines. (Eliminated by NYEIS)	
- Page 5a: Service Authorization Data Entry Form (Eliminated by NYEIS)	
- Page 5b: Co-visits (Eliminated by NYEIS)	
- Page 6: Transportation, Assistive Technology, and Respite Services	
(Eliminated by NYEIS)	
- Page 7: Service Coordination Activities (Eliminated by NYEIS)	
- Page 7A and 7B: Transition Plan (Eliminated by NYEIS)	
- Page 8: Attestations, Consent for Services (Eliminated by NYEIS)	
- Transportation Data Entry Form (Eliminated by NYEIS)	
- Assistive Technology Data Entry Form (Eliminated by NYEIS)	
- IFSP Meeting Consent for Services Form (NEW)	

#### I. POLICY DESCRIPTION:

The Individualized Family Service Plan (IFSP) shall be reviewed at six (6) month intervals and shall be evaluated annually to determine the degree to which progress toward achieving the outcomes is being made and whether or not there is a need to amend the IFSP to modify or revise the services being provided or anticipated outcomes. (NYCRR 69-4.11(b))

IFSP reviews shall be conducted by an in-person meeting or other means agreed to by the parent, which may include a telephone or video conference call or record review and written correspondence. (NYCRR 69-4.11(b)(1))

An IFSP meeting shall be conducted at least annually to evaluate the IFSP for the child and the child's family, and, as appropriate, to revise its provisions. The results of any current evaluations conducted under Section 69-4.8 and any other information available from the ongoing assessment of the child and family must be used in determining the services that are needed and will be provided. (NYCRR 69-4.11(b)(2))

The Annual meeting to evaluate the IFSP and Six(6)month reviews must include the parent, EIOD, Service Coordinator, a person directly or indirectly involved in the evaluation, and any other person invited with parent's consent.. (NYCRR 69-4.11(b)(3); NYCRR 69-4.11(a)(2-3))

The New York Early Intervention System (NYEIS) streamlines the process of IFSP reviews. NYEIS contains a feature called Cloning. Cloning allows the user to create a copy of an active IFSP with associated service authorizations and modify it as appropriate for the next IFSP. For some children, the

IFSP will only require modest changes. The Cloning function will be used for IFSP reviews with or without the EIOD present, and Annual IFSP meetings with the EIOD present, when there are <u>no changes</u> to IFSP service authorizations.

#### **Note:**

• Instructions for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible	Action	
Party		
Early	1. Discusses the current service plan with the parent/surrogate to determine if	
Intervention	a. Service changes may be necessary.	
Service	2. Ensures that all Provider Progress Notes are forwarded to the Ongoing Service	
Provider	Coordinator (OSC) <b>no later than (2) weeks</b> before the expiration of the IFSP period.	
Agency		
Ongoing	1. Gathers the following information at least two (2) weeks before the expiration of the	
Service	IFSP:	
Coordinator	a. Three (3) and Six (6) month Provider <b>Progress Notes</b> (IFSP Review	
(OSC)	meetings)/ Nine (9) and Twelve (12) month Provider Progress Notes (IFSP	
	Annual meetings) from each Interventionist for each service type; or	
	documentation explaining the reason(s) that s/he has been unable to collect	
	Progress Notes from any provider.	
	b. Three (3) and Six (6) month Parent Progress Notes (IFSP Review meetings)/	
	Nine (9) and Twelve (12) month Parent Progress Notes (IFSP Annual	
	meetings) (if the parent/surrogate chose to complete them).	
	c. Calendars or alternate tools completed by the parent/surrogate, if available.	
	d. Supplemental evaluations and/or justifications for changes in services.	
	an supplemental evaluations until or justifications for entities in services.	
	Note:	
	Parents/surrogates should be given a copy of all Progress Notes by the OSC prior	
	to the IFSP meeting so that they may review them.	
	The foster care case planner should be sent a copy of all Progress Notes by the	
	OSC prior to the IFSP meeting when the child is in foster care.	
	Submission of supplemental evaluations and/or justifications for changes in service	
	only applies when their completion coincides with an IFSP meeting.	
	o If a request to modify service(s) is needed during an IFSP period,	
	supplemental evaluations and/or justifications for changes in services	
	should not be held back until an IFSP Review/Annual meeting.	
	o If a request to modify service(s) coincides with the end of a current IFSP	
	period, supplemental evaluations and/or justification for changes in	
	services should be submitted at least two (2) weeks before the expiration of	
	the IFSP to allow for adequate review time.	
	o Supplemental evaluations are entered in NYEIS as a specific service	
	authorization type.	
	www.com.vjpv.	
	2. Discusses with the parent/surrogate if he/she would like a face-to-face meeting with	
	the EIOD, a conference call with the EIOD present, or a meeting without the EIOD	
	present (referred to as a review of records meeting).	
	a. If the parent/surrogate would like a face-to-face meeting with the EIOD or	
	a. If the pareing surrogate mount into a face to face infecting with the LIOD of	

OSC Cont.

conference call with the EIOD:

- i. Contacts the Regional Office (RO) Scheduling Staff by phone to arrange for the IFSP meeting. This should be done no later than **two (2) weeks** before the end of the IFSP period.
- ii. Faxes the IFSP Meeting Request/Confirmation Form to the RO Scheduling Staff within 48 hours of verbal confirmation from the RO Scheduling Staff and other required participants.
- iii. Indicates specifically on the IFSP Meeting Request/Confirmation Form if the parent/surrogate would like to exercise the option of a conference call with the EIOD present.
  - Ensures that the contact information (phone number) is current and correct for the parent/surrogate and Interventionist(s).
  - If information is needed from an Interventionist(s) who is/are unable to attend:
    - Notifies RO via fax **24 hours** before the scheduled meeting (refer to the policy on **Scheduling** in this chapter of the manual).
    - The individual(s) should participate through a telephone conference call.
      - Interventionist(s) participating through a conference call should be available for the pertinent portion of the meeting as required by the EIOD (at a minimum: the discussion of child progress, outcome determination and recommendations for services).

#### Note:

- Required participants for Annual IFSP meetings must meet to discuss the IFSP inperson or be available by phone.
  - o EIOD is a required participant at Annual IFSP meetings.
  - b. **If the parent/surrogate would like to** exercise the option of a review of applicable records and meeting with the Interventionist(s) and OSC (referred to as a review of records) without the EIOD present (IFSP Review Meetings only):
    - i. **Indicates that the** parent/surrogate would like to exercise the option of a review of applicable records and meeting with the Interventionist(s) and OSC on the **IFSP Meeting Request/Confirmation Form**.
      - When a review of records without the EIOD is conducted, the IFSP Meeting Request/Confirmation Form must be attached to the new IFSP in NYEIS with The IFSP Consent for Services Page, the NYEIS IFSP Attendance Sheet, The Early Intervention Make-up Policy Information for Families and "Your Family Rights in Early Intervention" at the conclusion of the IFSP meeting.

- IFSP Review meetings can be conducted without the *EIOD* present when:
  - o There is no requested change in services, and
  - o Parent/surrogate does not request an in-person meeting, and
  - An in-person meeting was conducted at the most recent IFSP (for example,

#### OSC Cont.

Initial, and Annual IFSPs were held in person).

- When the above conditions are met, a review of records without the EIOD present may be conducted and services reauthorized for six (6) months.
- 3. Submits the following documents in NYEIS at least two (2) weeks prior to the expiration date of the current IFSP:
  - a. Three (3) and Six (6) month **Provider Progress Notes** (IFSP Review meetings)/ Nine (9) and Twelve (12) month Provider Progress Notes (IFSP Annual meetings) from each Interventionist for each service type; or documentation explaining the reason(s) that s/he has been unable to collect progress notes from any provider.
  - b. Three (3) and Six (6) month Parent Progress Notes (IFSP Review meetings)/Nine (9) and Twelve (12) month Parent Progress Notes (IFSP Annual meetings) (if parent/surrogate has chosen to complete them).
  - c. Calendars or alternate tools completed by the parent/surrogate (if available).
  - d. Supplemental Evaluations and/or Justifications for Changes in Services
    - i. If a supplemental evaluation was approved prior to the meeting, the report must be made available no later than **30 days** from the date of the authorization.
  - e. Other documents that reflect current child development such as:
    - i. Private evaluations, and
    - ii. Updated medical information.
- 4. Attaches the above documents to the child's Integrated Case in NYEIS
  - a. From the Inbox Menu Button Click on "My Cases"
  - b. Select the "Case Reference" for the child to navigate to the "Integrated Case Home Page"
  - c. Select "Attachments"
  - d. Select "New"
    - i. On the Create Attachment screen:
      - *Browse for the file to attach*
      - File size cannot be more the 5MB
      - Complete the fields under "File Details"
      - DO NOT enter any information in the "Location" and "Reference" fields
      - Select the "Document type"
        - o Document type for all documents above is "signature"
      - "Receipt date" must be the date that the attachment is made
      - Complete the "Attachment Description" field by listing the name of the form being attached (e.g., Three (3) Month Provider Progress Note, Supplemental Evaluation – PT)

- Missing Progress Notes will not prevent convening an IFSP Review or Annual meeting.
- No changes in services will be authorized unless there is sufficient documentation of child status available prior to the meeting, (ex: Progress Notes for the particular service type, additional evaluations as authorized etc.)

## Regional Office Staff (RO)

- 1. Checks NYEIS to ensure that **Progress Notes** and other applicable documents are attached to the child's current IFSP.
  - a. If Progress Notes are not attached **two (2) weeks** prior to scheduling the IFSP meeting:
    - i. RO will call the OSC to follow-up on the receipt of the Progress Notes.
    - ii. If the OSC remains unable to collect the Progress Notes:
      - Provider Oversight Unit will be notified by the RO for follow-up action.

# Early Intervention Official Designee (EIOD)/ Ongoing Service Coordinator (OSC)

- 1. Convenes the Six (6) Month Review or Annual meeting at least two (2) weeks prior to the expiration date of the current IFSP. The participants include:
  - The parent(s)/surrogate(s),
  - The Early Intervention Official Designee (EIOD) (when required),
  - The Ongoing Service Coordinator (OSC),
  - The Evaluator or Interventionist(s) working with the child and family,
  - The foster care worker (if appropriate),
  - CPSE administrator (when parent/surrogate consent is obtained for a Transition Conference), and
  - Any other person whom the parent/surrogate or the service coordinator, with the parent's/surrogate's consent, invites.
- 2. Informs the parent/surrogate of his/her rights, and gives him/her "Your Family Rights in Early Intervention".
- 3. Asks the parent/surrogate if there are any changes in the child's insurance coverage.
  - a. Refer to the Initial IFSP Policy (post-NYEIS implementation) for detailed instructions regarding updating insurance information.
- 4. Facilitates a team review and discussion of:
  - a. The current needs of the child and family:
  - b. Progress toward achieving outcomes;
  - c. The effectiveness of strategies used during intervention sessions; and
  - d. Any needed modification of the outcomes or Early Intervention (EI) services.
- 5. Completes the Six (6) Month Review or Annual IFSP in NYEIS.
  - a. When there are **no changes** to IFSP service authorizations, create a Clone IFSP:
    - i. Click the Clone link in the IFSP home page
    - ii. The "Select Service Authorizations (SAs) to Copy" page displays with a list of SAs
      - Click the checkbox for each SA that is being cloned
      - Click the Copy button
        - The IFSP home page of the cloned IFSP displays with an IFSP Status of "Draft" displaying a new unique IFSP identifier

- Cloning brings ALL data from the previous IFSP into the cloned IFSP.
- The new cloned IFSP will start on the day after the original IFSP period ended.
- Each SA that is cloned gets the Start and End Date of the new IFSP.
- The cloned IFSP will be assigned the next IFSP type in sequence
  - o Initial IFSP is followed by the 1<sup>st</sup> Review. The 1<sup>st</sup> Review is followed by the 1<sup>st</sup> Annual. The 2<sup>nd</sup> Review follows the 1<sup>st</sup> Annual, etc.
  - iii. Every field within the cloned IFSP needs to be reviewed and discussed

## EIOD/OSC Cont.

with the IFSP team to ensure the information continues to reflect the child and family's updated concerns and priorities.

- If any information needs to be updated/changed:
  - Do NOT delete the old information from the NYEIS field(s);
  - o Insert the updated information in the appropriate field above the old information;
  - Ensure that the updated information is preceded by the date;
     and
  - o The updated information and the old information must be separated by a line.
- b. When there <u>are changes</u> to IFSP service authorizations, complete a new IFSP in NYEIS:
  - i. Click on "My Cases" from the Menu Bar
  - ii. Select the Case Reference Number for the case you wish to work on
  - iii. Select "IFSP's" from the Child Integrated Case navigation menu d.
  - iv. Select "New"
  - v. The Individualized Family Service Home Page will appear
  - vi. Complete the NYEIS IFSP as described in the **Initial IFSP Policy**.
- c. Update or complete the NYEIS Transition Sections, found on the left navigation pane, for all children who are:
  - Leaving EI for any reason; or
  - If the IFSP Review is closest to the child's second birthday.
    - Refer to the **NYEIS Transition Cross-walk** for step-by-step instructions.

- A child may receive EI services only until the day before his/her third (3<sup>rd</sup>) birthday unless s/he has been found to be eligible for services from the Committee on Pre-School Special Education (CPSE).
- The parent/surrogate is responsible for making the referral to CPSE.
  - The OSC will assist the parent/surrogate with making the referral to CPSE (refer to Transition Chapter for more information and specific time frames for referral).
- An IFSP Review/Annual meeting may be combined with a Transition Conference when appropriate.
  - o If the IFSP Review/Annual meeting is combined with the Transition Conference, the EIOD must be present.
  - o The CPSE Administrator must be invited to this meeting with parent/surrogate consent.
  - d. Complete the IFSP Consent for Services Form.
    - i. New **Consent Page** with parent/surrogate signature(s) and EIOD stamp and signature is required.
    - ii. Refer to the Initial IFSP Policy for detailed instructions.
  - e. Complete the NYEIS IFSP Attendance Sheet.
    - i. Refer to the Initial IFSP Policy (Post NYEIS) for detailed instructions.

## EIOD/OSC Cont.

Note: The parent/surrogate MUST receive a copy of The Early Intervention Makeup Policy – Information for Families and "Your Family Rights in Early Intervention" at every IFSP meeting.

#### Conclusion of the IFSP Meeting:

- 1. If the EIOD **is not** present at the Review Meeting (applies only to IFSP Review Meetings):
  - a. The OSC attaches The IFSP Consent for Services Page, the NYEIS IFSP Attendance Sheet, signed by those present at the meeting, The Early Intervention Make-up Policy Information for Families and "Your Family Rights in Early Intervention" to the new IFSP.
    - i. Submits the completed NYEIS IFSP review for EIOD approval by selecting the "Submit" link from the IFSP home page.
  - b. The EIOD will review the IFSP document in NYEIS within one (1) week of submission.
    - Select "Inbox" from the Navigation Bar
    - Select "Assigned Tasks"
    - IFSP review tasks will be indicated as "(child's name) has an IFSP and/or SA's that are waiting for approval"
    - Select the "Task ID"
    - Select "IFSP Home" to review the IFSP document
    - Select "Attachments" from the navigation bar on the IFSP home page to review and ensure that the IFSP Consent for Services

      Form and the NYEIS IFSP Attendance Sheet are present and complete

- EIOD must ensure that the Upfront Waiver Rules are managed before the IFSP is approved.
- Detailed instructions on managing Upfront Waiver Rules are available in the **Initial IFSP Policy**.
  - i. If the IFSP Review is incomplete, the EIOD will "Reject" the Draft IFSP
    - Service Coordinator will need to make appropriate corrections and re-submit the IFSP Review in NYEIS.
      - o Corrections must be made and re-submitted within **two (2) business days** of receiving the rejection from the EIOD.
  - ii. If the IFSP Review submission is complete:
    - The EIOD will print, sign, and stamp the IFSP Consent for Services Page.
    - The EIOD will print, and sign the IFSP Attendance Page.
    - The EIOD attaches the signed forms to the submitted IFSP document in NYEIS.
    - The EIOD selects "approve" on the IFSP Home Page.
      - The OSC will ensure that the parent/surrogate receives a copy of the approved IFSP expeditiously (including the IFSP Consent for Services Page), but no later than 48 hours after approval from the EIOD is received.
      - o The OSC will ensure that a copy of all IFSP forms is

EIOD/OSC	given/sent to the foster care case planner (if applicable).
Cont.	2. If the meeting is convened with the EIOD present (applies to all Annual IFSP)
	meetings):
	a. The printed NYEIS IFSP, signed by those present at the meeting, the IFSP
	Consent for Services Form, stamped and signed by the EIOD, the Early
	Intervention Make-up Policy, and "Your Family Rights in Early Intervention"
	are given to the parent/surrogate at the conclusion of the meeting.
	i. If the IFSP meeting is held in the parent's/surrogate's home or other
	location where the IFSP cannot be completed in NYEIS and cannot be
	copied:
	The EIOD will ensure that the IFSP is entered into NYEIS within
	(1) one week of the IFSP meeting.
	OSC will ensure that the parent/surrogate receives a copy of the
	approved IFSP (including the IFSP Consent for Services form)
	expeditiously, but no later than 48 hours after approval from the
	EIOD is received.
	Note:
	A copy of the aforementioned documents should be given/sent to the foster care
	case planner (if applicable).
	OSC no longer sends the full IFSP to service providers as a result of NYEIS
	implementation.
Ongoing	1. Ensures that the Transportation Provider receives a copy of the Transportation Service
Service	Authorization.
Coordinator	2. Ensures that the Respite Provider receives a copy of the IFSP and other necessary
(OSC)	documents. Ensures that new services begin within two (2) weeks of the authorization
	on the IFSP (see policy on Start Date of Services).

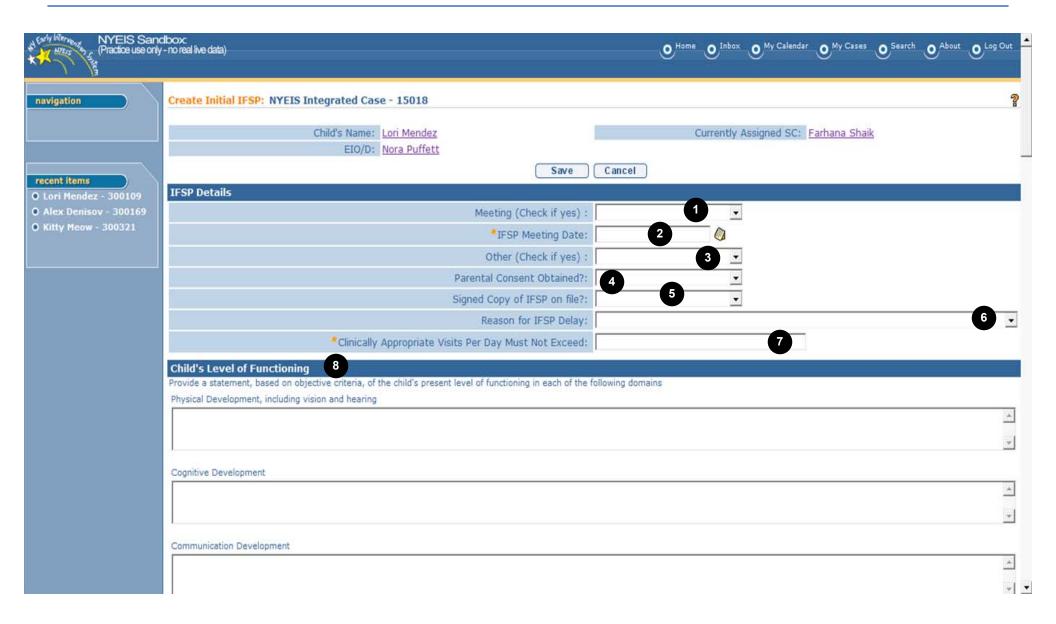
Date: 4/09/2012

Approved By:
Assistant Commissioner, Early Intervention

# NYEIS Individualized Family Service Plan (IFSP) Crosswalk

### NYEIS IFSP Crosswalk - IFSP Details, Child's Level of Functioning

April 2012



#### NYEIS IFSP Crosswalk – IFSP Details, Child's Level of Functioning

**IFSP DETAILS** (Most of the information in this section is in the current IFSP, Identifying Information page 1)

- 1. **Meeting (Yes/No)** Yes must be entered for an Initial or Annual IFSP Evaluation. Enter no only for sixmonth reviews and amendment meetings.
- 2. **IFSP Meeting Date** Enter the actual date of the IFSP meeting. Do not enter the date that the ISC completed sections of the IFSP in preparation for the meeting.
  - a. To enter a date:
    - i. Click on the calendar
    - ii. Chose the month from the drop-down list
    - iii. Type in the year
    - iv. Click on the day
- 3. Other (Yes/No) Enter yes if this meeting is the Transition Conference
- 4. **Parental Consent Obtained?** Yes must be entered to indicate that the **IFSP Meeting Consent for Services Form** has been signed and is attached in the IFSP Attachments of the IFSP being completed.
  - a. To attach a document in the IFSP attachments section:
    - i. From the Inbox Menu Button Click on "My Cases"
    - ii. Select the "Case Reference" for this child. This will take you to the child's "Integrated Case Home Page"
    - iii. Select the "Case Reference" for the IFSP. This will take you to the IFSP home page
    - iv. Select "Attachments"
    - v. Select "New"
    - vi. On the Create Attachment screen:
      - Browse for the file to attach
        - o File size cannot be more the 1.5MB
      - Complete the fields under "File Details"
      - DO NOT enter any information in the Location and Reference fields
      - Select the document type
        - o Document type for all documents above is "signature"
      - Receipt Date must be the date that the attachment is made
      - Complete the Attachment Description field by listing the name of the form being attached: "IFSP Meeting Consent for Services Form"
      - Select "Save"
- 5. **Signed Copy of IFSP on file? (Yes/No)** Yes must be entered to indicate that the **IFSP Meeting Consent for Services Form** has been signed by the parent and attached to this IFSP. Step-by-step instructions to attach a document to an IFSP are listed under the parental consent section.
- 6. **Reason for IFSP Delay** Must be entered when the initial IFSP meeting occurs more than forty-five (45) days after the date of referral for any reason. Choose the appropriate reason from the drop-down list.
- 7. Clinically Appropriate Visits Per Day Must Not Exceed Clinically appropriate visits per day should equal the number of services authorized per child including service coordination. For example, if Occupational Therapy, Physical Therapy, and Special Instructions are authorized, the clinically appropriate visits per day should be "4" to reflect each service type and account for Service Coordination.

Note: For most children 3 visits per day should be sufficient.

<u>CHILD'S LEVEL OF FUNCTIONING</u> (This information is currently located on IFSP, Current Development and Family Concerns Page 2)

- 8. Provide a statement, based on objective criteria, of the child's present level of functioning in each of the developmental domains (physical, including vision and hearing; cognitive; communication; social or emotional; adaptive). Indicate if the parent has concerns in any domain.
  - a. This section should include a <u>short and concise</u> description of the fa mily's/caregiver's concerns and the child's abilities in everyday life <u>for those areas of concern.</u>
    - i. Note if the MDE results indicated that the child was developing normally in each area of development or if delays were found.

NYEIS IFSP Crosswalk 4 2012

## NYEIS IFSP Crosswalk – Child's Current Setting, Family Strengths, Outcomes, ABA Services April 2012



#### NYEIS IFSP Crosswalk - Child's Current Setting, Family Strengths, Outcomes, ABA Services

<u>CHILD'S CURRENT SETTING</u> (This information is currently located on Page 3 of the IFSP, Daily Routines and Activities)

This section should be completed by the service coordinator in a meeting with the parent prior to the IFSP meeting and saved in NYEIS

Enter the following information into the "Child's Current Setting" section in NYEIS:

- 1. **Describe where the child spends most of his or her time during a typical day** Indicate the settings where the child spends the most time, e.g., home, day care, a relative's home, a babysitter's home, a playgroup
  - a. **Day care/caregiver information** –Enter a caregiver's or program's name, address, and telephone number.
  - b. If the child is not in a day care/ child care program/ babysitter, who assists with child care? Select the individual who assists with child care that the parent wants to be involved in the Family Service Plan. These individuals' participation in the Service Plan may be direct (working with an interventionist) or indirect (learning new skills from parent/caregiver). For example, a parent may request that the interventionist work directly with the child's babysitter (direct) and the parent may also want assistance to learn how to show the child's grandmother speech games to use with the child when they visit the grandmother's home (indirect.)
  - c. What language does the child hear most of the day? List the language that the child hears or uses during most of the day. This may be different from the dominant language of the parent (e.g., an English-speaking child may have a Spanish-speaking babysitter)
  - d. **Foster Care** Indicate if the child is in foster care, and whether he/she has visits with the birth parent at the foster care agency

**FAMILY STRENGTHS** (This information is currently located on Page 3 of the IFSP, Daily Routines and Activities)

- Parental Consent Obtained? Indicate yes. The parent has already signed the Consent to Obtain and Release Information, and the Concerns, Priorities and Resources Form has been completed with the family by the Initial Service Coordinator
- 3. Describe the family's strengths, priorities, concerns and resources that will enhance the child's development

Ensure that the following responses are entered into this section of NYEIS:

- a. Based on our conversation, which of your child's daily routines and activities would you like Early Intervention to help you work with your child on? List the daily activities that are difficult for the family/caregiver, such as bath time, meal time, nap time, family outings, etc. For example, does the child really enjoy playing with other children yet find it difficult due to a communication delay? Does the child become upset at the shopping mall or on the street when there are a lot of people and noise? Include those activities or routines about which the parent has concerns, such as bathing, mealtime, sleeping, or transitioning from one activity to another.
- b. Based on your answer(s) to the last question, which concern(s) would you like Early Intervention to focus on? List the parent's concerns in the order in which the parent would like them addressed.

**Note:** A lot of this information should already have been gathered in the **Family Concerns Priorities and Resources Form** prior to the IFSP meeting

**OUTCOMES** (*This information is currently entered on page 4 of the IFSP, Functional Outcomes.*)

4. List desired outcomes of the early intervention services to include criteria that will be used to determine progress.

Functional Outcomes – The outcomes, recorded on page 4, represent one of the most important aspects of the IFSP meeting. Outcomes are statements of the changes or results that are expected to happen for the child and family as a result of EI services. All team members at the IFSP meeting should collaborate in developing these outcomes. The outcomes should be related to the child's developmental needs, the family's concerns and geared toward the child's ability to function during the everyday activities outlined on page 3. For example, "Johnny will be able to sit without support during dinner." The team may also develop outcomes for the family, especially to guide services such as Family Counseling. For example, "Mr. and Mrs. Bowen will learn about Down syndrome and what to expect for their child in order to explain the condition to their friends and family."

Specify changes that are expected to occur over the next six months. For example, "Thomas will be able to communicate his needs by pointing or with words instead of screaming so that the family can visit relatives." The outcomes should be unique to the family and give enough information to the interventionist(s) working with the child and family. This will allow the interventionist(s) to develop therapeutic goals and coach family members or caregivers in the activities that can be applied throughout their daily routines. Interventionists will document how they have involved the family in the Session Note and Progress Note (refer to Service Delivery Chapter- Chapter 6.) If desired, family members and caregivers can document their use of the activities or techniques in which they have been coached by the interventionist in a notebook, calendar or other tool.

Each functional outcome should be followed by a list of objectives. Objectives are short-term goals that must be achieved in order for the child to reach the functional outcome. For example:

<u>IFSP Functional Outcome</u>: Ida will be able to pick up small bits of food like raisins and Cheerios with either hand using the thumb and index figure without resting her arm on the table so that she can feed herself every day during meal time.

<u>Objective</u>: Ida will pick up a Cheerio with fingers using a scraping movement <u>Objective</u>: Ida will pick up a Cheerio with the side of her finger and thumb

**ABA SERVICES** (This information is not currently entered into the paper IFSP)

If any services will be provided to the child using ABA methodology, the EIOD must complete this section

- 5. Will any services provided to the child use ABA methodology Choose yes or no
- 6. **If Yes, who will provide ABA services** Currently NYC EIP does not use ABA aides. Select Qualified Personnel Only.
- 7. **Comments** Enter any additional information regarding ABA services for this child. Ensure that this section documents the conversation regarding the NYS DOH-recommended amount of ABA services and the parent's decision.

For example: The parent was offered 20 hours of ABA, but accepted 10 hours of ABA.

# NYEIS IFSP Crosswalk – Natural Environment, Transportation Needs, Non-El Services Needed, Public Programs

April 2012

Natural Environment	
Are all services being provided in child's natural environment?:	
If no, explain	
2	
If any service is being provided in group setting without typically developing peers, explain why IFSP tear	n agrees this is appropriate
3	_
	<u> </u>
If child in daycare, list ways the qualified professionals will train daycare providers to accomodate the need	eds of the child
4	
	<u> </u>
Transportation Needs	
Transportation Needed?:	5 🔻
Caregiver Able to Provide Transportation?:	6 🔻
Unable to Provide Transport Reason:	
Non-EI Services Needed	
Enter any Non-EI Services Needed by Child/Family	
8	_
	<u></u>
Public Programs	
Enter any public programs the child/family may be eligible for such as (Child Health Plus A or B, Medicaid( Services, Commission for the Blind & Visually Handicapped or Other).	Adult), WIC, Lead Program, TANF, Section 8 Housing, Waiver Programs, CSHCN, OMH Services, OMRDD
	A
	¥

## NYEIS IFSP Crosswalk – Natural Environment, Transportation Needs, Non-EI Services Needed, Public Programs

<u>NATURAL ENVIRONMENT</u> (This information is currently entered on page 5 of the IFSP, Settings and Incorporating Interventions into Natural Routines),

- 1. Are all services being provided in child's natural environment? Choose yes or no
- 2. **If no, explain** Explain why the services cannot be delivered where the child spends most of his/her time. The rationale needs to be specific, detailed and developmentally sound. This information is required by the Individuals with Disabilities Education Act (IDEA).
- 3. If any service is being provided in a group setting without typically developing peers, explain why IFSP team agrees this is appropriate Explain the IFSP team's reasoning for this decision. For example, does the child have special needs that can best be met in a structured group developmental setting?
- 4. If child in day care, list ways the qualified professionals will train day care providers to accommodate the needs of the child For example, the interventionist may use a notebook to communicate with the family about the skills on which s/he is working and how the family might practice those skills during the child's natural routines; phone calls can be arranged at regular times; emails can be exchanged; etc. When appropriate, Family Training sessions can be arranged on a regular basis (monthly, bi-monthly, etc.) at the center or in the home to teach parents/caregivers/siblings to help the child generalize his/her new skills during daily routines. The parent may be interested in having the interventionist attend a monthly family meeting to explain the child's progress and give suggestions that various family members can incorporate into the child's and family's routines.

<u>TRANSPORTATION NEEDS</u> (This information is currently located on page 6 of the IFSP, Transportation, Assistive Technology and Respite Services.)

- 5. Transportation Needed? Choose yes or no
  - a. The team should review the family's transportation needs related to implementation of the service plan and check the appropriate box
- 6. Caregiver Able to Provide Transportation? Choose appropriate option:
  - b. No transportation needed (fewer than 6 blocks of travel)
  - c. Caregiver public
  - d. Caregiver private car
  - e. Caregiver cannot provide

Note: As per NYS DOH regulations, consideration shall first be given to provision of transportation by the parent of a child. The IFSP team should explore all options. Is transportation needed at all? If so, is the caregiver able to transport the child either by public transportation or by private car? If the family is requesting reimbursement for public transportation or for mileage accrued, note as such.

- 7. **Unable to Provide Transportation Reason** If the caregiver is unable to transport the child to the location of service provision, the reason for this inability must be clearly documented. For example, "The family/caregiver works during the day, the child stays at the home of a caregiver who cannot leave the building to transport the child to the location of service." "The family does not have a car or other means to transport the child to the EI center." The IFSP team should determine the validity of the reason and proceed to consider whether a school bus or car service is an appropriate option.
  - f. If car service is authorized, a responsible adult must accompany the child. Any special transportation needs (such as a nurse accompanying the child) must be noted; these needs should

be supported by and described in the MDE summary as well as in written documentation supplied by one of the child's medical providers.

<u>NON-EI SERVICES NEEDED</u> (This section is currently entered on page 7 of the IFSP, Service Coordination Activities)

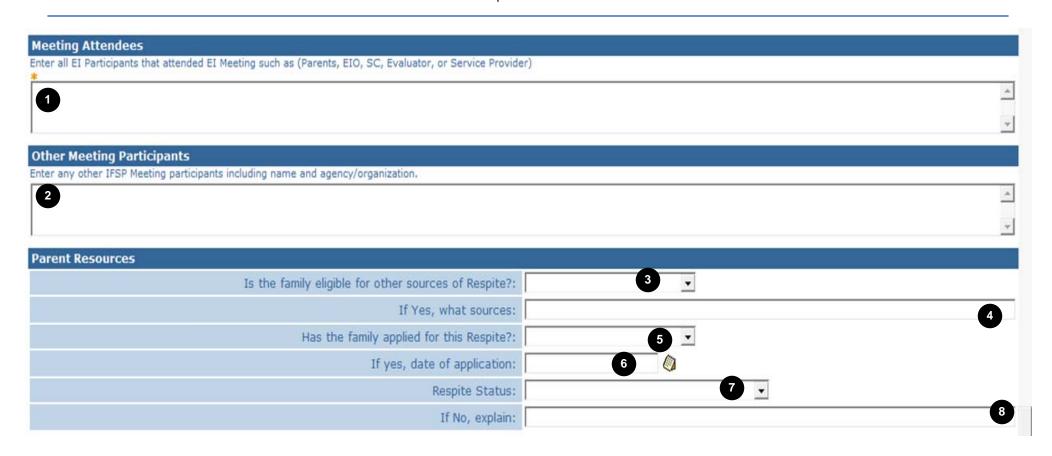
- 8. **Enter any Non-EI services needed by child/family** List other services that may be needed to support the child and family outcomes, e.g., "Work with the local interchurch council to seek funds for child care so that mother can return to work part-time."
  - a. Specifically indicate if this will be an OSC follow-up activity

<u>PUBLIC PROGRAMS</u> (This section is currently entered on page 7 of the IFSP, Service Coordination Activities)

- 9. **Enter any public programs the child/family may be eligible for,** such as Child Health Plus A or B, Medicaid (adult), WIC, the NYC DOHMH lead program, TANF, Section 8 housing, waiver program, CSHCN, OMH Services, OPWDD Services, Commission for the Blind and Visually Handicapped, or others.
  - a. Specifically indicate if this will be an OSC follow-up activity

NYEIS IFSP Crosswalk 4 2012

## NYEIS IFSP Crosswalk – Meeting Attendees, Other Meeting Participants, Parent Resources April 2012



### NYEIS IFSP Crosswalk - Meeting Attendees, Other Meeting Participants, Parent Resources

- 1. <u>MEETING ATTENDEES</u> (Currently located on Page 1 of the IFSP, Identifying Information) Enter all EI participants that attended the EI meeting such as parents, EIO/D, SC, evaluator, or service provider, including role, name and agency.
- 2. <u>OTHER MEETING PARTICIPANTS</u> (Currently located on Page 1 of the IFSP, Identifying Information)

Enter the name and agency/organization of any other IFSP meeting participants.

<u>PARENT RESOURCES</u> (This information is currently located on page 6 of the IFSP, Transportation, Assistive Technology and Respite Services.)

- 3. Is parent eligible for other sources of respite? Choose yes or no
- 4. **If yes, what sources?** Enter the sources
  - a. The team should review the statement defining respite services with the family, emphasizing that respite is a temporary service. (If the family needs long-term services, the OSC should assist them in accessing other supports in the community.) Indicate whether a parent/guardian has expressed a need for EI respite services. Indicate whether the family is eligible or has applied for other sources of respite, such as through OPWDD.
- 5. Has the family applied for this respite? Choose yes or no
- 6. If yes, date of application Enter the date:
  - b. Click on the calendar,
    - i. Choose the month from the drop-down list
    - ii. Type in the year
    - iii. Click on the day
- 7. **Respite Status:** Select the status of the respite application
- 8. **If No, explain**: If the family is not eligible for sources of respite outside of the EIP, explain why and document the attempts made to obtain respite.

NYEIS IFSP Crosswalk 4 2012 Page 11

## NYEIS IFSP Crosswalk – Transition, Transfer, Late Services, IFSP Comments

April 2012

Transition Services	
Identify services/activities necessary to support the child's transition to CPSE or other community services	
Transition to CPSE Discussed?:	
Transition to Other Early Childhood and Support Services Discussed?:	
Date transition discussed with parents: 3	
Procedures to prepare child for changes in service delivery, including steps to help the child adjust to, and function in, a new setting	
4	Α.
	<b>+</b>
Did parent consent to allow communication with personnel who will be providing services to the child, to facilitate a smooth transition?:	
If yes, enter steps to prepare personnel for the child's transition	
6	_
	~
	_
Other activities that the IFSP participants determined necessary to support the transition of the child	_
	_
	w
	_
Transfer Transfer to another municipality	
Expected Transfer Date: Receiving Municipality:	T.
Receiving Municipality:	·
Transfer Comments	
	Α
	<b>+</b>
Late Services	_
Delay Status:	_
Delay Reason:	▼
IFSP Comments	
13	۸
	~
Save Cancel	

### NYEIS IFSP Crosswalk - Transition, Transfer, Late Services, IFSP Comments

**TRANSITION** (Information on this page is currently entered on page 7A and 7B of the IFSP, Transition Plan)

Identify services/activities necessary to support the child's transition to CPSE or other community services

- 1. **Transition to CPSE Discussed?** Choose yes or no
  - a. The steps to a smooth CPSE transition must be explained to the parent, including the dates for *Notification*, *Transition Conference* and *Referral*. In addition, enter the Department of Education Region and District in which the child resides.
  - b. It is important that the parent understand that it is the parent's responsibility to refer the child to the CPSE for initial evaluations. The OSC should assist the family by helping them write the referral letter and mailing or faxing it to the CPSE. The OSC may, if asked by the parent, assist the family with follow-up. The parent must be informed that his/her child will no longer be eligible for EI services after turning 3 unless the child has been found eligible for services by the CPSE
  - c. If the parent requests it, the service coordinator may attend the CPSE meeting to determine the child's eligibility for preschool special education services.
- 2. Transition to other Early Childhood and Support Services Discussed?- Choose yes or no
  - a. List the options that have been discussed with the parent and in which the parent shows interest. These m ay include both government sponsored (e.g., OMRDD, Head Start) and private alternatives (e.g., child care, preschool, playgroups).
- 3. **Date transition discussed with parents** If yes to 1 or 2, then enter date of the discussion (this date can be before the date of the IFSP meeting)
  - a. To enter the date, click on the calendar,
    - i. Choose the month from the drop-down list
    - ii. Type in the year
    - iii. Click on the day
- 4. Procedures to prepare child for changes in service delivery, including steps to help the child adjust to, and function in, a new setting What steps can be taken to assist the transition and the child and family's adjustment to a new setting? For example, SC and interventionists may begin talking to the child and family about changes in services and settings; provide referrals and literature to the family; suggest visiting possible sites or contacting community agencies.
- 5. Did parent consent to allow communication with personnel who will be providing services to the child, to facilitate a smooth transition? Choose yes or no
- 6. **If yes, then enter procedures to allow qualified personnel to prepare for child's transition** Include such activities as contacting new teachers/therapists by phone, sending reports, etc.
- 7. Other activities that the IFSP participants determined necessary to support the transition of the child Include information such as the names of those who might assist, such as current interventionists, staff at the provider agency, community agencies (e.g., ECDC).

**TRANSFER** (This information is not currently entered into the paper IFSP)

Complete this section if the IFSP team is aware that the family will be moving to another NYS municipality in the coming IFSP period.

- 8. Expected transfer date Enter the anticipated move date
  - a. To enter the date, click on the calendar.
    - i. Choose the month from the drop-down list
    - ii. Type in the year

- iii. Click on the day
- 9. **Receiving Municipality** Choose from the drop-down list
- 10. **Transfer comments** Enter any information about the parents' expected move such as address, phone number, whether parent has contacted EI or CPSE in the new municipality.

#### LATE SERVICES

In the **Late Services** section of the IFSP, the **Delay Status** *must* be completed when the IFSP team is aware that some or all services will be delayed beyond 30 days after the start date of the six-month IFSP period. The EIOD or SC *must* enter a **Delay Reason Code** in this scenario. If an individual service is delayed unexpectedly after the IFSP is authorized, a task will be generated to the rendering provider's Service Authorization Work Queue to provide the reason for the delay.

- 11. **Delay status** Choose from the drop-down list:
  - a. All services will be delayed
  - b. Some services will be delayed
- 12. **Delay reason -** Choose from the drop-down list:
  - c. Family delayed response/consent for appointment
  - d. Family missed canceled appointment
  - e. Family problem scheduling appointment
  - f. Other
  - g. Provider scheduling problem/waitlist
  - h. Weather/other emergency declared

#### **IFSP COMMENTS**

- 13. This section should be used for EIODs or service coordinators to enter any items discussed at the IFSP meeting that may not have been written in other sections such as:
  - a. Services offered and discussed by EIODs that the parents turned down and the reason
  - b. If during the IFSP meeting it becomes evident that another evaluation is needed for additional information
  - c. If Written Notice was given at the end of the IFSP and the reason
  - d. Any upfront waivers that are authorized
    - i. Indicate the service type(s)
  - e. If any of the authorized services do not have a rendering provider agency assigned
  - f. If the child is in foster care, how the birth parent will be involved in EI services (if applicable)



INDIVIDUALIZED FAMILY SERVICE PLAN
<b>IDENTIFYING INFORMATION (Page 1)</b>

Child's Name: (Last)	(First)
EI #:	DOB:/
Today's Date:	// Gender: [ ] M [ ] F

IFSP meeting held within 45 days? [ ] YES [ ] NO (If no, verify reason for delay on Transmittal Form)

IFSP Meeting (check as appropriate): Interim	Initial 6 month 12	Month 18 Month	☐24 Month ☐30 Month	h 36 Month Amended
(If this is an Amendment meeting, check amended	d and the IFSP period)   Transition	n Conference Transition 1	Plan (check the transition c	onf./plan box and the IFSP period)
Date of Initial IFSP :/At initial	IFSP, write effective dates: 6 Month	Review:/	Annual IFSP:/_	/
Mother's/Guardian's Name:	Fa	ther's/Guardian's Name:		
Child's Address:	Apt	z. # Zip Code_	Parents' Lang	guage:
(Street)	(Borough/City)			
Home Phone #: ()			Cell Phone #: ()	
Is child in foster care: ( ) No ( ) Yes If yes, pl	ĕ			
Foster Parent/Surrogate's Name:	Agency:		Caseworker's Name:	
Agency Address:				
			Fax #: ()_	
Ethnicity:  Hispanic  Not Hispanic	Race: White Black Na		☐Asian ☐Native Hawaii	an/ Other Pacific Islander
IFSP Participants:	-	Print Name:	Agency:	Signature:
☐ Parent ☐ Legal Guardian ☐ Foster Parent				
Early Intervention Official Designee				
☐ Initial SC ☐ Ongoing SC ID #:	Phone #: ( )			
☐ Evaluator ☐ Interventionist				
Other				
	Health/ Medi	cal Information		
Diagnosis:	<b>Medical Alerts:</b>			

### **INSTRUCTIONS FOR IFSP PAGE 1**

#### **IDENTIFYING INFORMATION, SIGNATURES**

- 1. **Child's Name -** The child's complete legal name, written last name first. The child's name should be written <u>last name first</u> throughout the IFSP document. Do not use nicknames and/or abbreviations. If the child is/was known by another name, write **AKA** and the other name below the (*last*) or (*first*) sections of the line.
- 2. **EI Number -** The child's EI number as issued by the NYC EIP.
- 3. **Child's DOB** Child's date of birth in month, date, year (2 digits) order. For example, March 25, 2008 would be written 03/25/08.
- 4. **Today's Date** Write the date on which the IFSP meeting is being held. This date will appear at the top of each page of the IFSP.
- 5. **Gender** Check the box for male (M) or female (F).
- 6. **IFSP Meeting** Check the appropriate box to indicate whether the IFSP is an Interim, Initial, 6 Month, etc. <u>Also</u> check the *Amended* box if this is an amended IFSP, so that it is clear which IFSP period is being amended. If the Transition Plan is developed or the Transition Conference is held as part of the IFSP meeting, check the box for *Transition Plan* or *Transition Conference* in addition to the IFSP period.
- 7. **Date of Initial IFSP** Write the date on which the initial IFSP meeting is (or was) held. If this is an Initial IFSP, this will be the <u>same</u> date as **Today's Date** in the upper right hand corner. For all other meetings, always write the date the initial meeting was held.
- 8. **Effective Dates** At the initial IFSP, write the effective dates of the 6 Month Review and Annual IFSP.
  - The effective date of the 6 month IFSP is the day after the end date of the initial IFSP
  - The effective date of the annual IFSP is the day after the end date of the 6 month IFSP (Refer to the schedules in the Appendix.)
- 9. Mother's/Guardian's Name The biological or adoptive mother's/guardian's name.
- 10. Father's/Guardian's Name The biological or adoptive father's/guardian's name.
- 11. **Child's Addres s/Apartment Number** The complete address where the child resides. If the address is a *private residence*, write **PH** next to *Apt.* #. Be sure to include the borough of residence or city (for Queens) and the zip code. (**NOTE:** This is the address of the foster parent if the child is in foster care. Block out the name, address and phone number of the foster parent before the IFSP is given to the biological parent or advocate.)
- 12. **Parents' Language** The dominant language spoken by the family. Indicate more than one language if two languages are <u>regularly</u> spoken in the home. Indicate if parent/guardian uses sign language primarily. This information is used, in part, to determine if accommodations will be needed for future reviews
- 13. **Home Phone # -** Indicate N/A if there is no telephone.
- 14. Alternate Phone # An alternate daytime telephone number at which a family member can be reached.
- **15.** Cell Phone # Indicate N/A if there is no cell phone.

- 16. Foster Care Infor mation Indicate whether the child is in foster care, the names of the foster parent/surrogate, the foster care agency and the caseworker involved, and the *agency* address, telephone and fax numbers. (See NOTE for #12 above.).
- 17. **Ethnicity/Race** Check the appropriate box for **both** *Ethnicity* and *Race*. (**NOTE:** This is a federal requirement which *must* be completed.) Parents should be asked to check the boxes that they are most comfortable with. **More than one racial designation for a child can be selected.** If the parent refuses to complete this information, write this on the form.
- 19. Participant's Name and Signature Each person attending the meeting, including any interpreter, prints and signs his/her name to indicate his/her presence.
- 21. **Agency-** The employer of each person present, except the parent/guardian, who may write "N/A" in this section or leave it blank.

**NOTE**: In an emergency situation, in which a clinician can only participate in the meeting via telephone, the EIOD must document the clinician's name, title/discipline, Agency name and that the individual was "available by phone."

#### **MEDICAL INFORMATION**

- 1. List relevant diagnoses or conditions, e.g., cerebral palsy, autism, Down syndrome, failure to thrive, etc. Write the diagnoses in words; do not use the ICD 9 codes.
- 2. List relevant medical alerts such as allergies, medications or other information that the interventionist should know.

## INDIVIDUALIZED FAMILY SERVICE PLAN (Page 2) CURRENT DEVELOPMENT, and FAMILY CONCERNS

Child's Name: (Last)		(First)	
EI #:	DOB:	//	/ Today's Date: / /

Concerns: What my (parent) concerns are: (Provide example(s) of how daily routines are affected/ when this concern is most noticeable to the parent/family.)  Motor: Ability to get around- gross motor (ex: sitting, rolling, standing, crawling, walking), handling small objects- fine motor, sensory skills) hearing, vision.  Parent Concern: I have no concerns in this area at this time. Parent is concerned about this area of development (provide examples):
MDE Results: There are no concerns at this time; the child is developing typically in this domain. The evaluation results indicate concerns (Concern in attached MDE Summ Adaptive: Sucking, eating solid foods, drinking from a cup. Sleeping, dressing, toileting.)  Parent Concern: I have no concerns in this area at this time. Parent is concerned about this area of development (provide examples):
MDE Results: There are no concerns at this time; the child is developing typically in this domain. The evaluation results indicate concerns (Concern in attached MDE Sumn Communication: Understanding what is being said, using sounds, words or gestures to let others know what he/she needs.  Parent Concern: I have no concerns in this area at this time. Parent is concerned about this area of development (provide examples):
MDE Results: There are no concerns at this time; the child is developing typically in this domain. The evaluation results indicate concerns (Concern in attached MDE Summer Cognitive: Thinking, Learning, Using Toys, Paying Attention, Controlling Environment  Parent Concern: I have no concerns in this area at this time. Parent is concerned about this area of development (provide examples):
MDE Results: There are no concerns at this time; the child is developing typically in this domain. The evaluation results indicate concerns (Concern in attached MDE Summe Social Emotional: Relating to and getting along with adults and children, getting used to new places and expressing emotions (self-calming)  Parent Concern: I have no concerns in this area at this time. Parent is concerned about this area of development (provide examples)
MDE Results: There are no concerns at this time; the child is developing typically in this domain. The evaluation results indicate concerns (Concern attached in MDE Sumn

#### **INSTRUCTIONS FOR IFSP PAGE 3**

#### **DAILY ROUTINES AND ACTIVITIES**

#### **Priorities:**

- 1. Based on our conversation, which of your child's daily routines and activities would you like Early Intervention to help you work with your child on List the daily activities that are difficult for the family/caregiver, such as bath time, meal time, nap time, family outings, etc. For example, does the child really enjoy playing with other children yet find it difficult due to a communication delay? Does the child become upset at the shopping mall or on the street when there are a lot of people and noise? Include those activities or routines about which the parent has concerns, such as bathing, mealtime, sleeping, or transitioning from one activity to another.
- 2. Based on your answer(s) to the last question, which concern(s) would you like Early Intervention to focus on (if more than one, list them in order of priority) List the parent's concerns in order of in which you would like them addressed

#### **Resources:**

This page must be completed by the ISC with the parent prior to the IFSP meeting.

- 1. Where does your child spend most of his/her time during a typical day? Select the settings where the child spends the most time, e.g., home, day care, a relative's home, a babysitter's home, a playgroup.
- 2. **Day Care/C aregiver Information** –Complete the caregiver's or program's name, address, and telephone number
- 3. **If your child is not in a Daycare/ Child Care Program/ Babysitter who assists you with childcare?** Select the individual who assists with child care that the parent wants to be involved in the Family Service Plan. These individuals' participation in the Service Plan may be direct (working with an interventionist) or indirect (learning new skills from parent/caregiver). For example, a parent may request that the interventionist work directly with the child's babysitter (direct) <u>and</u> the parent may also want assistance to learn how to show the child's grandmother speech games to use with the child when they visit the grandmother's home (indirect).
- 4. What language does your child hear most of the day? List the language that the child hears or uses during most of the day. This may be different from the dominant language of the parent (e.g., an English speaking child may have a Spanish speaking babysitter.)

## INDIVIDUALIZED FAMILY SERVICE PLAN DAILY ROUTINES, PARENT PRIORITIES and RESOURCES (Page 3)

Child's Name: (Last) _	(First)
EI #:	DOB:/
Today's Date:	_//

When early intervention services are provided in places where your family typically lives, learns and plays, (family's daily routine/natural environment), progress is made more quickly. Young children learn best by socializing and playing with people they are close to(parents, family members, babysitters, childcare workers, and other children), and in places they know and like. The questions on this page will help families identify natural learning opportunities throughout the child's day and, how interventions can be made a part of your daily activities.

Priorities:
<ol> <li>Based on our conversation, which of your child's daily routines and activities would you like Early Intervention to help you work with your child on (ex: At home: bath time, meal time, naps, dressing/ Outside: Shopping, attending childcare, visiting friends or family Events: Family get-togethers/ Places parent and child go together)?</li> </ol>
2. Based on your answer(s) to the last question, which concern(s) would you like Early Intervention to focus on (if more than one, list them in order of priority)?
Resources: (This Section must be filled out by the ISC with the parent/guardian before the IFSP meeting)
1. Where does your child spend most of his/her time during a typical day? (Some of these places may be possible sites for early intervention activities)    *Daycare/ Child Care Program/ Babysitter   At home   Other
If child attends Daycare/ Child Care Program/ Babysitter, please fill out the following:
Name of caregiver, or program:
2. If your child is not in a Daycare/ Child Care Program/ Babysitter who assists you with childcare?  Grandparent Friend Other
3. What language does your child hear most of the day?

#### **INSTRUCTIONS FOR IFSP PAGE 3**

#### **DAILY ROUTINES AND ACTIVITIES**

#### **Priorities:**

- 1. Based on our conversation, which of your child's daily routines and activities would you like Early Intervention to help you work with your child on List the daily activities that are difficult for the family/caregiver, such as bath time, meal time, nap time, family outings, etc. For example, does the child really enjoy playing with other children yet find it difficult due to a communication delay? Does the child become upset at the shopping mall or on the street when there are a lot of people and noise? Include those activities or routines about which the parent has concerns, such as bathing, mealtime, sleeping, or transitioning from one activity to another.
- 2. Based on your answer(s) to the last question, which concern(s) would you like Early Intervention to focus on (if more than one, list them in order of priority) List the parent's concerns in order of in which you would like them addressed

#### **Resources:**

This page must be completed by the ISC with the parent prior to the IFSP meeting.

- 1. Where does your child spend most of his/her time during a typical day? Select the settings where the child spends the most time, e.g., home, day care, a relative's home, a babysitter's home, a playgroup.
- 2. **Day Care/C aregiver Information** –Complete the caregiver's or program's name, address, and telephone number
- 3. **If your child is not in a Daycare/ Child Care Program/ Babysitter who assists you with childcare?** Select the individual who assists with child care that the parent wants to be involved in the Family Service Plan. These individuals' participation in the Service Plan may be direct (working with an interventionist) or indirect (learning new skills from parent/caregiver). For example, a parent may request that the interventionist work directly with the child's babysitter (direct) <u>and</u> the parent may also want assistance to learn how to show the child's grandmother speech games to use with the child when they visit the grandmother's home (indirect).
- 4. What language does your child hear most of the day? List the language that the child hears or uses during most of the day. This may be different from the dominant language of the parent (e.g., an English speaking child may have a Spanish speaking babysitter.)

## INDIVIDUALIZED FAMILY SERVICE PLAN **FUNCTIONAL OUTCOMES (Page 4)**

Child's N	lame: (	(Last)	(Firs	st)		EI#:		
DOB:	/	/	Today's Date:	/	/	Date of Review:	/	/

Functional Outcome: A practical result that your child will gain as a result of Early Intervention supports and services in the next 6 months

Note: Outcomes are not discipline specific. Interventionist must work toge	ther on all outcomes identified in the IFSP.
1. Functional Outcome:	2. Functional Outcome:
Objectives: Short term goals that should be achieved in order for the child to reach the functional outcome:	Objectives: Short term goals that should be achieved in order for the child to reach the functional outcome:
Six Month Review: Will this outcome:  Continue Be Revised (Complete new outcome page) Discontinue  Progress Note Dates:  3. Functional Outcome:	Progress Note Dates:
5. Functional Outcome:	4. Functional Outcome:
Objectives: Short term goals that should be achieved in order for the child to reach the functional outcome:	Objectives: Short term goals that should be achieved in order for the child to reach the functional outcome:
Six Month Review: Will this outcome:  Continue Be Revised (Complete new outcome page) Discontinue	
Progress Note Dates:  Signature of Person Completing 6 18 30 mo Review Signature of Person Completing 18 30 mo Review Signature of Person Completing 18 18 30 mo Review Signature of Person Completing 16 18 30 mo Review Signature of Person Completing 18 18 30 mo Review Signature of Person Completing 18 18 18 18 18 18 18 18 18 18 18 18 18	Progress Note Dates:

## INSTRUCTIONS FOR IFSP PAGE 4 FUNCTIONAL OUTCOMES

- 1. Today's Date The date of the initial or annual IFSP meeting at which the outcomes are developed.
- 2. **Date of Review** The date of the 6, 18 or 30 month review meeting at which the IFSP outcomes are reviewed.
- 3. **Functional Outcomes** The outcomes, recorded on page 4, represent one of the most important aspects of the IFSP meeting. Outcomes are statements of the changes or results that are expected to happen for the child and family as a result of EI services. <u>All team members at the IFSP meeting should collaborate in developing these outcomes</u>. The outcomes should be related to the child's developmental needs, the family's concerns and geared toward the child's ability to function during the everyday activities outlined on page 3. For example, "Johnny will be able to sit without support during dinner." The team may also develop outcomes for the family, especially to guide services such as Family Counseling. For example, "Mr. and Mrs. Bowen will le arn about Down syndrome and what to expect for their child in order to explain the condition to their friends and family

Specify changes that are expected to occur over the next six months. If necessary, use a second page to list additional outcomes. For example, "Thomas will be able to communicate his needs by pointing or with words instead of screaming so that the family can visit relatives." The outcomes should be unique to the family and give enough information to the interventionist(s) working with the child and family. This will allow the interventionist(s) to develop therapeutic goals and coach family members or caregivers in the activities that can be applied throughout their daily routines. Interventionists will document how they have involved the family in the Session and Progress Notes (Refer to Service Delivery Chapter.) If desired, family members and caregivers can document their use of the activities or techniques in which they have been coached by the interventionist on a calendar or other tool. (See sample calendar and other suggestions in the Service Delivery Chapter.)

4. Objectives: List the objectives associated with the Functional outcomes. Objectives are short term goals that should be achieved in order for the child to reach the functional outcome. For example,

<u>IFSP Functional Outcome</u>: Ida will be able to pick up small bits of food from like raisins and cheerios with either hand using the thumb and index figure without resting her arm on the table so that she can feed herself every day during meal time.

<u>Objective</u>: Ida will pick up a Cheerio with fingers using a scraping movement. <u>Objective</u>: Ida will pick up a Cheerio with the side of her finger and thumb

5. At the **Six Month Review** meeting, write the date of the review meeting on a <u>copy</u> of the *Outcomes* page from the prior IFSP. Review the outcomes and discuss the child's and family's progress toward the outcomes. Check the appropriate box next to each outcome to indicate whether the outcome should be *continued*, *revised*, or *discontinued*. Write the dates of the **Progress Notes** for the relevant service type and method.

Write <u>new</u> or <u>revised</u> outcomes for the next six month period on a new functional outcomes page.

**NOTE:** When a new service is added or an Assistive Technology device is authorized, whether at a six month review or an amendment meeting, a new outcome(s) is required. This outcome will guide the interventionist in working with the family and/or using the AT device with the child and family and can be documented on a new *Outcomes* page.

6. **Signatures** – The parent(s) and the EIOD must sign this page at the 6 Month IFSP Review meeting or the Amendment meeting to indicate agreement with the outcomes for the next six month period. The person who writes the information on this page must also sign (i.e., the OSC or EIOD). This is particularly important for the OSC who may be conducting the review meeting without the EIOD being present.

## INDIVIDUALIZED FAMILY SERVICE PLAN Service plan (Page 5): Settings and Incorporating interventions into natural routines.

Child's Name: (Last)	(First)
EI #:	DOB://
Today's Date:	/

	all services being provided in child's <b>natural environment</b> ? Yes No o, explain.							
Ifa	f any service is being provided in <b>group settings</b> without typically developing peers, explain why the IFSP team agrees this is appropriate:							
	ne family is unable to be present during therapeutic sessions with the child, how with mprove the child's functioning in his/her natural environment:  Calendar  Notebook  Phone Calls  Other:	I the service provider communicate with the family to assist them in learning way	7S					
	How will interventions be made a part of your daily routines and activities?	Teacher/therapist responsibilities:						
>	Teacher/therapist will utilize child's play, mealtime, bathing, dressing, bedtime, morning routine, shopping, playground, family events, and weekends activities for individual intervention	<ul> <li>Teacher/therapist will provide a schedule of agency holidays and planned tin off to the parent/caregiver at the beginning of the authorization period</li> <li>Teacher/therapist will review and provide a copy of each progress note to the</li> </ul>						
>	Parent/Caregiver will participate in intervention sessions when possible and incorporate teacher/therapist suggestion into child's daily routine	<ul><li>parent/caregiver.</li><li>Teacher/therapist will submit completed progress notes to the service</li></ul>						
>	Teacher/therapist will communicate on a regular basis with parent/caregiver, other interventionist, and day care/child care providers to coordinate strategies and accommodate the needs of the child (if child is in a daycare setting).	coordinator at least 2 weeks before each 6 month review period.						

#### **INSTRUCTIONS FOR IFSP PAGE 5**

#### **SERVICE PLAN**

This page describes the ways in which the interventionist(s) may involve the family and coach them in activities to practice in their daily routines. Use language that is clear and understandable for the family. The plan should address how the outcomes might be achieved.

- 1. **Are all services being provided in the child's natural environment?** Check *yes* or *no*. If *no* is checked, explain why the services cannot be delivered where the child spends most of his/her time. Please note that the rationale needs to be as specific, detailed and developmentally sound. This information is required by the Individuals with Disabilities Education Act (IDEA).
- 2. **Is any service being provided in a group setting without typically developing peers?** Explain why the IFSP team agrees that this is the appropriate plan for this child. For example, does the child have special needs that can best be met in a structured group developmental setting?
- 4. If the family is unable to be p resent during therapeutic sessions with the child, how will the service provider assist the fa mily in learning ways to improve the child's functioning in his/her natural environment. For example, the interventionist may use a notebook to communicate with the family about the skills on which s/he is working and how the family might practice those skills during the child's natural routines; phone calls can be arranged at regular times; emails can be exchanged, etc. When appropriate, Family Training sessions can be arranged on a regular basis monthly, bi-monthly etc.) at the center or in the home to teach parents/caregivers/siblings to help the child generalize his/her new skills during daily routines. The parent may be interested in having the interventionist attend a monthly family meeting to explain the child's status and give suggestions that various family members can incorporate into the child's and family's routines.

## INDIVIDUALIZED FAMILY SERVICE PLAN SERVICE AUTHORIZATION FORM Page 5a

CHILD INFO: C	hild's Name: (Last)	(First)
(Middle)	EI #:	DOB:/
Effective Date of I	FSP://	_ End Date of IFSP://

TYPE OF IFSP  Interim Initial				Service Provider not identified at time of IFSP for the following services (Pended):  Service Type: Frequency/ Duration Authorized:  1										
	DDOWNER FLW			2										
61830	1					3								
	Annual CONTACT PERSON: CONTACT PERSON'S PHONE: ()				4	4.								
122450				1										
☐ Amendment to IFSP						OSC v	5OSC will identify provider by / /							
Dated:						NOTE	: OSC mus	t contact EI	OD if prov	ider is not ide	entified within two	o weeks		
	PHONE: (	)	FAX	:: ()		EIOD	Name _					DATE	Ξ:/_	
NOTE: The Service	Authorizatio	n Form is on	v valid if sig	ned by the	EIOD. A	EIOD	Signatu	re:						
separate Service Au provider.											nild Health Pl			
Insurance Information	on must be o	ompleted and	undated at e	ach IESP in	cluding	Policy	y Holder I	Name:				DO	B:/_	
amendments. If the cl	nild is enrolle	d in a Medicai	d Managed C	Care Plan, in		Relationship to Child:Policy #:								
child's Medicaid numb			ompany Infor	mation.		Group Name: Group #:								
Child Medicaid Eligibl	e: 🗆 Yes 🗆 N	No				Effective Date: / /								
Child's Medicaid OR	CIN #:/ _	//	//	_/										
	Ltr / L	_tr/ #/ #/	# / # / #	/ Ltr										
1: SERVICE TYPE		2:	3:	4:	5:	6:	7:	8:	9:	10:		11:	Provide	r Instructions
Use code letters for Service, N	lethod and	Method	Location	Begin Date	End Date	Min	Days per	Weeks	Units	Waiver C	ode(s)	Status	12:	13:
Location (See back for KEY)						per visit	week						Bilingual Request?	Prescription Needed?
1: TYPE SVC										Waiver	Initial		_	PT
Code Letter										Code(s)	Start date:	ADD		OT
Code Lotter										``		☐ ADD ☐ END		Nursing
2: TYPE SVC Code Letter										Code(s)  Waiver Code(s)	Start date: Initial Start date:	□ END		
2: TYPE SVC										Waiver	Initial	□ END		Nursing PT OT
2: TYPE SVC Code Letter  3:TYPE SVC										Waiver Code(s)	Initial Start date:	ADD ADD		Nursing PT OT Nursing PT OT OT
2: TYPE SVC Code Letter  3:TYPE SVC Code Letter  4: TYPE SVC										Waiver Code(s) Waiver Code(s)	Initial Start date: Initial Start date: Initial	ADD END ADD ADD		Nursing PT OT Nursing PT OT OT PT OT Nursing PT OT OT

IFSP PAGE 5a: Service Authorization Data Entry Form 9/10

#### 1. **SERVICE TYPE (**Category A services)

A Assistive Technology (svc) J Psychological

B Audiology

K Respite Care

C Family Counseling

L Social Work

D Health

M Special Instruction

F Nursing

N Speech/Language

G Nutrition H Occupational Therapy

R Service Coordination

Physical Therapy S Family Support Group

Q Vision T Family Training

Technology and Transportation: Use the AT Device for AT equipment and

Transportation Service DE Forms for

bus or other transportation.

Assistive

#### 2. PAYMENT RATE / METHOD TYPE

- Office/Facility Individual/Collateral Visit (O/F)
- Basic Home/Community Individual/Collateral Visit (H/C)
- Extended Home/Community Individual/Collateral Visit
- Basic Group Developmental Visit
- **Enhanced Group Developmental Visit** C
- Basic Group Developmental Visit with 1:1 Aide D
- Enhanced Group Developmental Visit with 1:1 Aide
- Ε Parent-Child Group
- Family-Caregiver or Sibling Support Group

#### 3. LOCATION TYPE

#### **Group Service Codes:**

- Group 51% TD Group designed for 51% or more typically developing children
- Group 50% TD Group designed for 50% or less typically developing children
- C Group 0% TD Group designed for no typically developing children

#### **Individual Service Codes:**

B Family Day Care E Home

F Hospital Inpatient G Provider Location (office, clinic, or hospital)

Residential Facility O Other

K Community Recreation Center M All Group Community Child Care Locations

#### 4. & 5. BEGIN & END DATES

Designate the "Begin" and "End" dates for each specific service, frequency and duration. The end date cannot exceed the IFSP end date.

**11. AMEND** 

(Circle One)

Add – a new

authorization

authorization

**End** – an existing

**STATUS** 

#### 6, 7, & 8. FREQUENCY AND DURATION CODES

- 6. Min = Minutes of service per session
- 7. Days = Number of days per week
- 8. Weeks = Number of weeks of service (Maximum 26 for six months)

### **9. UNITS:** (Days x weeks for each service.)

Service Coordination: Refer to the Units Table.

One unit of service coordination = 15 minutes ( $\frac{1}{4}$  hr.)

 $\frac{1}{4}$  hr. per week x 26 weeks = 26 units

 $\frac{1}{2}$  hr. per week x 26 weeks = 52 units

1 hr. per week x 26 weeks = 104 units

 $1\frac{1}{2}$  hr per week x 26 weeks = 156 units

2 hrs. per week x 26 weeks = 208 units

A unit of Early Intervention Services is a "visit". The total number of units equals the number of visits per week X the total number of weeks.

## Service Type Unit Table

 $1 \times 26$  weeks = 26 units

 $2 \times 26$  weeks = 52 units

 $3 \times 26$  weeks = 78 units

 $4 \times 26$  weeks = 104 units

 $5 \times 26$  weeks = 130 units

Refer to Appendix F of the NYC Forms and Procedures Manual for additional calculations.

#### 10. WAIVER CODES

(Billing Rule Exceptions)

- More than three H/C visits per day
- 2 More than one H/C visit per discipline per day
- 3 More than three O/F visits per day
- 4 More than one O/F visit per discipline per day
- 5 More than one Parent Child group session per day
- More than one Group Developmental session per day
- More than two Family/Caregiver Group sessions per day
- More than one core evaluation in one year
- 9 More than four supplemental evaluations in one year

#### NOTE:

If a non-waived service authorization changes to a waived status, check in the waiver box, provide the reason codes (above) that apply, and document the begin date for when services may be exempted from the above billing rules. Also place a check mark in the "No Data Entry" column.

#### 12 & 13 Provider instructions:

- 12. Bilingual Request- Check if bilingual is preferred by the IFSP team. If bilingual services can not be located, a monolingual therapist is acceptable. Please notify the EIOD. The Service Authorization Form does not need to be resubmitted.
- 13. **Prescription Needed-** If Occupational Therapy (OT), Physical Therapy (PT), or Nursing was authorized at the IFSP, check to indicate that services cannot begin until a prescription from a physician is received.

#### **INSTRUCTIONS**

#### SERVICE AUTHORIZATION DATA ENTRY FORM

This form records the information necessary for data entry into the KIDS system of the services authorized for the child and family through the Early Intervention Program. Indicate all authorized services, including service coordination, assistive technology services, respite services, special instruction, family support and therapeutic services. Indicate transportation services on the **Transportation Service Data Entry Form.** Indicate specific assistive technology **devices** on the **Assistive Technology Device Data Entry Form.** (NOTE: This form may be completed by the Assistive Technology Unit.)

Document authorizations for *each* provider on a *separate* **Service Authorization Data Entry Form.** For example, if occupational therapy will be delivered through ABC agency and speech services and service coordination will be delivered through DEF agency, complete <u>two</u> **Service Authorization Data Entry Forms**, each with the appropriate *Provider Information*.

- 1. **Child Information** The child's EI number, name, and date of birth as recorded in all other places on the IFSP.
- 2. Effective Date of IFSP For an initial IFSP, this is the date that the IFSP meeting takes place. (NOTE: If the meeting was convened but the IFSP was not completed at that meeting, use the date that the first meeting took place.)

For a Six Month Review or Annual IFSP, the effective date is the day after the end date of the existing IFSP.

For an amendment to an IFSP, use the effective date of the *current* IFSP.

3. End Date of IFSP - 26 weeks after the effective date of the IFSP unless the child turns 3 before that date:

If a child turns 3 before the 26 week end date of IFSP, the end date of the IFSP <u>must be the day before the child's third birthday</u>. For example, the effective date of IFSP may be 1/1/10, and the end date of a 26 week IFSP would be 6/30/10. However, if the child's third birthday is 4/15/10, the end date of IFSP would be 4/14/10.

If the child has been found eligible for services by the Committee on Preschool Special Education (CPSE) and an IEP form is presented at the IFSP meeting, the end date of the IFSP may be 26 weeks after the begin date if the parent requests that the child remain in EI. Under no circumstances, however, can the child continue to receive services beyond August 31 (for children turning 3 between January 1 and August 31) or December 31 (for children turning 3 between September 1 and December 31). A child may <u>not</u> receive services from both EI and CPSE at the same time. (For further information, see the policy on *Transition*).

If the child is found eligible for services by the CPSE after the begin date of IFSP, but before the child's third birthday, and the parents wish to continue EI services until the age-out date, a new **Service Authorization Data Entry Form** must be written to extend the service from the third birthday to the age-out date. In the example above, if the services end 4/14/10 because the child turns 3 on 4/15/10, the new form will *add* the service from 4/15/10 until 6/30/10. **Note that under no circumstance can the service extend beyond the 26 week end date of the IFSP**. If the parent chooses to remain in EI until the child ages out on 8/31/10, services can be continued at the next IFSP from 7/1/10 to 8/31/10.

4. **Type of IFSP** – Check the appropriate box to indicate if the IFSP is an interim, initial, 6 month or annual IFSP. If the IFSP is a 6 month or annual, <u>also</u> check the appropriate month (6, 18 or 30 month <u>or</u> 12, 24, or 36 month).

If this is an amended IFSP, check **both** the appropriate box indicating the type of IFSP **and** the box indicating amendment to IFSP. Write the **effective date of the amendment.** For example, if an initial IFSP dated 1/1/09 is being amended on 5/20/09, check the box for *Initial* and the box for *Amendment to IFSP* and write 5/20/09 next to *Dated*.

- 5. **Provider Information** For all types of IFSPs, each provider agency that will provide services to the child or family must have a separate **Service Authorization Data Entry Form.** For each provider, include the following information:
  - The Provider Agency Name and Provider EI Number as listed in the Provider Directory
  - The name of the contact person at the provider agency who can respond to questions about the child's program and his/her telephone and fax numbers
  - The name of the child's currently assigned OSC, the SC's #, telephone and fax numbers.
- 6. **Service Provider not identified at time of IFSP for the following services (Pended)** List all the services where a provider was not identified during the IFSP meeting. The Frequency (how often) and duration (how long) should be included. Write the date by which the OSC will identify the provider. The date must be within 2 weeks of the IFSP date.
- 7. **EIOD Signature and Name** The EIOD's signature, printed name, and the date s/he actually signed the form. This date may be different from the *Effective Date of IFSP*. **No payment can be made by the Early Intervention Program to a service provider if the Service Authorization Data Entry Form is not signed by the EIOD.**
- 8. **Insurance Information-** Medicaid or private insurance information must be completed and updated at each IFSP, including amendments. If the child is enrolled in a Medicaid Managed Care Plan, include child's Medicaid number, as well as insurance Company Information.
- 9. Services Refer to the Service Authorization Da ta Entry Key for instructions on the codes. No in formation should be written in this section other than the specific information indicated. List each service type to be provided by the service provider agency indicated in *Provider Information*. There are five numbered "service lines" on each Service Authorization Data Entry Form. Only one Service Type may be written on each service line. Therefore, if more than five services are to be offered by a given provider, use additional forms. Each service line contains the following information:
  - 1. **Service Type and Code Letter** The name of the *Service Type* and its corresponding *Code Letter* as listed.
  - 2. **Method** The *Method* by which the service is delivered and its corresponding *Code Letter* as listed.
  - 3. **Location** The *Location* of the service and its corresponding *Code Letter* as listed.
  - 4. **Begin** The date that each service is authorized to start. The *Begin* date can be any date **after** the *Effective Date* of IFSP for an initial IFSP or any date **on or after** the *Effective Date* of IFSP for a 6 or 12 month IFSP. The *Begin Date* should reflect the actual date that the service is expected to begin. **NOTE: A provider will not be reimbursed for any service delivered prior to the** *Begin Date***.**
  - 5. **End** The date on which the service will end. If the service is to be delivered for the duration of the IFSP, write the same date as the *End Date of IFSP*. If the service is to end before the *End Date of IFSP*, write the actual date the service will end. **NOTE:** A provider will not be reimbursed for any service delivered after the *End Date*.
  - 6. Mins (Minutes) How long each session/visit is expected to last, e.g., 30 minutes, 45 minutes, etc.
  - 7. **Days** The number of days per week the service will be provided. (**NOTE:** If the frequency is less than weekly, e.g., every two weeks or once a month, write this across the days and weeks boxes, e.g., 2xmonth, 1xmonth. If a particular number of units is authorized for the duration of the IFSP, indicate that clearly, e.g., 8 units during 26 week IFSP
  - 8. **Weeks** The number of weeks the service will be provided, not to exceed the total number of weeks in the IFSP.

9. **Units** – The total number of units authorized for the service type, determined by multiplying the number of days by the number of weeks, e.g., 2x26=52 units, or 1x month=6 units. The number of units may also be the total number of units agreed upon in the *Service Plan*, such as 8 units of Social Work during the IFSP period.

For **Service Coordination**, do not fill in columns *Method*, *Location*, or *Days*. Write the number of minutes authorized per week in *Mins* (Column 7), e.g., 30 minutes. A unit of service coordination is equal to 15 minutes. Calculate the number of units by multiplying the number of minutes divided by 15 times the number of weeks, e.g., 30/15=2x26=52 units. Consult the **Service Authorization Data Entry Key.** 

#### 10. Waiver Code -

**a.** For Initial and Annual IFSPs: If the line of service violates a billing rule and requires a waiver, write the appropriate Waiver Code. More than one Waiver Code can be placed in a box if the authorization on the service Authorization violates more than one billing rule. EIOD must approve the use of the waiver by initialing the waiver box and inserting the start date of the waiver.

**Note:** This column replaces the former Waiver Form. No additional form is needed to indicate a waiver of the billing rules.

b. For Review and Amendment IFSP (a waiver has been <u>added</u> to an existing service authorization): the EIOD will write the start date for the waiver on the **Service Authorization Form**, check the box on the top for *Amendment* and put in the date of the amendment, and sign with his/her initials. This situation may occur when a new service is authorized for a child resulting in a violation of the billing rules. For example, a child may already have a PT, OT, and special instructor providing services on the day the parent is available. If ST is added, all four services must be given a waiver of the billing rules, which in this case would be *waiver code* #1. If there is room on the original **Service Authorization Data Entry Form** to add the new service for the same provider agency, the EIOD will indicate the new start date(s), waiver code(s), and initial the *Waiver Code* box.

- 11. **Status** Check *Add* if the service line is being added; check *End* if the service line is being terminated. It is necessary to check the appropriate box for authorizations at every IFSP period.
- 12. **Bilingual Request-** Check if bilingual is preferred by the IFSP team. If bilingual services can not be located, a monolingual therapist is acceptable. Please notify the EIOD. The **Service Authorization Form** does not need to be resubmitted.
- 13. **Prescription Needed-** If Occupational Therapy (OT), Physical Therapy (PT), or Nursing was authorized at the IFSP, check to indicate that services cannot begin until a prescription from a physician is received.

INDIVIDUALIZED FAMILY SERVICE PLAN (Page 5B)
Service plan: Co-Visits (Use ONLY if co-visits are authorized)

Child's Name: (Last)	(First)
EI #:	DOB:/
Today's Date:	/

Check the purpose of co-visit(s):								
☐ Provide co-treatment for child targeting an area of child need in which 2 or more qualified personnel are providing different interventions.								
Enable professionals and parents/caregivers to work together to assess child progress and problem-solve on emerging issues related to child and family needs across the areas of needs that are being addressed by differently qualified personnel.  OR								
□ Provide education, training, and instruction to the parent/designated caregiver in use and integration of particular techniques and strategies to enhance the child's development and functioning in the area of need being addressed by the professionals.  (NOTE: Checking this box requires the use of Family Training as the service type.)  Functional outcome(s) addressed by co-visit:								
Participants: □ Parent/Caregiver □ ST □ PT □ OT □ SI □ SW □ Other □ FT (Indicate number and disciplines of participants)								
<b>Method:</b> □ Office/Facility Individual/Collateral □ Basic Home/Community Individual/Collateral □ Extended Home/Community Individual/Collateral								
Location:   Home  Center  Other Frequency:								
<b>Authorization:</b> □ Use existing authorized units □ Additional units to be authorized Waiver needed? □ Yes □ No <b>Comments:</b>								
NOTE: If one or more of the interventionists involved in a co-visit is unable to participate in a scheduled visit, s/he is responsible for contacting the Service Coordinator to request that the co-visit be rescheduled.								
The Ongoing Service Coordinator should review the IFSP and, if co-visits are authorized, contact parents and interventionists to coordinate the co-visits.								

IFSP Page 5B Co-visits 9/10

#### **INSTRUCTIONS FOR IFSP PAGE 5B**

#### **CO-VISIT**

Page 5A documents required information when a co-visit is authorized. This page is for documentation purposes only and is *not* used for data entry. Co-visits may be authorized at an IFSP or as an amendment to the IFSP. **In most cases, the EIOD will complete this page**. To request authorization of a co-visit as an amendment, the SC should follow amendment procedures and include Page 5A completed through *Frequency*. The EIOD will check the appropriate *Authorization* box.

- 1. Check the purpose of co-visit(s) Check all that apply. If the third box is checked, *Family Training* must be authorized as the service type. This will usually involve authorizing additional lines of service.
- 2. Participants Check boxes to indicate all participants in the co-visit. Note that the parent or caregiver will always be a participant if the service is home/community or if the second or third boxes are checked. (Cotreatment in an EI center does not require the presence of the parent/caregiver.) Use the Other box to indicate the discipline of any other interventionist who may attend the co-visit.

Indicate the number of providers in the same discipline. For example, if there are two Special Instructors who will be attending the co-visit list it as: 
SI 2

NOTE: If two interventionists of the same discipline are attending the co-visit, even if no additional units are required, a waiver of the billing rules must be given. Indicate this on the Service Authorization Data Entry Form by writing the correct Waiver Code.

If Family Training is authorized for the co-visit, check  $\square$  FT and indicate the number and disciples of the participants. For example, check  $\square$  FT – 4 SI, 1 ST, and 1 OT.

- 3. **Method** Check the box for the method that will be used for the co-visit.
- **Location** Check if the co-visit will take place in the home, center or other location (specify).
- **5. Frequency** Describe the frequency for which the co-visit is authorized. This can be the number of co-visits per month, bi-monthly, once every three months, etc.
- **6. Authorization** Check the appropriate box to indicate if interventionists will use their existing authorized units for the co-visits or if additional units will be authorized. Indicate if a waiver of the billing rules is required by checking "yes" or "no". If "yes" is checked, remember to write the *Waiver Code* on the **Service Authorization Data Entry Form**.
- 7. Comments Use this space to describe any other factors relevant to the co-visit.

**NOTE:** Co-visits do not necessarily require <u>additional</u> service authorizations. An interventionist can use a session from an existing line of service in collaboration with another interventionist. For example, the IFSP may authorize one visit per week for PT and one visit per week for SI and a <u>monthly co-visit</u> with the child and family. In this case, the PT and SI bill under the code for their own service when billing for the co-visit.

**NOTE**: In all situations, each interventionist must write his/her own **Co-Visit Session Note**, and include information about the co-visit in the **Progress Note** for the respective service.

## INDIVIDUALIZED FAMILY SERVICE PLAN (Page 6) SERVICE PLAN: TRANSPORTATION, ASSISTIVE TECHNOLOGY AND RESPITE SERVICES

Child's Name: (Last)	(First)
EI #:	DOB://
Today's Date:/	_/

Transportation Transportation services are authorized to enable an eligible child and the child's family to receive Early Intervention services. As per New York State Early Intervention Program Regulations at 10NYCRR, Sec 69-4.19 (b). "consideration shall first be given to provision of transportation by a parent of a child"  Transportation options are evaluated in the following order.
□ No transportation needed.
□ Caregiver will transport child either by: □ Public Transportation □ Private car Is reimbursement being requested? □ Yes □ No
☐ If the Caregiver is unable to transport the child state the reason:
The Early Intervention Program will provide transportation by:  □ School bus □ Car Service. If requesting this mode please state reasons why other forms of transportation are not appropriate:
Are there any other needs (e.g., nurse on bus)?
Assistive Technology Device Needs:  Names/categories of AT equipment:
Reason AT device needed to achieve functional outcome.
□ Form attached □ Form to be completed □ Continued assessment needed □ Child currently has AT equipment □ Not applicable
Respite Services Respite is short term, temporary care provided by a trained respite worker or nurse. It is intended to provide support to parents and caregivers who may otherwise be overwhelmed by the intensity and constancy of caregiving responsibilities for their child with special needs. Respite is not a substitute for daycare and the need for childcare is not sufficient alone to justify respite services. The New York City Early Intervention Program determines the need for respite services based upon the individual needs of the child and family with consideration given to New York State Public Health Laws.
Does the family express the need for respite services? $\square$ Not at this time $\square$ Yes $\square$ Application attached $\square$ Application to be submitted Has the family applied for other sources of respite? $\square$ Not eligible $\square$ No Explain why not.
☐ Yes Give source, date of application and current status

## **INSTRUCTIONS FOR IFSP PAGE 6**

## SERVICE PLAN: TRANSPORTATION, ASSISTIVE TECHNOLOGY, AND RESPITE SERVICES

These are additional services that may be required by the family and may not necessarily involve an interventionist. These needs include transportation, assistive technology, and respite services. The need for any of these services should be reviewed at *every* IFSP meeting.

1. **Transportation** - The team should review the family's transportation needs related to implementation of the service plan and check the appropriate box. **NOTE**: As per NYS DOH regulations, consideration shall first be given to provision of transportation by the parent of a child.

The IFSP team should explore all options in the order they are listed. Is transportation needed at all? If so, is the caregiver able to transport the child either by public transportation or by private car? If the family is requesting reimbursement for public transportation or for mileage accrued, note as such.

If the caregiver is unable to transport the child to the location of service provision, the reason for this inability must be clearly documented on this page. For example, "The family/caregiver works during the day, the child stays at the home of a caregiver who cannot leave the building to transport the child to the location of service." "The family does not have a car or other means to transport the child to the EI center." The EIOD should determine the validity of the reason and proceed to consider whether a school bus or car service is an appropriate option.

If car service is authorized, a responsible adult <u>must</u> accompany the child. Any special transportation needs (such as a nurse accompanying the child) must be noted; these <u>needs</u> <u>should be supported by and described in the MDE summary</u> as well as in written documentation supplied by one of the child's medical providers.

**2. Assistive Technology** - The team should discuss and review the need for AT devices and/or services as per the evaluations and MDE summary and include in the plan as needed. <u>Children with visual and hearing impairments and/or motor delays should *always* be considered for AT equipment.</u>

List the names or categories of AT equipment that may assist the child in using EI services to achieve his/her outcomes. Specific devices may include hearing aids, orthotics, or adaptations to commercially available equipment, such as an infant seat or chair for a child with severe tone or muscle issues.

Explain how the AT device will assist in achieving the functional outcome. When specific types of equipment (make, model #) are determined, a request with documentation as outlined in the Policy on *Assistive Technology must* be submitted to the EIOD in the Regional Office or the Assistive Technology Unit.

Check the appropriate box to indicate the status of the child's need or potential need for assistive technology. Check the box "Not applicable" if there is no need for assistive technology.

**3. Respite Services** - The team should review the statement defining respite services with the family, emphasizing that respite is a temporary service. (If the family needs ongoing or long-term services, the OSC should assist them in accessing other supports in the community.) Check the appropriate category indicating whether a parent/guardian has expressed a need for EI respite services. Note here whether the respite application is attached or whether the application is to be submitted at a later date. Respite applications should be sent to the EI Regional Office of the borough in which the child resides.

Indicate whether the family is eligible or has applied for other sources of respite, such as through OMRDD. If the family has applied, give the date of the application and current status.

**NOTE:** The OSC is responsible for obtaining the services specified on page 6 and ensuring that the rest of the IFSP is implemented as agreed upon by the participants at the IFSP meeting.

## TRANSPORTATION SERVICE DATA ENTRY FORM

FOR OFFICE ONLY

CHILD'S NAME:	<u> </u>			lonth [ ] Annual [ ] Interim	TRANSPORTATION PROVIDER INFORMATION Transportation Provider Name:				
Last First	MI E	Effective date of IFSP:// End date of IFSP://				Provider EI #			
				'					
EI#									
DOB/		E <b>IOD signature</b> Date: /	!	· · · · · · · · · · · · · · · · · · ·	Phone: ( Fax: (	Phone: ()			
DESTINATION INFORMATION		Service Coord			Data Entry Unit Only - For Bus Contract				
Agency name:		lame (print):			Prior Bus Effe	Change Prior Bus Effective End Date is://			
Agency EI#:	8	SC ID #:	· · · · · · · · · · · · · · · · · · ·		New contracted bus transportation name:				
Site address:	Δ	gency Name: _			Provider El #				
Cité dudicos.		gency #:			Contact person:				
Trans. Coord.:					New Contract Date - Begin:/_/ End:/_/_ # Weeks: Total # Units:				
Phone: ()	_				# Weeks: Total # Units:				
Fax: ()	'	ux. (/_	1		Fax: (	)			
Service Type: Bus  Other  Other	Begin Date	End Date	Days per v	veek	# Weeks	# Units (bus only)	Status		
Name Companion(s):	Child	Child	M T W		Child	Child	[] Add		
1			Total # days pe	r week:			[ ] End		
Reason (bus only) :	Companion (bus only)	Companion (bus only)	M T W	Th Fri al # days per week:	Companion (bus only)	Companion (bus only)	[] Add		
				a dayo poco			[] End		
				THE EIOD MUST BI					
Parents/Guardians Name(s):	Pick up a	ddress/ phone	:	Emergency Cont	` '		as appropriate:		
				1			=		
Home #: ()	Drop off a	ddress/phone	):	Relation:		[ ] Non-ambula			
Work #: ()				Home #:()_			ls special safety seat		
Cell #: ()	Child travels	with the following e	equipment:	Work #: ()			r (specify)		
Address (if different from pick up):			4. h	Cell #: ()					
EIP Data Entry:					Date:	l			

### **INSTRUCTIONS**

#### TRANSPORTATION SERVICE DATA ENTRY FORM

This page documents the discussion and authorization of transportation to a service delivery site for child and/or caregiver, if needed. There must be a <u>separate</u> **Transportation Service Data Entry Form** prepared for <u>each</u> provider (unless there is a bus company contract change, see #6 below) that will indicate an amount to be reimbursed for a transportation-related service. For example, if a child will be transported by a school bus provided by the transportation vendor, Smith Bus Company, and if, in addition, the child's father will be reimbursed by the Early Intervention service provider, LMN Developmental Center, for subway fare when he attends a weekly family support group, two **Transportation Service Data Entry Forms** must be completed. One form will be filled out for the bus company and another for the EI service provider.

- 1. **Child's Name, EI #, DOB** Write the identifying information for the child as it appears on all other IFSP pages.
- 2. **IFSP:** Check the appropriate box for type of IFSP and write in the *Effective* and *End* dates of the IFSP period. **The EIOD will print his/her name, sign and date this form upon completion, indicating that the service is authorized.**
- 3. **Transportation Provider Inform ation** Either the bus company or the service provider agency that receives payment for car service, mileage, or public transportation and reimburses the family/caregiver. Include the provider name, provider EI contract # (as listed in the provider directory), agency contact person, and telephone and fax numbers of the transporting agency.
- 4. **Destination Information -** The name of the agency of destination, i.e., where the child/family is to be transported, agency EI contract #, site address, name of transportation coordinator, telephone and fax numbers.
- 5. **Service Coordinator -** Provide the SC information as indicated.
- 6. **Data Entry Unit Only For Bus Contract Change** This section will be completed by Data Operations staff when there is a change in the bus contract information that does not involve a change in the authorized service. The SC should **not** submit a new **Transportation Service Authorization Data Entry** form. No action is required by the SC or the EIOD/Regional Office.
- 7. **Transportation Service Type** Check the box for *Bus* or *Other*. Write the code for the mode of transportation to be reimbursed.
  - 1 = Public Transportation
  - 2 = Taxi/Car Service
  - 3 = Mileage
  - 4 = Parking
  - 5 = Toll
  - 7 = School Bus
  - 8 = Nurse Accompaniment
  - 9 = Other
- 8. Companion Accompanying Child If authorized, write the name of the person(s) who will accompany the child on the school bus or car service. Indicate the reason for accompaniment on the school bus. (*The parent or another adult over age 18 must ac company the child for car service.*)\_The other information in this section applies to parents/caregivers who will:
  - always accompany their child on the bus, or
  - accompany their child on a school bus to an EI facility for the first few days of the child's attendance at the center, or
  - **occasionally but regularly** accompany the child on the bus in order to attend a Family Support Group, Parent-Child Group, or participate in a session at the EI facility.

### INDIVIDUALIZED FAMILY SERVICE PLAN **SERVICE COORDINATION ACTIVITIES (Page 7)**

Child's Name: (Last) _			(First) _		
EI #:			DOB:	//	
Today's Date:	/	/			

### **SC Primary Roles:**

- ➤ Coordinate and monitor the delivery of all services.
- > Assist families in obtaining EI and non-EI services.
- Facilitate reviews of IFSP every 6 months.
- ➤ Inform caregivers of their rights and procedural safeguards under the Early Intervention Program.
- ➤ Obtain and update insurance information and explain to parents how information will be used by EI.
- ➤ Discuss transition from EI when the child is 24 or more months old.

➤ Coordinate and monitor the delivery of all services.	I have been given the option of choosing an ongoing service coordinator (OSC) and I have selected:  Name of OSCSC ID #					
➤ Assist families in obtaining EI and non-EI services.	Tel. No Ext Email					
<ul> <li>Facilitate reviews of IFSP every 6 months.</li> <li>Inform caregivers of their rights and procedural safeguards under the Early Intervention Program.</li> </ul>	Provider AgencyProvider #  Parent's signature Ongoing SC should:  □ Assist family in identifying and applying for Public Programs (e.g., Child Health Plus, Medicaid, Medicaid Waiver, WIC, Lead Program, housing). List the programs:					
➤ Obtain and update insurance information and explain to parents how information will be used by EI.	□ Assist family in identifying and applying for other non-EI services needed by child/family (e.g., child care, counseling, recreation services). List the services:					
➤ Discuss transition from EI when the child is 24 or more months old.	□ Coordinate co-visits; reschedule if necessary. □ Locate bilingual services. If unavailable, contact EIOD to discuss alternatives. □ Assist family with transition; complete pages 7A and 7B if child is 2 years or older.					
Primary Health Care Provider:	Name of Medical Center/Facility					
Address:	Phone #: ( Fax #: (					
☐ I give permission for my service coordi	nator to send a copy of the IFSP and evaluation reports to my child's primary health care provider					

□ I give permission for my service coordinator to send a copy of the IFSP and evaluation reports to my child's primary health care provider							
☐ I do not give permission.  Signed:	_ Date:/	If Parent/Guardian/Surrogate chooses to send the IFSP to others working with their child, such as Early Head Start, or Child Care Providers, complete "Parental Consent to Release/Obtain Information" form.					
Additional Concerns: Describe below any concerns (from any members of the IFSP team) that may need follow-up.							
Any further evaluations needed?   Yes   No Specify what type and why:							

### <u>INSTRUCTIONS FOR IFSP PAGE 7</u> SERVICE COORDINATION ACTIVITIES

The Service Coordination section includes a list of regularly performed tasks for the Ongoing Service Coordinator (OSC) and the family's/caregiver's selection of an OSC. If additional follow-up activities are required of the OSC, check the applicable boxes.

1. **Service Coordinator Information** – The name of the OSC, SC ID number assigned by NYC EIP, telephone number, email address and name and number of provider agency by whom the SC is employed, <u>as selected by the parent from the list of choices presented at the IFSP meeting.</u>

If an OSC provider has not been identified by the end of the initial IFSP meeting (i.e., services are pending), the family/caregiver may select the ISC as the OSC to help locate a provider(s). Once a provider is located, the family/caregiver may wish to change service coordinators. If the parent selects a new OSC, follow the EIP procedure for changing the SC.

The parent must sign on this page to indicate that s/he has been given options and has selected the OSC.

**NOTE**: Before a SC can be designated or assigned, s/he must have applied for and received a SC ID number from the Early Intervention Program. In addition, a provider will not be reimbursed by the EIP for the services of the OSC until the *Start Date* for Service Coordination listed on the **Service Authorization Data Entry Form**.

- 2. **Ongoing SC should** Check the applicable boxes for OSC F/u activities.
  - a. **Assist fam ily in identify ing and app lying for P ublic Program s** List the programs for which the family may be eligible, such as Child Health Plus or other medical insurance programs offered through Health Care Access and Improvement (HCAI), WIC, Lead program, housing etc.
  - b. Assist family in identifying and applying for other non-EI services needed by child or family List other services that may be needed to support the child and family outcomes, e.g., "work with the local interchurch council to seek funds for child care so that mother can return to work part-time."
  - c. Coordinate co-visits; reschedule if necessary Check this box if co-visits are authorized. The OSC has the responsibility to coordinate co-visits and to assist in rescheduling as necessary.
  - d. **Locate bilingual services** If bilingual services have been requested for any of the services authorized, the OSC must make diligent efforts to locate such services. If the OSC is unable to find a provider for the requested bilingual service, s/he must contact the EIOD to discuss alternatives. A monolingual service should not be substituted without the approval of the EIOD.
  - e. **Assist family with transition** The OSC must assist the family in developing a transition plan for the child whenever a child exits the Early Intervention Program. This includes leaving the program when EI services are no longer needed or when the family moves to another county or state. In these situations, the OSC should help the family access services in the new location. If the child is 2 years old or older, this box <u>must</u> be checked and the OSC must complete pages 7A and 7B.
- 2. **Primary Health Care Provider** Name of Primary Health Care Provider, name of Medical Center/Facility, address, telephone and fax numbers.
- 3. **Permission to Release Copy of IFSP** The parent will indicate whether s/he wishes to have a copy of the IFSP shared with the child's Primary Health Care Provider by checking the appropriate box, signing and dating the form.
- 4. **Additional Concerns** Any concerns discussed at the IFSP meeting (by any participants) that may need follow-up should be described in this section. If billing rules are waived, describe the reasons and specify the circumstances of the waiver(s). If services have been recommended but rejected by the parent, list these services and describe the reason for the parent's rejection of them.
- 5. **Any further evaluation needed?** If during the IFSP meeting it becomes evident that another evaluation is needed for additional information, a Supplemental Evaluation can be requested by anyone present. If requested, indicate by checking *yes* and specify what type of evaluation is requested. Explain the reason for the request. A **Request for Additional Evaluation** form should be completed and attached to the IFSP. The OSC must follow-up to assist the family in scheduling the evaluation and ensuring that it takes place in a timely manner.

INDIVIDUALIZED FAMILY SERVICE PLAN	Child's Name: (Last)
Transition Plan (Page 7A):	EI #:
( ( ( ( ) .	Today's Date:

Child's Name: (Last)	(First)
EI #:	DOB://
Today's Date:	// Child's Age:

<b>INFORMATION REGARDING TRANSITION:</b> Pages 7A and B must be completed for an IFSP closest to the child's 2 <sup>nd</sup> birthday and updated at each subsequent IFSP. For children entors	ny child leaving EI, regardless of his/her agering the EIP after age 2, these pages must	ge. These page be completed a	s must be at the initia	filled in at the al IFSP.	
1. Children who complete their IFSP outcomes or no longer require EI services may exit EIF helping me identify, locate, and provide access to other early childhood programs when approximately the control of the contr		service coord	inator is re	esponsible for	
2. If the parent is considering CPSE services, the following steps will need to be taken:					
a. <b>NOTIFICATION:</b> I understand that I will need to give written consent to notify the CPS to Region/ District	E of my child's potential eligibility. Notif	ication must oc	cur by	//	
b. <b>TRANSITION CONFERENCE:</b> I understand that if I choose to request that my EIOD a CPSE or designee, I will need to give written consent for a <u>transition conference</u> which will		vice coordinate	or and the	chair of the	
c. <b>REFERRAL:</b> I understand that it is my responsibility to refer my child to the CPSE. My may potentially interfere with the ability of the CPSE to establish eligibility before my child				refer my child	
<b>3.</b> I am aware that all EI services will <u>end on the day before my child's 3rd birthday:</u> does not need preschool special education programs and services, or if I choose not to refer locate and access other early childhood programs.					ìy,
The above information has been explained to me. Parent's signature:		_ Date:	/		
Parent has chosen NOT to: (initial as appropriate):  Send Notification to the CPSE Consent to a transition conference. Refer child to the CPSE at this time.					
I understand that all EI services will end the day before my child's 3 <sup>rd</sup> birthday:/_	/				
Parent's signature:	Date:/				

#### **INSTRUCTIONS FOR IFSP PAGE 7A**

#### **TRANSITION PLAN**

This page and Page 7B must be completed for <u>any child leaving EI</u>, regardless of his/her age. If the child remains in EI, these pages must be filled out at the IFSP closest to the child's second birthday and updated at each subsequent IFSP review. For a child entering EI after age 2, these pages must be completed at the initial IFSP and any subsequent reviews.

1. Information regarding transition – The parent will sign and date in this box after the information has been explained. If the child no longer requires EI services, the Ongoing Service Coordinator (OSC) will assist the parent to access other early childhood programs as appropriate. If the parent is considering CPSE services, the steps to be taken must be explained and the dates for *Notification, Transition Conference* and *Referral* filled in. In addition, write the number of the Department of Education Region and District in which the child resides.

It is important that the parent understand that it is the parent's responsibility to refer the child to the CPSE for initial evaluations. The OSC should assist the family by helping them write the referral letter and mailing or faxing it to the CPSE. The OSC may, if asked by the parent, assist the family with follow-up. The parent must be informed that his/her child will no longer be eligible for EI services after turning 3 unless the child has been found eligible for services by the CPSE. Include the date on which the child's services will end, i.e., the day before the child's third birthday, in #3 of this section.

At the parent's request, the service coordinator may attend the CPSE meeting to determine the child's eligibility for preschool special education services.

2. Parent has chosen <u>not</u> to – The parent must indicate by initialing on the appropriate line which steps toward transition s/he has refused. Include the date, i.e., the day before the child's third birthday, on which the child's EI services will end. The parent must sign and date in this box if referral to the CPSE has been refused.

INDIVIDUALIZED FAMILY SERVICE PLAN	
Transition Plan (Page 7b)	

Child's Name: (Last)	(First)
EI #:	DOB:/
Today's Date:	// Child's Age:

TRANSITION PLAN:  1. What types of setting/services are being considered? Discuss various options for pro Start, child care, private preschool, play group, preschool special education programs and options:	
2. Date by which steps to prepare the child and family to adjust to a new setting show (6 mo. prior to discharge or when child is leaving EI before his/her third birthday)	ıld begin/
3. Describe steps to be taken to ensure a smooth transition? (Visit Early Head Start, d	av care centers, private preschools, etc.)
4. Who will assist?	
My child is leaving EI before the third birthday for the following reason(s):  I am aware that I may re-refer my child to EI before his/her third birthday if I have concer I am aware that I can refer my child to CPSE after his/her third birthday if I have concern	
Parent's Signature	
NOTE H. L. A	
NOTE: Update this section at every IFSP meeting.	
Notification sent to the CPSE on://	Child was found <b>eligible</b> for preschool special education programs and services.
Transition conference was held on:///	Last day of EI services://
Child was referred to the CPSE on://	Projected date of preschool services://
CPSE meeting is scheduled for:///	Child was found <b>not eligible</b> . Last day of EI services: / /
CPSE meeting was held on://	Clina was found not engine. East day of El services

#### **INSTRUCTIONS FOR IFSP PAGE 7B**

#### **TRANSITION PLAN**

This is the second page of required documentation for children leaving EI for any reason and for children who are 2 years of age or older.

- 1. **What types of setting/services are being considered?** List the options that have been discussed with the parent and in which the parent shows interest. These may include both government sponsored (e.g., CPSE, OMRDD, Head Start) and private alternatives (e.g., child care, preschool, playgroups).
- 2. Date by which steps to prepare the child and family to adjust to a new setting should begin Complete the date, either 6 months prior to the child's discharge or when the child is leaving EI before his/her third birthday.
- 3. Describe steps to be taken to ensure a smooth transition —What steps can be taken to assist the transition and the child and family's adjustment to a new setting? For example, SC and interventionists may begin talking to the child and family about changes in services and settings; provide referrals and literature to the family; suggest visiting possible sites or contacting community agencies.
- **4. Who will assist?** List the names of those who might assist, such as current interventionists, staff at the provider agency, community agencies (e.g., ECDC).
- **5. Parent's Signature** The parent should:
  - Complete this part of the form by indicating why the child is leaving EI before the 3<sup>rd</sup> birthday (e.g., family is relocating, child no longer needs services),
  - Understand the options to refer the child to EI or CPSE depending on the child's age,
  - Sign and date the form.
- **6. Update** –At each subsequent IFSP meeting, update the status of the child's progress toward transition by filling in the date on the appropriate line. Refer to the policy on *Transition* for further information.

INDIVIDUALIZED FAMILY SERVICE PLAN (IFSP)	Child's Name: (Last	)	(First)	EI #:	
MEETING CONSENT FOR SERVICES FORM	DOB:/				
		11 51 150			
IFSP Attestations and Consents:					
I received a copy of A Parent's Guide when my child was referr	ed to Early Intervention	on (EI). I underst	and my rights an	d I have received a verbal and written description of	
My Family Rights at this IFSP meeting. I understand that:					
I or an authorized representative can ask to read my child's	•				
➤ I may refuse one or more services and continue to receive of					
➤ I can contact my Service Coordinator or EIOD any time I h	_				
My child's services will be based on his or her continuing r			the EIOD make	s any change to the IFSP.	
I have the right to mediation or impartial hearing if I disagr	<i>J</i> 1				
<ul> <li>My family and I can use the services of the Early Intervention P</li> </ul>	rogram (EIP) to help	my child achieve	our IFSP outcom	nes.	
• I have been given a copy of the EIP Policy on Make-up Session.	s and I understand who	en make-up sessio	ons can be provide	led.	
Described Company	49 G* 4			Dete	
Parent's Signature P Consent to Release Information to Early Intervention Providers	arent's Signature			Date / /	
		:	E-d-Juton C	(PI)	
<ul> <li>I understand that providers (including evaluators, service providents) information to develop and carry out my child's IFSP</li> </ul>	lers, and service coord	inators) offering	Early Intervention	on (EI) services to my child may need to exchange	
• I authorize the release of the following information:   EI Med	lical Form 🗌 Multidis	sciplinary Evalua	tion 🗌 Supplem	ental Evaluation(s): Specify:	
☐ IFSP ☐ Provider Progress Note ☐ Other:  to all EI providers providing evaluation, service coordination,					
• I understand that this "Release" can be withdrawn at any time u	pon written notice to r	ny Service Coord	inator. This "Rel	ease" ends on the date of my next scheduled IFSP (or,	
if sooner, specify date/					
Parent's Signature P	arent's Signature			Date / /	
Note: If Parent//Surrogate chooses to send the IFSP to others working w	vith their child, such as	a Primary Care F	Provider, Early Ho		
"Parental Consent to Obtain/Release Information" form		•	-	· · · · · · · · · · · · · · · · · · ·	
☐ I (We) have participated in the development of this IFSP, and	agree to all parts of thi	s plan. I (we) give	e permission to	the NYC Early Intervention Program to implement this	
plan with my family.					
I (We) do not agree with some aspects of this plan. I (We) understand that I (we) have due process rights that are described in the Parent's Guide and that have been					
explained to me (us) at this meeting. I understand that disagreeing will not affect the other EI services. This is what I (we) do not agree with:					
Parent's Signature Date/					
EVALUATION REPRESENTATIVE:		_		DESIGNEE (EIOD):	
I certify that I am a qualified professional as defined in the New York State Early Intervention Regulations, and that I am representing the Multidisciplinary Evaluation Team for the above-named child. I further certify provided by the evaluators and the discussion that took place at this IFSP meeting as documented in the IFSP.					
that I have personally evaluated this child and for have read the complete multidisciplinary evaluation, am					
knowledgeable about the clinical needs of this child and family, and am able to answer					
regarding the child's evaluations and assist in developing functional outcomes and short-term objectives during the IFSP meeting.					
Signature: Date:/					

#### INSTRUCTIONS FOR COMPLETION

#### INDIVIDUALIZED FAMILY SERVICE PLAN (IFSP) MEETING CONSENT FOR SERVICES FORM

This form is used at the conclusion of all IFSP meetings to obtain the Parent/Surrogate consent for services.

This form allows all EI municipal staff, service providers, and service coordinators to share information about the eligible child, while also allowing the parent/surrogate to specify if they prefer to give a limited release. Families may also indicate whether they have concerns with the IFSP.

#### A. IFSP Attestations and Consents:

- 1. First Parent Signature, Agreement with Plan Signature of the parent(s)/surrogate(s) indicating that s/he has read the bulleted points and understands his/her rights and responsibilities. The EIOD must ensure that the parent/surrogate understands his/her rights in the Early Intervention Program (EIP) and has received copies of My Family's Rights and the EIP Policy on Make-up Sessions.
- 2. Second Parent Signature, Agreement with Plan Signature of the parent(s)/surrogate(s) indicating agreement/disagreement with the plan outlined on the previous pages. Check the appropriate box and record any disagreement the parent(s)/surrogates(s) has with the recommended services on this page. The parent(s)/surrogate(s) <u>must sign and date</u> this form.

If the parent(s)/surrogate(s) and the EIOD do not agree on any part of the IFSP, the sections of the proposed IFSP that are <u>not</u> in dispute should be implemented. The parent(s)/surrogates(s) may exercise their due process rights to resolve the disputed areas. The EIOD and SC must ensure that the parent(s)/surrogate(s) understand their due process rights to request mediation or an impartial hearing. The parent(s)/surrogate(s) should be referred to the EIP's "A Parent's Guide" for information on mediation/due process forms and procedures.

- B. Consent to Release Information to Early Intervention Providers of Service This section replaces the "Consent to Release/Obtain Information" form for EI providers after the initial IFSP meeting. The parent/surrogate signature here authorizes exchange of information regarding the child's EI records and service plan between all EI providers, service coordinators, evaluators, and municipal staff. The parent(s)/surrogate(s) may opt to indicate a limited release.
- C. <u>Attestations and Consents</u> The evaluation representative and the EIOD must sign and date the IFSP attestation at the <u>initial</u> IFSP meeting. The EIOD will use the official NYCEIP stamp and sign and date this page for <u>each</u> IFSP, indicating authorization of the plan.

Policy Title:	<b>Effective Date:</b>
<b>Social Security Documentation</b>	2/28/2011
Policy Number:	Supersedes: N/A
5-E	
Attachment:	Regulation/Citation: NYCRR
<ul> <li>Social Security Number Collection Form</li> </ul>	Section 69-4.11(a)(5)(i)(a,b,c)

#### I. POLICY DESCRIPTION:

NYS Regulations Section 69-4.11 (5) requires that:

- "(5)(i) The notice to the child's parent of the IFSP meeting shall also inform the parent of the following:
- (a) parents are required to furnish their social security numbers and the social security number of their child to the early intervention official, in accordance with subdivision four of section 2552 of the Public Health Law, for the purposes of administration of the Early Intervention Program;
- (b) parents shall provide their social security numbers and the social security number for their child at the time of the IFSP meeting; and
- (c) social security numbers of the child and parent will be maintained in a confidential manner, will be used solely for the purpose of administration of the Early Intervention Program, and will not be re-disclosed to any party other than the Department."

The EIOD is responsible for collecting the Social Security Numbers of the child and his/her parent(s) at the Initial IFSP meeting and recording them on the **Social Security Number Collection Form**.

All Early Intervention child records are maintained in accordance with confidentiality requirements set forth in Federal IDEA, New York State Early Intervention Regulations, Federal Educational Rights and Privacy Act (FERPA) and The Department of Health and Mental Hygiene confidentiality policies.

Child records and other materials contained therein which are personally identifiable are confidential and may not be released or made available to persons other than those authorized.

#### II. PROCEDURE:

Responsible	Action
Party	
Early	At the Initial IFSP meeting, the EIOD must inform the parent/guardian of
Intervention	the following:
Official Designee	1. Parents are required to provide EIP with their Social Security Numbers
(EIOD)	and the Social Security Number of their child.
	2. Social Security Numbers are being requested under authority granted at
	Section 2552 of the Public Health Law.

- 3. The information will be used for the general administration of the program including, but not limited to, assisting in maximizing third party reimbursement for early intervention services.
- 4. Information will be maintained by the NYC Early Intervention Program in a confidential manner and not disclosed to any party other than the NYS Department of Health.

Social Security Information is collected at the beginning of the Initial IFSP meeting along with the **Identifying Information** (page 1).

#### Note:

- Foster Parents are not required to provide EIP with their SSN numbers.
  - o The Child's SSN should still be provided.
- The Early Intervention Program will provide services regardless of whether the parent provides Social Security Numbers.
- EIODs must record Social Security Numbers on the **Social Security Number Collection Form**.

# Early Intervention Regional Office

The **Social Security Number Collection Form** will become part of the child's internal EI record.

SSN documentation forms will not be made available to Service Coordinators, Evaluators or Service Providers

#### Note:

• If a request for a copy of the child's record is received from a non EI-staff person, the **Social Security Number Collection Form** must be removed from the file before copy is sent.

Date: 1/21/11

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

#### NYC EARLY INTERVENTION PROGRAM

# SOCIAL SECURITY NUMBER COLLECTION FORM THIS FORM IS COMPLETED BY THE EIOD-DO NOT COPY THIS FORM

The NYS Early Intervention Regulations (NYCRR 69-4.11(a)(5)(i) require the collection of Social Security Numbers of an eligible child and the child's parents (except in the case of foster parents):

- "(5)(i) The notice to the child's parent of the IFSP meeting shall also inform the parent of the following:
  (a) parents are required to furnish their social security numbers and the social security number of their child to the early intervention official, in accordance with subdivision four of section 2552 of the Public Health Law, for the purposes of administration of the Early Intervention Program;
- (b) parents shall provide their social security numbers and the social security number for their child at the time of the IFSP meeting; and
- (c) social security numbers of the child and parent will be maintained in a confidential manner, will be used solely for the purpose of administration of the Early Intervention Program, and will not be re-disclosed to any party other than the Department."

CHILD'S NAME (Last, First and Middle):	
EI #:	DOB: / /
EI 11.	
SS #:	☐ Individual does not have a Social Security Number
Foster child:   Yes   No (Social Security N	Numbers are <u>not</u> required for foster parents)
Mother's/Guardian's Name:	
55 #:	☐ Individual does not have a Social Security Number
Eather's/Cyardian's Name:	
Father's/Guardian's Name:	
SS #·	☐ Individual does not have a Social Security Number
	. — marriadar does not have a social security realised
NOTE: The Early Intervention Program	will provide services regardless of whether the parent provides
Social Security Numbers. If applicable, ch	· · · · · · · · · · · · · · · · · · ·
Social Security Transfers. If applicable, en	cen our octom.
Demont has refused to family requested Se	a aigh Canamita, Namah ang
☐ Parent has refused to furnish requested So	ocial Security Numbers.
Parent's Signature:	Date
FIOD Signature:	Date:

### **INSTRUCTIONS FOR COMPLETION**

# SOCIAL SECURITY NUMBER COLLECTION FORM

The EIOD is responsible for collecting the Social Security Numbers of the child and his/her parent(s) at the initial IFSP meeting and recording them on this form.

The EIOD must complete the information requested, checking the appropriate box if the child and/or parent(s) do <u>not</u> have a Social Security Number.

The Early Intervention Program will provide services for eligible children and their families regardless of whether the parent(s) and child have Social Security Numbers or whether the parent provides the Social Security Numbers.

Check the box if the parent refuses to furnish the requested Social Security Numbers and have the parent sign and date in the box.

The EIOD will sign and date this form.

# Chapter 6: Service Delivery

Policy Title:	<b>Effective Date:</b>
Start Date of Services	5/03/2013
Policy Number: 6-A	Supersedes: Policy 6-A dated 10/17/2010
Attachments:	Regulation/Citation: Early Intervention Administrative contract with New York State Department of Health; NYCRR 69-4.6 (b) (4).

#### I. POLICY DESCRIPTION:

Services authorized by the Individualized Family Service Plan (IFSP) must begin within **two (2) weeks** of the date that the parent(s) signs the IFSP. This timeline also applies to new services (amendments to the IFSP) or services added at the time of the six month review or annual IFSP. When phone IFSPs are held, the Ongoing Service Coordinator (OSC) will obtain parental signature within **48 hours** of the IFSP, the services authorized must begin within two (2) weeks of the date that the OSC obtains parental signature.

If at the time of the IFSP (with or without the EIOD present), it is determined that some or all services will not start in a timely fashion due to the nature of the service (i.e. Team Meetings) or parent request, the "Late Services" section of the IFSP must be completed indicating "Delay reason and/or frequency as per the IFSP" as the "Delay Reason".

The 2 week timeline does not apply to the delivery of an assistive technology device.

The Early Intervention Ongoing Service Coordination Agency must ensure that:

- Ongoing service coordination services are provided;
- Ongoing service coordinators appropriately monitor services and implement the IFSP to ensure that service begins within two (2) weeks of the IFSP meeting; and
- Services are provided continuously for the entire period covered by the IFSP.

#### II. PROCEDURE:

Responsible	Action
Party	
Service	1. Immediately contacts the OSC if a rendering provider is not located after
Provider	verbally accepting a case.
Agency	2. Immediately contacts the OSC if a rendering provider does not start serving
	the child within two weeks of the start date of service.
Ongoing	1. Contacts the family and the service provider agency (agencies) within one
Service	(1) week of the IFSP meeting (Initial, Amendment, 6 Month Review, and

# Coordinator (OSC)

- Annual) date to determine if all authorized services have begun.
- 2. For each authorized service type, confirms that the service has started and documents the start date on the **Status of Start Date of Services Form.**
- 3. For all authorized services that have begun within two (2) weeks of the authorized start date:
  - a. Enters the information on the Status of Start Date of Services Form.
  - b. Attaches the form to the child's current IFSP in NYEIS, and keeps it as part of the Service Coordination record.
- 4. For any service(s) that has not started within two (2) weeks of the authorized start date:
  - a. Contacts the identified service provider agency to determine the reason.
  - b. If an interventionist has been identified and has set up a schedule, reflects the information in the Service Coordination notes.
    - i. Continue to monitor to ensure the service begins as planned.
  - c. If the interventionist has not started to deliver services, determine with the agency if they will be able to locate a rendering provider.
    - i. If the agency will no longer be able to provide the service:
      - Informs the family of their rights by reviewing the Your Family Rights in Early Intervention.
      - Informs the family that SC will locate another service provider to deliver services.
      - Diligently searches for a provider agency/rendering provider.
        - o If a new provider cannot be located, and assistance is required:
          - Notifies the Technical Assistance Unit and the Regional Office by submitting the Status of Start Date of Services Form with a list of agencies contacted in attempt to identify a new provider agency via the Health Commerce System (HCS) to username: hinbeb02.
    - ii. When a service provider(s) has been identified:
      - Requests change in service provider in NYEIS via the amendment process (Chapter 7).

#### NOTE:

- Parents must give written consent for changes in Ongoing Service Coordinator, Ongoing Service Coordination Agency, and Amendment to IFSP services.
- Parents must be notified of changes to Service Provider Agency and Interventionists prior to any changes in provider.
- Documentation of parent notification for changes to providers or services is captured on the Change in Services/Service
   Provider/Service Coordinator form.

	iii. Documents all attempts to locate service providers and includes				
	copies of all documents in the child's service coordination record.				
Early	1. Once the services are documented in NYEIS, the EIOD monitors the Tasks				
Intervention	and Notifications for their "My Cases" to ensure and monitor Provider				
Official	service assignments for:				
Designee	a. Accepted,				
(EIOD)	b. Rejected,				
	c. Re-assigned, if rejected, or				
	d. Provider agency designated, if none is listed.				
	2. Approves any request for change in service provider in NYEIS as required				
	in the Amendments Policy.				
Technical	1. Provides guidance to OSC by:				
Assistance	a. Suggesting additional provider agencies to contact who may accept the				
Unit	case; and/or				
	b. Referring case to Regional Office for assistance, as needed.				
Regional	1. As needed, the IFSP service authorizations will be amended to ensure that				
Office	the functional outcomes are addressed.				

Approved By:
Assistant Commissioner, Early Intervention Date: 3/26/2013

New York City Early Intervention Program: Status of Start Date of Services Form				
Child's Name (Last, First)		EI#:		
OSC Name:		Date of Completion:		
OSC Agency:	OSC Tel:	OSC Fax:		
IFSP Type:		IFSP Date:		

				For Services Not Started Within Two Weeks of the IFSP:	
Service Type	IFSP Service Start	Authorized EI Agency	Services Started?	Actual Service	If New Provider is needed,
	Date			Start Date	date SC informed RO & TA*
			Y 🗆 N 🗆		
			Y □ N □		
			Y□ N□		
			Y□ N□		
			Y 🗆 N 🗆		
			Y 🗆 N 🗆		
			Y □ N □		
			Y □ N □		
			Y □ N □		
			Y □ N □		
			Y □ N □		

<sup>\*</sup> For any service that has not started within two (2) weeks of the IFSP, due to difficulty in identifying a service provider agency, notify the NYC EIP Technical Assistance Unit (TA) and Regional Office (RO) via the Health Commerce System (HCS) with documentation reflecting all attempts made to secure a new provider. Include the service type, start date, reason for delay in start of service, all agencies contacted, contact name and date of contact, of all agencies contacted to secure a new service provider. Refer to the Start Date of Services Policy.

## NEW YORK CITY EARLY INTERVENTION PROGRAM STATUS OF START DATE OF SERVICES INSTRUCTIONS FOR COMPLETION

- 1. The Ongoing Service Coordinator (OSC) must contact the family and/or the service provider agency within one (1) week of the IFSP date to inquire whether all IFSP authorized services have begun.
- 2. For each IFSP authorized service type, the OSC must confirm that the service has started and indicate the actual start date of each service.
- 3. If any service has not started **within two (2) weeks** of the IFSP date, the OSC must inform the family of their rights and inform them that EI can select another service provider to deliver services.
  - a. If the authorized provider agency is able to deliver the services with an anticipated start date in excess of two (2) weeks but no more than three (3) weeks,
    - i. Record the actual start date, and ensure the actual start date is acceptable to the family.
    - ii. The OSC will then monitor to ensure service starts as stated by provider.
  - b. If after two (2) weeks a change in service provider agency is needed in order to deliver the service:
    - i. The OSC must identify a new service provider agency and request an amendment to the IFSP in NYEIS as per the **Amendment Policy**.
    - ii. All activity to locate service providers must be documented in the service coordination notes
  - c. For any service that has not started **within two (2) weeks** of the IFSP, due to difficulty in identifying a service provider agency, notify the NYC EIP Technical Assistance Unit and the RO according to the procedures set out in the **Start Date of Service Policy**.
    - i. The SC must send the Status of Start Date of Services Form, and
    - ii. Documentation that captures the reason for any delay in the starts of service(s) and his/her attempts to locate other services (including agencies) contacted, contact name, and date of contact).
- 4. Once all services have been initiated, the OSC attaches the completed **Status of Start Date of Services Form** to the child's Integrated Case in NYEIS.

Policy Title: NYEIS Error Submission	Effective Date: 5/03/2013
Policy Number: 6-B	Supersedes: Policy 6-B dated 10/17/10
Attachment:	Regulation/Citation:

#### I. POLICY DESCRIPTION:

Any service authorization and evaluation errors discovered by the service provider agency that cannot be corrected by the provider without generating an approval task for the Regional Office in NYEIS must be reported to NYCEIP NYEIS Help Desk for correction. All requests must be submitted via email to <a href="majorage-nyeis@health.nyc.gov">nycnyeis@health.nyc.gov</a> weekly (every Monday), but within ten (10) business days of discovering the error.

All **NYEIS Data Change Request Forms** must be reviewed by the service provider agency for accuracy prior to submitting the request to the NYC NYEIS Help Desk. Upon completion of the Department's review, the NYCEIP will update NYEIS or submit the request to the New York State NYEIS Help Desk. Incomplete Data Change Request Forms will be returned to the provider agency.

\* Examples of the Data Change Request Form:

NYEIS Data Change Request Form								
Please fill	Please fill out this spreadsheet completely, any missing information may invalidate your							
		<u>requ</u>	uest and you	will be ask	<mark>ced to resu</mark>	<u>bmit</u>	<u>.</u>	
Please remember If requesting a Da Send completed	All information is required unless marked with *  Please remember no identifying child information is allowed on this form, only NYEIS Reference numbers will be accepted  If requesting a Date Change of any kind you must include the current field value in addition to the requested new field value  Send completed spreadsheets to DOH via HCS Secure File Transfer  Questions or concerns should be emailed to the NYEIS Help Desk at NYEIS@cma.com							
Submitter Inform HCS/HPN UserID (format is: aa999999 -or- hpnaaa99)	(format is: aa999999 - or- First Name							
hinabc123	Joe	A	Sample	NYC Provider	Provider All	518	640-8390	sample@email.com
ls123456	Mary	В	Sample	New York City	Muni Fiscal	518	783-9007	munisample@email.com
Referral N	Request Information: Please check a category (example: a date change request on a child's ISC would select Service Authorization)  Referral MDE IFSP Service Authorization Transfer/Transition Case Management Other (Please explain below)  Provider Management If Other,' type in here							
<b>Child Reference</b>	Number:	ex:12345						
Please describe thi	is data chang	e request and ju	stification.					
example: child #12345 is closed case, parents refused services, but the ISC #99999 has an incorrect End Date of 8/17/11, it should be 8/12/11. We cannot edit this date ourselves because the case status is pending closure. type in here								
Please explain how this data error occurred.								
example: data entry error, system generated								
What is the best method of reaching you for additional questions and follow up?  example: email								
	Additional comments and concerns related to this issue. *							
type in here	type in here							

### II. PROCEDURE:

II. PROCEDI	
Responsible Party	Action
EI Provider Agencies	1. Reviews all entries (IFSPs, MDE, service authorizations) in NYEIS immediately. 2. Identifies of an error that cannot be corrected without generating an approval task for the RO in NYEIS, 3. Submits a NYEIS Data Change Request Form via email to nycnyeis@health.nyc.gov weekly (every Monday), but within ten (10) business days of discovering the error.  a. Completes the Data Change Request Form with:  i. Submitter Information  • Health Commerce System (HCS)/ Health Provider Network (HPN) Number  • First Name  • Last Name  • Municipality/Provider Name  • User Role Description  • Area Code  • Phone Number  • Email Address  ii. Request Information sections completed to indicate the nature of the change.  • Referral  • MDE  • IFSP  • Service Authorization  • Transfer/Transition  • Case Management  • Provider Management  • Other ( Provide an explanation of the request)  iii. Child Reference Number: Child's NYEIS Homepage number  iv. Provide a description of the data change request and the justification for the request, including:  • An explanation of how the data error occurred;  • Contact information for additional questions and follow-up; and  • Additional comments and concerns related to the issue.  Note: Incomplete packets or forms will be returned to the service provider.
NYC Help Desk Staff	Reviews the Data Change Request Form to ensure completeness and  accuracy.
Desk Stall	accuracy.  Confirm the error and need for correction in NVEIS
	a. Confirm the error and need for correction in NYEIS.

	i. Reviews child's case and relevant service authorizations.		
	Consults with the EIOD/AD or Provider when a		
	determination cannot be made/ additional information		
	is necessary.		
	ii. Updates the system to reflect the correct information if		
	warranted.		
	iii. Forwards the request to the New York State for review when		
	NYEIS cannot be updated.		
	1 1 110 cannot be apaated.		
	2. Processed the <b>Data Change Request Form</b> within <b>five (5) business days</b>		
	of receipt in the NYC NYEIS Help Desk inbox.		
	1		
	3. The NYC Help Desk Staff reviewer:		
	a. Completes and signs the <b>Data Change Request Form(s)</b> ;		
	b. Sends the completed form to New York State Department of Health		
	(SDOH) using the HCS Secure File Transfer		
	c. Informs the provider via email when the request has been submitted		
	to SDOH.		
	d. Notify the provider upon completion of the request.		
EI Service	Reviews the completed Data Change Request Form		
Provider	2. Keeps a copy of the completed Data Change Request form on file		
Agency	8		
	once approved by the EIP.		
	4. Submits claim for payment.		

Date: 3/29/2013

Approved By:
Assistant Commissioner, Early Intervention

<b>Policy Title: Obtaining Prescriptions</b>	Effective Date: 5/03/2013
For Authorized Services	
Policy Number: 6-C	Supersedes: Policy dated 10/17/10
Attachment:	Regulation/Citation: Early Intervention
<ul> <li>Request for Prescription for</li> </ul>	Program Guidance Memorandum 2003-01
Services Form	Footnote 13; Responses to Technical Assistance
	Questions from Municipalities Regarding
	NYSAC-DOH Training Sessions On Early
	<b>Intervention Guidance Memorandum 2003-01</b>

#### I. POLICY DESCRIPTION:

The Service Provider Agency must obtain a physician's, physician's assistant, or nurse practitioner's prescription prior to the initiation of services pertaining to those Early Intervention (EI) services which require such a prescription. The Ongoing Service Coordinator (OSC) is responsible for this activity only if it is listed as an OSC follow-up activity on the Individualized Family Service Plan (IFSP).

Note: Instructions for navigating NYEIS are in *italics* in the body of this Policy. II PROCEDURE:

II. PROCEDURE			
Responsible	Action		
Party			
Service Provider	1. Obtains separate physician, physician's assistant, or nurse practitioner		
Agency	prescription for each of the following services before service delivery		
	can begin:		
	a. Nursing,		
	b. Physical therapy, and		
	c. Occupational therapy.		
	<ol> <li>Requests prescriptions using the sample language in the Request for Prescription for Services Form.</li> </ol>		
	2. Obtains new prescriptions when an amendment to a service is made that changes the frequency/duration stated in the current order(s).		
	3. New prescriptions are not necessary for the six (6) month review of the		
	IFSP, if frequency and duration of the specific service is not changed.		
	4. Obtains new prescription at the time of annual review even if there has been no change in frequency/duration.		
	Note:		
	<ul> <li>Prescriptions should not be obtained prior to the IFSP meeting.</li> <li>It is sufficient for a prescription to say 'on as needed basis' if no time frame or frequency is indicated.</li> </ul>		
	<ul> <li>A written recommendation from a physician, nurse practitioner, physician's assistant, or speech pathologist, resulting from the child's evaluation is necessary for speech pathology services.</li> </ul>		
	<ul> <li>If feeding services are authorized, obtains written medical clearance from the child's physician indicating that there are no contraindications.</li> </ul>		
	6. Faxes the new or revised prescription to the Service Coordinator		
	whenever there is change to the service on the IFSP.		

	7 D :1 C(1 : ( 1 1 1 ( 1 : (		
0	7. Provides a copy of the prescription to all relevant therapists.		
Ongoing Service	1. Upon receiving the prescription(s) enters information in the Service		
Coordinator	Authorization in NYEIS:		
(OSC)	a. From the Home Menu, click on "My Cases."		
	b. Select the "Case Reference Number." This will take you to the		
	"Integrated Case Home Page."		
	c. From the "Integrated Case Page" scroll down to the IFSP section,		
	and select the case reference number of the IFSP you wish to		
	change.		
	d. Amend the Service Authorization:		
	i. Scroll down to the bottom of the IFSP to view the list of		
	Service Authorizations (SA).		
	ii. Select the Service Authorization Reference number for the SA		
	you wish to amend.		
	iii. Under the "Manage" section of the Service. Authorization		
	Home page, select "Edit".		
	iv. Reason for Modification - Click on the drop-down box and		
	Select, "Service Authorization Amendment."		
	v. Decision Effective Date - Leave blank. (The Muni EIOD		
	Approver will specify the effective date of this amendment).		
	vi. Under Service Authorization Details:		
	vii. Check "Script recommendation on file?" box		
	viii. Script Recommendation Provided By - Click on the drop-		
	down box and chose the appropriate personnel who wrote		
	the prescription.		
	ix. Script Start Date – enter the date the script was written.		
	x. Script End Date – enter the end date of the IFSP		
	authorization.		
	xi. Click the "Submit" button to save your revised amendment		
	request for this SA.		
	xii. You can check your amendment via Events on the active		
	IFSP.		
	2. Attaches the prescription(s) to the child's Integrated Case in NYEIS.		
TYON A A	3. A copy of the prescription(s) is kept in the service coordination file.		
<b>EIOD Assistant</b>	1. Examine Assigned Tasks		
	a. From the Home Menu, click on "Inbox", then click on Assigned		
	Tasks.		
	b. Select the TaskID associated with the "Review Request for		
	Amendment for Service Authorization 999999 for childname" task.		
	c. On the Task Home screen, click on the "Review SA Amendment" link		
	under the Primary Action section.		
	2. Review the Service Authorization (SA) amendment.		
	a. Enter the Decision Effective Date, which must be the start date		
	identified on the IFSP for the service indicated in the prescription, (i.e. OT, PT, etc.)		
	i. For example, the IFSP service authorization start date is		
	1. For example, the IFSF service authorization start date is 1/1/13. This date becomes the Decision Effective Date, even		
	if the prescription was written on a different date.		
	b. Review the Modified field, Reason for Amendment, Existing Value		

- and Requested Value. The Requested value represents the proposed changed values.
- c. Check the appropriate box to approve individual amendments or click the "Modified Field" box at the top of the list.
- d. Enter comments if desired.
- e. Select either the 'Save" or "Reject All" button.
  - i. If "Reject All" is selected, all changes will be rejected. A "Confirm Reject of Amendment Request" Screen is displayed. Enter a reason why this SA amendment request should not be approved. It will be stored as a note on the SA.
  - ii. If "Save" is selected, the task is removed and the SA status will change to "Approved" or "Active". The SA changes are now visible for the SA.

Date: 3/26/2013

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

# NYC EARLY INTERVENTION PROGRAM REQUEST FOR PRESCRIPTION FOR SERVICES

Child's Name:	DOB:
EI #:	Date:
Dear Physician/Nurse Practitioner,	
found eligible for the NYC Early Intervition Program provides education	ting to inform you that your patient has been vention Program (NYCEIP). The NYC Early onal and therapeutic services to children with and supports families/caregivers, using everyday
	on (date), and discussed the ces in order to develop the Early Intervention SP).
Based on the IFSP meeting, your patien	nt will receive the following services:
	(per week / month)
*Occupational Therapy:	(per week / month)
*Physical Therapy:	(per week / month)
*Feeding Therapy	(per week / month)
Special Education:	(per week / month)
Other:	(per week / month)
(PT), and Nursing services require a prefrequency or say "As per the IFSP." Please attach a prescription if you agr	this child participating in a therapy program?
respiratory disease, etc.).	ions of his/her participation, (e.g., cardiac or are restrictions (Attach specific medical clearance)
plan will be made based on the child's	ne NYCEIP every six (6) months and adjustments to the progress. With parent permission, please keep us diagnoses that may impact his/her interventions
If there are any questions about this reconumber/address:	quest, please contact me at the below
Provider Contact (print name):	Title:
Phone:	Fax:
Email (optional):	
Signature:	

Policy Title:	Effective Date: 5/03/2013
Make-up Sessions	
Policy Number: 6-D	Supersedes: Policy 6-D dated 10/17/10
Attachments:	Regulation/Citation: NYCRR 69-
<ul> <li>IFSP Meeting Consent for Services Form</li> </ul>	4.9 (g)(2)(i); NYCRR 69- 4.9
<ul> <li>NYC EI Make-up Policy – Information for</li> </ul>	(g)(2)(ii); NYCRR 69- 4.9 (g)(2)(i)(a)
Families	
<ul> <li>Service Authorization Data Entry Form</li> </ul>	
(Eliminated by NYEIS)	
<ul> <li>IFSP Page 8: Attestations, Consent for</li> </ul>	
Services (Eliminated by NYEIS)	

#### I. POLICY DESCRIPTION:

"Providers shall make reasonable efforts to notify the child's parent within a reasonable period prior to the date and time on which a service is to be delivered, of any temporary inability to deliver such service due to circumstances such as illness, emergencies, hazardous weather, or other circumstances which impede the provider's ability to deliver the service.

Providers shall notify the child's parent and service coordinator **at least five (5) days** prior to any scheduled absences due to vacation, professional activities, or other circumstances, including the dates for which the provider will be unable to deliver services to the child and family in conformance with the Individualized Family Service Plan and the date on which services will be resumed by such provider.

Missed visits may be rescheduled and delivered to the child and family by such provider, as clinically appropriate, agreed upon by the parent and in conformance with the child's and family's IFSP."

Sessions delivered in excess of the authorized frequency per week/month to compensate for a prior missed session (make-up) may be rescheduled by the service provider according to the procedure indicated below.

Note: Instruction for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible	Action
Party	
Early	1. Reviews the make-up policy with parents at conclusion of every IFSP
Intervention	meeting. (IFSP Meeting Consent for Services Form)
Official	a. Gives parent a copy of the NYC EI Make-Up Policy – Information
Designee	for Families.
(EIOD)	b. Explains that:
	i. Make-up sessions are delivered to compensate for one or
	more missed sessions in excess of the authorized
	frequency (per week/month).
	<b>Example:</b> A child is authorized to receive Speech Therapy once a week. In a
	particular week, no session was delivered. In a future week, two (2) sessions

were delivered; the second is a "make-up" for the missed session of the earlier week.

- ii. While make-up sessions are not mandatory, providers are encouraged to make-up missed sessions.
- iii. NYC EIP authorizes six make-up sessions for each authorized service at the time of the IFSP meeting.
- iv. Sessions can be made up within two (2) weeks after the missed session.
- v. Interventionist(s) will notify the child's parent and Service Coordinator (SC) at least five (5) days prior to any scheduled absences and create a plan to make-up missed sessions when possible.

#### Note:

- If the family has circumstances that may result in many missed sessions, those circumstances should be documented in the IFSP, if known.
- The Ongoing Service Coordinator (OSC) is responsible for monitoring delivery of services.
- NYEIS requires that a specific number of make-up sessions are authorized at the time of the IFSP meeting. In the event that additional make-up sessions are needed, the OSC will provide a written justification to the Regional Office for approval.

# Service Provider Agency

- 1. Does not provide individual and/or group (Group Developmental, Parent/Child Group, Family/Caregiver Support Group) make-up sessions under the following circumstances:
  - a. While the services are being located, not to exceed **fourteen (14)** calendar days.
    - i. Refer to Start Date of Service Policy.
  - b. During family vacations:
    - i. Service Provider must document such occurrence (s) in the session notes.
    - ii. Informs family the sessions will not be made up
      - Refer to Family Vacation Policy.
  - c. If parent/child displays a pattern of missed sessions (three (3) consecutive missed scheduled sessions, or ten (10) consecutive days of planned service sessions for waivered services) that was not agreed to by the interventionist and the parent.
    - i. Service Provider must document such occurrences in the session notes.
      - Refer to Closure Policy for specific procedures in the event of three (3) consecutive missed scheduled sessions, or ten (10) consecutive days of planned service sessions for waivered services.
- 2. Provides individual and/or group make-up sessions within **two (2) weeks** of the missed session within the existing IFSP period, if the following conditions are met:
  - a. The make-up session is not medically or therapeutically contraindicated, as indicated by the child's record
  - b. The make-up session does not exceed a prescription.

c. For services with a billing waiver, the make-up session does not exceed the frequency of services authorized on the IFSP or the number of sessions waived on the IFSP.

#### Note:

- Waivers are not given to address missed sessions.
- Make-up sessions may not take place in advance of a missed session.
  - d. Scheduling a make-up session does not violate any New York State DOH billing rules for a particular day:
    - i. Home/Community, Individual/Collateral Visit Basic and Extended: Up to three (3) per day. The three (3) visits may include only one (1) visit per discipline per day.
    - ii. Office/Facility Individual/Collateral Visit: Up to **three** (3) per day. The **three** (3) visits may include only one visit per discipline per day.
    - iii. Group developmental visits and parent-child group No more than one per day
    - iv. Family/caregiver group No more than **two (2) per day**.
    - v. Regularly scheduled Early Intervention therapy sessions may not be extended for the purpose of making up for a missed session.
  - e. Group sessions can be made up if all of the conditions above are met:
    - i. An appropriate group is available
    - ii. An appropriate teacher or therapist is available
    - iii. The transportation company can accommodate the child on an existing route (if transportation has been authorized) or the parent can provide transportation for the child for the make-up session.
- 3. Plans as far in advance as possible for therapist absences known ahead of time.
  - a. Provides families a calendar with scheduled agency closures at the initiation of service and yearly thereafter.
  - b. Notifies the child's parent and SC at least **five (5) days** prior to any scheduled absences due to vacation, professional activities, or other circumstances.
  - c. If missed sessions are due to a prolonged absence by an interventionist (absence of more than fourteen (14) calendar days since the last intervention session), a new interventionist or service arrangement (home/center) should be initiated by the service provider with parent/caregiver consent.
    - If the parent consents to a new interventionist but the agency cannot locate a new therapist within three (3) business days, the agency must immediately contact the parent and service coordinator.
    - ii. If the parent/caregiver chooses to wait for the interventionist to return (**not to exceed three (3) weeks**):

# • The agency must notify the OSC.

• The agency must document parent/caregiver choice in the child's record.

**Note:** The service provider agency must ensure that the parents and the OSC are fully aware of the dates when the agency or individual therapists cannot provide services due to scheduled vacations or agency closures.

# Ongoing Service Coordinator (OSC)

- 1. Locates another interventionist/service provider when s/he becomes aware of any interventionist vacation lasting longer than **fourteen (14) calendar days**.
  - a. Refer to the **Amendment Policy** for detailed procedures regarding changes to interventionists and agencies.
- 2. If the parent/caregiver chooses to wait for the interventionist to return:
  - a. OSC must document parental choice in the SC notes.
  - b. OSC must review the Make-up Policy with the parent.
  - c. A child cannot go without services for more than **three (3)** weeks.

**Note:** If a prolonged absence is due to a delay in initiation of services that exceeds **fourteen (14) days** see **Start Date of Services Policy**.

# Early Intervention Official Designee

- 1. Reviews Amendment requests as required by the **Amendment Policy**.
- 2. Ensures that arrangements for additional sessions are authorized for m issed intervention sessions, if appropriate.
- 3. If the EIO D determ ines that a provi der has not delivered services f or a excessive period of time (more than four (4) weeks), and a new provider for those services is *located by the OSC*:
  - a. An increased frequency **may** be added to the new provider's Service Authorization in NYEIS to the extent th at the sessions are clinically appropriate and feasible.
    - i. A note will be made in the comment section of the Service Authorization and in the IFSP that "[X] number of sessions are being added for services not previously delivered as authorized for the previous provider."
    - ii. Sessions can be added to either the current or subsequent IFSP service authorizations. (This determination is made after consultation with the AD.)

#### Note:

- Scheduling the changes in frequency will be addressed on a case-by-case basis depending on the new provider's ability to accommodate increased sessions.
- Authorization for services not deliver ed as authorized by the previous provider will be documented as such in the IFSP and in the comments section of the Service Authorization.
  - Authorization will include the frequency and duration of the services. Refer to the Amendment Policy for additional information regarding changes to frequency.
  - If the EIOD determ ines that a provider agency is at fault of extended periods of services not being delivered as authorized, the AD will notify Provider Oversight.

Program	1. Provider Oversight will investigate the reasons for services not being
Oversight	delivered as authorized and determine if a Corrective Action Plan or further
Unit	sanctions are warranted.

Date: 3/29/2013

Approved By:
Assistant Commissioner, Early Intervention

#### NYC EARLY INTERVENTION PROGRAM

#### **MAKE-UP POLICY - INFORMATION FOR FAMILIES**

Your child's services should begin within two (2) weeks (14 days from the date of the IFSP authorization). Make-up sessions will not be provided from the date that services are authorized to the date that they begin.

Make-up sessions are not mandatory. However, if a make-up session is held, the NYC Early Intervention Program (NYC EIP) expects that it will be held within **two (2) weeks** of the missed session. A session can only be made-up if it is are medically or therapeutically appropriate for your child. It will not be made-up if it violates your child's prescription for services.

- Six make-up sessions per service will be authorized at the time of the IFSP meeting.
- Make-up sessions must happen within two weeks of a missed session.

Special child/family circumstances will be considered by the EIOD. Your service coordinator will contact the Regional Office to discuss child/family circumstances.

#### Services can be made-up in the following ways:

- 1. When the make-up session is on a **different day** than a regularly scheduled visit (Example: If a visit is on Tuesday, the make-up session can happen on any day except Tuesday).
- 2. If the make-up session does not break any New York State billing rules. **NYC will not give waivers for make-up sessions.** Talk to your service provider about how often services can be provided.
- 3. Group sessions may be made-up only if:
  - a. An appropriate group is available. Your service provider will need to make sure that the group is appropriate for your child.
  - b. An appropriate teacher or therapist is available. If the teacher or therapist does not know your child, s/he may not know how to work with him/her.
  - c. The bus company has room for you and your child or you can transport your child to and from the program.

Not all groups are right for all children, the needs of each child must be considered.

## Services cannot be made-up in the following ways:

- 1. A session cannot be made longer to make-up for missed sessions. For example, if speech therapy is approved for a half-hour, it cannot be made-up as an hour session.
- 2. Sessions cannot be made-up before they are missed.
- 3. Sessions will **not** be made-up for family vacations.
- 4. Missed services cannot be made-up for scheduled agency closings. The agency providing services to your child should give you a copy of their calendar indicating the days that they will be closed.

#### NYC EARLY INTERVENTION PROGRAM

#### **MAKE-UP POLICY - INFORMATION FOR FAMILIES**

#### **Therapist Absences**

The therapist or the agency that s/he works for must tell you if a therapist will not provide your child with services for more than 14 calendar days [two (2) weeks]. You can choose to ask for a new therapist or to wait for him/her to come back as long as your child does not go without services for more than three (3) weeks. You should call your service coordinator, right away with your choice, if this happens.

You should also tell your Service Coordinator if your child's therapist or teacher:

- a. Keeps changing the schedule;
- b. Misses a lot of sessions:
- c. Asks you to combine services (for example, a service is authorized two (2) times a week for 30 minutes. The therapist wants to come one (1) time a week for 60 minutes. This is not allowed);
- d. Asks you to sign session notes that are blank or are written for days that s/he did not give services to you or your child.

If you have questions or concerns about services, call your service coordinator. If you still have concerns, call your Regional Office at the numbers below and ask for the EIOD or Assistant Director. You can also call Beverly Samuels, Director of Consumer Affairs at 347-396-6828.

Bronx:718-410-4110Brooklyn:718-722-3310Manhattan:212-436-0900Queens:718-291-1710Staten Island:718-420-5357

Policy Title: Family Vacations	Effective Date: 5/03/2013
Policy Number: 6-E	Supersedes: Policy 6-E Dated 10/17/2010
Attachments:	Regulation/Citation:

# I. POLICY DESCRIPTION:

Families must contact the Early Intervention service provider agency when they will be unable to receive services for an extended period of time.

# II. PROCEDURE:

Responsible Party	Action	
Service	1. At the start of services, informs the family to notify the Service	
Provider		
Provider Agency	Provider Agency when the family will be going on vacation.  2. Provides the family with the following information before the family goes on vacation:  a. Child's Early Intervention (EI) case may be kept open.  b. The Service Provider Agency and/or therapist(s) currently providing services may not be available to serve the child upon their return.  c. Missed service sessions will not be made up.  d. The family must give an anticipated return date.  i. If the family does not return on the anticipated date, the service provider agency will notify the service coordinator:  • The Service Coordinator (SC) will close the case after making three (3) documented unsuccessful attempts to contact the family.  • The case can be re-referred by calling 311 when the family returns if the child remains age-eligible for EI services.  ii. If the family does not give an anticipated return date:  • The SC will attempt to contact the family after three (3) weeks of absence.  • The SC will close the case after making three (3) documented unsuccessful attempts to contact the family.  Note:	
	• Three (3) documented unsuccessful attempts to contact the family is	
	defined as: attempts made on different days to contact the family by phone, and in writing (at least one by certified mail).	
	<ul> <li>Informs the parents that the case can be re-referred by calling 311 when</li> </ul>	
	the family returns if the child remains age-eligible for EI services.	
	3. Notifies the SC as soon as the family notifies the service provider agency of	

	an upcoming vacation.		
Service	2. Notified that the family will be going on vacation.		
Coordinator	a. Ensures that the family understands the Vacation Policy as it is		
	written in the Service Provider section of this document.		
	b. Documents the conversation in the SC notes.		
	c. Sends a letter on service coordination agency letterhead to the		
	service provider agency (ies) documenting that the family has		
	indicated that they will be on vacation, giving the anticipated date of		
	return, and that the family has been informed of the <b>Vacation</b>		
	Policy.		
	i. A copy of that letter must be kept in the child's SC file and		
	attached to the child's Integrated Case in NYEIS.		
	Note:		
	• If the family is going on vacation within <b>two (2) weeks</b> of the expiration		
	of the IFSP, an IFSP meeting should be held before the family goes away		
	to facilitate continuity of services when the family returns from vacation.		
	d When the family does not sive a natural data.		
	d. When the family does not give a return date:		
	i. Attempts to contact the family after three (3) weeks of		
	absence.		
	ii. Makes three (3) documented unsuccessful attempts to		
	contact the family.		
	iii. Submits the Closure Form with documentation of attempts to		
	contact the family via NYEIS as described in the Case		
	Closure Policy.		
	• The "effective date" of closure is not specified by the		
	SC. The RO will enter the closure date after review of		
	documentation.		
	Note:		
	• Three (3) documented unsuccessful attempts to contact the family is		
	defined as: attempts made on different days to contact the family by		
	phone, and in writing (at least one through a certified letter).		
	o After the first failed attempt to contact a parent or a foster parent		
	of a child that is in foster care, the second attempt must include a		
	phone call to Administration for Children's Services (ACS)		
	Education Unit, at 212-341-0977.		
	,		
	o The ISC must submit a copy of the certified letter, certified		
	label, and the Closure Form via NYEIS.		
	o A copy of the Closure Form, certified letter, and other		
	unsuccessful contact attempts must be documented in the		
	child's SC record.		
	• Refer to the Case Closure Policy.		
	• The Closure Form must be submitted with a clear statement for the		
	reason of closure.		
	3. Notified that the family is planning to be away for an extended time period		
	during the summer.		
	a. Informs the family of all of the above (as appropriate).		

	a. Informs the family of the following:		
	i. The NYC EIP does not provide services outside of New		
	York State.		
	ii. Services <u>may be</u> provided in a county outside NYC by a		
	NYC contracted provider <u>if therapist(s)</u> are readily available:		
	<ul> <li>NYC SC is responsible for coordinating services.</li> </ul>		
	iii. Missed sessions will not be made-up.		
	b. Sends letter on service provider agency letterhead to the RO		
	indicating the arrangements and that the family understands the		
	above.		
	i. A copy of this letter must be attached to the child's Integrated		
	Case in NYEIS, kept in the child's case record and sent to		
	family and all service provider agencies.		
	c. If the family moves their primary residence to another NYS county,		
	the SC is responsible for transferring the case to the new county,		
	notifying all NYC EIP providers and closing the case in NYC.		
Regional	1. Closure Forms are routed to the assigned Early Intervention Official		
Office (RO)	Designee (EIOD) for review.		
	2. EIOD sends parents and the Initial Service Coordinator (ISC) / Ongoing		
	Service Coordinator (OSC) Prior Written Notice.		
	a. If the parent does not respond to the Prior Written Notice, closes the		
	child's integrated case in NYEIS (refer to the Case Closure Policy).		
	i. The "effective date" of closure is three (3) weeks and ten (10)		
	days after the last service date.		
Service	1. Inform all service provider agencies (including transportation providers and		
Coordinator	respite providers when appropriate) by sending them a copy of the <b>Closure</b>		
	Form.		

**Date:** 3/26/2013

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

Policy Title: Extending the IFSP	Effective Date:
	6/4/2012
Policy Number/Attachment:	<b>Supersedes: Policies 6-F and 6-G</b>
6-F	dated 10/17/10
Forms:	Regulation/Citation:
- IFSP Meeting Consent for Services Form	
( NEW)	
- Provider Progress Note	
- Closure Form	
- Individualized Educations Plan (IEP)	
- DEP-1	

#### I. POLICY DESCRIPTION:

The New York City Early Intervention Program (EIP) recognizes two types of circumstances when a current IFSP period may require an extension of 30-60 days.

A. Circumstance "A": It is the expectation of the EIP that Six Month Review and Annual Individualized Family Service Plan (IFSP) meetings occur prior to the expiration of the current IFSP. It is recognized, however, that circumstances may interfere with the timely scheduling of these meetings and authorization of services. In these circumstances the EIOD and parent may agree to extend the current IFSP period for up to 30 days the first time, and 30 days at a time thereafter, with no changes to the service plan, so services can continue without interruption. In these cases, the next IFSP period will be diminished by the amount of the Extension. A current IFSP must be present in NYEIS in order to avoid gaps in services.

Note: The use of extensions by Service Coordinators (SCs) and providers will be monitored.

- B. Circumstance "B": When a child is aging out of the EIP, and there is a gap between the date that the service authorization ends and the date that the child transitions out of EI.

  The Extension of IFSP Policy will be applied to these children when:
  - They are leaving the EIP 60 days or less beyond the existing authorized IFSP AND
  - No changes to the existing IFSP are being requested

Examples of children that meet "Circumstance B":

1. "Jane" has been found eligible for services from the Committee on Pre-school Special Education (CPSE). Her CPSE meeting has been held, and the Individualized Education Plan and DEP-1 are available and also indicates Jane will stay in the EIP until her effective age-out date of 8/31/09. Jane's current IFSP is effective for the period 2/5/09 to 8/5/09. Her next IFSP Review is due 8/6/09, which is less than 30 days from the date of her transition out of the EIP (8/31/09). Her next IFSP and current services can be extended from 8/6/09 to 8/31/09.

2. "Tamara" is **found not eligible** for services from the CPSE. She has an IFSP for the period 12/3/11 to 6/4/11 and is due for an IFSP Review. Her DOB is 8/1/08. She will age out on the 7/31/11 (the day before her 3<sup>rd</sup> birthday). Her next IFSP and current services can be extended from 6/5/11 to 7/31/11.

#### Note:

• Instruction for navigating NYEIS are denoted in *italics* in the body of this Policy

# II. PROCEDURE:

II. PROCEDURE:		
Responsible	Action	
Party		
Ongoing		
Service	1. Monitors all cases to ensure that services are extended where appropriate to	
Coordinator (OSC)	prevent gaps in services.	
	Circumstance "A":	
	a. Initiates an extension of services in NYEIS when a Review or Annual IFSP meeting is not held prior to the expiration date of the authorization.	
	i. To create an "Extension" in NYEIS:	
	<ul> <li>From "My Cases" or "Search" function, navigate to the "Integrated Case View"</li> </ul>	
	<ul> <li>Select the "Case Reference" for the child's current IFSP which will take you to the "IFSP Home page"</li> </ul>	
	• Click the "Extend" link in the "IFSP Home page" to display the "Extend IFSP" screen	
	<ul> <li>Select the "Reason for the Extension" from the drop down</li> </ul>	
	o Click the "Save" button	
	The IFSP status now displays "EIOD Review Required"	
	■ This generates an "Assigned Task" for the EIOD to review	
	b. Ensures that an IFSP Review or Annual meeting is scheduled within 30 days of requesting the extension.	
	i. Submits the IFSP Request/Confirmation Form to the Regional	
	Office within one (1) week of requesting the extension.	
	Note:  • An IFSP may be extended for a maximum of 30 days at a time.	
	The next IFSP period will be diminished by the amount of the extension.	
	Circumstance "B"	
	a. When a child:	
	<ul> <li>Has been found eligible for the CPSE;</li> </ul>	
	<ul> <li>Has been found ineligible for the CPSE; or</li> </ul>	
	• The parent has not referred the child for CPSE services; the	
	child must exit EI the day before his/her third birthday;	

OSC Cont.

#### And

• The child is leaving the EIP within 60 days or less.

Note: The steps below must be completed at least two (2) weeks before the end date of authorization period:

- i. Attaches the following documents to the child's current NYEIS IFSP:
  - IFSP Meeting Consent for Services Form;
  - Provider Progress Notes for each discipline;
  - The Individualized Education Plan (IEP);
  - DEP-1 (if applicable); and
  - Closure Form.
    - The "Effective Date" of Closure is the day after the end date of the IFSP listed on the "IFSP Home Page" under "IFSP Details"
    - o Parental Signature is required on the Closure Form; and
    - The Service Coordinator (SC) must send the Closure Form to all service providers, including respite and transportation providers (if applicable).

**Note:** If there is no signature on the **Closure Form**, SC must provide explanation and the reason for closure. Refer to the **Closure Policy.** 

#### ii. Attaches documents to the child's current IFSP:

- From the Inbox Menu Button Click on "My Cases"
- Select the "Case Reference" which will navigate to the "Integrated Case Home Page"
- Select the "Case Reference Number" for the IFSP which will navigate to the IFSP Home page
- Select "Attachments" and Select "New"
- On the Create Attachment screen:
  - o *Browse for the file to attach* 
    - *File size cannot be more the 15MB*
  - o Complete the fields under "File Details"
    - DO NOT enter any information in the Location and Reference fields
  - Select the Document type
    - Document type for all documents above is "signature"
  - Receipt date must be the date that the attachment is made
  - Complete the "Attachment Description" field by listing the name of the form being attached "Provider Progress Note – PT"
  - Select "Save" or "Save and New" to add additional attachments

OSC Cont.	<ul> <li>iii. Follow the steps under Circumstance "A" to submit the extension in NYEIS if the extension is for 30 days or less.</li> <li>iv. Follow the steps for cloning the IFSP if the gap is between 30 and 60 days.</li> <li>Steps for "Cloning" can be found in the Review and Annual IFSP Policy.</li> </ul>			
	<ul> <li>Children for whom changes to the existing plan are being requested must have an IFSP meeting to make any changes to the IFSP.</li> <li>Children who are aging out of EI, have been referred to CPSE, and whose eligibility for services from the CPSE was not determined by the day before their 3<sup>rd</sup> birthday, are not appropriate candidates for the Extension of IFSP Policy.</li> <li>Refer to Closure Policy for children aging out of the EIP.</li> </ul>			
Early	1. When the Service Coordinator requests an Extension, a workflow is created			
Intervention	for the EIOD to Approve/Reject the request			
Regional	a. If the IFSP Extension is not approved, the EIOD will "Reject" the			
Office (RO)	IFSP Extension request and provide comments in the Rejection			
	Comment box			
	i. The OSC will need to make appropriate corrections and initiate			
	the IFSP extension request again in NYEIS.			
	<ul> <li>Corrections must be made and re-submitted within two         (2) business days of receiving the rejection from the EIOD.     </li> </ul>			
	b. If the IFSP Extension request is "Approved", the EIOD			
	i. Reviews the "Request for Extension" Assigned Task			
	ii. Selects the "Review IFSP Extension Details" Primary Action			
	iii. Selects the "Approve" button and enters "Extension Approval Comments"			
	iv. The IFSP with all associated Service Authorizations will then display an "Extended" status			
Service	1. The assigned SC and the service provider agency are alerted in their			
Coordinator	"Notifications" when the request to extend the IFSP is approved.			
(SC) and	2. OSC must send the transportation service authorization to transportation			
Provider	providers once approved by the EIOD.			
Agency				
	1. Review assigned cases in NYEIS to remain aware of the end date for all			
Provider	authorized services.			
Agency	2. Contact the SC at least two weeks in advance of the end date of the current NYEIS authorization, if the IFSP will expire prior to an IFSP meeting.			

Approved By:
Assistant Commissioner, Early Intervention

Date: 4/06/2012

## **New York City Early Intervention Program**

Policy Title:	Effective Date: 5/03/2013
Case Closure	
Policy Number:	Supersedes: Policy 6-J dated 2/28/2011
6-J	
Attachments:	Regulation/Citation:
Closure Form	
Your Family Rights in Early Intervention	

#### I. POLICY DESCRIPTION:

New York State Department of Health/Early Intervention Program has defined those circumstances under which cases should be closed. It is the responsibility of the Municipality to track and report closure events to the New York State Department of Health.

When sending a **Closure Form** to a family, the Service Coordinator (SC) must always enclose a copy of **Your Family Rights in the Early Intervention Program.** 

The Case Closure Policy <u>does NOT</u> apply to cases where the family is on vacation or when the case requires a transfer to a municipality/locality outside of NYC.

Note: Instruction for navigating NYEIS are denoted in italics in the body of this Policy.

#### II. PROCEDURE:

II. I KOCEDO	
Responsible	Action
Party	
•	1 7 11 4 1 1 1 1 0 4 0 11 1
	1. Follows the closure procedure below for the following scenarios:
Initial	<ul> <li>Upon the request of a parent/caregiver;</li> </ul>
Service	<ul> <li>Family moves outside of NYS;</li> </ul>
Coordinator	<ul> <li>After an agreed upon period of time by ISC and family following</li> </ul>
(ISC)	the death of a child (not to exceed <b>four (4) weeks</b> );
	<ul> <li>Upon a determination of ineligibility for the Early Intervention</li> </ul>
	Program, when the parent is in agreement.
	a. Obtains parent signature on the Closure Form.
	i. Your Family Rights in the Early Intervention Program must be
	provided to the family along with the <b>Closure Form</b> .
	ii. Do not send Closure Form or Your Family Rights in the Early
	<b>Intervention Program</b> to the family following the death of a child.
	b. Attaches the Closure Form to the child's integrated case in NYEIS within
	seven calendar days of the "effective date" of closure.
	i. The "effective date" of closure is entered by the ISC in the above
	scenarios.
	ii. When the parent signs the Closure Form, the signature date is the
	"effective date" of closure.
	iii. The "effective date" of closure is the last day the ISC can bill for

Service Coordination on a case.

- c. Submits a request to close the Initial Service Coordination service authorization in NYEIS.
  - i. From the Inbox Menu Bar Click on "My Cases".
  - ii. Select the "Case Reference" number for the case.
  - iii. The "Service Coordination Service Authorizations" section displays the Initial Service Coordination Service Authorization (SA).
  - iv. Select the "Case Reference" link.
  - v. Under the Manage section, select "Close":
    - Enter the closure date.
    - Select the "Actual Outcome" from the drop-down list:
      - o "Attained" is selected when the case is being closed due to a determination of ineligibility.
      - o "Canceled" is selected when a case is being closed due to family change of location or child death.
      - "Not Attained" is selected when the case is being closed due to family preference.
    - Select the "Reason" from the drop-down list.
      - Refer to Appendix A: Closure Reasons and Definitions of Categories
    - Complete the Comments section.
      - Indicate if parent signature was obtained and that the Closure Form is attached to the child's integrated case in NYEIS.
    - Click the "Save" button to save revised data for the SA.
    - The SA Status will change to "EIOD Review Required".
    - A task will be sent to the EIOD to review your request for closure of the service authorization.
    - You can check your amendment submitted details via the Events "View List" on the Integrated Case.

#### Note:

- The ISC <u>does not</u> initiate closures to the integrated case in NYEIS. The Regional Office will complete the NYEIS integrated case closure when all closure documentation is reviewed and approved.
- The Case Closure Policy does not apply to cases that require a transfer to a municipality/locality outside of NYC.
- 2. Follows the closure procedure below for the following scenarios:
  - After **three (3) unsuccessful, documented** attempts by the assigned ISC to contact a family;
  - When **three** (3) **scheduled** appointments for evaluation are missed;
    - The evaluation agency must contact the ISC who will attempt to contact the family.
  - After **three (3) unsuccessful, documented** attempts to schedule an IFSP meeting where the family was unwilling or unable to attend;

- After a family misses two (2) successive Initial IFSP meetings for which they have received notice without informing the ISC at least 24 hours before the scheduled meeting AND the ISC makes three (3) documented unsuccessful attempts to contact the family.
  - O When the family has an extenuating circumstance (ex: child or family illness), is unable to attend the Initial IFSP meeting at the time and place scheduled, and cannot give at least 24 hours notice, the RO working with the ISC must reschedule the meeting at a time and place convenient to the family.
  - o The ISC must document all attempts to schedule the initial IFSP in the child's case record.

#### Note:

- Three (3) documented unsuccessful attempts to contact the family are defined as: attempts made on different days, to contact the family by phone, and in writing (at least one through a certified letter).
  - After the first failed attempt to contact a parent or a foster parent of a child that is in foster care, the second attempt must include a phone call to Administration for Children's Services (ACS) Education Unit, at 212-341-0977.
  - The ISC must send a copy of **Your Family Rights in Early Intervention** when contacting the family by mail.
- a. Completes Closure Form
  - i. The "effective date" of closure **is NOT** entered by the ISC in the above scenarios.
- b. Attaches the Closure Form, a copy of the certified letter, and certified label to the child's integrated case in NYEIS within seven calendar days of the third documented unsuccessful attempt to contact the family.
  - i. A copy of the Closure Form, certified letter, and other unsuccessful contact attempts must be documented in the child's SC record.
- c. Submits a request to close the Initial Service Coordination service authorization in NYEIS.
  - i. Refer to 1.c. above for detailed NYEIS instructions.

### Ongoing Service Coordinator (OSC)

- 1. Follows the closure procedure below for the following scenarios:
  - Upon the request of a parent/caregiver;
  - Family moves outside of NYS;
  - After an agreed upon period of time by OSC and family following the death of a child (not to exceed **four (4) weeks**);
  - Upon a child's transition or age out of the Early Intervention Program (EIP).
  - a. Obtains parent signature on the Closure Form
    - i. Your Family Rights in the Early Intervention Program must be provided to the family along with the Closure Form
    - ii. Do not send Closure Form or Your Family Rights in the Early Intervention Program to the family following the death of a child.
  - b. Update or complete the NYEIS Transition Sections
    - i. Refer to the **NYEIS Transition Cross-walk** for step-by-step

instructions.

- c. Attaches the Closure Form to the child's integrated case in NYEIS within seven calendar days of the "effective date" of closure.
  - i. The "effective date" of closure is entered by the OSC in the above scenarios.
  - ii. The "effective date" of closure is the last day the OSC can bill for Service Coordination on a case.
- d. Submits a request to close all open service authorizations in NYEIS including the Ongoing Service Coordination service authorization.
  - i. Go to the child's integrated case in NYEIS.
  - ii. Select the active IFSP.
  - iii. Select the service authorization reference number from the list of service authorizations.
  - iv. Click the "Close" link under the "Manage" section from the Service Authorization Home page:
  - v. Enter the closure date.
  - vi. Select the "Actual Outcome" from the drop-down list:
    - "Attained" is selected is selected when the case is being closed due to a change in eligibility status, transition, or age-out.
    - "Canceled" is selected when is selected when a case is being closed due to family change of location or child death.
    - "Not Attained" is selected when a service is being terminated due to family preference.
  - vii. Select the "Reason" from the drop-down list.
    - Refer to Appendix A: Closure Reasons and Definitions of Categories.
  - viii. Complete the "Comments" section.
    - Indicate if parent signature was obtained on the Closure Form and that the Closure Form is attached to the child's integrated case in NYEIS.
  - ix. Click the "Save" button to save revised data for the SA.
  - x. The SA Status will change to "EIOD Review Required".
  - xi. A task will be sent to the EIOD to review your request for closure of the service authorization.
  - xii. You can check your amendment submitted details via the Events "View List" on the active IFSP.

#### Note:

- The OSC <u>does not</u> initiate closures to the integrated case in NYEIS. The Regional Office will complete the NYEIS integrated case closure once all closure documentation is reviewed and approved.
- The OSC <u>does not</u> initiate closures to open ("active") IFSPs in NYEIS.
- The Case Closure Policy does not apply to cases that require a transfer to a municipality/locality outside of NYC.
- The Case Closure Policy does not apply to cases where the family is on vacation. See **Vacation Policy**.

- 2. Follows the closure procedure below for the scenario below:
  - After a family misses three (3) consecutive scheduled intervention sessions for the same service without informing the OSC. When three (3) consecutive scheduled sessions are missed;
    - Service provider agency must document in the child's record their inability to provide services or locate the family.
    - o The service provider agency must contact the OSC who will attempt to contact the family by phone and mail.
  - a. Makes **three (3) documented unsuccessful** attempts to contact the family, defined as: attempts made on different days, to contact the family by phone, and in writing (at least one through a certified letter).
    - i. After the first failed attempt to contact a parent or a foster parent of a child that is in foster care, the second attempt must include a phone call to Administration for Children's Services (ACS) Education Unit, at 212-341-0977.
    - ii. The OSC must send a copy of Your Family Rights in Early Intervention when contacting the family by mail.
  - b. Completes the Closure Form.
    - i. The "effective date" of closure **is NOT** entered by the OSC in the above scenario.
  - c. Update or complete the NYEIS Transition Sections
    - i. Refer to the **NYEIS Transition Cross-walk** for step-by-step instructions.
  - d. Attaches the **Closure Form**, a copy of the certified letter, and certified label to the child's integrated case in NYEIS within seven calendar days of the third documented unsuccessful attempt to contact the family.
    - i. A copy of the certified letter and other unsuccessful contact attempts must be documented in the child's SC record.
  - e. Submits a request to close all open service authorizations in NYEIS.
    - i. Refer to 1.d. above for detailed NYEIS instructions.

# Regional Office (RO)

- 1. Early Intervention staff (EIOD /EIOD Assistant) review closure request tasks within two (2) weeks of receipt.
- 2. EIOD will reject the assigned review request task in NYEIS if all of the required documentation is not attached to the child's integrated case:
  - a. From the Home Menu, click on "Inbox", and then click on "Assigned Tasks."
  - b. Select the Task ID associated with the "Review Request for Closure of Service Authorization 999999" task.
  - c. Select the "Reject" button on the Approve/Reject Service Authorization screen.
  - d. A Confirm Rejection of Service Authorization Closure Request Screen is displayed.
    - i. Enter the reason for rejection as "insufficient information provided" and specify the specific additional information that is being requested. Then select "Reject".
    - ii. The rejection reason comments will be stored as a note on the SA.
- 3. If the EIOD/Assistant authorizes closure and the Closure Form is signed by

#### the parent:

- a. EIOD/Assistant does not send **Prior Written Notice** to the parent ISC/OSC
- b. *EIOD/Assistant confirms that the Transition sections have been completed in NYEIS.* 
  - i. The Transitions sections must be completed for any child that has had an IFSP meeting while in the EIP.
  - ii. Refer to the NYEIS Transition cross-walk for step-by-step instructions.
- c. The EIOD/Assistant enters the Closure into NYEIS within two (2) weeks of receipt.
- d. The EIOD/Assistant documents the closure status in the "Notes" tab of the integrated case view.
- 4. If the closure is authorized, but parent **did not** sign the **Closure Form**:
  - a. EIOD/Assistant sends parents and the ISC / OSC Prior Written Notice Form and a copy of Your Family Rights in Early Intervention when the reason for closure requires Prior Written Notice (See Prior Written Notice Policy).
    - i. The EIOD/Assistant "Reserves" the closure request task in NYEIS, documents the Prior Written Notice schedule and reviews their reserved tasks daily.
    - ii. EIOD/Assistant confirms that the Transition sections have been completed in NYEIS.
      - The Transitions sections must be completed for any child that has had an IFSP meeting while in the EIP.
      - Refer to the NYEIS Transition cross-walk for step-by-step instructions.
    - iii. If the parent responds within ten (10) business days requesting due process, all services must remain in place until a resolution is reached. The case is not closed in this instance.
    - iv. If the parent does not respond within ten (10) business days, the closure is entered into NYEIS.
    - v. The EIOD/Assistant documents the closure status in the "Notes" tab of the integrated case view.

#### Note:

- The effective date on the Closure Form and the date entered into NYEIS
  must be the same date as the date that is written on the Prior Written
  Notice Form.
- Effective date of closure is defined as the last date on which service coordination and services will be provided to a child/family, based on the reason for closure.
- Parent Signatures on Closure Forms are not required in cases of child death.
- Regional Offices do NOT send Prior Written Notice in cases of child death.

### ISC/OSC and Service Coordination Supervisor

- 1. Receives a Notification in their Inbox stating: "Service Authorization 999999 for child (first name last name) has been closed as of mm-dd-vyvy" when:
  - a. The ISC service authorization closure is approved the EIOD.
    - i. The ISC will no longer have access to the case.

b. The OSC service authorization closure is approved by the EIOD.i. The OSC will no longer have access to the case.

Date: 3/29/2013

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

6-J-7

New York City Ear	ly Intervention Program Case	Closure Form	ļ
Child's Name (Last, First):	DOB:	EI#	
Effective Date of Closure:	<b>Submission Date:</b>		
SC Name (Last, First):	SC Agency:		
Telephone #:	Fax#:		
	•		
I. Early Intervention Program Case Closure			
Early Intervention Case Closure Reason (select only one):			

\*If this form is hand written, the reason for closure must be limited to those in Appendix A: Closure Reasons and Definitions of Categories \*If the EI case is being closed at any point after an IFSP has been developed, the Transition to CPSE and Other Transitions pages in NYEIS must be completed or updated by the service coordinator before the Closure Form is submitted to the Regional Office.

Parent's Signature:	Date:	' /	!
Parent is unavailable for signature. Explain below:			

Note: If the parent is unavailable for signature, attach the SC notes, certified letter (if applicable) and certified label (if applicable) to NYEIS documenting unsuccessful contact attempts and parent availability issues. Parent's signature is not necessary in cases of child death. Refer to the Closure Policy.

## Transfer to At-Risk (Developmental Monitoring)

Parent was informed of Developm	ental Monitoring Services (At-Risk):	Transfer to At-Risk Parent objects to a	referral to Developmental Monitoring	
If the case is being transferred to At-Risk/ Developmental Monitoring, select all the Risk Indicators that apply:				
Gestational age less than 33 weeks	NICU stay of ten (10) days or more	CNS insult/abnormality	Asphyxia	
Abnormalities in muscle tone	Birth weight less than 1501 grams	Presence of Inborn Metabolic Disorder	Maternal prenatal alcohol abuse	
Congenital malformations	Hepatitis B	Homelessness	Hyperbilirubinemia	
Hypoglycemia	Perinatally or congenitally transmitted infection	Maternal prenatal abuse of illicit substances	Prenatal exposure to therapeutic drugs	
Suspected hearing impairment	Suspected vision impairment	Maternal age less than 16 years	Respiratory distress	
Parental developmental disability or mental Illness	Parental substance abuse	Maternal PKU	Suspect score on developmental/sensory screening	
Maternal education less than High School	No prenatal care	Parent- infant bonding difficulties	Parental or caregiver concern about developmental status	
Parent difficulty with parenting functions	Serious illness or traumatic injury with implication for CNS	Growth deficiency/nutritional problems	Elevated venous blood lead level (above19 mcg/dl)	
Chronicity of Serous Otitis Media	Absence of Primary Health Care (by six months of age)	Child abuse or maltreatment	Domestic violence	
Foster care placement	HIV infection			
Select other risk criteria: No wel	l child care by age 6 months No prenatal care	e Parental substance abuse Parental	developmental disability or mental Illness	

#### INSTRUCTIONS FOR COMPLETION - CLOSURE FORM

The **Closure Form** may be completed by the Initial (ISC) or Ongoing Service Coordinator (OSC) under the circumstances described below (See Appendix A).

#### This form should not be completed if:

- 1. The child will be leaving one EI Provider and continue to receive any services through another EI provider within the five boroughs of New York City;
- 2. If an active case is transferred from one borough to another borough; or
- 3. If an active case is transferred to another New York State municipality

The individual completing the form will:

- 1. Complete the identifying information.
- 2. Complete *Effective Date of Closure* (if applicable) Effective Date of Closure should only be indicated in those scenarios described in the **Case Closure Policy**.
- 3. Complete *Date of Submission* The date of submission must be the date that the **Closure Form** is attached in NYEIS.
- 4. Complete the SC information.
- 5. Write the SC telephone and fax numbers.

When the **Closure Form** is completed and submitted by any of the ISC/OSC as an attachment to the child's Integrated Case in NYIS, the appropriate staff in the Regional Office will review the form and supporting documentation.

#### **Initial and Ongoing Service Coordinators:**

- 1. Complete **Section I** of the **Closure Form** when any of the conditions listed under "Closure Reason" occurs (see Appendix A: Closure Reason and Definition of Categories).
- 2. Obtain parent signature on the Closure Form.
- 3. Keep a completed copy of the Closure Form in the child's Service Coordination Case Record.
- 4. Submits a request to close all open Service Authorizations in NYEIS.
  - a. Refer to the Case Closure Policy for detailed instructions.
- 5. Attach the Closure Form and supporting documentation (if applicable) to the child's Integrated Case in NVFIS
  - a. If the parent is unavailable for signature, attach the SC notes, certified letter (if applicable) and certified label (if applicable) documenting unsuccessful contact attempts and parent availability issues. For more information refer to the Case Closure Policy.
  - b. Parent signature is **NOT** necessary in cases of child death.
- 6. Fax copies of the Closure Form to the following: the evaluation site (if prior to the IFSP meeting); and transportation and respite providers, if authorized.
- 7. If a child is found <u>not eligible</u> for EI services, the SC should discuss referral to Developmental Monitoring (At-Risk) with the parents.
  - a. Indicate if parent agrees with a transfer to DM in Section II of the Closure Form.
  - b. Select the risk indicators associated with the transfer to DM.
  - c. Select any other risk criteria as applicable to the DM transfer.

<u>Note: Ongoing Service Coordinators only -</u> If the child is transitioning out of EI after an IFSP has been written, the Transition to CPSE and Other Transitions sections in NYEIS **must** be completed. Refer to Closure Policy for further details.

#### **Regional Office Staff:**

- 1. Review the **Closure Form** and any supporting documentation attached to the child's Integrated Case in NYEIS.
- 2. Send Prior Written Notice (if applicable)
- 3. Close the child's EI case in NYEIS.
- 4. If appropriate, upon transfer open the case in Developmental Monitoring.

Appe	endix A: Closure Reasons and Definitions of Categories
Closure Reason	Definition of Category
Delay/ Condition	The condition for which the child was receiving EI services has
resolved	been resolved and the child no longer requires services.
Family Refused	Withdrawal by parent (or guardian) at any time in the EI process.
Can't locate family	Attempts to reach the parent were unsuccessful. Category includes
	children at any stage in the EI process, and for whom personnel
	have been unable to contact or locate after repeated, documented
	attempts.
Transitioned to 3-5	Children who have been determined to be eligible for services by
program	the Committee on Preschool Special Education.
EI Evaluation	Children who have been evaluated and determined to be not
found child not	eligible for EI services
eligible	
Moved out of state	The family moved out of NYS.
Child died	Case is closed due to child's death.
Ageout, Not	Children who have been determined to be not eligible for services
eligible for 3-5, no	by the CPSE and age out of EI with no referrals to other programs.
other referrals made	
Ageout, Not	Children who have been determined to be not eligible for services
eligible for 3-5,	by the CPSE and age out of EI with referrals to other programs such
referred to other	as: preschool learning center, Headstart, child care center, health
programs	and nutrition services.
Ageout, Eligibility	Children who have aged out of EI and for whom eligibility for
for 3-5 unknown,	services by the CPSE is unknown or the process is incomplete. Also
no other referrals	include children for whom parents did not consent to transition
made	planning or to referral to CPSE.
Duplicate record	Child is already active in NYEIS with another ID number
for this child	
Closure due to	A joint decision was made at an IFSP that services were no longer
amendment	needed.
approval	

### **New York City Early Intervention Program**

Policy Title: Session Note	<b>Effective Date:</b>
	5/03/2013
Policy Number/Attachment:	Supersedes:
6-K	
Attachments:	Regulation/Citation:
NYC Early Intervention Program Session Note	NYCRR 69-4.9(g)(6)(7); 69-
	4.26(a)(15)
	<b>Early Intervention Memorandum</b>
	2003-1

#### I. POLICY DESCRIPTION:

Providers of Early Intervention must maintain and make available to the municipality and the State Department of Health (SDOH) upon request, complete financial records and clinical documentation related to the provision of early intervention services including information and documentation necessary to support billing to third party payors (including the medical assistance program) and the State, and to permit a full fiscal audit by appropriate State and municipal authorities. (NYCRR 69-4.9(g)(6))

Agency and individual providers must maintain Early Intervention Program records for each eligible child that includes documentation necessary to support claims to third party payors, including the medical assistance program, and to the Department for reimbursement of early intervention services. NYCRR 69-4.26(a)(15)

"Session notes specifically document that the early intervention provider delivered certain diagnostic and/or treatment services to a child and/or caregiver on a particular date. Session notes also assist payors, parents, early intervention providers and municipalities in assessing the extent to which services are helping the child/family to achieve the goals contained in the IFSP. Session notes must be completed by all qualified personnel (i.e. special educator, physical therapist, social worker, etc.) delivering the early intervention services authorized in a family's IFSP for *each service delivered*." (NYS DOH EIP Memorandum 2003-1)

The session note is also a valuable clinical tool to document how well previous activities worked for the family and child, what occurred during the session, what strategies and natural routines were used, and what learning activities are planned next. The session note can be used by the parents/caregiver as a reference tool, and can help support collaboration and communication among the other interventionists working with the child on the same functional outcomes.

#### II. PROCEDURE:

Responsible	Action
Party	

# EIP Interventionists

- 1. Document information regarding all scheduled sessions (held or cancelled) on the **NYC session note** form located in **Chapter 6** of the *NYC Policy and Procedure Manual*.
  - a. The session note must be completed in its entirety.
  - b. The session note must be completed as close to the conclusion of the visit as possible.
    - i. Session notes <u>cannot</u> be completed during intervention sessions

**Note:** The duties of the provider are discussed in Social Services Law at 18 NYCRR Section 504.3. Providers must prepare and maintain contemporaneous records that demonstrate the provider's right to receive payment under the Medicaid program. ("Contemporaneous" records means documentation of the services that have been provided as close to the conclusion of the session as practicable.)

- c. A separate session note must be written for each service type that an interventionist is delivering.
- d. A separate session note must be written by each interventionist for authorized co-visits, and team meetings.
- e. Each interventionist must retain a copy of this session note and ensure that their corresponding provider agency(ies) receive a copy.
- f. Ensure that the parent/caregiver receive a copy of the session note(s) when requested.

#### Note:

- Demographic information (child's name, DOB, EI #, interventionist name, and discipline) may be entered in preparation for the session.
- Session notes may be corrected if each strikethrough is initialed and dated by the interventionist.
- Session note corrections will be questioned if the corrections create the appearance of impropriety.
  - g. When a session cannot be held for a family or provider reason:
    - i. Session notes must be completed for every session that was cancelled/not held.
    - ii. The reason for the non-delivery of service must be indicated and a make-up date must be provided when possible.
      - Refer to the NYC Policy and Procedure Manual Policy 6-D Make-up Sessions.
    - iii. A single session note can be completed to indicate a range of absences or cancellations such as in the case of vacations
- 2. Insures session notes are signed by the parent/caregiver and the interventionist at the end of each session for all home/community based services.
  - a. Parents should never be asked to sign a blank session note.

3. Provides the family with a copy of the session note for their use as a reference tool and/or record of services when requested by the parent/caregiver. The family should receive a copy of their session note as close as possible to the corresponding visit. 4. Submits session notes to the authorized service provider. a. Independent contractors must keep original session notes and submit copies to the provider agency. b. Employed interventionists submit original session notes to the authorized provider agency. 5. Makes all session notes available when requested by parents; the interventionist's supervisor or by their provider agency; and by the internal departments of New York City Dept. of Health and Mental Hygiene Early Intervention Program such as the Regional Offices, Provider Oversight, and Technical Assistance; NYC Contracts Dept. (for financial audits) and the New York State DOH for system complaints and IPRO audit. Service 1. Bills for services provided based upon the receipt and review of Provider interventionist's session notes. 2. Reviews session notes to ensure that: Agency a. Services were provided in accordance with IFSP service authorizations in terms of service type, frequency and duration; b. Session notes were completed according to the clinical instructions provided under the NYC EIP Policy and Procedure Manual; and c. Session notes demonstrate that services were delivered in compliance with regulatory requirements and include information necessary for reimbursement for services, as noted above (See I. Policy Description). 3. Upon request, expeditiously provide session notes to the various departments of the NYC DOHMH EIP and NYS DOH EIP. 4. Upon request, provide session notes to parents within: a. Ten (10) business days upon receipt of request; and b. Five (5) business days when requested as part of a mediation or impartial hearing.

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

Date: 3/29/2013

Child's Name:	DOB:	_//Sex:	Male	Female EI#:_			_
Interventionist's Name:C	redentials:	National Prov	vider ID #:		Service Type:		
Session Date:/ IFSP Service Location:		Session Date:/_	/ IF	SP Service Locati	on:		
Time: From AM PM To	AM PM	Time: From		AM PM To		AM	PM
Date Note Written:/ ICD-9 code:		Date Note Written: _	//_	ICD-9 code:	1st CPT Code:		
HCPCS Code (if applicable):1st CPT C	ode:	HCPCS Code (if appl	icable):		1st CPT Code:		
	PT Code:	2nd CPT Code:	3rd	CPT Code:	4th CPT Cod	e:	
Session cancelled - reason listed in #1. Session must be made u		Session cancelled- r	eason listed	d in #1. Session m	ust be made up by:	_//	/
This is a make-up for a missed session on/ (mu	st be within 2 weeks)	This is a make-up for	or a missed	session on/_	/(must be wit	thin 2 wo	eeks)
Session Participants: child parent/caregiver Other:		Session Participants:	child pa	arent/caregiver C	Other:		
If the parent/caregiver was unavailable, how did you communicate session?		session?			ou communicate with the		
1. Describe the progress that the child has made toward the IFSP	outcomes since the				ward the IFSP outcome	es since	the
last session. Include parent/caregiver feedback.		last session. Include p	parent/careg	giver feedback.			
Additional information about the session (as appropriate):		Additional Information	on about the	e session (as appro	opriate):		
(				(			
2 IECD F ( 10 ( ) 10 ( ) 11 11	di-	2 IECD Formation of O	-4(-) -	1 Ol : t:(-)	11		
2. IFSP Functional Outcome(s) and Objective(s) addressed during	g this session:	2. IFSP Functional Or	itcome(s) a	ind Objective(s) ac	ddressed during this ses	ssion:	
<b>3.</b> Routine Activities worked on during the session: Activities of	f Daily Living (ADL)				: Activities of Daily	Living (	(ADL)
Play/Social Community/Errand Other(s):		Play/Social Con					
Strategies used within the Routine Activities: Modeling Cues	s Prompts				odeling Cues Pro	mpts	
Positioning Assistive Technology Other:	./ . 1.1.11	Positioning Assi			01 1 //	. ,	1 1 11
<b>4.</b> How did you work with the parent/caregiver? Observed parduring routines Parent/caregiver tried activity, feedback exchanged					Observed parent/careg		
activity to parent/caregiver Reviewed communication tool with					eedback exchanged I ation tool with parent/o		
Other:	i parent/caregiver	Other:	givei Kev	viewed communic	ation tool with parent c	aregive	-1
5. What strategies/activities did you and the parent/caregiver coll	aboratively agree to		ivities did y	you and the parent	/caregiver collaborative	ely agree	e to do
do to support their child's learning and development between visi		to support their child'	-		e e	, ,	
Parent/Caregiver Signature:	Date://	Parent/Caregiver Sign			Date:	/	_/
Relationship to child:		Relationship to child:					
	Date:/	Interventionist Signat	ure:		Date:	/	_/
License/Certification #:		License/Certification	#:				

Child's Name:	<b>_DOB:</b> / <b>Sex:</b> Male Female
EI #:	
EI #: Interventionist's Name:	Credentials:
National Provider ID #:	Service Type:
Session Date:// IFSP Service Location:	
Time: From AM PM To	AM PM
ICD-9 code: HCPCS Code	
ICD-9 code:HCPCS Code1st CPT Code:2nd CPT Code:	3rd CPT Code: 4th CPT Code:
Session cancelled - reason listed in #1. Session must be	
This is a make-up for a missed session on//_	
Session Participants: child parent/caregiver Other:	
If the parent/caregiver was unavailable, how did you com	
if the parent/earegiver was unavailable, now and you com	municate with them about the session:
4.5 9.4 4.4 1911 114	TEOD
1 0	ne IFSP outcomes since the last session. Include parent/caregiver
feedback.	
Additional information about the session (as appropriate)	•
2. IFSP Functional Outcome(s) and Objective(s) addresse	ad during this session:
2. IFSP Functional Outcome(s) and Objective(s) addresse	d during this session.
<b>3.</b> Routine Activities worked on during the session: Act	civities of Daily Living (ADL) Play/Social
Community/Errand Other(s):	
Strategies used within the Routine Activities: Modeling	Cues Prompts Positioning Assistive Technology
Other:	, cues Prompts Positioning Passistive reciniology
	N1
	Observed parent/caregiver and child during routines
Parent/caregiver tried activity, feedback exchanged	Demonstrated activity to parent/caregiver Reviewed
communication tool with parent/caregiver Other:_	
	iver collaboratively agree to do to support their child's learning
and development between visits?	
Domant/Compaining Ciameters	D / /
Parent/Caregiver Signature:	Date:/
Relationship to child:	
Interventionist Signature:	Date: / /
Ligansa/Cartification #:	

# NYC EARLY INTERVENTION PROGRAM INSTRUCTIONS FOR COMPLETION SESSION NOTES

#### **GENERAL DIRECTIONS**

The interventionist must complete this form for each session completed and document whenever a session is cancelled and the reason for the cancellation on the form. The family should receive a copy of the session note as close as possible to the completed session. A copy must also be submitted to the interventionist's provider agency for billing purposes. All Session Note fields are mandatory. A provider may add additional fields to the form if necessary. Refer to the Session Note Policy

manuatory. A provider may ac	DEMOGRAPHIC/AUTHORIZATION INFORMATION
Child's Name:	Information must be the same as in NYEIS (do not use nickname).
DOB:	Enter child's date of birth.
Sex:	Enter the sex of the child (M, F)
EI#:	
	The EI # appears at the top of the "Child Homepage" in NYEIS
Interventionist Name:	Print the name of the interventionist who is completing this form.
Credentials:	Interventionist's discipline/credentials, e.g. speech therapist (Speech/Language Pathologist, MS, CCC/SP, special educator (MS Ed.), etc.
National Provider ID (NPI):	Write the National Provider ID (NPI). [See NY State regulations from June 2010.]
Service Type:	IFSP authorized service delivered by the interventionist, e.g. Speech, Physical Therapy
Session Date	Date session was held.
IFSP Service Location:	This is the location the IFSP indicates the service is to be provided (i.e., facility, etc.).
Date note written:	Date that the interventionist completes the note. It is expected that notes are written
Bute note written.	contemporaneously or as close as possible to the session.
Time:	Exact duration of session. From begin time to end time. AM/PM must be indicated in order to
	support billing.
ICD-9 code	The relevant ICD-9 code as indicated on the child's evaluation.
HCPCS Code (if applicable)	Enter the Level II HCPCS code for the service or product provided by a non-health care
arer es eque (a apparensis)	interventionist (for example, Special Educator).
CPT Code(s)	Enter the CPT code(s) as indicated by the interventionist's professional association.
	Depending on the CPT code, a session may require that more than one. For example, if
	the same service was provided for a 30 minute session and the CPT code is for 15
	minutes of service, the CPT code would be listed twice. (See Early Intervention
	Memorandum 2003-1).
Session Cancelled:	When a session is cancelled:
Session cancelled.	1. Indicate that the session was cancelled and document the reason under question #1.
	2. <b>The missed session must be made up before:</b> Write the date that is 2 weeks from the
	missed session. The make-up session should occur prior to this date.
	3. <b>This is a make-up session for:</b> If this session is a make-up session, check this box and
	indicate the date of the missed session.
	Note: Refer to the Make-Up Policy
Session Participants	Check the box that indicates the session participants. Specify others not listed (e.g., siblings).
If the parent/caregiver was	Indicate the method(s) used to communicate strategies to the parent/caregiver when they are not
unavailable, how did you	available. Consistent communication and collaboration with families and with the EI team are
communicate with them	essential in early intervention services.
about the session?	Communication with the family and other EI professionals is important for teaming and
about the session.	collaboration. Document briefly the strategies that were used to work with the child
	when the parent/caregiver was not available or chose not to participate in the session.
	Interventionists may refer to their documentation in questions #3 and #5 when this is the
	information they communicated.
	Parents decide how they want to communicate with their EI team whether they are
	receiving services at home, at a center-based program, at a facility, and at a day care
	center. Different types of methods include a communication book, videos, phone calls,
	the voluntary <i>NYC EIP Family Activity Sheet</i> , etc. If parents want to use emails, please
	see_the NYS DOH BEI Policy and Parent Consent to use emails.
	bec_me 1115 Doll Del l'oney and l'archit Consent to use chians.

Questions #1 to #5 support the interventionist in their work with the parent/caregiver and the child. Below is a diagram to visually show what kind of information is to be covered. (Refer to the Appendix for definitions of terms.) Coach parent on strategies that fit the Observation child and of child & **Feedback** family best. parent in from parent routine activities Agree and Learning review Activities to **Functional** strategies do until the within the Outcomes next visit routine activities The information in this section guides what will be worked on during the current session. **1.** Describe the In this section, the interventionist must document: progress/responses that The progress the child has made since the last visit (e.g., generalization to other routines, the child has made toward ease of doing, obstacles encountered) after observing the child and parent/caregiver in the the IFSP outcomes since routine and discussing it with the parent/caregiver. the last session. Include Document feedback from the parent/caregiver as to what strategies worked and did not parent/caregiver feedback. work. Document any other information about activities that took place during the session. This may include the following: Additional information about Updated information about the child/family if there are changes in medical or developmental the session (as appropriate) status or in community services; indication of whether parent/caregiver is interested in attempting new functional outcomes or strategies. Any other information about the session the interventionist wants to record. 2. IFSP Functional Document the IFSP functional outcome(s) and objective(s) that was worked on in this session Outcome(s) and with the child and parent/caregiver. Objective(s) addressed Interventionists should address the IFSP functional outcomes and objectives based on during this session: their *own* scope of practice proficiency, knowledge and experience. Whenever interventionists believe that they cannot address an IFSP functional outcome or objective, they should document this in Question #1 in the NYC EIP Progress Note with an explanation. Note: Ongoing discussion with the parent/caregivers about what their concerns, priorities and resources currently are will help guide the functional outcome or objective that will be worked on during the sessions and promote collaboration with families. 3. Routine Activities worked The session note must include documentation that services are being delivered within the context of the family's natural routines and are functional for the child. on during the session: 1. The routines must be specific to the family's cultural and social environment and are of a concern and priority for them. The routine activities should include but are not limited to those listed in the functional outcomes in the IFSP. It is expected that a range of family routines be documented when appropriate. **Routines** should not be limited to "play routines". Check off all those routine activities that were used during the session, or write in the daily

routine if it is not listed. Routine activities may include:

routines, and dressing routines; Play/Socialization routines, Community/Family routines;

Activities of Daily Living (ADL) Routines which cover hygiene routines, food

Song/Rhyme Routines; and Book Routines. **Note:** Interventionists should work collaboratively with family to seek opportunities to adapt learning experiences and therapeutic strategies to reflect the individual characteristics of the child and family, and to identify and implement, as appropriate, strategies that enhance and promote the child's participation in natural learning opportunities across both child and family routines and community settings (NYS DOH Provider Agreement XII C4). Indicate which strategies were used to help the families/caregivers successfully support their children's participation in daily activities. The following are examples of strategies: Strategies used within the • Positive reinforcement at all levels; Routine Activities: • Parent models, child imitates; Verbal cues only; • Gesture with verbal cues; Physical prompts; • Hand-over-hand; Increased opportunities to practice; Modification of the social or the physical environment; Positioning; Adaptation of materials; Use of Assistive Technology; and • Discrete trial instruction. Each family learns in different ways. Some families may not choose to participate in a session 4. How did you work with while others may choose to participate. Check off all techniques used during the session. If a the parent/caregiver? technique was used that is not listed, please check "other" and describe the technique(s). Some techniques that can be utilized with the parent/caregiver include, but are not limited to: • Observed parent/caregiver and child performing activities; • Discussed activity with parent/caregiver; Assisted parent/caregiver; • Gave the parent/caregiver a picture illustrating the way to position the child after demonstrating the method; • Demonstrated parent/caregiver-child activity while describing and explaining what was happening; Modeled and explained a strategy and provided feedback as parent/caregiver tried the activity with the child; Videotaped learning activity and reviewed with parent/caregiver; • Observed parent/caregiver and child performing activities, with both the parent/caregiver and the interventionist providing feedback during the session; Reviewed communication tool with parent/caregiver; • Identified the methods and sequence of an activity for the parent/caregiver; and Generalized the strategy to other routines with the parent/caregiver. 5. What strategies/activities Outline the strategies/activities that the parent/caregiver has agreed to do until the next visit. did you and the Indicate here if the parent/caregiver did not agree to work on a strategy/activity with the reason (if parent/caregiver given). collaboratively agree to do to support their child's During each visit, the interventionist and the parent/caregiver can determine and collaborate learning and development together on which learning activities: between visits? Will be integrated into the child and family's natural routines, based on family's comfort Will be used to build upon the child and family's strengths and competencies. Can be used by the family without the presence of the interventionist. Include the following information, if applicable: If the child is authorized for an AT device, describe how the family will use the device as part of the child's daily routine. Support the generalization of the child's new skills and abilities. Describe the framework of the strategies and whether they may be used in other natural routines when the child and family feel they have been successful. Include recommendations made by other interventionists working with the

	parent/caregiver and child whenever possible.
Parent/caregiver signature and relationship to the child:	At the end of the session, the parent/caregiver who participated in the session signs the session note and indicates his/her relationship to the child. The date written on the note is the date that the parent signs the completed note. A parent must never be asked to sign an incomplete, blank, or undated note.  *This does not apply for facility-based or group developmental services.
Interventionist signature, credentials, date and license/certification number:	The interventionist signs the session note and adds his/her credentials. If certified, write "certified" and do not indicate number. The date that the session note was created, and signed by the parent, is then entered.
	For sessions with student interns, CFYs, OTAs, and PTAs, this field may also include the signature and license/certification number of a supervisor, as applicable. A date should also be indicated.

#### **Procedural Notes:**

A *Family Activity Sheet* is available to help support the parent/caregiver in the learning activities until the next session (it follows the session note in this chapter of the *NYC Policy and Procedure Manual*, and is also available on the www.nyc.gov website).

The *Family Activity Sheet* is a <u>voluntary</u> tool that can be used to document the strategies that the family plans to use during targeted daily routines. The type of tool that the parent/caregiver decides to use is individual to the family. They may decide to use either the Family Activity Sheet, or a communication notebook, or a calendar or even a combination of these tools. They may also use different tools at different times, or decide not to use any tool.

### **New York City Early Intervention Program**

<b>Policy Title: Provider Progress Notes</b>	Effective Date: 5/03/2013
Policy Number: 6-L	Supersedes: N/A
Attachments: Provider Progress Note	Regulation/Citation: NYCRR 69-4.9(g)(7); 69- 4.26(a)(15);(b)(5)(10) Early Intervention Memorandum 2003-1

#### I. POLICY DESCRIPTION:

Providers of Early Intervention must maintain and make available to the municipality and the State Department of Health (SDOH) upon request, complete financial records and clinical documentation related to the provision of early intervention services including information and documentation necessary to support billing to third party payors (including the medical assistance program) and the State, and to permit a full fiscal audit by appropriate State and municipal authorities. (NYCRR 69-4.9(g)(6))

Records must be maintained in accordance with NYCRR 69-4.17(a) that document the performance of activities required to be completed by the provider on behalf of an eligible child and the child's family.

Periodic progress notes summarizing the effectiveness of the service and progress being made toward major outcomes/rehabilitation goals should be prepared by all early intervention providers, at a minimum, for six-month reviews and annual evaluations of the IFSP. It is recommended that periodic progress notes be completed every 90 days." (Early Intervention Memorandum 2003-1).

Note: Instruction for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible	Action
Party	
NYCEIP	1. Completes progress notes quarterly (every Three (3). Six (6), Nine (9), and
Interventionist	Twelve (12) months).
	a. Uses the <b>NYC Provider Progress Note</b> form located in Chapter 6 of the
	NYC Policy and Procedure Manual.
	b. The Provider Progress Note must be completed in its entirety according
	to the provided clinical instructions.

c. If a service provider is providing more than one service type (for example speech therapy and family training), a separate quarterly progress note must be written for each service type. 2. Reviews the progress note with the parent/caregiver, and obtains the parent's signature prior to submission. a. Submission should not be delayed pending parental signature. If the signature has not been obtained, an explanation should be attached to the note. b. Provides the parent with a copy of every Provider Progress Note quarterly, upon completion. 3. Submits the Provider Progress Note to the ongoing service coordinator quarterly. The Six (6) month and Twelve (12) month **Progress Notes** must be submitted at least two weeks prior to the respective IFSP meeting. Note: If an interventionist drops a case for any reason, a progress report must be completed if it is due 30 days or less from the last date that he/she delivered services to the child and family. Service 1. Reviews **Provider Progress Notes** for completion according to the clinical Provider instructions provided in the NYC EIP Policy and Procedure Manual. 2. Ensures that Provider Progress Notes are reviewed with parents and copies Agency of the notes are provided quarterly to the parent. 3. Ensures provider progress notes are submitted to the Ongoing Service Coordinator quarterly. a. For the Six (6) month and Twelve (12) month Progress Notes at least two weeks prior to the respective IFSP meeting. 4. Upon request, expeditiously provides Provider Progress Notes to the various departments of the NYC DOHMH EIP and NYS DOH EIP. 5. Provides copies of Provider Progress Notes to the parent within ten (10) business days of request, and/or within five (5) business days of request if is part of a mediation or impartial hearing. Ongoing 1. Provides follow-up to ensure that the parent has received and understands Service the content of the Provider Progress Notes before each IFSP meeting. Coordinator 2. Submits the progress note in NYEIS no later than (2) weeks prior to the expiration date of the current IFSP. a. Refer to NYC Policy and Procedure Manual Policy: Chapter 5 – C: **IFSP Review and Annual Meeting.** 3. Attaches the progress notes to the child's Integrated Case in NYEIS. a. From the Inbox Menu Button – Click on "My Cases." b. Select the "Case Reference" for the child to navigate to the "Integrated Case Home Page." c. Select "Attachments." d. Select "New." i. On the Create Attachment screen: • *Browse for the file to attach.* • *File size cannot be more the 5MB.* Complete the fields under "File Details."

Regional	<ul> <li>DO NOT enter any information in the "Location" and "Reference" fields.</li> <li>Select the "Document type."         <ul> <li>Document type for all documents above is "signature."</li> </ul> </li> <li>"Receipt date" must be the date that the attachment is made.</li> <li>Complete the "Attachment Description" field by listing the name of the form being attached (e.g., Three (3) Month Provider Progress Note).</li> </ul> <li>Reviews Provider Progress Notes as part of IFSP review process.</li>		
_			
Office	2. Requests that the Ongoing Service Coordinator obtain and/or submit		
	missing Provider Progress Notes in NYEIS, if applicable.		
	3. Requests assistance from the Provider Oversight Unit in obtaining Provider		
	Progress Notes that are not submitted.		
	a. Changes in services will not be considered authorized if sufficient		
	information, (ex: progress notes for the particular service type,		
	additional evaluations etc.) noting current child status, is not		
	available prior to the meeting.		
	i. Informs the IFSP Team and parent of the reason for not authorizing change(s).		
	ii. Provides Written Notice to the parent at the IFSP		
	documenting the reason for not authorizing any change.		
	Note:		
	Missing Progress Notes will not prevent convening an IFSP Review meeting.		
Provider	Assists Regional Office, as needed, in obtaining provider progress reports that		
Oversight	have not been submitted.		
Unit			

Date: 3/29/2013

Approved By:
Assistant Commissioner, Early Intervention

#### NYC EARLY INTERVENTION PROGRAM

Provider Progress Note	(□ 3	□ 6	□ 9	□ 12)	Page 1	L
------------------------	------	-----	-----	-------	--------	---

Yes 🗌

No  $\square$ 

Emerging

Complete progress reports and review with the parent. Submit the completed report to the service coordinator no later than 2 weeks prior to the 6-month or Annual review. All questions must be answered. Illegible hand written reports will be returned. Use additional pages if needed. Typed reports are preferred. Parents should receive copies of session and progress notes. DOB: / Child's Name: IFSP Period: From: \_\_\_\_\_\_To: \_\_\_\_\_Provider Agency Name: \_\_\_\_\_ Print Name of Interventionist: Provider Agency ID #: \_\_\_\_\_ \_\_\_\_\_ Service Type: \_\_\_\_\_ Interventionist's Phone Number: \_\_\_\_ Discipline:\_ \_\_\_\_\_\_ EIOD Name: \_\_\_\_\_\_ Service Coordinator Name: Indicate the language(s) used during the sessions: \_\_\_\_ Date reviewed note with parent: \_\_\_\_/\_\_\_\_ Parent's Signature:\_\_\_\_\_ \*Parent Progress Note is available if parent wants to fill it out. Date you started working with this child: \_\_\_\_ / **Authorized Frequency?** Where have services been delivered? Has the parent(s) been present for the sessions, if not, how have you communicated with the family? If there have been any gaps in service delivery of more than three consecutive scheduled visits, describe the length and the reason(s). List the child's medical diagnosis(es) (if any): Is the child using assistive technologies? Yes No Is a new AT Device being requested? Yes No If yes, identify the type of device, and the Functional Outcome (from the IFSP) and specify how the device is helping (or will help) to achieve the Outcome: I. Below list all the functional outcomes and objectives. Indicate the progress for each: Functional Outcome 1: Rate Progress in This Time Period No Little Moderate Great Deal Outcome Progress Progress Progress of Progress Achieved Check Y/N to indicate if the objective(s) was achieved in this time period. Check (E) to indicate if the skills related to the objective are emerging. Emerging 1a. Objective: Yes No 1b. Objective: Yes 🗌 Emerging No 🗌 Yes 🗌 No 🗌 1c. Objective: Emerging \_\_\_ 1d. Objective: Yes 🗌 No 🗌 Emerging 1e. Objective: Yes No 🗌 Emerging \_\_\_ Was this functional outcome and objectives identified at the IFSP meeting? Yes \( \text{NO} \) No \( \text{NO} \) If not, the date it was changed and the reason (i.e. scope of practice or expertise). IFSP Functional Outcome 2: \_\_\_\_\_ **Rate Progress in This Time Period** No Little Moderate Great Deal Outcome Progress Progress Progress of Progress Achieved Check Y/N to indicate if the objective(s) was achieved in this time period. Check (E) to indicate if the skills related to the objective are emerging. 1a. Objective: Yes No Emerging 1b. Objective: Yes 🗌 No 🗌 Emerging Emerging 🗌 1c. Objective: Yes No 🗌

1d. Objective:

Child's Name:	EI#:	Provider Progress Not	e (□ 3 □	6 🗆 9 🗆	12) Page
1e. Objective:			Yes 🗌	No 🗌	Emerging
Was this functional outcome and objection of the date it was changed and the results of the second o		_			
IFSP Functional Outcome 3:		Rate P No Little Progress Progress	Progress in TI  Moderate  Progress		eal Outcome
Check Y/N to indicate if the objective(s) was	achieved in this time period. (	heck (E) to indicate if the skills			
1a. Objective:			Yes	No 📙	Emerging
1b. Objective:			Yes 🗌	No 🗌	Emerging
1c. Objective:			Yes	No 🗌	Emerging
1d. Objective:			Yes 🗌	No 🗌	Emerging
1e. Objective:			Yes 🗌	No 🗌	Emerging
If not, the date it was changed and the real state of the learning activities (techn specify the functional outcomes and objective of the specify the functional outcomes and object of the state of the specific outcomes and object outcomes are specific outcomes.	ique/strategies/method/ reectives related to these act	outine activities) that were ivities.			
3. What changes were made to the learn ineffective for the family/caregiver? Whaddress each functional outcome as app	en you modified the learni				

Child's Name:	_EI#:	Provider Progress Note ( 3 0 6 0 9 12) Page
4. Describe all collaborative efforts made to a provider/therapist, day care staff, community the family members/caregivers you have been seen as a second s	y resources, and medical	s (Examples: interaction with other service providers (with written parent consent)). Please include
5 Based on your on-going assessment of the	child what is the overall	nrogress in this child's functional abilities since the last IFSP
meeting or Progress Report? How was progreassessments, observation & informed clinical	ess determined (e.g. stan opinion)?	progress in this child's functional abilities since the last IFSP dardized instrument, checklist, non-standardized  rking on in the next 3 months? Are there new functional
outcomes or objectives recommended? The f	unctional outcomes mus	contain all <u>6</u> components and be written in parent friendly e discussed with the parent before submission to NYCEIP.
•	ncy and duration, and have v rate representation of the ch	
Print Name:	·	License number:
Date Report Was Completed:/	<u></u>	

#### NYC EARLY INTERVENTION PROGRAM INSTRUCTIONS FOR COMPLETION PROGRESS NOTES

#### **GENERAL DIRECTIONS**

The therapist/teacher must complete this form at the 3-, 6-, 9-, and 12-month intervals after a child's initial IFSP meeting.

- The 3- and 6-month progress notes must be submitted at least two (2) weeks prior to the 6-month review.
- The 9- and 12-month progress notes must be submitted at least two (2) weeks prior to the Annual Review.

#### At the top of each page, please circle the IFSP interval that this progress note covers.

Please write notes clearly so that others can understand them. All questions must be answered or progress notes will be returned.

Tieuse write notes crearry so that on	DEMOCRATION THE QUESTIONS MUST BE SHOWN A TRONG
CL U. I. A.	DEMOGRAPHIC/AUTHORIZATION INFORMATION
Child's Name:	Information must be the same as in NYEIS (do not use a nickname).
EI # and DOB:	Make sure that all identifying information is correct. The EI# is the number that appears at the
	top of the "Child Homepage" in NYEIS.
IFSP Period:	These are the start and end dates of the current IFSP (not the quarter covered by this progress
	note).
Provider Agency Name and	Name and identification number of the agency for which the interventionist works.
ID#:	
Interventionist Name:	<b>Print</b> the name of the interventionist who is completing this form.
Discipline:	Interventionist's discipline, e.g. speech therapist, special educator.
Service Type:	IFSP-authorized service delivered by the interventionist, e.g. speech, family training.
Interventionist's Phone	Direct number (cell, etc.) at which the interventionist can be reached if there are questions about
Number:	the report. Do not use the provider agency's phone number.
Service Coordinator Name	<b>Print</b> the name of the child's service coordinator.
EIOD Name	<b>Print</b> the name of the child's EIOD (if known).
Language of Sessions:	Please indicate the language(s) used during the sessions.
Date Reviewed Note with	The interventionist must review the report with the parent prior to submission and document
Parent/Parent Signature:	such review.
Authorized Frequency:	How often the service was authorized at the IFSP (Ex: 1 x 30)
Date you started working with	State the date that you delivered the first intervention session.
the child	
Where have services been	Location of services, e.g. parent's home, babysitter's home, day care center, agency location,
delivered?	etc.
Has the parent(s) been present	Indicate whether the parent has been present for the session. If not who was present? Describe
for the session, if not, how have	your method of communication with the family. (Ex: Phone calls, meetings at work, notebook
you communicated with the	left in the parent's home or day care center, etc.).
family?	
If there have been any gaps in	Explain the reason for, and length of, any gaps, whether make-up sessions were delivered,
service describe the length and	whether there was a gap between your service delivery to the child and that of the previous
the reason(s)	interventionist, etc.
List the child's medical	List all diagnoses. Indicate if any diagnoses are newly identified.
diagnosis(es)	
Is the child using assistive	Check Yes or No
technologies (AT)	
Is a new AT device being	Check Yes or No
requested?	
If yes, identify the type of	If the child is currently using an AT device, or if an AT device is being requested, indicate type
device, and the Functional	of device and how the device will help achieve an IFSP outcome. Specify the functional
Outcome (from the IFSP) and	outcome(s) related to the AT device. If a child needs an AT device, refer to the AT Chapter
specify how the device is helping	for directions on requesting AT devices.
(or will help) to achieve the	
Outcome:	

#### **Progress Note Question Instructions**

# 1. Below list <u>all</u> the IFSP functional outcomes and objectives. Indicate the progress for each. (Refer to the Appendix for definitions of terms if needed.)

- a. For each functional outcome, rate the child's progress during the time period covered by this report.
  - i. Next break down each functional outcome into short-term objectives that have been, and are currently being worked on.

#### Example:

**IFSP Functional Outcome #1**: Ida will be able to pick up small objects, such as raisins or Cheerios, with either hand using her thumb and index figure without resting her arm on the table so that she can begin feeding herself everyday during meal time.

**Objective 1a:** Ida will pick up a Cheerio with fingers/scraping movement. **Objective 1b:** Ida will pick up a Cheerio with side of finger and thumb.

- c. For each objective listed, check the appropriate box to indicate if the objective has been achieved (Y), is not present (N), or is Emerging (E) the skill has started to develop but has not been incorporated into all aspects of the child's routine.
  - i. \*If it has not been addressed yet, please write in "not addressed yet" next to the objective.
- d. Was this functional outcome and objectives identified at the IFSP meeting? Indicate whether it's "Yes" or "No". If you indicated "No", record the date it was changed and document the reason.
  - ii. Interventionists should record an explanation when they decide with the family to work on **non**-IFSP functional outcomes and objectives. Interventionists may work on **non**-IFSP functional outcomes and its objectives when for example:
    - the family shares new concerns and priorities because there is a change in the child's or family's status;
    - the family wants to generalize the child's new skills and abilities to other routine activities; or
    - the IFSP functional outcomes have already been met.

#### **Example:**

An additional objective was added to IFSP functional outcome to build upon Ida's progress and achievement of the functional outcome:

Objective 1c: Ida will pick up a Cheerio with tip of finger and thumb while her arm is on the table.

iii. If the IFSP functional outcome/objective was not addressed because the interventionist believes this is outside his/her scope of practice or individual expertise, record this as the reason in this section.

#### Note:

- The information that you have documented in your session notes will assist you in completing these questions.
- The questions must be addressed for each functional outcome and its objectives.
- Attach additional sheets to this progress note as needed.
- 2. Describe the learning activities (technique/strategies/method/routine activities) that were successful for the family and specify the functional outcomes and objectives related to these activities.
  - a. Describe in detail what types of strategies are being integrated within specific routine-based activities the family used to achieve each objective/functional outcome. Include the family's feedback as to how well these learning activities worked when you were not present. This question asks about the successes.

#### Example:

**Objectives 1a, 1b, and 1c**: During mealtime, Ms. Mills presents Ida with small bits of foods on a flat surface (ex: Ida's favorite flat plate); these include peas, diced cooked carrots, and Cheerios. Ms. Mills picks up one cheerio at a time on Ida's high chair tray to show Ida what to do.

Objectives 1b and 1c: Ms. Mills encourages Ida to turn the pages of a book with thin paper during story time.

#### Note:

- Describe and highlight what the child can do now which he/she was previously unable to do.
- Address each relevant outcome.
- Provide an overall picture of how the child is functioning within daily routines and how the learned skills have been incorporated.
- 3. What changes were made to the learning activities (technique/strategies/method/learning activity) when they were ineffective for the child/family? When you modified the learning activities; were they successful or if not, why? Address each functional outcome and the relevant objectives whenever applicable.
  - a. Explain how you changed your techniques or the learning activities when the child's progress was limited or when it was difficult for the family to incorporate strategies into their daily routines.
    - i. This question asks about how you worked with the family to modify your strategies/techniques and the learning activities to better fit the parent/caregiver and child and support their competencies and family culture.
    - ii. Indicate when functional outcomes or objectives are not achieved and explain why.

**Example of a change to an activity:** Because Ida prefers to use all her fingers in a raking motion when presented with a plate of Cheerios, Ms. Mills started presenting Ida with one Cheerio at a time in the palm of her hand to encourage the use of Ida's thumb and index finger. In addition, throughout the day, Ms. Mills started encouraging Ida to turn a wall light switch on and off.

**Example of a change to intervention approach:** I found that Ida was tired at the time of my scheduled visit. The parent and I discussed what would be better times for Ida. We agreed and switched the time to after her nap. After this change, Ida had better results.

- 4. Describe all collaborative efforts made to address the IFSP outcomes (Examples: interaction with other service provider/therapists, day care staff, other caregivers, community resources, and medical providers (with written parent consent)). Please include the family members/caregivers you have been working with.
  - a. Describe the communication and collaboration with the other EI therapists and how you worked with them to achieve the functional outcomes. With parental consent, have you communicated with relevant medical providers?
    - i. At the parent's request, how have you assisted the family in finding other resources (e.g. books, articles)?
    - ii. Have you communicated with day care staff, taught techniques to grandparents, nannies, etc. who are part of the child's routine activities? How have you worked with those people the family identified in the IFSP as important in helping achieve the outcomes?
    - iii. How have you continued to provide the family on-going opportunities to participate in sessions and to enhance their capacity to support their child's learning and development between visits while building on the interests and strengths of the child and family?
- 5. Based on your ongoing assessment of the child's progress, what is the child's overall progress in this child's functional abilities since the last IFSP meeting or Progress Report? How was progress determined (e.g. standardized instrument checklist, non-standardized assessments, observation, & informed clinical opinion)?
  - i. Give a detailed description or specific examples of the child's current skills. <u>Underline</u> any new skills that have been achieved in the last 3 months.
    - Have the parents' expressed any new concerns or priorities for the next IFSP period?

#### Note:

- When documenting the evidence on which a determination regarding the child's current functional abilities is based, please refer to the NYS DOH Memorandum 2005-02 Standards and Procedures for Evaluations, Evaluation Reimbursement and Eligibility as well as any relevant NYS DOH Clinical Practice Guidelines.
- If an instrument is administered, report the results according to the instrument's manual.
- 6. <u>For 6-month/Annual progress notes only</u>: What skills will you be working on in the next 3 months? Are there new functional outcomes or objectives you would like to recommend for the IFSP team to consider? The functional outcomes must contain all <u>6</u> components and be written in parent friendly language. The new/revised functional outcomes must be discussed and agreed to with the parent.
  - a. Indicate if the child's functional abilities are not within normal developmental range.
    - i. Indicate what skills you will be working on in the next 3 months?
    - ii. Be specific in your explanation and do not use general words such as "more or less" or "greater".
  - b. Interventionists may submit new functional outcomes when the new outcomes and related objectives more closely reflect the learning characteristics of the child (for example, when the previous outcomes have been achieved).
  - c. Ensure that the functional outcomes you recommend:
    - i. include identified family routines;
    - ii. reflect the family's current priorities and concerns for the next IFSP period;
    - iii. are individualized to the child and family;
    - iv. reflect integrated functional skills and abilities across developmental domains and not domain specific test items;
    - v. describe measureable and observable skills so that everyone including the family will know the outcomes have been met;
    - vi. take into consideration the child's disabilities, characteristics, strengths and needs; and
    - vii. are written in parent friendly language with no clinical jargon or technical terms.
  - d. Whenever the interventionist has been working on a **non-**IFSP functional outcome (and objectives) that has not yet been achieved, and the family still feels this is a priority; the interventionist may recommend this **non-**IFSP functional outcome and its objectives in this section so that it may become a goal on the next IFSP.

<u>Note</u>: Refer to the <u>Appendix</u>: <u>Functional Outcome and Embedded Coaching Terminology for Session and Progress Notes</u>. For additional detailed information about functional outcomes, take the training posted on the NYC EIP website:

http://www.nyc.gov/html/doh/html/hcp/ei-hcp.shtml

**Certification:** Sign, date, provide license number and print name. Include interventionist's discipline/credentials, e.g. speech therapist (Speech/Language Pathologist, MS, CCC/SP, special educator (MS Ed.), etc. If a certified professional, indicate "certified" and do not write license number.

This field may also include the signature, License/Certification number of a supervisor in the case of student interns, CFYs, OTAs, and PTAs, as applicable. The date of the supervisor signature should also be indicated.

#### **Procedural Notes:**

- The family should receive a copy of all completed progress notes.
- Please address any questions the family may have related to the progress notes.
- Please write the progress note so that others (e.g., the family, EIOD, team) may understand it. It should be written legibly, clearly and in parent friendly language.
- Discuss with the family their current concerns, priorities & resources, daily routines, and child's developmental status in preparation for 6- and 12-month IFSP reviews.
- Submit completed progress notes no later than 2 weeks prior to the IFSP review meeting.

#### NYC EARLY INTERVENTION PROGRAM

#### Appendix B: Functional Outcome and Embedded Coaching Terminology for Session and Progress Notes

# Functional Outcome

A functional outcome is a practical result that:

- a. reflects the family's concerns and priorities,
- b. is developmentally and individually appropriate, and
- c. is considered critical for the child's participation in daily activities.

The outcome should include a measurable skill which the child can reasonably be expected to achieve in the next 6 months by receiving Early Intervention supports and services.

The functional outcome MUST be written in parent friendly language. All clinical terms must be avoided.

Functional outcomes can be found in the "Outcomes" section of the IFSP document in NYEIS. Each interventionist works on all the functional outcomes listed in the IFSP.

The **6** essential components of a functional outcome are:

- 1. **Who**: This is usually the child but may include the parent or family.
- 2. What/Will do what: This is what the child will do (that is reasonable for the next 6 months)
- 3. **How/Measure for success**: This is how everyone on the team including the parents/caregivers will know that the outcome has been met. It should be observable.
- 4. **Under What Condition**: This is any specific situation or adaptation that is reasonable.
- 5. **Routine Activity**: These are events that occur typically during the child's day and are individualized by the family's culture and environment.
- 6. "So that"/Why: This is what the family would like to achieve or the reason why it is important.

#### The six components that make up a Functional Outcome



#### **Example: Functional Outcome #1:**

Ida| will be able to pick up small objects, such as raisins or Cheerios,| by using her thumb and index finger

Who Will Do What Criteria for Success

while sitting in her high chair so that she can begin feeding herself during meal time.

**Under What Condition** 

Why it is important to the Family

Routine Activity

#### Objectives

<u>Note</u>: The *Functional Outcome Assistant* tool may be used to assist in the creation of the functional outcome. Objectives are short term goals that should be achieved in order for the child to reach the functional outcome. Objectives should be specific, measurable, and written in parent friendly language.

#### **Examples of three objectives for the functional outcome listed above:**

**Objective 1a:** Ida will pick up a Cheerio with fingers/scraping movement.

**Objective 1b:** Ida will pick up a Cheerio with side of finger and thumb.

Objective 1c: Ida will pick up a Cheerio with tip of finger and thumb while her arm is on the table.

#### Routine Activities

Routine activities are events that occur within the child's day (ex: bedtime, snack time, time at the playground, reading time) and that provide opportunities to learn and practice strategies with family members. Routines activities are also known as daily or natural routines.

#### **Examples of routine activities\*:**

Play Routines	Food/Meal Routines	Community/family errands
Dressing	Bath/Hygiene related	Socialization Activities
Book activities	Songs/Rhymes	Family Chores
Medical/Comfort	Recreation	Computer/TV/Video

<sup>\*</sup>For additional information, please see <a href="http://fgrbi.fsu.edu/model.html">http://fgrbi.fsu.edu/model.html</a> or Woods, J. (2005). Family-guided, routines-based intervention project. Tallahassee, FL: Florida State University, Dept. of Communication Disorders. More specific examples are listed in the NYC EIP Policy and Procedure Manual

Chapter 3: Family's Concerns, Priorities, and Resources - Routine Activities Worksheet.

#### Example of different routine activities for the functional outcome listed above:

**Objectives 1a, 1b, and 1c**: During mealtime, Ms. Mills presents Ida with small bits of foods on a flat surface (ex: Ida's favorite flat plate); these include peas, diced cooked carrots, and Cheerios. Ms. Mills picks up one Cheerio at a time from Ida's high chair tray to show Ida what to do.

#### Strategies/ Methods/ Approaches

Objectives 1b and 1c: Ms. Mills encourages Ida to turn the pages of a book that has thin paper during story time. Strategies/Methods/Approaches are ways that the family and interventionist support the child's learning in routine activities. The following are examples of strategies that the interventionist may show the parent/caregiver to use with the child during routine activities:

Modify environment	Turn Taking
Encourage child to imitate	Use hand over hand
Positioning	Encourage initiation by child
Use of cues	Describe or label what is being done
Use of Assistive Technology (AT) device	Use of all forms of positive reinforcement
Model or demonstrate for child	Increase opportunities for child to practice
Discrete Trial Instruction & reinforcement	Positional, gestural, and physical prompting
Teaching replacement behaviors/proactive strategies	Incidental teaching
Redirection	Adaptation of the physical environment
Visual Support	Adaptation of the social environment

# Coaching Techniques

Coaching techniques are ways that the interventionist coaches the parent/caregiver in using the different strategies to support their children during routine activities. Coaching techniques should be individualized for the learning characteristics and preferences of the parent/caregiver in order to be effective. More than one coaching technique may be used during the session.

#### Examples of coaching techniques include but are not limited to:

- Parent/caregiver tried activity, therapist assisted
- Observation of parent/caregiver and child performing activities
- Giving the parent a picture illustrating the way to position the child after demonstrating the method
- Discussed activity with parent/caregiver
- Videotaping learning activity and viewing it with parent
- Demonstrated parent/caregiver activity while providing explanations and descriptions
- Tried different strategies with parent/caregiver to determine best fit for child and family
- Parent/Caregiver tried activity and therapist provided verbal guidance
- Reviewed communication tool with parent/caregiver
- Reviewed with parent/caregiver the strategies the family developed and tried and provided feedback

# Learning Activities

Learning activities incorporate the strategies and the routine activities to create natural learning opportunities for the child and family to practice and build upon their competencies.



Since learning activities occur during the child's and family's natural daily routines and fit the family's culture

and lifestyle, these learning activities should not be considered extra tasks or homework.

For the session note, this is where the interventionist outlines the steps for the learning activities that both the parent and interventionist agreed on and that the parent/caregiver will do with the child until the next visit.

# Embedded Coaching

Embedded Coaching is a family centered approach that facilitates communication and collaboration between the Early Intervention professional and the parent/caregiver. Family centered approaches help support families in providing multiple, natural learning opportunities during everyday routine activities for their children to learn and develop.

There are three main components of Embedded Coaching (Keilty, Bonnie (2010), *Practice Mentor Guide*, NYC DOHMH EIP Learning Collaborative):

- 1. On-Going Authentic, Routines-Based Assessments:
  - a. Interventionists observe the child in his/her routine activities, and engage in conversations with family members and other important adults, to gain an understanding of each child's unique developmental profile as the child functions in his/her natural environment.
  - b. Assessment data include the child's strengths, needs, and learning characteristics within the context of everyday life, as well as the developmental impact of the social and physical environment.
  - c. This authentic picture provides data to identify individualized approaches that fit the child, and his/her family everyday activities and routines.
- 2. Embedded Interventions (into the child's everyday activities and routines):
  - a. Interventions occur during home and community routines, activities, and other times of the child's day that are specifically identified by family members as activities in which they would like support.
  - b. Interventions are scheduled at the time of day when the specific routine activity usually occurs and includes the people who are usually a part of the routine activity.
  - c. Interventionists limit changes in the way the routine activity happens, and suggest only those changes necessary for the child to successfully participate and learn.
  - d. Agreed-upon developmental strategies are not only tailored to the unique strengths and needs of the child, but also fit the individual family's routine activities, and the family's own cultural values, where strategies will be used in between visits.
- 3. Collaborative Coaching Approaches:
  - a. Specific approaches used to ensure that adult family members and other important people in the child's life (e.g., child care providers) are confident and competent in using agreed-upon strategies in between intervention visits to promote the child's learning and development.
  - b. The interventionist explains, models, and supports family members as they practice the strategies.
  - c. Professionals provide feedback on strategy use and elicit feedback from the family members on their comfort and confidence in using the strategies.
  - d. Successful collaborative coaching results in:
    - (1) intervention strategies that fit the individual family context and
    - (2) family members who are effective in, and willing to, use the agreed-upon developmental strategies in between professional visits, during their everyday routine activities.

\*For additional information on Embedded Coaching, please review the Interventionist page on the NYC DOHMH Early Intervention website.

# Chapter 7: Amendments

### **New York City Early Intervention Program**

Policy	Title:	<b>Effective Date:</b>
Amen	dments	5/03/2013
Policy	Number:	Supersedes:
7-A		Policy 7-A Dated
		June 28 <sup>th</sup> , 2010
Appli	cable Forms:	Regulation/Citation:
-	Change in Services/Service Provider/Service Coordinator Form	10 NYCRR §69-4.11;
-	Consent to Release/Obtain Information Form	10 NYCRR §69-
-	Justification for Change in Frequency, Duration or Method of Service Form	4.17(b)
-	Progress Notes	
-	IFSP Meeting Request/Confirmation Form	
IF	SP Forms	
-	Page 1: Identifying Information (eliminated by NYEIS)	
-	Page 4: Functional Outcomes (Eliminated by NYEIS)	
-	Page 5: Service plan: Service Setting and Incorporating Interventions into	
	Natural Routines. (if applicable) (Eliminated by NYEIS)	
-	Page 5a: Service Authorization Data Entry Form (Eliminated by NYEIS)	
-	Page 5b: Co-visits (if applicable) (Eliminated by NYEIS)	
-	Page 6: Transportation, Assistive Technology, and Respite Services (if applicable) (Eliminated by NYEIS)	
-	Page 7: Service Coordination Activities (Eliminated by NYEIS)	
-	Transportation Data Entry Form (if applicable) (Eliminated by NYEIS)	
-	IFSP Consent for Services Form	

#### I. POLICY DESCRIPTION:

"The IFSP shall be reviewed at six (6) month intervals and shall be evaluated annually to determine the degree to which progress toward achieving the outcomes is being made and whether or not there is a need to amend the IFSP to modify or revise the services being provided or anticipated outcomes. Upon request of the parent, or if conditions warrant, the IFSP may be reviewed at more frequent intervals."

"The EIO must make reasonable efforts to ensure the parent receives written notification about the right to due process and the method by which mediation and an impartial hearing can be requested at the following times: upon denial of eligibility; upon disagreement between the EIO and the parent on an initial or subsequent IFSP or proposed amendment to an existing IFSP; and, upon request from the parent for such information." 10 NYCRR §69-4.17(b)

Note: Instructions for navigating NYEIS are denoted in italics in the body of this Policy

#### II. PROCEDURE:

Responsible	Action
Party	

### Ongoing Service Coordinator (OSC)

- 1. Receives requests for changes (amendments) from the following individuals:
  - Parent/Caregiver;
  - Service provider; or
  - Foster care agency/Administration for Children's Services (ACS).
- 2. Reviews requests for changes at the Six (6) Month or Annual Review or at any other time when there is a/an:
  - a. Recommendation for a change in a Service Type, a Method by which a service is delivered, the *Location* of the services, or the Frequency/Duration of a service type;
  - b. Recommendation for an increase in Ongoing Service Coordination Units;
  - c. Recommendation for termination of a Service Type;
  - d. New Service Type being recommended;
  - e. Change in Service Provider Agency for any Service Types or Service Coordinator (SC);
  - f. Authorized change in transportation provider (e.g., a change to a new bus company, parent reimbursement for mileage, etc.); or
  - g. Request to add a co-visit.
- 3. Submits the proposed amended IFSP and required paperwork to the Early Intervention Official Designee (EIOD) in NYEIS as soon as it is completed.
  - a. Do not wait for the Six (6) Month Review or Annual Review to submit request.

#### Convening the Amendment Meeting:

- 1. When the parent would like a face-to-face meeting with the EIOD:
  - a. Submits an IFSP Meeting Request/Confirmation Form.
    - i. Refer to the Scheduling Policy.
  - b. Submits the Justification Packet as described in the "Submitting Justification Requests for Service Amendments" section of this policy document.
- 2. The Amendment meeting must be convened by the SC (regardless of whether the EIOD is present) for:
  - a. Changes to location of service;
  - b. Requests to increase frequency of service(s);
  - c. Requests to change duration of services(s);
  - d. Requests to change method of service delivery;
  - e. Termination of service(s) (when the parent agrees to the termination); and
- 3. If parent does not consent to a termination of service, an amendment meeting must be convened with the EIOD present.
- 4. The service provider(s) should be invited to attend this meeting:
  - a. In the rare instance that the interventionist is unable to attend the meeting s/he may participate via conference call.
    - i. Interventionist(s) participating through a conference call should be available for the pertinent portion of the meeting as required by the EIOD/SC (at a minimum: the discussion of child progress, outcome determination and recommendations for services).
- 5. Revise **IFSP content in NYEIS**, as appropriate for the requested change:
  - a. Find the case
    - i. From the Home Menu, click on "My Cases."
    - ii. Select the "Case Reference Number." This will take you to the "Integrated Case Home" page.
    - iii. Scroll down to the IFSP section, and select the case reference number of the IFSP you wish to change.

- b. Amend the IFSP
  - i. Under the "Manage" section of the IFSP Home page, select "Edit".
  - ii. On the "Create Request to Amend IFSP screen", select: "IFSP Amendment" from the drop-down list.
  - iii. Add changes to text boxes (see Note below), include at a minimum:
    - Outcomes
      - Indicate if the amendment will continue to address the current outcomes. or
      - List revised/new outcomes that the amended service period will address.
        - Do not delete previous outcomes. Refer to the note below for specific guidance.
    - Natural Environment
      - Ensure this section is updated if the service setting is changing.
    - Transportation Needs
      - Ensure this section is updated if the service setting is changing to center-based.
      - Refer to the Initial IFSP Policy and NYEIS IFSP Crosswalk for detailed instructions.
    - Non-EI Services Needed
      - List any <u>new/additional</u> services that may be needed to support the child and family outcomes.
        - Specifically indicate if this will be a new OSC follow-up activity.
    - Public Programs
      - Enter any public programs the child/family may be eligible for at the time of the Amendment meeting that they were not eligible for at the previous IFSP.
        - Specifically indicate if this will be a new OSC follow-up activity.
    - Meeting Attendees
      - List all EI participants that attended the Amendment IFSP meeting including:
        - Parent(s)/Surrogate(s),
        - *EIOD* (*if present*), and
        - Ongoing Service Coordinator.
      - For each, list the Role, Agency name, and if participating by phone.
      - All meeting attendees must sign the **NYEIS IFSP Attendance Sheet.**
    - *Other meeting participants* 
      - Enter any other IFSP meeting participants, including:
        - Individuals invited by the parent(s)/surrogate(s),and
        - Foster Care Case Worker.
      - For each, list the Role, Agency name, and if participating by phone.
      - o All meeting attendees must sign the **NYEIS IFSP**

#### Attendance Sheet.

- Transition Plan
  - o If the Amendment IFSP is the IFSP closest to the second birthday, Transition must be discussed and this section completed.
- IFSP Comments
  - For IFSP Amendment requests to change location of service; increase frequency of service(s); change duration of services(s); change method of service delivery; and termination of service(s) (when the parent agrees to the termination):
    - The Comments section must indicate that the request, justification and consent documents are attached to the child's Integrated Case in NYEIS.
    - Example: Request to Increase OT
       authorization from 1x30 to 1x60. Change in
       Services/Service Provider/Service
       Coordinator Form and Justification for
       Change in Frequency, Duration or Method of
       Service Form with clinical justification are
       attached to current IFSP document.

#### Note:

- When information needs to be updated/changed in the IFSP document:
  - Do NOT delete the old information from the NYEIS field(s);
  - Insert the updated information in the appropriate field <u>above</u> the old information;
  - Ensure that the updated information is preceded by the date; and
  - Separate the updated information and the old information with a line.
  - c. Complete the IFSP Consent for Services Form.
    - *i.* **IFSP Consent for Services Form** with parent/surrogate signature(s) and EIOD stamp and signature is required.
      - Refer to the Initial IFSP Policy for detailed instructions.
  - d. Complete the NYEIS IFSP Attendance Sheet.
    - *i.* Refer to the **Initial IFSP Policy** for detailed instructions.

#### Note:

- The parent/surrogate MUST receive a copy of *The Early Intervention Makeup Policy Information for Families* and *Your Family Rights in Early Intervention* at every IFSP meeting (including Amendment meetings).
  - e. Attaches the required justification documents to the child's Integrated Case in NYEIS.
    - i. Specific documentation requirements are listed in the "Submitting Justification Requests for Service Amendments" below.
  - f. When complete, click on the "Submit" button.
    - i. The IFSP Status will change to "EIOD Review Required."

- 1. A task will be sent to the EIOD to review the changes.
- ii. Check the amendment via Events on the active IFSP, and/or select "Tasks" in the Integrated Case to confirm that the task has been successfully submitted to the Regional Office for review.
- g. Update or complete the NYEIS Transition Section, found on the left navigation pane, if the Amendment IFSP is closest to the child's second birthday.
  - i. Refer to the **NYEIS Transition Cross-walk** for step-by-step instructions.

# <u>Submitting Justification Requests for Service Amendments that Require an IFSP</u> <u>Amendment Meeting (refer to the Convening the Amendment Meeting section above):</u>

- 1. Completes the following actions when requesting an amendment to a current service plan.
  - a. Requests to change service Method (i.e. home to facility) or Service Type:
    - i. Submits the following documentation <u>as attachments to the child's</u> Integrated Case in NYEIS:
      - Change in Services/Service Provider/Service Coordinator Form
        - o Parent consent (signature) is required.
      - Brief explanation on agency letterhead is required, indicating:
        - The reason(s) for the change in location (should be child-based and related to functional outcomes).
    - ii. Revised IFSP content in NYEIS
      - Required information is listed under the "Convening an Amendment Meeting" section of this policy document.
      - Ensures that the amendment request and documents submitted as attachments are listed in the *IFSP Comments section*.
    - iii. Submits a request to terminate the current service in NYEIS:
      - See **1.b.iii** below for detailed NYEIS instructions.
    - iv. Submits a request to **add a service type** in NYEIS reflecting the requested method:
      - See 1.d.iii below for detailed NYEIS instructions.

Note: Amendment requests will not be processed if appropriate supporting documentation is not attached to the child's Integrated Case in NYEIS.

#### b. Requests to terminate a service:

- i. Submit the following documentation <u>as attachments to the child's</u> Integrated Case in NYEIS:
  - Change in Services/Service Provider/Service Coordinator Form
    - o Parent consent (signature) is required.
  - Current Progress Notes indicating developmental status as reason for termination.
  - Parent requests are considered valid reasons for termination of service (s).
  - Justification for Change in Frequency, Duration or Method of Service Form
    - o Only questions 1, 2 and 5 of the justification should be addressed for termination of services.

- ii. Revised IFSP content in NYEIS
  - Required information is listed under the "Convening an Amendment Meeting" section of this policy document.
  - Ensures that the amendment request and documents submitted as attachments are listed in the *IFSP Comments section*.
- iii. Submits the request to terminate a service in NYEIS by:
  - Go to the child's integrated case in NYEIS.
  - Select the active IFSP.
  - Select the service authorization reference number from the list of service authorizations.
  - Click the "Close" link under the "Manage" section from the Service Authorization Home page:
    - o Enter the closure date.
    - Select the "Actual Outcome" from the drop-down list:
      - "Attained" is selected when a service is terminated due to interventionist recommendation.
      - "Canceled" is selected when a service is being terminated due to a decision that another service is appropriate for the child and family.
      - "Not Attained" is selected when a service is being terminated due to family preference.
    - o Select the "Reason" from the drop-down list.
      - Refer to <u>Appendix A: Closure Reasons and</u> Definitions of Categories
    - o Click the "Save" button to save revised data for the SA.
      - The SA Status will change to "EIOD Review Required".
      - A task will be sent to the EIOD to review your changes.
    - View "Events" in the active IFSP to confirm the amendment was submitted.

Note: Amendment requests will not be processed if appropriate supporting documentation is not attached to the child's Integrated Case in NYEIS.

- c. Requests to change frequency, duration, or method of service delivery
  - i. Submits the following documentation <u>as attachments to the child's</u> Integrated Case in NYEIS:
    - Change in Services/Service Provider/Service Coordinator Form.
      - o Parent notification is required.
    - Copies of the most current **Provider Progress Notes** and Calendars (if completed).
      - If a request is made prior to the (3) month progress note, session notes must be included instead of the Provider Progress Note(s).
    - Justification for Change in Frequency, Duration or Method of Service Form.

- ii. Revised IFSP content in NYEIS.
  - Required information is listed under the "Convening an Amendment Meeting" section of this policy document.
  - Ensures that the amendment request and documents submitted as attachments are listed in the IFSP Comments section.
- iii. Submits the request to change frequency, duration, or method of service delivery in NYEIS by:
  - Go to the child's integrated case in NYEIS.
  - *Select the active IFSP.*
  - Select the service authorization reference number from the list of service authorizations.
  - Click the "Edit" link under the "Manage" section from the Service Authorization Home page.
    - On the 'Reason for Modification' drop-down list, select' "Service Authorization Amendment."
      - Leave the Decision Date blank.
    - Edit the "Location Type" to amend location of service, or "Frequency & Duration details" to amend the frequency and duration details depending on the amendment request.
    - Click the "Submit button to save revised data for the SA.
      - The SA Status will change to "EIOD Review Required."
      - A task will be sent to the EIOD to review your changes.
    - View "Tasks" in the Integrated Case to confirm the task.

Note: Amendment requests will not be processed if appropriate supporting documentation is not attached to the child's Integrated Case in NYEIS.

#### d. Requests to add a new service type:

- i. Submits the following documentation <u>as attachments to the child's</u> Integrated Case in NYEIS:
  - Change in Services/Service Provider/Service Coordinator Form
    - o Parent consent is required.
  - Copies of the most current **Provider Progress Notes** and Calendars (if completed) from services currently being received.
    - o If a request is made prior to the three (3) month progress note, all session notes for the period must be included instead of the Provider Progress Note(s).
  - Supplemental Evaluation
    - Refer to the Policy on Additional Evaluations for requesting, completing and submitting additional evaluations.
- ii. Revised IFSP content in NYEIS
  - Required information is listed under the "Convening an Amendment Meeting" section of this policy document.
  - Ensures that the amendment request and documents submitted

as attachments are listed in the IFSP Comments section.

- iii. Submits the request to add a new service type in NYEIS:
  - Go to the child's integrated case in NYEIS.
  - *Select the active IFSP.*
  - Click the "Add Service Authorization" link under the Manage section from the IFSP Home page.
  - On the "Enter Amendment Reason" screen, click "Select" to indicate this is an amendment to add a service type.
    - Refer to the Initial IFSP Policy for detailed NYEIS directions to create service authorizations.
  - Click on the "Create Service Authorization" button to submit the request to add a service type.
    - o The IFSP Status will be "EIOD Review Required."
    - A task will be sent to the EIOD to review your request.
  - View "Tasks" in the Integrated Case to confirm the task.

Note: Amendment requests will not be processed if appropriate supporting documentation is not attached to the child's Integrated Case in NYEIS.

# **Submitting Justification Requests for Service Amendments that DO NOT Require IFSP Amendment Meetings:**

- 1. Completes the following actions when requesting an amendment to a current service provider or Ongoing Service Coordination Units:
  - e. Requests for additional Ongoing Service Coordination Units:
    - i. Submits the following documentation <u>as attachments to the child's Integrated Case in NYEIS:</u>
      - Change in Services/Service Provider/Service Coordinator Form
        - o Parent consent is required.
      - Brief explanation is required on agency letterhead, indicating
        - The reason(s) for adding service coordination units must be included.
    - ii. Revised IFSP content in NYEIS.
      - For the purpose of this amendment type, only the comments section of the IFSP needs to be amended.
      - Ensures that the amendment request and documents submitted as attachments are listed in the IFSP Comments section.
    - ii. Submits the request add **Ongoing Service Coordination Units** in NYEIS by:
      - Go to the child's integrated case in NYEIS.
      - *Select the active IFSP.*
      - Select the Ongoing Service Coordination service authorization from the Service authorization List.
        - Click the "Edit" link under the Manage section from the Service Authorization Home page.
        - On the 'Reason for Modification' drop-down list, select' "Service Authorization Amendment."
          - Leave the Decision Date blank.
        - o Edit the "Number of Units" in the "Service Details"

- section to reflect the <u>new total number of units</u> for the IFSP period.
- Click the "Submit" button to save revised data for the SA.
  - The SA Status will change to "EIOD Review Required."
  - A task will be sent to the EIOD to review your changes.
- View "Tasks" in the Integrated Case to confirm that the task was created and sent.

#### f. Requests to change the Ongoing Service Coordination Agency:

- i. Submits the following documentation <u>as attachments to the child's</u> Integrated Case in NYEIS:
  - Change in Services/Service Provider/Service Coordinator Form
    - o Parent consent is required.
  - Brief explanation on provider agency letterhead is required explaining the reason for the change in service coordination agency.
- ii. Submits the request to change the Ongoing Service Coordination Agency in NYEIS by:
  - Go to the child's integrated case in NYEIS.
  - Select the active IFSP.
  - Select the Ongoing Service Coordination service authorization from the Service authorization List.
    - o Click "Change/Assign Service Coordination Provider."
    - o Enter and Select the new provider agency.
    - On the Re-assign Service Coordinator screen:
      - Leave the Decision Date blank.
      - Click "Save."

#### g. Requests to change the Ongoing Service Coordinator:

- i. Submits the following documentation <u>as attachments to the child's</u> Integrated Case in NYEIS:
  - Change in Services/Service Provider/Service Coordinator Form
    - o Parent consent (signature) is required.
  - Brief explanation on provider agency letterhead is required explaining the reason for the change in service coordinator.
- ii. Submits the request to change the Ongoing Service Coordinator in NYEIS by:
  - Go to the child's integrated case in NYEIS.
  - Select the active IFSP.
  - Select the Ongoing Service Coordination service authorization from the Service authorization List.
    - o Click "Change/Assign Service Coordination Provider."
    - o Enter and Select the new provider agency.
    - o On the Re-Assign Service Coordinator screen:

- Click on the magnifying glass to select the new service coordinator.
- Leave the Decision Date blank.
- Enter the "Number of Units."
- Click "Save."

### h. Requests to change service provider agency:

- i. Submits the following documentation <u>as attachments to the child's</u> <u>Integrated Case in NYEIS:</u>
  - Change in Services/Service Provider/Service Coordinator Form
    - Parent notification is required [no parental consent (signature) is required].
    - Parent notification also should be documented in the SC notes.
  - Brief explanation on provider agency letterhead is required explaining the reason for the change in service provider agency.
- ii. Submits the request to change the service provider agency in NYEIS by:
  - Go to the child's integrated case in NYEIS.
  - *Select the active IFSP.*
  - Select the service authorization to be transferred from the Service authorization List.
    - o Click "Change/Assign Provider and Location."
    - Enter and Select the new provider agency.
      - Leave the Decision Date blank.
    - o Click "Save"

**Note:** Requests for additional ISC Units are addressed in the **Changes in Initial Service Coordinator or Initial Service Coordination Units Policy.** 

# Early Intervention Official Designee (EIOD)

- 1. Reviews Amendment request within three (3) weeks of attachment to NYEIS:
  - a. EIOD may schedule an Amendment Meeting after reviewing the Amendment Packet:
    - i. Notifies the Scheduling Unit to set up an Amendment Meeting:
    - ii. Refer to Policy on **IFSP Meeting Scheduling** in Chapter 5 of the Policy and Procedure Manual.
  - b. EIOD may request additional information from the interventionist if insufficient information was provided by rejecting the assigned review request task in NYEIS:
    - i. From the Home Menu, click on "Inbox", and then click on "Assigned Tasks."
    - ii. Select the Task ID associated with the "Review Request for Amendment of IFSP 999999" task or "Review Request for Amendment of Service Authorization 999999 for child NNNNN" task.
    - iii. On the Task Home screen under the Primary Action section, click on the "Review IFSP Amendment" link or the "Review SA Amendment" link:
      - Review the Modified field, Reason for Amendment, Existing Value

and Requested Value.

- Review the attached justification documentation.
- iv. Select "Reject All."
  - A Confirm Reject of Amendment Request Screen is displayed.
- v. Enter the reason for rejection as "insufficient information provided" and specify the specific additional information that is being requested.
  - If the rejection comment relates to a change affecting the IFSP, the comment will be stored as a note on the IFSP.
  - If the rejection comment relates to a change affecting an SA, the comment will be stored as a note on the SA.
- c. EIOD may authorize the amendment by:
  - i. From the Home Menu, click on "Inbox", and then click on "Assigned Tasks."
  - ii. Select the Task ID associated with the "Review Request for Amendment of IFSP 999999" task or "Review Request for Amendment of SA 999999 for child NNNNN" task.
  - iii. On the Task Home screen under the Primary Action section, click on the "Review IFSP Amendment" link or "Review SA Amendment" link:
    - Review the Modified field, Reason for Amendment, Existing Value and Requested Value.
    - *Review the attached justification documentation.*
  - iv. Check the appropriate box to approve individual amendments or click the "Select All" box at the top of the list.
  - v. Enter the Decision Date (as applicable).
    - Enter the start date of the amendment.
  - vi. Select "Save."
    - The task is removed, the IFSP/SA status is returned to "Approved", and the changes will now be visible in the IFSP/SA.

**Note:** When a transportation amendment is authorized, the transportation authorization is forwarded to the NYEIS Administration Unit or the designated Regional Office Transportation Liaison for entry into the DOE Rider System.

- 2. If the EIOD denies the Amendment Request:
  - a. EIOD will "reject" the request as outlined under "EIOD may request additional information..." in 1.b above.
  - b. **Prior Written Notice** must be sent to the parent/caregiver by the EIOD detailing the reason for the denial.
  - c. Prior Written Notice will also be attached to the NYEIS IFSP for which the amendment is denied.
  - d. A written explanation will be provided to the service coordinator via NYEIS attachment to the current IFSP when a request for additional ongoing service coordination units is denied.

**Note:** The amended IFSP is only considered to be in effect after the EIOD reviews and approves the documentation.

# Provider Manager

- 1. Accept/Reject assignment generated by SA amendment.
  - a. From the Home Menu, click on "Inbox", then click on Work Queues on the left

# with access to the Service Authorization Queue

Navigation bar.

- b. Click on "View" under the "Action" column for the Service Authorizations Work Queue which displays a list of Service Authorizations for your provider agency.
- c. Select the Task ID associated with the "Accept/Reject assignment for the child case."

#### Note: To view detailed service authorization information:

- From the Task Home screen under the Supporting Information section, select the Service Authorization Homepage link.
  - d. On the Task Home screen under the Primary Action section, click on the "Accept/Reject Service Authorization" link.
  - e. Select from one of the following actions:
    - i. If a Rendering Provider name is displayed, verify the assignment by, clicking the "Accept" button to keep the assigned Rendering Provider and accept the SA.
    - ii. If the Rendering Provider is not named, click on the "Choose Rendering Provider" button to choose a Rendering Provider
      - Select a Rending Provider name.
      - Select "Accept".
    - iii. Select "Reject" to reject the Service Authorization.
      - *Type a rejection reason.*
      - Select "Reject" sends a Rejection task to the EIOD's Assigned Tasks.

**Note:** If the provider agency rejects the service authorization in NYEIS, the SC must be contacted **no later than one (1) business day** after the service authorization is rejected.

- 2. Submits changes to Rendering Provider/Interventionist
  - a. Notifies the parent and the Ongoing Service Coordinator of the change to rendering provider/interventionists. Parent notification is required [no parental consent (signature) is required].
    - i. Enters the change to the rendering provider/interventionists in NYEIS by:
      - Go to the child's integrated case in NYEIS.
      - Select the active IFSP.
      - Select the service authorization to be transferred from the Service authorization List.
        - o Click "Change/Assign Rendering Provider."
        - Assign the interventionist by clicking the select option that appears next to their name.
          - The change takes effect immediately.

# Ongoing Service Coordinator (OSC)

- 1. Upon EIOD approval of an amendment, the SC will receive a Notification in his/her Inbox stating:
  - "Service Authorization 999999 for child NNNNN has been approved as of mm-dd-yyyy";
  - "Service Authorization 999999 for child NNNNN has been closed due to amendment as of mm-dd-yyyy"; or
  - "The IFSP containing Service Authorization 999999 for child NNNNN has been amended as of mm-dd-yyyy".

- a. Ensures that the parent receives a copy of the IFSP expeditiously, but no later than 48 hours after approval.
- b. If a new/amended authorization for transportation was approved, the OSC must give a copy to the service provider's transportation coordinator, who **must** give a copy to the transportation provider and to the Department of Education.
- c. Ensures that all new/amended services begin within two (2) weeks of the service start date on the IFSP (see policy on *Start Date of Services*).

Date: 3/29/2013

2. Explains due process rights to parent if the Amendment request is denied.

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

7-A-13

# NYC EARLY INTERVENTION PROGRAM

### CHANGE IN SERVICE(S)/SERVICE PROVIDER/SERVICE COORDINATOR

Child's EI ID Number:	Child's DOB:			
Child's Name: (Last, First)				
Service Coordinator: (Last, First)				
SC Agency Name:	Tel. # Fax #			
Complete sections as applicable. Changes	are not official until approved by the EIOD.			
SECTION I: CHANGE IN SERVICE PROVIDE	ER AGENCY – Parent Signature not required			
FROM:	TO:			
Provider Name:				
State Provider ID:				
NYEIS Service Authorization (SA) Reference Number (Ref # of t	the SA being requested for amendment):			
Anticipated Date: / /	,			
	signature:			
SECTION II: INITIAL SERVICE COORDINAT	ΓOR (ISC) – Parent Signature not required			
FROM:	TO:			
ISC Agency Name:				
ISC Name:				
ISC NPI#:	ISC NPI#:			
NYEIS SA Reference Number (Ref # of the SA being requested for	or amendment):			
Anticipated Date:/				
Parent was notified of this change on (date):// SC s	signature:			
SECTION III: ONGOING SERVICE COORDIN	NATOR (OSC) – Parent signature required			
FROM:	TO:			
OSC Agency Name:				
State Provider ID:				
OSC Name:				
SC NPI#:				
NYEIS SA Reference Number (Ref # of the SA being requested for	or amendment):			
Anticipated Date:/				
Parent Consent: I have been consulted about the changes to my O	Ingoing Service Coordinator and consent to the assignment of the			
OSC indicated above.				
Denout/Coording Circulature	Deter			
Parent/Guardian Signature:	Date://			
SECTION IV: CHANGE IN SERVICES – Parer	at Signature required			
A separate form for each service must be completed when the following				
1	, Location, and Frequency can be requested on a single form)			
Adding Ongoing Service Coordination units	, , , , , , , , , , , , , , , , , , , ,			
Adding a service type to an IFSP				
Terminating a service type currently on an IFSP				
Service Type:				
Add Service Type Method Location Termination of Service Frequency/Duration (Mins./Days/Weeks)				
Add Ongoing Service Coordination Units - Number of Units being requested:				
NYEIS Service Authorization Reference Number (Ref # of the SA being requested for amendment):				
Anticipated Date://				
Parent Consent: I have been consulted about the change in services and have reviewed the justification for those changes. I consent to the addition of and/or changes to the service type indicated above.				
and addition of and/of changes to the service type indicated above.				
Parent/Guardian Signature:	Date: / /			

# NYC EARLY INTERVENTION PROGRAM INSTRUCTIONS FOR COMPLETION CHANGE IN SERVICE(S)/SERVICE PROVIDER/SERVICE COORDINATOR INSTRUCTIONS

#### **GENERAL DIRECTIONS:**

The Service Coordinator (SC) must complete this form when there is a proposed change in Service(s), Service Provider, or Service Coordinator. After completing the identifying information about the child and the currently assigned service coordinator, place an "X" in the appropriate section and complete/attach the relevant information. Once the parent has indicated his/her review of the proposed changes by signing in the relevant section (a change in provider of services and initial service coordination do not need parent's signature), the SC must attach the completed form along with the appropriate documentation to the child's Integrated Case in NYEIS.

#### **SECTION I - SERVICE PROVIDER**

Complete the Service Provider Name, State Provider Early Intervention Number, of the current **and** the new service provider.

- The current provider information is located by selecting the Service Authorization (SA) Reference number for the SA you wish to amend.
- The new service provider information is obtained when the "Change/Assign Provider and Location" B utton is selected and the SC searches for a new provider agency

NYEIS Authorization Reference Number of the service authorization being amended - located on the bottom of the NYEIS IFSP.

A change in provider agency/rendering provider does not require a parent signature. However, the date that the parent was notified of the change in provider agency/rendering provider must be provided.

#### SECTION II - INITIAL SERVICE COORDINATOR

Complete the Initial Service Coordination (ISC) agency name, and the individual ISC name for the current and proposed ISC/ ISC agency

Include the NYEIS Authorization Reference Number of the service authorization being amended – located in the "Service Coordination Service Authorizations" section on the child's Integrated Case Page in NYEIS.

Although a change in the Initial Service Coordinator (ISC) should be discussed with the parent, the parent does not need to give consent.

#### SECTION III - ONGOING SERVICE COORDINATOR

Indicate the Service Coordinator (SC) names, SC NPI #, and State Provider ID # for the current and proposed Service Coordinators/Service Coordination Agency.

- The current provider information is located by selecting the Service Authoriz ation Reference number for the Service Coordination SA you wish to amend
- The new service provider information is obtained when the "Change/Assign Service Coordination Pr ovider" Button is selected and the SC searches for a new SC provider agency/ Ongoing Service Coordinator

NYEIS Authorization Reference Number of the service authorization being amended - located on the bottom of the NYEIS IFSP.

The parent's written consent is necessary when there is a change in the Ongoing Service Coordinator (OSC). The reason for the change must be documented on agency letterhead.

#### **SECTION IV - CHANGE IN SERVICES**

This form must be submitted in NYEIS reflecting <u>only</u> changes being requested with the **Justification for Change** in **Frequency, Intensity, or Method of Services** form, **progress notes**, recent evaluations and the required justification. Refer to the policy on Amendments in Chapter 7 of the Policy and Procedure Manual for instructions requesting an addition to ongoing service coordination units.

#### **PLEASE NOTE:**

To request a change in Initial Service Coordination Units refer to the Changes in Initial Service Coordinator or Initial Service Coordination Units Policy.

\*All proposed changes, <u>except</u> for a change in the ISC, and a change in the provider of services already on an IFSP must have written parental consent.

# NYC EARLY INTERVENTION PROGRAM

### JUSTIFICATION FOR CHANGE IN FREQUENCY, INTENSITY OR METHOD OF SERVICES Child's EI ID Number: \_\_\_\_\_ Child's DOB: \_\_\_\_/\_\_\_ Child's Name: Last\_\_\_\_\_\_First\_\_\_\_\_ Name of Provider:\_\_\_\_\_\_ Discipline:\_\_\_\_\_ Therapist Phone Number: (\_\_\_\_\_\_) Agency Name: \_\_\_\_\_ Name of Supervisor: \_\_\_\_\_Supervisor Phone Number: ( \_\_\_\_\_) \_\_\_ Date of Submission to OSC: **Authorization Information**: All areas must be completed on this form or it will be returned as incomplete. IFSP Start Date: \_\_\_\_/\_\_\_ IFSP End Date: \_\_\_\_/\_\_\_ Authorized Service: \_\_\_\_\_ # of sessions authorized: # of sessions delivered by provider prior to this **Justification for Change**: # of sessions missed (due to either provider or parent reasons): Date(s) of any **Previous Justification for Change** in this Discipline: / Request for Change (Complete all that apply): Termination of Service Increase/Change in Service Frequency: From: times per To: times per minutes Duration: From: minutes Method: From: To:

Required Justification Components: Justifications will be returned if all questions are not answered. Responses must be numbered and addressed in the below order. For termination of service(s), complete sections 1, 2, and 5 only.

- 1. Current Function:
  - a. What is the child's current level of function?
  - b. If an evaluation was administered, provide the name of the test and the score, unless this information is included in an evaluation report.
  - c. What was the child's level of function at the last IFSP?
  - d. What can the child do now, that he/she was unable to do previously (give skill-based examples).
- 2. Service(s) Provided to Date:
  - a. When did you begin delivery of the service?
  - b. Did a different provider deliver these services before you were assigned?
  - c. Did service(s) begin on time?
  - d. Explain any gaps in service(s) including: missed sessions, frequent illness, vacations etc. Include both provider and family reasons when available.
- 3. Family Involvement:
  - a. Describe how you are supporting the family and/or caregivers in integrating suggested activities into the child's and family's daily routines (Describe specific activities).
  - b. What successes or difficulties has the family had in integrating these activities?
  - c. When suggested activities were integrated into everyday activities, what changes in the daily routines have you observed?
- 4. Service Plan Coordination
  - a. Have you coordinated with other team members to achieve IFSP outcomes?
  - b. Have you addressed the same or different IFSP outcomes as other therapists? Explain.
- 5. IFSP Outcomes:
  - a. What is/are the functional outcome(s) that you are currently working on as stated in the IFSP?
  - b. What are the short term objectives that you are currently working on to reach the functional outcome(s)?
  - c. What progress has the child made toward the IFSP outcomes since initiation of this service plan?
  - d. What alternate strategies have you used to replace ineffective strategies? Have they been effective?
- 6. What will the recommended change offer that the present plan does not?
  - a. Does the proposed plan recommend a new functional outcome?
  - b. What new, short term objectives are being proposed to reach the functional outcomes?
  - c. What are the new strategies being proposed to achieve the short term objectives?
  - d. Will the new plan involve strategies and methods that cannot be reinforced by activities that are part of the child's daily routine? If yes, describe why and indicate if changes in the daily routine are possible.
- 7. List any changes in the child's medical diagnoses, conditions or medications since the last IFSP which may have an impact on the child's reaction to EI Services. Describe how a change in the child's medical condition or medications will affect the service delivery plan.

# NYC EARLY INTERVENTION PROGRAM JUSTIFICATION FOR CHANGE IN FREQUENCY, INTENSITY OR METHOD OF SERVICE

#### **GENERAL DIRECTIONS**

This form is to be used for a change(s) in a **service already on an IFSP**, not to request a new service or a change to service coordination units.

- The therapist/teacher must complete this form and submit it to the Ongoing Service Coordinator (OSC) when there is a proposed termination to, or change in frequency, duration or method of a service currently on an IFSP.
- The OSC must submit this form to the Regional Office with other required paperwork whenever there is a request for a change in frequency, intensity or method of a service in the IFSP, (please refer to Amendment Policy in this chapter).

#### **DEMOGRAPHIC INFORMATION**

Please fill out this section in its entirety. The name and contact information of the therapist's supervisor must be indicated.

#### **AUTHORIZATION INFORMATION**

This section **must** be completed in its entirety. Incomplete **Justifications** will be returned to submitter.

1. IFSP Start Date://	Copy the Begin and End dates from the upper left hand			
IFSP End Date:/	corner of the IFSP being amended.			
2. Authorized Service:	Indicate IFSP service type being amended.			
3. # of sessions authorized:	Copy the # of session units authorized from the IFSP.			
4. # of sessions completed by Provider:	Provide the total number of sessions that were delivered			
	(include any make-up sessions).			
5. # of sessions missed (due to either provider or parent	Indicate the number of any sessions missed, (exclude any			
reasons):	sessions that were made-up).			
Date of Previous Justification(s) for Change in this Disc	ipline:			
If there were prior requests to amend this service, indicate t	he date of request.			
Request for Change:				
Indicate all changes to this service that are being requested at this time.				
Required Justification Components:				
For requests to <b>terminate services or decrease frequency</b> , complete questions 1, 2, and 5 only.				
For <b>all other request</b> s, answer questions 1 through 7.				

Chapter 8: Transportation

# **New York City Early Intervention Program**

Policy Title: Transportation	Effective Date: 5/01/2015
Policy Number: 8-A	Supersedes: Policy 6-H - Effective
	10/17/10
Attachments:	Regulation/Citation:
<ul> <li>Parent Consent for Public Transportation,</li> </ul>	Title II-A of Article 25 of the Public
Mileage Reimbursement, or Car Service	Health Law §2545 (3); § 2559-a
Form	
• Justification for Transportation Method	10 NYCRR §69-4.19 (a) – (c)
Form	
<ul> <li>Car Service Information Form</li> </ul>	
Request for Mileage Reimbursement	
Transportation Attendance Sheet	

#### I. POLICY DESCRIPTION:

The New York City Early Intervention Program (NYC EIP) will ensure that transportation is available beginning the first day of service as agreed upon in the Individualized Family Service Plan (IFSP) when transportation is necessary to enable the child and the child's family to receive Early Intervention services. Transportation, along with all other Early Intervention services must begin within **two (2) weeks** of the date that the parent(s) signs the IFSP. Transportation may be provided by a bus or car vendor in contract with New York City, or through reimbursement of the parent at a mileage rate authorized by the municipality for the use of a private vehicle or for other reasonable transportation costs, including public transportation, tolls, and parking fees. (Sec. 69-4.19 (a) (1))

Transportation will be considered when services are authorized in group or facility-based settings and are located more than six (6) blocks from the child's residence. In addition, transportation services can only be provided for authorized services provided by EIP service providers who have an Appendix Agreement with the State Department of Health and providers who have a Basic Agreement with the State Department of Health and are subcontracted to a provider that holds an Appendix Agreement.

In developing the IFSP, consideration shall first be given to provision of transportation by a parent of a child to Early Intervention services. Other modes of transportation shall be provided if the parent can demonstrate the inability to provide appropriate transportation services. (**Title II-A of Article 25 of the Public Health Law §2545 (3)**)

The IFSP team will consider transportation options in the following order:

- 1. Transportation provided by the parent/surrogate or a responsible caregiver via public transportation
- 2. Transportation provided by the parent/surrogate or a responsible caregiver via family car.
- 3. School bus provided by the New York City Department of Education, Pre-K Transportation.
- 4. Car service provided by car service vendors in contract with the NYC Department of Health and Mental Hygiene (DOHMH).

The NYC EIP will take all relevant information into account when determining the appropriate form of transportation (e.g., family situation, medical status, distance to provider agency, and the presence of an established transportation route).

The NYC EIP will only cover the cost of up to one (1) round trip per family per day, for a single mode of transportation. One way transportation options are available.

The New York City Early Intervention Fiscal Management Unit (EIFM) will make all payments, either to vendors for car service or directly to parents for mileage, tolls, and parking fees when transportation is provided via family car.

NYC EIP service provider agencies that use transportation to bring children on-site for service must designate a staff member as the Transportation Coordinator (TC). The TC will act as the point of contact for **all** transportation matters. The TC does not have to be dedicated to only transportation issues.

Instructions for authorizing transportation in NYEIS are denoted in italics in the body of this Policy.

#### II. PROCEDURE:

Responsible	Action							
Party								
Early	1. At face-to-face IFSP meetings discusses transportation needs of the family							
Intervention	when:							
Official	a. Group or facility-based Early Intervention services are authorized; and							
Designee	b. The child resides more than six (6) blocks from the location of							
(EIOD)	services.							
	2. With the IFSP team, considers transportation options in the following order:							
	a. Transportation provided by the parent/surrogate or a responsible							
	caregiver using public transportation is considered when:							
	> The parent/surrogate or a responsible caregiver is able to transport the							
	child using public transportation.							
	> The mode of transportation meets the medical, behavioral, and safety							
	needs of the child and family as documented in the child's							
	Multidisciplinary Evaluation (MDE). Refer to Assessing							
	Transportation Needs in the MDE Policy.							
	> The trip from the child's home to the provider agency does not							
	exceed one (1) hour and fifteen (15) minutes within a borough OR one (1) hour and forty-five (45) minutes between boroughs.							
	<ul> <li>i. If the IFSP team determines that public transportation is appropriate, the team will then determine if the parent can pay for the cost of using public transportation to transport the child.</li> <li>• If the cost of public transportation presents a barrier to selecting this mode of transportation, the IFSP team discusses parent reimbursement via monthly prepaid Metro Cards.</li> <li>ii. Authorizing monthly prepaid Metro Cards:</li> <li>• Documents the mode of transportation in the IFSP as described in the Initial IFSP Policy and NYEIS IFSP Crosswalk.</li> <li>• Completes the Parent Consent for Public Transportation, Mileage Reimbursement, or Car service Form and obtains signed parental consent.</li> <li>• Creates a Transportation Service Authorization(s) in NYEIS:</li> </ul>							

- On the Individualized Family Service Home Screen, under Manage, select "Add Service Authorization."
- o On the Select Service Type and Method Screen, under the Selection Criteria heading, click on the drop-down and select "Transportation" from the drop-down box. Then click on the "Search" button.
- On the Select Service Type and Method category, click on "Transportation (Caregiver)."
- Under Select Transportation Type, click "Parent/Caregiver."
- o On the Select Transportation Vendor Screen:
  - *Under "Transportation Provider Name," enter the name of the parent.*
  - *Under "Municipality," select the borough of the child's residence.*
  - Click on "Continue."
- o *On the Create Caregiver Transportation Details Screen:* 
  - Click on "Caregiver Public Transport."
  - Modify the Start Date and/or End Date <u>only</u> if different than the IFSP period.
    - The date must fall within the current IFSP period.
  - Under "Days per Week," enter the days of the week that transportation services are needed (e.g., Tues., Thurs.).
  - Under "Total Days per Week," enter the number of days per week that transportation is needed (e.g., 2).
  - *Under "Total Weeks," enter the number of weeks transportation will be provided (e.g., 26).*
  - Under "Comments," enter the total number of prepaid Metro Cards distributed to the parent, and the date
- Attaches the Parent Consent for Public Transportation,
   Mileage Reimbursement, or Car Service Form with parental signature to the child's Integrated Case in NYEIS.
- At the IFSP meeting, gives the parent/surrogate prepaid Metro Cards based on the total number of months in the service authorization.

#### Note:

- Public Transportation will always be considered first.
- Transportation provided by the parent/surrogate or a responsible caregiver using public transportation will be considered regardless of available school bus transportation.
- Additional/replacement prepaid Metro Cards will **not be provided for any reason.**
- If the parent provides transportation, at no cost to the EIP, a separate NYEIS Transportation service authorization is not required.
  - b. Transportation provided by the parent/surrogate or a

#### responsible caregiver using a family car is considered when:

- > The trip via public transportation exceeds one (1) hour and fifteen (15) minutes within a borough OR one (1) hour and forty-five (45) minutes between boroughs.
- > The parent/surrogate or a responsible caregiver is able to transport the child using the family car.
- > The mode of transportation meets the medical, behavioral, and safety needs of the child and family as documented in the child's Multidisciplinary evaluation (MDE). Refer to Assessing Transportation Needs in the MDE Policy.
- i. If the IFSP team determines that family car is appropriate, the team will then determine if the parent can pay for the cost of using the family car to transport the child.
  - If the cost of using the family car presents a barrier to selecting this mode of transportation, the IFSP team discusses parent reimbursement for mileage, tolls, and parking as appropriate.
- ii. Authorizing mileage reimbursement:
  - Documents the mode of transportation in the IFSP, as detailed in the **Initial IFSP Policy** and **NYEIS IFSP Crosswalk**.
  - Informs the parent/surrogate that the NYC DOHMH will reimburse up to \$100.00 per day for mileage and any applicable tolls and parking (if authorized in the IFSP).
    - Reimbursement will be issued to the parent/surrogate in the form of a check sent via mail no more than three (3) weeks from the date that the Mileage Reimbursement Form is received by the EIFM.
  - Completes the Parent Consent for Public Transportation,
     Mileage Reimbursement, or Car Service Form and obtains signed parental consent.
  - Creates a Transportation Service Authorization(s) in NYEIS:
    - On the Individualized Family Service Home Screen, under Manage, select "Add Service Authorization."
    - On the Select Service Type and Method Screen, under the Selection Criteria heading, click on the drop-down and select "Transportation" from the drop-down box. Then click on the "Search" button."
    - On the Select Service Type and Method category, click on "Transportation (Caregiver)."
    - Under Select Transportation Type, click "Parent/Caregiver."
    - o On the Select Transportation Vendor Screen.
      - *Under "Transportation Provider Name," enter the name of the parent.*
      - Click on "Continue."
    - o On the Create Caregiver Transportation Details Screen:
      - Click on "Caregiver Private Car."
      - Modify the Start Date and/or End Date <u>only</u> if different than the IFSP period.
        - The date must fall within the current IFSP

period.

- Under "Days per Week," enter the days of the week that transportation services are needed (e.g., Tues., Thurs.).
- Under "Total Days per Week," enter the number of days per week that transportation is needed (e.g., 2).
- *Under "Total Weeks," enter the number of weeks transportation will be provided (e.g., 26).*
- Under "Comments," enter any additional information (if applicable).
- Click "Create Service Authorization."
- Attaches the Parent Consent for Public Transportation, Mileage Reimbursement, or Car Service Form with parental signature to the child's Integrated Case in NYEIS.

#### Note:

- If public transportation is not a viable option, transportation provided by the parent/surrogate or a responsible caregiver using family car will always be considered before school bus transportation.
- Refer to the **Initial IFSP Policy** and **NYEIS IFSP Crosswalk** for detailed instructions on documenting general mode of transportation in the IFSP.
- If the parent provides transportation at no cost to the EIP, a separate NYEIS Transportation service authorization is not required.
  - c. School bus transportation provided by the Department of Education (DOE) Office of Pupil Transportation (OPT) is considered when:
    - > Parent/surrogate or other responsible caregiver cannot transport the child using family car or public transportation.
    - > Public transportation or use of the family car is contraindicated due to the child's physical or developmental condition.
    - > There is an established DOE bus route.
      - o If transportation via school bus is appropriate, the NYC EIP will work with DOE to establish a new bus route for a child and family if no bus route is currently available. Refer to the note below for additional information.
    - > The school bus trip does not exceed one (1) hour and fifteen (15) minutes within a borough **OR** one (1) hour and forty-five (45) minutes between boroughs.
    - i. Authorizing school bus transportation provided by the DOE OPT:
      - Documents the mode of transportation as part of the IFSP as detailed in the Initial IFSP Policy and NYEIS IFSP Crosswalk.
      - Creates a Transportation Service Authorization(s) in NYEIS:
        - o On the Individualized Family Service Home Screen, under Manage, select "Add Service Authorization."
        - o On the Select Service Type and Method Screen, under the Selection Criteria heading, click on the drop-down and select "Transportation" from the drop-down box. Then click on the "Search" button.

- On the Select Service Type and Method category, click on "Transportation (Vendor)."
- Under Select Transportation Type, click "Transportation vendor."
- o On the Select Transportation Vendor Screen
  - *Under "Transportation Provider Name," enter the name of the relevant provider.*
  - Click on "Continue."
- o On the Create Transportation Details Screen:
  - Choose an option under "Child Transportation Needs" (if applicable).
  - Modify the Start Date and/or End Date <u>only</u> if different than the IFSP period.
    - Dates selected must fall within the current IFSP period.
  - Under "Days per Week," enter the days of the week that transportation services are needed (e.g., Tues., Thurs.).
  - Under "Total Days per Week," enter the number of days per week that transportation is authorized (e.g., 2).
  - *Under "Total Weeks," enter the number of weeks transportation will be provided (e.g., 26).*
  - *Under "Total Authorized Amount," enter (Round trip rate x total days per week) x (Total weeks).*
  - Under "Payment Type" select "per child."
  - If "Other" was selected under "Child Transportation Needs," enter a description of the transportation needs under "If other, provide a description."
  - Complete the "Pick-up Details" section, if different from home address (e.g., day care).
  - Complete the "Drop-off Details" section, if different from home address.
  - Click "Create Service Authorization."

#### Note:

- If DOE bus routing or other issues present a barrier to service delivery, the NYC EIP will contact the Ongoing Service Coordinator (OSC) to discuss alternate transportation options with the parent. This may result in an IFSP amendment meeting. Refer to the section on car service below.
- When school bus transportation provided by the DOE OPT is authorized, the EIOD will forward the authorization to the NYEIS Administration Unit or the designated Regional Office Transportation Liaison for entry into the DOE Rider System.
- The DOE OPT will only drop off a child at his or her home address, unless the child's IFSP specifies an alternative drop-off location.
- The NYC EIP allows a maximum of two (2) companions to accompany the child on the school bus.
  - o The duration of companion authorizations may vary, as determined

by the IFSP team.

- d. Transportation provided by a car service vendor in contract with the NYC DOHMH, is considered when:
  - > Parent or another responsible caregiver can accompany the child.
  - > Public transportation, family car, and school bus transportation are contraindicated due to the child's physical, medical, or developmental needs; and/or
  - > There is no established school bus route.
  - i. If the IFSP team determines that car service is appropriate, the EIOD will inform the family that a car seat is required in order to use a NYC DOHMH-contracted car service vendor, and that the caregiver traveling with the child is responsible for bringing and securing the car seat.
  - ii. If the parent does not own a car seat and the purchase of a car seat would create a financial barrier to transporting the child using a car service, the IFSP team discusses providing the parent with a gift card to purchase a car seat.
    - The gift card may **only** be used to purchase the car seat, and not for any other items (no exceptions).
    - Parents must return to DOHMH any balance over \$25 that remains on the gift card after purchasing the car seat, along with the receipt for the car seat.
  - iii. If a gift card for the purpose of buying a car seat is authorized:
    - Documents the mode of transportation in the IFSP, as detailed in the **Initial IFSP Policy** and **NYEIS IFSP Crosswalk**.
    - Completes the Parent Consent for Public Transportation,
       Mileage Reimbursement, or Car Service Form and obtains signed parental consent.
    - Creates a Transportation Service Authorization(s) in NYEIS
      - On the Individualized Family Service Home Screen, under Manage, select "Add Service Authorization."
      - o On the Select Service Type and Method Screen, under the Selection Criteria heading, click on the drop down and select "Transportation" from the drop-down box. Then click on the "Search" button.
      - On the Select Service Type and Method category, click on "Transportation (Vendor)."
      - Under Select Transportation Type, click "Transportation vendor."
      - *On the Select Transportation Vendor Screen:* 
        - Enter the name of the relevant provider under "Transportation Provider Name."
          - **Bronx:** New Elegante Car Service
          - **Brooklyn:** Corporate Transportation Group
          - **Manhattan:** Corporate Transportation Group
          - Queens: AMN Management
          - Staten Island: JJS Transportation
        - Click on "Continue."

- o On the Create Transportation Details Screen:
  - Under Child Transportation Needs, select "infant seat" or "toddler seat," as appropriate.
  - Modify the Start Date and/or End Date only if different than the IFSP period.
    - Dates selected must fall within the current IFSP period.
  - Under "Days per Week," enter the days of the week that transportation services are needed (e.g., Tues., Thurs.).
  - Under "Total Days per Week," enter the number of days per week that transportation is needed (e.g., 2.).
  - *Under "Total Weeks," enter the number of weeks transportation will be provided (e.g., 26).*
  - Under "Total Authorized Amount," enter "As approved by DOHMH Fiscal Administration Unit."
  - Under "Payment Type," select "per child."
  - If "Other" was selected under "Child Transportation Needs," enter a description of the transportation needs under "If other, provide a description."
  - Complete the "Pick-up Details" section, if different from home address.
  - Complete the Drop-off Details section, if different from home address.
  - *Under "Comments," enter the date that the gift card was given to the family.*
- Attaches the Parent Consent for Public Transportation,
   Mileage Reimbursement, or Car Service Form with parental signature to the child's Integrated Case in NYEIS
- At the IFSP meeting, gives the parent/surrogate a gift card for the purpose of buying a car seat.
- 3. Alerts NYEIS Administration Transportation Liaison, via email, of the creation of the car service authorization within one (1) business day.

#### Note:

- NYC EIP will only authorize a drop-off of a child at his or her home address, unless the child's IFSP specifies an alternative location.
- NYC EIP will not provide replacement gift cards for any reason.
- 4. For an IFSP Review or Annual meeting where parent reimbursement via prepaid monthly Metro Card was previously authorized and requires extension:
  - a. Participates in a face-to-face Review, or Annual IFSP meeting.
  - b. Completes the **Parent Consent for Public Transportation**, **Mileage Reimbursement or Car Service Form** and obtains parental consent.
  - c. Completes the Metro Card Distribution Log.
  - d. Distributes monthly prepaid Metro Cards to the parent/surrogate at the meeting.

- 5. If a request to change or add transportation as part of an Amendment, Review or Annual IFSP is submitted for car service with a gift card, or parent reimbursement via prepaid monthly Metro Card:
  - a. Participates in a face-to-face Amendment, Review, or Annual IFSP meeting.
  - b. Completes the **Parent Consent for Public Transportation**, **Mileage Reimbursement**, **or Car Service Form** and obtains parental consent.
  - c. Gives the parent monthly prepaid Metro Cards or a gift card for the purpose of buying a car seat at the meeting.
- 6. If a request is made for car service without a gift card, or for school bus transportation provided by the Department of Education Office of Pupil Transportation.
  - a. Reviews amendment request as outlined in the **Amendment Policy**.

# Ongoing Service Coordinator (OSC)

- 1. For an IFSP Review or Annual meeting where parent reimbursement via prepaid monthly Metro Card was previously authorized and requires extension:
  - a. Contacts the Regional Office (RO) Scheduling Staff by phone to arrange for a face-to-face IFSP meeting. This should be done no later than **two** (2) weeks before the end of the IFSP period.
  - b. Completes and submits the **IFSP Meeting Request and Confirmation Form** to schedule a face-to-face meeting with the EIOD as required in the **IFSP Scheduling Policy**.
    - Under "Special Circumstances" in Section I of the IFSP Meeting Request and Confirmation Form, documents that "a face-toface meeting is required to distribute prepaid Metro Cards and to extend services".
    - ii. Refer to the **IFSP Review & Annual Meeting Policy**.
- 2. Initiates a request to change or add transportation as part of an Amendment to the IFSP, IFSP Review or Annual meeting:
  - a. Discusses transportation options with the parent based on the procedure laid out in the EIOD responsibility section.
  - b. If a request is made for car service with a gift card for the purpose of purchasing a car seat, or parent reimbursement via pre-paid monthly Metro Card:
    - i. Completes and attaches the following required documentation to the child's Integrated Case in NYEIS:
      - Justification for Transportation Method Form.
        - Refer to Policy 3-A.1: Initial Service Coordinator Responsibilities for detailed instructions on attaching documents to the child's integrated case in NYEIS.
    - ii. Completes and submits the **IFSP Meeting Request and Confirmation Form** to schedule a face-to-face meeting with the EIOD as required in the **IFSP Scheduling Policy**.
      - Under "Special Circumstances" in Section I of the form, documents that a face-to-face meeting is required to discuss prepaid monthly prepaid Metro Cards or car service with a gift card for the purpose of purchasing a car seat.
  - c. If a request is made for car service without gift card or for school bus transportation provided by the DOE OPT:
    - i. Completes and attaches the following required documentation to

# Ongoing Service Coordinator (OSC) Cont.

the child's Integrated Case in NYEIS:

- Parent Consent for Public Transportation, Mileage Reimbursement, or Car Service Form with parental signature; and
- Justification for Transportation Method Form.
- ii. Submits an amendment request in NYEIS.
  - If the child has no Transportation Service Authorization in NYEIS:
    - o Submits the request to add a new service type in NYEIS:
      - Go to the child's Integrated Case in NYEIS.
      - Select the active IFSP.
      - Click the "Add Service Authorization (SA)" link under the Manage section from the IFSP home page.
      - On the "Enter Amendment Reason" screen, click "Select" to indicate that this is an amendment to add a service type.
      - Refer to the EIOD Responsibility section of this policy to create the appropriate service authorization based on the transportation type being requested.
      - Click on the "Create Service Authorization" button to submit the request.
      - The IFSP Status will be "EIOD Review Required."
      - A task will be sent to the EIOD to review the request.
      - View "Tasks" in the Integrated Case to confirm the task.
  - If the change being requested is from vendor (car service or school bus) to caregiver (or vice-versa):
    - o Submits the request to terminate a service in NYEIS by:
      - Go to the child's Integrated Case in NYEIS.
      - *Select the active IFSP.*
      - From the list of service authorizations, select the service authorization reference number related to transportation.
      - Click the "Close" link under the "Manage" section from the Service Authorization Home page.
      - Enter the closure date.
      - Select the "Actual Outcome" from the drop-down list.
      - Select "Canceled" to indicate that another service is being terminated.
      - Under "Reason," select "Closure due to amendment approval" from the drop-down list.
      - Click the "Save" button to save revised data for the SA.
      - The SA status will change to "EIOD Review Required."
      - A task will be sent to the EIOD to review the

#### **Ongoing**

## Service Coordinator (OSC) Cont.

changes.

- View "Events" in the active IFSP to confirm that the amendment was submitted.
- o Creates a new service authorization in NYEIS as described under 2.c.ii above.
- i. If a change to transportation type is being requested from school bus to car service (or vice-versa):
  - Submits the request to change the transportation vendor in NYEIS by:
    - o Go to the child's Integrated Case in NYEIS.
    - o Select the active IFSP.
    - o From the list of service authorizations, select the transportation service authorization reference number.
    - Under the "Manage" section, click on the "Change Vendor" button.
    - On the "Vendor Search Transportation (Vendor)" screen:
      - Enter the name of the relevant provider under "Vendor Name."
      - Click on "Search."
      - Select "Car Service Vendor."
      - *Leave the Decision Date blank.*
      - Select "Save."

**Note:** Amendment requests will not be processed if appropriate supporting documentation is not attached to the child's Integrated Case in NYEIS.

- 3. If no car seat is authorized, sends the Provider Agency Transportation Coordinator a copy of the approved Transportation Service Authorization within two (2) business days of the IFSP meeting or approval in NYEIS.
  - a. If a car seat is authorized, ensures that the car seat is purchased by the parent within two (2) weeks of the IFSP meeting.
    - i. Sends the Provider Agency Transportation Coordinator a copy of the approved Transportation Service Authorization within two (2) business days of confirming with the parent/surrogate that the car seat has been purchased.
    - ii. Reminds the parent to return any gift card balance greater than \$25, along with the receipt for the car seat, to the address below within 30 days of the IFSP meeting:

Early Intervention Fiscal Management 42-09 28th Street, CN- 48 Long Island City, NY 11101

- iii. Follows the following procedure for "when car service is authorized."
- b. When car service is authorized:
  - Ensures that the Transportation Coordinator faxes the Car Service Information Form to the NYEIS Administration Transportation Liaison within two (2) business days of receiving the service authorization.
  - ii. Receives the approved **Car Service Information Form** back from the NYEIS Administration Transportation Liaison.

# Ongoing Service

#### Coordinator Notifies the Transportation Coordinator and parent/ surrogate that (OSC) Cont. the car service vendor should be contacted as soon as possible to initiate car service transportation. Attaches the approved **Car Service Information Form** to the child's Integrated Case in NYEIS. 4. Routinely checks the status of transportation amendment approvals in NYEIS. Ensures all services begin as required by the **Start Date of Service Policy**. 1. When school bus transportation provided by the DOE OPT is authorized: **Provider** Agency/ a. Checks that the child's information and authorization are correct in the **Transportation** DOE OPT Rider System Coordinator b. Enters the child's attendance information in the OPT Rider System c. Completes the **Transportation Attendance Sheet** each month to indicate the: Names of all children on the bus who receive services at that agency: Names of any companions of those children; and Days that each child and his/her companion(s) were on the bus. Note: Provider agencies are no longer required to mail or forward the completed attendance sheet(s) to DOHMH Early Intervention Fiscal Management (EIFM). Providers must retain the Transportation Attendance Sheets on file for monitoring purposes. When car service is authorized, completes the **Car Service Information** Form. a. Faxes the completed **Car Service Information Form** to the NYEIS Administration Transportation Liaison at 347-396-8983 within two (2) business days of receiving the Service authorization from the b. Works with the parent/ surrogate and the car service vendor to initiate car service transportation and notify the car service vendor of any scheduling modifications. 3. When mileage reimbursement is authorized, completes the Mileage Reimbursement Form with the parent. a. Ensures any required attachments for parking/tolls are present. b. Sends Mileage Reimbursement Form with attachments to EIFM, username Hinrik02, using the HCS Secure File Transfer within seven (7) calendar days after the end of each calendar month. **NYEIS** Reviews the **Car Service Information Form** within two (2) business days Administration of receipt to verify: **Transportation** a. Child information, and Liaison b. Car service authorization information. If all information is complete, arranges for car service by sending the approved **Car Service Information Form** to the car service vendor and the child's OSC via Fax. If information is not complete, immediately contacts the ii. provider agency by phone to rectify the issue.

Early	1. Receives the Mileage Reimbursement Form via HCS Secure File			
Intervention	Transfer from the Transportation Coordinator.			
Fiscal	2. Reviews the Mileage Reimbursement Form and all accompanying			
Management	parking and toll information (if applicable)			
Unit (EIFM)	<ul> <li>a. Notifies the Transportation Coordinator if any additional information is necessary.</li> </ul>			
	3. Issues payment directly to the parent/surrogate for mileage reimbursement no more than three (3) weeks from the date that the <b>Mileage</b> Reimbursement Form is received.			
	4. Issues payment directly to car service vendors for the provision of car service.			
Provider	1. Corrects any inaccurate information on the Car Service Information			
Agency/	Form, and/or adds missing information, and resubmits within one (1)			
Transportation	business day of receiving notification from the NYEIS Administration			
Coordinator	Transportation Liaison.			
	2. Corrects any inaccurate information on the Mileage Reimbursement			
	<b>Form</b> , and/or adds missing information, and resubmits via HCS Secure File Transfer within one (1) business day of receiving notification from EIFM.			

Date: 3/20/2015

Approved By:
Assistant Commissioner, Early Intervention

# **New York City Early Intervention Program**

Policy Title: Complaints Regarding Bus	<b>Effective Date:</b>		
Transportation	10/17/2010		
Policy Number: 8-B	Supersedes: 6-I		
Attachments:	Regulation/Citation:		
<ul> <li>Transportation Service Data Entry Form</li> </ul>			

#### I. POLICY DESCRIPTION:

The New York City Department of Education, Pre-K Transportation contracts with bus companies to transport children to NYC Early Intervention (EI) provider agencies for services. Complaints about transportation providers must be directed accordingly.

Bus transportation may be authorized for a child receiving services at an EI provider site. Transportation needs are discussed and documented in the IFSP. The EIOD will authorize bus transportation, if warranted, by completing a **Transportation Service Data Entry Form.** If companions are authorized to accompany the child, their names are listed on the form.

Providers should alert the EI Regional Office (RO) to any ongoing concerns or complaints about bus transportation.

#### **II. PROCEDURE**:

<b>Responsible Party</b>	Action
Early Intervention	1. Direct inquiries or complaints regarding Pre-K Transportation
Agencies, Service	to:
Coordinators (SCs),	a. The Department of Education Pre-K Customer Service
Parents	hotline at <b>718-482-3800</b> . Agents are available to assist.
	b. <b>311.</b> Calls will be forwarded to someone who can assist.
	2. EI agencies and SCs should also contact the EI
	Regional Office (Assistant Director or Regional Director) when
	there are any ongoing concerns or complaints about bus
	transportation.

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

Date: <u>09/17/10</u>

# Transportation Forms

## New York City Early Intervention Program Parent Consent for Public Transportation, Mileage Reimbursement or Car Service Form

**Instructions:** This form must be completed when the Individualized Family Service Plan (IFSP) team with the parent and Early Intervention Official Designee determine that <u>Public Transportation</u>, <u>Mileage Reimbursement</u>, <u>or Car Service</u> is appropriate as a means of transportation to an Early Intervention center-based program. This form must also be completed by Ongoing Service Coordinators when requesting transportation amendments.

Child's Name:(Last)	e:(Last) Date of Birth (DOB):					
EI #:	IFSP Period: Start:	End:	Service Authorization Number:			
I am aware of the options availa	able to transport my child. I have se	lected:   Public Transportation [	$\sqsupset$ Mileage Reimbursement $\Box$ Ca	r Service		
<b>Public Transportation:</b> The pa	arent/surrogate must initial each iter	m below to indicate consent.				
I understand that the N	(number) of monthly prepaid MTA YC Early Intervention Program will c transportation (MTA) services to	l not replace lost or stolen Metro Ca	ards.			
Parent/Surrogate Name:		Signature:		Date:		
Mileage Reimbursement: The	parent/surrogate must initial each i	tem below to indicate consent.				
I must submit receipts w I will receive a maximu	teage Reimbursement Form with the Mileage Reimbursement Form of \$100.00 per day for all mileagued with the use of my motor vehicles.	Form to get reimbursement for tolls e, toll, and parking costs associated	and parking. I with services authorized on my c	hild's IFSP.		
I agree to have my child transpo	orted to and from my child's Early l	Intervention provider using a person	nal car.			
Parent/Surrogate Name:	Parent/Surrogate Name: Date: Date:					
Car Service: The parent/surrog	Car Service: The parent/surrogate must initial each item below to indicate consent.					
My Car Service Vendor: ☐ Bronx: New Elegante Car Service (Tel: 917-688-1548 or 1649) ☐ Staten Island: JJS Transportation (Tel: 718-667-2022)						
□Brooklyn & Manhattan: Corporate Transportation Group (Tel: 718-643-3900) □Queens: AMN Management (Tel: 631-918-2233)						
<ul> <li>My child <u>must</u> be accompanied by a responsible caregiver.</li> <li>The accompanying caregiver is responsible for bringing the car seat, and correctly installing the car seat.</li> <li>Car service transportation will only pick up and drop off my child at the locations specified in the IFSP.</li> <li>If my child will not need car service transportation for any reason, I will give the car service vendor at least 2 hours' notice.</li> <li>I will call the car service vendor and my Service Coordinator to restart car service transportation after any absence.</li> </ul>						
☐ Family does not own a car seat, and no means of transportation except car service is appropriate, based on the needs of the child and family.  I received a bank gift card with a value of \$200.00.  I will only use this gift card to purchase a car seat that is appropriate for my child.  (two (2) weeks after the IFSP meeting), in order for services to begin on time.  If more than \$25.00 is left on the gift card after I buy the car seat, I agree to send a personal check or money order for the remaining balance, and the receipt for the car seat, to: Early Intervention Fiscal Management, 42-09 28th Street, CN- 48Long Island City, NY 11101						
I agree to the provision of car so City Department of Health and	ervice transportation services to and Mental Hygiene.	I from my child's Early Intervention	n provider by a vendor that is in co	ontract with the New York		
Parent/Surrogate Name:		Signature:		Date:		





## New York City Early Intervention Program Justification for Transportation Method

**Instructions:** The Ongoing Service Coordinator (OSC) must complete this form as part of an amendment request. Refer to the **NYC EIP Transportation Policy**. This form must be completed when a change to an authorized transportation method is requested, or a request to add or change a service authorization to a group or facility-based setting is being requested, and transportation is needed. Incomplete submissions will be returned.

When a particular type of transportation is requested, the OSC must explain why other forms of transportation are not appropriate:

*If car service is requested, complete 1, 2, 3, 4, and 4a (if applicable)* • *If DOE School Bus is requested, complete 1, 2, 3, and 3a (if applicable).* 

*If Family Car is requested, complete 1, 2, and 2a* • *If Public Transportation is requested, complete 1, and 1a.* 

GI II II NI (I )		(F!)	D . (D' 1 (DOD)				
Child's Name:(Last)	1	(First)	Date of Birth (DOB):				
EI #:	IFSP Period: Start:	End:	Transportation SA Number (if applicable):				
Currently authorized method of transportation: $\square$ Public Transportation $\square$ Family Car $\square$ DOE bus $\square$ Car Service $\square$ No transportation on IFSP							
Requested change to: $\square$ I	Requested change to: $\square$ Public Transportation w/ Metro Card $\square$ Family Car w/ reimbursement $\square$ DOE bus $\square$ Car Service $\square$ No transportation						
Location of service (name	/						
			iate for the child & family based on family situat	ion, medical status etc.			
1a: (Metro card request of	only): Describe the hardship that w	ould be created if Metro Ca	ards are not provided by the EIP:				
			e child and family based on the family situation,				
2a: (Mileage reimbursem	ent only): Describe the hardship th	at would be created if mile	age reimbursement was not provided by the EIP:				
2 DOE G 1 1 D 1 1		· · · · ·		1. 1			
			for the child and family based on the family situa	tion, medical status, etc.			
5a. Companions (Maxim	um 2): Provide a justification for ea	ach companion requested:					
A Car Sarvica: Indicate	why this mode of transportation is	annronriate for the child a	ad family based on the family situation, medical	etatus atc. atc			
4. Car Service: Indicate why this mode of transportation is appropriate for the child and family based on the family situation, medical status etc., etc.  4a: If a Gift Card is requested, describe the hardship that would be created if a Gift Card for the purpose of purchasing a car seat was not provided by the EIP:							
ia. Il a one cara is reque	sted, desertee the hardship that we	ala de createa il a Girt Cal	ta for the purpose of purchasing a car sear was no	t provided by the Ell.			
Service Coordinator Name		Sion·	Date:				
Parent Name:		Sign:	Date:				



#### NYC EARLY INTERVENTION PROGRAM CAR SERVICE INFORMATION FORM - Bronx

New York City Department of Health and Mental Hygiene Early Intervention Bronx Car Service Vendor:

 $New\ Elegante\ Car\ Service \bullet General\ number:\ 718-492-7680 \bullet Contact\ Number:\ 917-688-1548\ or\ 1649 \bullet Contact:\ Sergio\ Rodriguez$ 

Email: serg021@aol.com

**Instructions:** Within two (2) business days of receiving a service authorization for car service from the Ongoing Service Coordinator (OSC), the Early Intervention service provider agency Transportation Coordinator (TC) completes the **Car Service Information Form** and faxes it to the NYEIS Administration Transportation Liaison at 347-396-8983. The NYEIS Administration Transportation Liaison returns the approved form to the OSC via Fax. The OSC attaches the approved **Car Service Information Form** to the child's integrated case in NYEIS and faxes a copy to the TC.

	Child ar	nd Family Information – Cor	npleted by I	Provider Agency Transp	ortation Coordi	nator
Child's Name (Last, First): EI ID:				DOB:		
Parent's Nam	e (Last, First):			Phone:		
Name of Care	giver Accompanying Ch	ild:		Name of Alternate Ca	regiver:	
Pick-up Addr	ess:			Drop-off Address:		
	Early Intervention	on Provider Agency Informat	tion - Comp	leted by Provider Agend	cy Transportatio	n Coordinator
Agency Name	:			Address:		
Transportati	ion Coordinator Name	:		Phone:		Fax:
Transportati	ion Coordinator HIN I	D:				
	Service A	uthorization Information - C	ompleted by	Provider Agency Tran	sportation Coor	dinator
		Schedule				on SA Number:
	Day(s) that child will attend group	Session Start Time (AM/PM)	Session End Time (AM/PM)		From: Date: To: Date:	Authorization Period
Monday					Comments:	
Tuesday						
Wednesday						
Thursday						
Friday						
	Car Service Vei	ndor: Notification to Proceed	with Car S	ervice (NYC Bureau of	Early Interventi	on Use Only)
in Section II o	es to advise New Eleganto of this document on date e find the Parental Cor	e Car Service that car service	has been ap	oproved and can be init	iated to the Earl family to scheo	y Intervention provider identified lule the pick-up.
NYC Bureau	NYC Bureau of Early Intervention Approval Signature:  Date:					



#### NYC EARLY INTERVENTION PROGRAM CAR SERVICE INFORMATION FORM - Manhattan and Brooklyn

New York City Department of Health and Mental Hygiene Early Intervention Manhattan & Brooklyn Car Service Vendor:

Corporate Transportation Group LTD • General number: 718-643-3900 • Contact Number: 718-643-3900 • Contact: Stephanie Prasker Email: Stephanie@nyc2way.com

**Instructions:** Within two (2) business days of receiving a service authorization for car service from the Ongoing Service Coordinator (OSC), the Early Intervention service provider agency Transportation Coordinator (TC) completes the **Car Service Information Form** and faxes it to the NYEIS Administration Transportation Liaison at 347-396-8983. The NYEIS Administration Transportation Liaison returns the approved form to the OSC via Fax. The OSC attaches the approved **Car Service Information Form** to the child's integrated case in NYEIS and faxes a copy to the TC.

	Section I: Ch	ild and Family Information	<ul> <li>Completed</li> </ul>	by Provider Agency T	ransportation Coordinator
Child's Name (Last, First): EI ID:			EI ID:	DOB:	
Parent Name	(Last, First):			Phone:	
Name of Care	giver Accompanying Ch	ild:		Name of Alternate Ca	regiver:
Pick-up Addr	ess:			Drop-off Address:	
	Section II: Early Inter	vention Provider Agency Inf	ormation - (	Completed by Provider	Agency Transportation Coordinator
Agency Name	:			Address:	
Transportati	on Coordinator Name	<b>:</b>		Phone:	Fax:
Transportati	on Coordinator HIN I	D:		,	
	Section III: Serv	vice Authorization Informati	on - Comple	eted by Provider Agency	Transportation Coordinator
		Schedule			Transportation SA Number:
	Day(s) that child will attend group	Session Start Time (AM/PM)	Session End Time (AM/PM)		Authorization Period From: Date: To: Date:
Monday					Comments:
Tuesday					
Wednesday					
Thursday					
Friday					
1	Car Service Vei	ndor: Notification to Proceed	with Car S	ervice (NYC Bureau of	Early Intervention Use Only)
This form serves to advise Corporate Transportation Group LTD that car service has been approved and can be initiated to the Early Intervention provider identified in Section II of this document on date:  Above please find the Parental Contact and Child Scheduling information. Please contact the family to schedule the pick-up.  Contact New York City Bureau of Early Intervention at <a href="mailto:nycnyeis@health.nyc.gov">nycnyeis@health.nyc.gov</a> if you have any questions.					
NYC Bureau	of Early Intervention A	pproval Signature:			Date:



#### NYC EARLY INTERVENTION PROGRAM CAR SERVICE INFORMATION – QUEENS

New York City Department of Health and Mental Hygiene Early Intervention Queens Car Service Vendor:

AMN MANAGEMENT, INC. • General number: 718-416-0723 • Contact Number: 631-918-2233 • Contact: Keith Kucharnik

**Instructions:** Within two (2) business days of receiving a service authorization for car service from the Ongoing Service Coordinator (OSC), the Early Intervention service provider agency Transportation Coordinator (TC) completes the **Car Service Information Form** and faxes it to the NYEIS Administration Transportation Liaison at 347-396-8983. The NYEIS Administration Transportation Liaison returns the approved form to the OSC via Fax. The OSC attaches the approved **Car Service Information Form** to the child's integrated case in NYEIS and faxes a copy to the TC.

Section I: Child and Family Information - Completed by Provider Agency Transportation Coordinator						
Child's Name (Last, First): EI ID:				DOB:		
Parent Name	(Last, First):			Phone:		,
Name of Care	giver Accompanying Ch	nild:		Name of Alternate Ca	regiver:	
Pick-up Addr	ess:			Drop-off Address:		
	Section II: Early Inter	vention Provider Agency Inf	ormation - C	Completed by Provider A	Agency Transpo	ortation Coordinator
Agency Name	:			Address:		
Transportati	ion Coordinator Name	2.		Phone:		Fax:
Transportati	on Coordinator HIN 1	D:				
	Section III: Ser	vice Authorization Informati	on - Comple	ted by Provider Agency	Transportation	n Coordinator
		Schedule			Transportati	on SA Number:
	Day(s) that child will attend group	Session Start Time (AM/PM)	Session End Time (AM/PM)		From: Date: To: Date:	Authorization Period
Monday					Comments:	
Tuesday						
Wednesday						
Thursday						
Friday						
	Car Service Ve	ndor: Notification to Proceed	l with Car S	ervice (NYC Bureau of 1	Early Intervent	ion Use Only)
This form serves to advise AMN MANAGEMENT, INC. that car service has been approved and can be initiated to the Early Intervention provider identified in Section II of this document on date:  Above please find the Parental Contact and Child Scheduling information. Please contact the family to schedule the pick-up.  Contact New York City Bureau of Early Intervention at <a href="mayengeright">nycnyeis@health.nyc.gov</a> if you have any questions.						
NYC Bureau	NYC Bureau of Early Intervention Approval Signature:  Date:					



# NYC EARLY INTERVENTION PROGRAM CAR SERVICE INFORMATION FORM – Staten Island

New York City Department of Health and Mental Hygiene Early Intervention Staten Island Car Service Vendor:

JJS Transportation Co. Inc. D/B/A Grant City Car Service • General Number: 718-979-6200 • Contact Number: 718-667-2022

Contact: April Bates • Email: nctaxis@aol.com

Instructions: Within two (2) business days of receiving a service authorization for car service from the Ongoing Service Coordinator (OSC), the Early Intervention service provider agency Transportation Coordinator (TC) completes the Car Service Information Form and faxes it to the NYEIS Administration Transportation Liaison at 347-396-8983. The NYEIS Administration Transportation Liaison returns the approved form to the OSC via Fax. The OSC attaches the approved Car Service Information Form to the child's integrated case in NYEIS and faxes a copy to the TC.

	Section I: Ch	aild and Family Information	– Completed	l by Provider Agency T	ransportation Coordinator
Child's Name (Last, First):			EI ID:	DOB:	
			Phone:		
Name of Care	giver Accompanying Ch	nild:		Name of Alternate Ca	regiver:
Pick-up Addr	ess:			<b>Drop-off Address:</b>	
	Section II: Early Inter	vention Provider Agency Inf	formation - (	Completed by Provider	Agency Transportation Coordinator
Agency Name	:			Address:	<u> </u>
Transportati	ion Coordinator Name	)• •		Phone:	Fax:
Transportati	on Coordinator HIN	ID:			1
			ion - Comple	eted by Provider Agency	y Transportation Coordinator
		Schedule	*		Transportation SA Number:
	Day(s) that child will attend group	Session Start Time (AM/PM)	Session End Time (AM/PM)  Authorization Period From: Date: To: Date:		
Monday					Comments:
Tuesday					
Wednesday					
Thursday					
Friday					
	Car Service Ve	ndor: Notification to Proceed	d with Car S	ervice (NYC Bureau of	Early Intervention Use Only)
Intervention p  Above please	es to advise JJS Transpor provider identified in Se e find the Parental Co	tation Co. Inc. D/B/A Grant Coection II of this document or	ity Car Servi n date: <b>g informati</b>	ce that car service has  on. Please contact the	been approved and can be initiated to the Early  family to schedule the pick-up.
	of Early Intervention A				Date:

# Health

# **NYC Early Intervention Program Mileage Reimbursement Form**

**Instructions:** The NYC Early Intervention (EI) provider agency Transportation Coordinator (TC) must complete the Mileage Reimbursement Form with parents/caregivers monthly when mileage reimbursement is authorized as part of the child's Individualized Family Service Plan (IFSP). The TC will then send the completed form and accompanying documentation for tolls and/or parking to the EI Fiscal Management Unit (EIFM) using HCS Secure File transfer to username: *Hinrjk02* within seven (7) calendar days after the end of each calendar month.

use	rname: <i>Hinrjk02</i> within se	even (7) calendar days	after the end of each	calendar month.		
Chi	ld's Name:(Last)		(First)			
Dat	e of Birth (DOB):		EI #:			
IFS	P Period: Start:	End:	Service Author	ization Number:		
Par	ent's Full Name:		1	Phone:		
Par	ent's Address:		City:	State:	Zip Code:	
Nar	me of IFSP Authorized De	stination (EI Provider)	):			
Des	stination Address:		City:	State:	Zip Code:	
			·		-	
autl of t NY Mil	rtify that the expenses iter norized on his/her IFSP. I his request. I will receive a C Department of Health at eage Reimbursement Forn th, injury or property damage.	understand that I will a maximum reimburse nd Mental Hygiene (N n is received by the El	not be reimbursed for ment of \$100.00 per YC DOHMH) no mo IFM. I hold the NYC	or tolls and parking day in the form of ore than three (3) we DOHMH harmles	unless I submit receipt a check mailed to me b reeks from the date that	ts as poy the
	Date Traveled	Total Miles	Rate per Mile	Total Expe	nses	
1	MM/DD/YYYY	Round Trip (1)	\$ 0.575 (2)	(1) x (2)		
2			\$ 0.575 (2)			
3			\$ 0.575 (2)			
1			\$ 0.575 (2)			
5			\$ 0.575 (2)			
5			\$ 0.575 (2)			
7			\$ 0.575 (2)			
3			\$ 0.575 (2)			
)			\$ 0.575 (2)			
10			\$ 0.575 (2)			
11			\$ 0.575(2)			
12			\$ 0.575 (2)			
13			\$ 0.575 (2)			
14			\$ 0.575 (2)			
15			\$ 0.575 (2)			
			Sub-Tot	al		
			Tolls (if applicable)			
		Par	rking (if applicable)  Grand Tot	al		
Nar	me (Parent):				Date: / /	
	rtify that the above EI chi		_			
	na (TC):	a received betvices at	Signature:	oo to autob.	Data: / /	

# NEW YORK CITY DOHMH EARLY INTERVENTION PROGRAM TRANSPORTATION COMPANION ATTENDANCE SHEET

Page: of:

Transportation Contractor Name: Transportation Provider EI#: Month: Year: Program /School's Name: Address: Program Provider EI#: DOB 2 7 8 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | Total 3 9 4 5 6 Child's Name (Last, First) Companion's Name (Last, First) Companion's Name (Last, First) EI# DOB 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 Total 2 3 5 6 8 9 Child's Name (Last, First) Companion's Name (Last, First) Companion's Name (Last, First) EI# DOB 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 2 3 4 5 6 8 9 10 | 11 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 30 31 Total Child's Name (Last, First) Companion's Name (Last, First) Companion's Name (Last, First) EI# DOB 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 25 26 27 28 29 2 3 4 5 6 8 9 10 | 11 | 12 23 | 24 30 31 Total Child's Name (Last, First) Companion's Name (Last, First) Companion's Name (Last, First) I certify that the above EI child(ren) and authorized companion(s) were actually transported to receive services at the program on the above dates. I understand that any misrepresentation of fact provided by me on this form may result in criminal action. Print Name/telephone #:\_\_\_\_\_ Signature of Authorized Program/School Official: \_\_Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

# **Transportation Companion Attendance Sheet Instructions**

- 1) **Transportation Contractor Name -** Enter company's name (not subcontractor)
- 2) Transportation Provider EI # Enter your five-digit Early Intervention number
- 3) **Month** Enter the month of service (should be spelled out) and Year
- 4) **Program/School Name** Enter Program/School name exactly as if appears on your contract
- 5) Address/Site Enter site address of Early Intervention Program/School
- 6) Provider EI # Enter provider Early Intervention five-digit number
- 7) EI # Child's 7- digit Early Intervention number
- 8) **DOB** Child's date of birth (MM/DD/YY) format
- 9) Child's Name Enter the child's name in the Last Name, First Name Columns
- 10) **Companion Name** If parent/guardian or other companion is authorized on the child's IFSP to accompany the child when traveling, enter the authorized companion's name last name and first name. You must enter companion name under authorized child's name. Multiple companions can continue on next line as long as the child's ID is also entered.
- 11) **Day of Trip** Put an "x" in the box for the date child was transported/attended and "x" for each companion in boxes below for same date.
- 12) **Signature** Please sign and indicate telephone # of Transportation Coordinator.

Chapter 9: Assistive Technology

# **New York City Early Intervention Program**

Policy Title: Assistive Technology	Effective Date: October 1, 2014
Policy Number: 9-A	Supersedes:
Applicable Forms:	Regulation/Citation:
NYC EIP Assistive Technology Medical	NYCRR Section 69-4.1(k)(2)(i)
<b>Necessity Justification Form</b>	NYCRR Section 69-4.1(k)(2)(ii)
NYC EIP Assistive Technology Notification	NYCRR Section 69-4.9(g)
of Item Delivery, Condition and Status	NYCRR Section 69-4.11
Form	New York State Early Intervention
NYC EIP Assistive Technology	Memorandum 99-1
Information Exchange Form	

### I. POLICY DESCRIPTION:

Assistive technology (AT) should be considered when an AT device (ATD) or service is needed to increase, maintain, or improve the functional capabilities of an eligible child, and facilitate the attainment of functional outcomes included in the child and family's Individualized Family Service Plan (IFSP) meeting.

All provider agencies are required to designate an AT Agency Coordinator to serve as the clinical point person for ATD requests. The AT Agency Coordinator is responsible for coordinating with Individual Rendering Providers, Service Coordinators, and the NYC Assistive Technology Unit (NYC ATU) on the provision of ATD.

Early Intervention (EI) provider agencies must submit all required ATD documentation necessary to support Medicaid and private insurance billing **no later than two (2) calendar weeks** after being notified of the potential ATD need by the child's IFSP team or Individual Rendering Provider.

Only EI provider agencies that hold agreements with the New York State Department of Health (SDOH) or Individual Rendering Providers and agencies that subcontract with EI provider agencies may make ATD requests.

The New York City Early Intervention Program (NYC EIP) will ensure that all authorized ATDs comply with New York State Early Intervention Memorandum 99-1, NYS Early Intervention Regulations, and Federal Regulations. Under these regulations and guidance, the following devices are not reimbursable by the EIP:

- Equipment or medical supplies that are solely related to a medical condition or chronic illness unrelated to the child's disability or developmental status, or are life-sustaining by nature.
- Toys used by all children that are not specifically designed or adapted to increase, maintain, or improve the functional capabilities of children with disabilities.
- Generic items typically needed by all children.
- Items that are standard equipment used by service providers in the provision of EI services.

- Environmental adaptations.
- Devices purchased prior to being authorized in the IFSP.
- Devices that are surgically implanted, including cochlear implants, or the optimization (e.g., mapping), maintenance or replacement of such devices.

EI service providers are no longer responsible for the purchase of ATD with a service authorization start date on or after October 1, 2014. Beginning on October 1, 2014, the State Fiscal Agent (PCG) will make all ATD purchases, and only from ATD vendors that have an agreement with SDOH.

### **II. PROCEDURE**:

Responsible	Action		
Party			
IFSP Team/	1. As part of an IFSP meeting or as part of an Amendment to an IFSP,		
Individual	discusses an Assistive Technology device (ATD) with the family and how it		
Rendering	might address the functional capabilities of the child, including:		
Provider in	a. Category of device and necessary accessories (if applicable).		
collaboration	i. A discussion of how low- versus high-tech devices can increase,		
with the AT	maintain or improve the child's functional skills is required.		
Agency	b. The IFSP functional outcomes that the ATD will help the child and		
Coordinator	family achieve, and how it will do so.		
	c. How the ATD will be integrated into the child and family's natural		
	routines, and the settings where the device will be used.		
	2. If an ATD is being considered, the Individual Rendering Provider first		
	requests an ATD trial/loan, by:		
	a. Initiating a conversation with the <b>TRAID Center Loan Closet</b> (212-		
	677-7400, x 712; email: techworks@ucpnyc.org) to determine if:		
	i. The TRAID Center can provide the proposed ATD via its Loan		
	Closet to a child and family for demonstration or loan.		
	ii. The ATD is currently available for demonstration or loan.		
	iii. How long the device is available for loan.		
	iv. How to make arrangements with TRAID Center for its use.		
	b. If the TRAID loan fully meets the child's needs, the AT Agency		
	Coordinator, in consultation with the Individual Rendering Provider,		
	notify the child's Service Coordinator and inform her/him that they		
	will not proceed with the ATD request through the EIP.		
	3. Proceeds with the ATD request process outlined below while also pursuing		
	the ATD trial loan.		
	a. The Individual Rendering Provider completes the <b>Assistive</b>		
	Technology Medical Necessity Justification Form:		
	i. Refer to the Assistive Technology Medical Necessity		
	Justification Form Instructions for detailed completion		
	requirements.		
	b. The AT Agency Coordinator obtains a dated, authorized prescription		
	or written recommendation form that is dated and written by:		

- i. Non-amplification request: Child's primary health care provider (physician or nurse practitioner)
- ii. Amplification request: Audiologist or Otolaryngologist
  - Prescriptions and recommendations for amplification must be dated no more than two (2) months from the date of the signature on the Assistive Technology Medical Necessity Justification Form.
  - ATD requests with prescriptions dated more than two
     (2) months before the date on the Assistive
     Technology Medical Necessity Justification Form are incomplete and will be returned.
- c. The AT Agency Coordinator obtains the Individual Rendering Provider's most current **Provider Progress Note** for the child.
- 4. The AT Agency Coordinator sends the ATD Packet to the child's Service Coordinator within **one** (1) **week** of receiving the required components, including:
  - a. Assistive Technology Medical Necessity Justification Form;
  - b. Prescription or written recommendation (for amplification); and
  - c. Most current Provider Progress Note for the child.

### **Note:**

- The Assistive Technology Medical Necessity Justification Form, prescription/written order and Provider Progress Note are necessary to provide adequate clinical justification to support Medicaid and private insurance billing.
- If during the course of a trial/loan it becomes apparent that the ATD is not appropriate for the child, the AT Agency Coordinator must contact the NYC Assistive Technology Unit (NYC ATU) within **one** (1) **business day** of the determination.
- Individual Rendering Providers may contact the NYC ATU at 347-396-6830 or BEIATU@health.nyc.gov for technical assistance related to ATD.
- The Agency AT Coordinator must contact the NYC ATU prior to submitting required documentation if there will be a change to the Individual Rendering Provider, in order to ensure that the ATD will have appropriate clinical oversight.

# Service Coordinator

- 1. Assists (as needed) with obtaining the dated, authorized prescription or written recommendation when the request is made by the AT Agency Coordinator.
- 2. Reviews the submitted ATD Packet for completeness, including:
  - a. Assistive Technology Medical Necessity Justification Form;
  - b. Prescription or written recommendation; and
  - c. Most current Provider Progress Note for the child.
- 3. Faxes the ATD Packet to the NYC ATU (347-396-8967) within one (1) week of receipt.

# Early Intervention Official Designee (EIOD)/ NYC Assistive Technology Unit (NYC ATU)

- 1. Reviews IFSP Amendment request, including:
  - a. Assistive Technology Medical Necessity Justification Form;
  - b. Prescription or written recommendation; and
  - c. Most recent **Provider Progress Note** for the child.
- 2. Immediately notifies the AT Agency Coordinator and Service Coordinator if the submitted request is not complete.
  - a. Attaches all such notifications to the child's Integrated Case in NYEIS.
- 3. If the ATD is not appropriate based on the unique needs of the child and family, or if the item is not reimbursable by the EIP:
  - a. Immediately notifies the AT Agency Coordinator, Service Coordinator and family to consider other options, including an AT evaluation (if appropriate).
  - b. Sends **Prior Written Notice** to the family, and attaches a copy to the child's Integrated Case in NYEIS.
- 4. If the request is complete and the item is reimbursable by the EIP, amends the child's IFSP by creating a service authorization in NYEIS. To create this service authorization:
  - a. Go to the child's Integrated Case in NYEIS.
  - b. Select the active IFSP.
  - c. Click the "Add Service Authorization" link under the Manage section from the IFSP Home page.
  - d. On the "Enter Amendment Reason" screen, click "Select" to indicate this is an amendment to add a service type.
  - e. In the "Selection Criteria" field, select "ATD" and click "Search."
    - i. Under "Select Service Type and Method" select "ATD."
    - ii. Under "Vendor Search" search for "SFA."
    - iii. Select the "State Fiscal Agent" as the vendor for AT.
  - f. The fields under "Create AT Device Service Authorization" should be completed as follows:
    - i. Start Date: pre-populated. Date will be indicated as the day after the authorization is entered.
    - ii. End Date: pre-populated.
    - iii. Leave DME Code field blank.
    - iv. Under "Quantity" enter "1"
      - "1" must be entered regardless of the number of devices or accessories being authorized
    - v. Under "Non-DME Device," enter "Request sent to SFA."
    - vi. Under "Non-DME Description," enter "Request sent to SFA."
    - vii. Under "Authorization up to Amount," enter "\$.01"
    - viii. Select "Create Service Authorization."
- 5. Attaches the approved ATD packet to the child's integrated case in NYEIS. Sends the approved ATD Packet to PCG Assistive Technology Coordinator (PCG ATC) via the HCS secure file transfer.

	<b>Note:</b> Service session(s) with the Individual Rendering Provider(s) and the
	ATD vendor will be authorized to meet the unique needs of the child and
	family.
Service	Notifies the parent, AT Agency Coordinator, and the Individual Rendering
Coordinator	Provider within <b>two (2) business days</b> that the ATD request was
Coordinator	authorized.
DCC	
PCG	Receives approved ATD packet from the NYC Regional Office or NYC  ATLL
Assistive	ATU.
Technology	2. Within <b>two (2) business days</b> of receipt of request, seeks competitive
Coordinator	pricing information, when needed, from ATD vendors having agreements
(PCG ATC)	with SDOH. Selection of a vendor will be based on:
	a. Best pricing;
	b. Delivery terms;
	c. Insurance in-network status;
	d. Convenience for the family;
	e. Initiation of a hearing aid loan (applicable dispensaries only); and
	f. Assistive Technology Medical Necessity Justification Form.
	3. Selects an ATD vendor and informs the NYC ATU of the selection by
	providing the vendor's name, contact information, and liaison.
	4. Sends the ATD vendor:
	a. Child's demographic information;
	b. Child's insurance information, with the physician's orders; and
	b. Assistive Technology Medical Necessity Justification Form.
	5. Instructs the ATD vendor to coordinate with the child's Individual
	Rendering Provider and AT Agency Coordinator to identify the specific
	ATD, components and accessories (as applicable).
	6. Receives the final device specification based on the collaboration between
	the ATD vendor and the child's Individual Rendering Provider and AT
	Agency Coordinator.
	7. Sends the selected ATD vendor a final purchase authorization.
	8. Sends a copy of the purchase authorization and the ATD warranty
	information to the NYC ATU as they become available.
	9. Coordinates with the ATD vendor to determine an estimated delivery date.
	a. Informs the NYC ATU of the estimated delivery date.
	10. Informs the ATD vendor to collaborate with the Individual Rendering
	Provider regarding the delivery schedule, when appropriate or necessary
NIXC	based on the nature of the device.
NYC	1. Receives notification from the PCG ATC regarding ATD vendor selected.
Assistive	2. Notifies the child's Service Coordinator and AT Agency Coordinator of the
Technology	selected vendor and provides appropriate contact and liaison information.
Unit	3. Receives and attaches the ATD vendor purchase authorization and the ATD
	warranty information to the child's Integrated Case in NYEIS.
	4. Notifies child's Service Coordinator and AT Agency Coordinator of the
T. 19 9 3 3	estimated delivery date.
Individual	1. AT Agency Coordinator receives notification from the PCG ATC regarding
Rendering	ATD vendor selected, and ensures that the Individual Rendering Provider

# Provider contacts the ATD vendor to ensure that an appropriate ATD, components /AT Agency and accessories (as applicable) are selected. 2. Once the estimated delivery date is received, the AT Agency Coordinator Coordinator contacts the ATD vendor to coordinate delivery with the Individual Rendering Provider. 3. Reminds the Individual Rendering Provider to complete the **Assistive** Technology Notification of Item Delivery, Condition and Status form within one (1) service session with the child and family after the ATD is delivered. 4. The Individual Rendering Provider must complete the Assistive Technology Notification of Item Delivery, Condition and Status form within **one** (1) **service session** with the child and family after the ATD is a. The AT Agency Coordinator must fax the completed **Assistive Technology Notification of Item Delivery, Condition and Status** form within **two (2) business days** from the service session to the Service Coordinator for submission to the NYC ATU. ii. Notifies the Service Coordinator of any issues related to delivery, fit, utilization and/or family readiness by use of this form. 5. Provides training and ongoing oversight on the use of device to the family. 6. Documents child's use of the device in **Session** and **Progress Notes**. 1. Stays in close communication with the family to ensure that the Individual Service Rendering Provider and the ATD vendor are collaborating, and have Coordinator contacted the family to select a specific device. 2. Monitors to ensure that the ATD is delivered in a timely manner. 3. Attaches the Assistive Technology Notification of Item Delivery, Condition and Status form to the child's Integrated Case in NYEIS within two (2) business days of receipt from the AT Agency Coordinator 4. Contacts the NYC ATU when there are any issues related to the delivery. fit, utilization and/or family readiness of the ATD. 1. Addresses routine adjustments needed due to usage, growth, and/or changes **AT Agency** Coordinator/ in the child's development, and contacts the purchasing vendor for Individual assistance when necessary. 2. Directs the family to immediately discontinue the use of any ATD and Rendering **Provider** notify the NYC ATU if a safety concern related to the ATD is discovered. 3. Emails NYC ATU when the adjustments needed are not routine or when vendor issue cannot be independently resolved. 4. Discusses donation options with the family, including donation to the TRAID Loan Closet, when the Individual Rendering Provider and family determine that the ATD is no longer warranted or consistently utilized. 5. Ensures that the **Assistive Technology Information Exchange** form is completed by the Individual Rendering Provider that is currently providing oversight on the ATD if he/she will no longer be providing EI services to the child and family. a. The **Assistive Technology Information Exchange form** captures

	critical information about the child and family's use of an ATD.
	b. Faxes form to Service Coordinator within <b>two (2) business days</b> of
	last session.
Service	1. Within two (2) business days of receipt, attaches Assistive Technology
Coordinator	Information Exchange form to the child's Integrated Case in NYEIS.
	2. Notifies the ATU (via email) and the provider agency of the newly assigned
	Individual Rendering Provider that the Assistive Technology Information
	<b>Exchange</b> form has been attached to the child's Integrated Case in NYEIS.
NYC	1. Reviews all Assistive Technology Notification of Item Delivery,
Assistive	Condition and Status forms.
Technology	2. Communicates vendor issues to the PCG ATC within <b>one</b> (1) <b>business day</b>
Unit	of notification.

**Approved By:** 

Date: 8/29/2014

**Assistant Commissioner, Early Intervention** 



NEW YORK CITY DEPARTMENT OF HEALTH AND MENTAL HYGIENE

Mary T. Bassett, MD, MPH

Commissioner

Marie B. Casalino, MD, MPH Assistant Commissioner September 9, 2014

Bureau of Early Intervention Gotham Center, CN #12 42-09 28<sup>th</sup> Street – 18<sup>th</sup> Floor Queens, NY 11101-4132

**347-396-6974** tel. **347-396-6982** fax

Dear Early Intervention Dispensary:

As you know, the New York State Department of Health (SDOH) and Public Consulting Group (PCG), as the State Fiscal Agent, will be implementing a new process for the acquisition of Assistive Technology Devices (ATD) on October 1, 2014. Beginning on October 1, 2014, PCG will make all ATD purchases exclusively from ATD vendors that have an agreement with SDOH.

New York City Early Intervention provider agencies that also serve as dispensaries are required to provide the following information as part of amplification requests for Interim, Initial, Review and Amendment Individualized Family Service Plans (IFSPs):

- 1. Assistive Technology (AT) Medical Necessity Justification Form;
  - a. Date of signatures on AT Specification Form must be within two(2) weeks of price quote date
- 2. A recent audiological evaluation report (signed by licensed audiologist) or recommendation from an otolaryngologist (for initial hearing aid request only);
- 3. Last quarterly audiologist **Provider Progress Note** for the child (Amendment, Review, and Annual IFSPs only); and
- 4. Dispensary price quote, which must include:
  - a. Name of dispensary that has a provider agreement with SDOH,
  - b. Manufacturer's price quote,
  - c. HCPCS codes and costs for each device and accessory, and
  - d. Anticipated date of delivery.

New York Early Intervention System (NYEIS) Service Authorizations will be entered as specified in New York City Early Intervention Program (NYC EIP) **Policy and Procedure 9-A: Assistive Technology**, which was distributed to the provider community on September 2, 2014.

As with all other ATDs, NYC **EIP service providers are no longer responsible** for billing in NYEIS for ATD service authorizations that have a start date on or after October 1, 2014. All billing will be completed by PCG.

SDOH is collaborating with the NYC EIP to develop a process that will maximize Medicaid and private insurance when purchasing hearing aids and amplification-related devices. Dispensaries that are currently serving the NYC EIP will be notified when the process is finalized. At this time, in order to facilitate a smooth transition, insurance coverage will not be considered when selecting a dispensary for new requests or existing amplification-related requests.

All requests for ATDs submitted by NYC providers on or after October 1, 2014 must comply with applicable policy and procedure.

Sincerely,

Marie B. Casalino, MD, MPH

**Assistant Commissioner** 

c: Brenda Knudson Chouffi, SDOH Margaret Adeigbo, SDOH Assunta Rozza, NYC DOHMH Rosa Pico, NYC DOHMH Ireti Bobb Lewis, NYC BEI Lidiya Lednyak, NYC BEI Nora Puffett, NYC BEI

# NYC Early Intervention Program Assistive Technology Medical Necessity Justification Form

# **Service Providers:**

4

Service Coordinators:	4 8
Child's Name:	DOB:/
EI #: Service Type:	Service Location:
Child's Diagnosed Condition(s):	ICD-9 Code(s):
Individual Rendering Provider's Name:	Credentials:
Can the child and caregiver travel to vendor location? $\Box$ Yes	
1. On what date did you contact the TRAID Center Loan Closet	
☐ TRAID will provide a short-term loan until the requested dev	**
$\Box$ TRAID will provide a long-term loan for the duration of the	
<ul> <li>Anticipated provision date:</li> </ul>	
• Anticipated length of loan:	
☐ TRAID was contacted - device is not available.	
2. Requested ATD category:	
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
2a.List each accessory of the ATD category requested. Justify w functional skills and ensures the child's safe and functional us	
Tunctional skins and ensures the clind's safe and functional us	se of the ATD category.
3. List the existing and new (if necessary) functional IFSP outco	omes that the requested ATD category will address:
2. Zist the ometing the new (it heressen)) twice that it is a sweet	miles that the requested 1112 entegory with address.
4.5 3.1 4.475 4.311.1 4.1311	1.0 6 1 1.11 1
4. Describe how the ATD category will help the child increase,	• •
meet his/her unique developmental needs and the IFSP functi	onal outcomes:
5. Indicate any precautions related to the child's medical/develo	opmental condition(s) that may impact the safe use of the
device:	

6. Describe how the ATD category will be integrated into the c settings where the device will be used, the routine activities,	
7. What lower-tech devices have you and the family discussed appropriate for this child:	or used prior to this request? Explain why they are not
8. Identify any other ATD categories and/or adaptive items cur family, or by you, and describe how the requested ATD cate ATD:	
9. Describe how you will collaborate with the other Individual same setting or across settings) in the use of the proposed A are serving this child, write "Not Applicable"):	
10. List the parents/caregivers that require training on the device that training to ensure the parents'/caregivers' safe and function	
I understand and agree that if any ATD equipment is authorized	I for my child. I will not use the delivered device or allow
my child to use the device until my therapist has instructed me	in its safe and appropriate use.
Parent/Caregiver Signature:	
Individual Rendering Provider Signature: License/Certification #:	Date:/ Phone Number:
License/ Certification //.	I HOHE TAUHUEL.

# NYC EARLY INTERVENTION PROGRAM ASSISTIVE TECHNOLOGY MEDICAL NECESSITY FORM INSTRUCTIONS FOR COMPLETION

### **GENERAL DIRECTIONS**

The Individual Rendering Provider is required to complete this form for each device being requested and submit it to his/her EI agency's AT Agency Coordinator for submission to the child's Service Coordinator. The Individual Rendering Provider is responsible for contacting the TRAID (Regional Technology Related Assistance for Individuals with Disabilities) Center (212-677-7400 ext. 712) to inquire about device availability. Documentation of the outcome of this discussion is required for this device to be considered for authorization by the NYC EIP. If you attach additional pages, please indicate which question(s) you are answering. All questions are required and must be answered fully.

Child's Name, EI #, DOB,	Ensure that all identifying information is correct. The EI# is the child's reference number	
	identified in NYEIS (it appears at the top of the Child Homepage in NYEIS). Information	
	must match the information in NYEIS (do not use alternate/nicknames).	
Service Type, Service Location	Indicate the service type and service location.	
Child's Diagnosed Conditions,	Indicate the child's diagnosed medical and/or developmental condition(s). ICD-9 codes are	
ICD-9 Codes	required to correspond to diagnosed conditions (e.g., ASD, 299.0).	
Individual Rendering Provider's	Provide the name and credentials of the current Individual Rendering Provider that is	
Name, Credentials	completing this form and recommending this device (e.g., speech therapist: Speech/language	
	Pathologist, MS, CCC/SP). If you are a certified professional, indicate "certified" and do not	
	write the certification number. OTAs must include the license number of their supervisor.	
Can the child and caregiver	Indicate whether the child and caregiver can travel to the selected vendor. The	
travel to vendor location?	determination should reflect the child's capacity to travel safely. For example, a child	
	who is dependent on oxygen, resulting typically in susceptibility to illness, would	
	benefit from a vendor and Individual Rendering Provider meeting in the child's home.	
The TRAID Center Loan Closet	TRAID Center Loan Closets are equipped with ATD specifically for children eligible for the	
212-677-7400 ext. 712	Early Intervention Program. Equipment from a loan closet may be provided to the child and	
	family on either a short-term basis to determine the appropriateness of a device for the child or	
	for the duration indicated in the child's IFSP. The availability of the device and timeframe of	
	this loan is dependent on TRAID's resources. All devices loaned through the TRAID Center	
	must be returned to the TRAID Center in accordance with the terms of the loan.	
Question #1: Contact with the TRAID is a required part of all ATD requests.		

1.On what date did you contact
the TRAID Center Loan Closet?

Indicate the date of your call to the TRAID Center Loan Closet.

Check off one of the following outcomes and add the relevant information.

- The TRAID Center Loan Closet (TCLC) has confirmed that:
  - a. A short-term loan is available.
  - b. A long-term loan is available.
    - Provide the loaner begin date (from the TCLC to the family)
    - Provide the TCLC's timeframe (begin date to return date) for the loan of this device
  - The device is unavailable for short-term or long-term loan by TCLC. c.

Questions #2 to #12: Document the ATD request and justify how it is necessary to maintain or improve the functional capabilities of the child.

### 2. Requested ATD category

- Indicate the category of ATD requested for this child.
- Refer to the chart below for examples of common ATDs (Note: This list is meant to provide examples and is not exhaustive).

	ATD Category
DME - Independent	Bath System
Mobility,	Crawler
Positioning, DME	Gait Trainer/Walker
ADL, Seating and	Orthopedic Car Seat
Transport Devices	Pediatric Wheelchair
	Positioning System and Wedges
	Seating
	Stander
	Adaptive Stroller
	Adaptive Toileting and Adaptive Potty Systems
DME - Head Support	Protective Helmet
	Un-mounted and Mounted Head Supports
Hearing	Hearing Aid(s) and Amplification Accessories
	FM System and FM System Accessories
Orthoses	Orthoses (KAFO, SMO, UCBL, AFO, Orth. Shoes)

	Orthoses (WHO, elbow) Orthoses (Theratogs/Benik/TLSO/Hip Holders/SPIO)
Vision	Eyeglasses (incl. sunglasses/protective)

# 2a. List each accessory of the ATD category requested. Justify why each accessory is required to meet the child's current functional skills and ensures this child's safe and functional use of the ATD category:

- a. List each requested accessory of the selected ATD category.
- b. Justify the need for each individual accessory.
  - i. A justification is required to explain how each accessory will support this individual child's functional abilities and skills and safe and optimal use of the device. For example, the Individual Rendering Provider may recommend a stander:
    - The Individual Rendering Provider must identify how the stander will support the child's gross motor skills and functional abilities, and
    - Based on the identified functional capacities, the Individual Rendering Provider also determines all accessories required to meet the child's safe and optimal use of the device

For example, the ATD category is Seating. Based on the needs of the child, a justification for each accessory for the Seating such as a pelvic harness, a head rest, or side pads should include how it supports the child's skills and ensures the child's safety and optimal utilization of the ATD.

# 3. List the existing IFSP functional outcomes, as well as any new functional outcomes added since the IFSP, that the requested ATD category will address:

- a. ATD should facilitate the attainment of the IFSP functional outcomes included in the child and family's Individualized Family Service Plan (IFSP).
  - i. Document the current IFSP functional outcome(s) that will be addressed with the requested device category and any new functional outcomes that will be developed related to this device.
  - ii. New outcomes are required to be written in the appropriate functional outcome format, using the following 6 components of a functional outcome:

**Who**: This is usually the child but may include the parent or family.

Will do what: This is what the child will do (that is reasonable for the next 6 months).

**Criteria for success**: This is how everyone on the team including the parents/caregivers will know that the outcome has been met. It should be observable. It should not be described in percentages or ratios or as more or less.

**Under what condition**: This is any specific situation or adaptation (e.g., physical prompt by parent, special spoon for meal times) that is reasonable. When this is not indicated in the outcome, it is assumed to be 100% independence.

**Routine activity**: This is an event that typically occurs during the child's day and is individualized by the family's culture and environment.

**"So that":** This is what the family would like to achieve or the reason why it is important.

### For example:

| Justin | will eat an entire meal | using an adaptive spoon | during all | meal times | so that he can feed himself.

(who) (will do what) (under what condition) (criteria for success) (routine activity) (why it is important to the family)

Note: For more information/training on functional outcomes, go to the NYC EIP website: <a href="http://www.nyc.gov/html/doh/html/hcp/ei-hcp.shtml">http://www.nyc.gov/html/doh/html/hcp/ei-hcp.shtml</a> To use the Functional Outcome Assistant Tool and Key, go to <a href="http://www.nyc.gov/html/doh/downloads/pdf/earlyint/ei-functional-outcomes.pdf">http://www.nyc.gov/html/doh/downloads/pdf/earlyint/ei-functional-outcomes.pdf</a>

# 4. Describe how the ATD category will help the child increase, maintain or improve the child's functional capabilities and meet his/her unique developmental needs and the IFSP functional outcomes:

- a. Document how the requested assistive technology category meets the child's current and specific developmental needs, functional abilities, and family priorities.
  - i. Highlight how the requested device category will help increase, maintain, or improve the child's functional capabilities.
  - ii. This section should explain how the ATD device category is developmentally relevant to the child's functional capacities and supports the achievement of the IFSP functional outcomes and family priorities.

# 5. Indicate the precautions related to the child's medical/developmental condition that may impact the safe use of the device:

- a. Document all confirmed and prospective contraindications for use of the selected device category; and
- b. Document how the child's medical conditions and developmental status will affect how the device is used and/or how often it is used.

# 6. Describe how the ATD category will be integrated into the child's and the family's natural routines (include the settings where the device will be used, the routine activities, and the frequency with which the device will be used):

- a. The Individual Rendering Provider is required to assess and document how the ATD category will be used within the context of the family's natural routines, and with respect for the family's cultural, physical and social environments.
- b. In selecting a device category, the following criteria must be considered:
  - i. When the device category will be used by the child in each of a variety of settings (at home and in the community);
  - ii. How safety concerns will be addressed so that the device category will be safely used within each setting, including how it will be transported safely; and
- c. When the device category provides a dual function, (e.g., a seating device that also functions as a transport device, based on

an interchangeable accessory), documentation is required to illustrate the family's ability to modify the device for safe dual functionality and ease of use.

- 7. What lower tech devices have you and the caregivers discussed or used prior to this request? Explain how they would or would not be appropriate for this child:
  - a. ATD ranges from low technology to high technology.
  - b. The Individual Rendering Provider must document the process by which the device range or level was chosen. This documentation should include:
    - i. A discussion of which lower technology device was considered and, as appropriate, used by the child and family on a trial basis. Describe the outcome(s) of using the lower technology device.
    - ii. The rationale for why a lower technology device category is not being proposed.
- 8. Identify any other ATD categories and/or adaptive items currently used by you, other Individual Rendering Providers, and parents/caregivers; and describe how the requested ATD category may be used with them and any other requested ATD devices:
  - a. Consideration must be given to any other ATD that the child may already have or will obtain, to determine whether multiple devices are essential to meet the child's functional outcomes, and, if so, to ensure compatibility of the devices or systems with one another.
  - b. The Individual Rendering Provider is required to identify and document any device categories currently used with the child by:
    - i. The recommending Individual Rendering Provider (you);
    - ii. The other Individual Rendering Providers on the team; and
    - iii. The parents/caregivers/family.
  - c. When a device category other than the one being requested now is currently being utilized, the Individual Rendering Provider is required to document:
    - i. How the requested device category will be used in conjunction with any current device; and
    - ii. Who will use the requested device with the child (other Individual Rendering Providers, parents/caregivers, others).
- 9. Describe how you will collaborate with other Individual Rendering Providers (in the same setting or across settings) in the use of the proposed ATD category:
  - a. Document what was discussed with the other Individual Rendering Providers (and with any other service providers) about:
    - i. The child's use of the device category in applicable settings/locations;
    - ii. The family's routine activities in which the device category should be used;
    - iii. The child's functional abilities and skills that the device category is intended to support; and
    - iv. For the EI team members, the IFSP functional outcomes the ATD category will address.
- 10. List the parents/caregivers that require training on the device, and list the specific items that need to be addressed in that training to ensure the parents'/caregivers' safe and functional use of the ATD category:
  - a. Who are the parents/caregivers that will be trained on the requested device category?
  - b. List all of the areas that the training will cover, including precautions to ensure the safe and effective use of the device category.

### **Signature**

The parent/caregiver and the Individual Rendering Provider are both required to sign this form. Please include the Individual Rendering Provider's license # and direct contact information, such as a cellular phone number. Do not write in the provider agency's phone number.

# NYC EARLY INTERVENTION PROGRAM ASSISTIVE TECHNOLOGY NOTIFICATION OF ITEM DELIVERY, CONDITION & STATUS

This form is required to document that the assistive technology device (ATD) has been delivered as authorized, and to document any issues with the device.

- The Individual Rendering Provider is responsible for completing this form with the parent **no later than one** (1) service sessions after the device has been delivered.
- The AT Agency Coordinator is responsible for sending this form to the child's Service Coordinator **no later than two (2) weeks** after the device has been delivered.
- Service Coordinators must fax this form to the NYC Assistive Technology Unit (NYC ATU) at 347-396-8967 within two 2 business days of receipt.
- The NYC ATU will notify the SDOH PCG Assistive Technology Coordinator within 1 business day when delivery, condition or status issues are identified.

Section A: The Individual Rendering Provider must complete th	is section when t	he child/family receives the ATD.
Child's Name (Last, First):	EI #:	DOB:
Individual Rendering Provider's Name:	Credentials:	
Provider Agency:		
Source of Device(s): □Vendor □Dispensary		
Category of device and exact name:		
Date of receipt:/		
If item was purchased, was it received new? $\square$ Yes $\square$ No – ex		
Section B: The Individual Rendering Provider must complete the	is section when t	here are issues or delivery
problems with the device.		
Indicate the issues that affected the successful provision and utilizat	ion of the authoriz	ed device:
<u>Delayed Delivery</u>		
$\square$ The device was not delivered on the designated delivery date		
Indicate the scheduled delivery date:///		
Incorrect/Incomplete Order		
$\Box$ Device received was not the device authorized $\Box$ Missing authorized	orized accessories	
		requested by Individual Rendering
Device Condition		Provider
□ Poor fit □ Assembly problem		
Other		
$\Box$ Family refused device after authorization and/or provision $\Box$ Ve	ndor dispute 🗆 C	Other describe below
Provide a detailed description of the issue:	ildor dispute 🗀 C	ther – describe below
1 Tovide a detaned description of the issue.		
Parent/Caregiver Signature:		/Date://
Individual Rendering Provider Signature:		Date:/

# NYC EARLY INTERVENTION PROGRAM INSTRUCTIONS FOR COMPLETION ASSISTIVE TECHNOLOGY NOTIFICATION OF ITEM DELIVERY, CONDITION & STATUS

# **GENERAL DIRECTIONS**

This form is required to document that the ATD has been delivered as authorized, and to document any issues with the device.

- The Individual Rendering Provider is responsible for completing this form with the parent **no later than one** (1) service session after the device has been delivered.
- The AT Agency Coordinator is responsible for sending this form to the child's Service Coordinator **no later** than two (2) weeks after the device has been delivered.
- Service Coordinators must fax this form to the NYC Assistive Technology Unit (NYC ATU) at 347-396-8967 within two 2 business days of receipt.
- The NYC ATU will notify the SDOH PCG Assistive Technology Coordinator within 1 business day when delivery, condition or status issues are identified.

delivery, condition or status issues are identified.		
Section A: The Individual Render	ing Provider must complete this section when the child/family receives the ATD.	
Child's name, EI #, DOB	Make sure that all identifying information is correct. The EI # is the number that appears at the top of the Child Homepage in NYEIS. Information must match NYEIS (do not use a nickname).	
Individual Rendering Provider name, discipline, and provider agency	Print the name, discipline (e.g. speech therapist, special educator), and provider agency of the Individual Rendering Provider who is completing the form.	
Source of the device	Indicate if the device was delivered by an ATD Vendor, or Dispensary.	
Category of device and exact name	Provide the category (e.g., seating, stander) and full brand name and model of the device received.	
Date of receipt	Provide the date the device was received.	
If item was purchased, was it received new?	Purchased items must be provided new from vendors. Reconditioned or refurbished used items are not acceptable.	
	ing Provider must complete this section when there are issues with the device or	
delivery problems.		
Please indicate any issues that may have affected the successful provision and utilization of the authorized device:  Delayed delivery  Incorrect/incomplete order  Device condition  Other	Check as many issues as apply.	
Provide a detailed description of the issue	A full explaining is required for any issue indicated.	
Parent/caregiver signature, Individual Rendering Provider signature	The parent/caregiver and the Individual Rendering Provider are required to sign the form. Please include the Individual Rendering Provider's provider agency name and contact information.	

# NYC EARLY INTERVENTION PROGRAM ASSISITIVE TECHNOLOGY INFORMATION EXCHANGE FORM

**AT Agency Coordinator:** Ensures that this form is completed by the Individual Rendering Provider that is providing oversight on an assistive technology device (ATD) if he/she will no longer be providing EI services to the child and family. This form ensures that critical information about the child and family's use of an ATD is communicated to the new Individual Rendering Provider.

- The Individual Rendering Provider must complete this form, along with their last session note for this child.
- The AT Agency Coordinator must send this form to the child's Service Coordinator no later than **two (2) business days** after the Individual Rendering Provider's last session with the child.
- Service Coordinators must attach this form to the child's Integrated Case in NYEIS within **two (2) business days of receipt.** They must also notify both the NYC ATU (via email) and the provider agency of the new Individual Rendering Provider that the form has been attached to the child's Integrated Case in NYEIS.

Child's Name (Last, First):	EI #:	DOB:
Individual Rendering Provider:	Credentials:	
Provider Agency:	Phone #:	
Source of Device(s): □Vendor □Dispensary		
Category of ATD and exact name:		
Answer the questions below to describe how the ATD is being		
1. IFSP outcomes related to ATD use that have increased, main	ntained or improved the fu	unctional outcomes of this child.
2. How is the ATD being used?		
a. Schedule of use:		
b. Routine activities in which the device has been and is cu	rrently being used:	
c. Location(s) of use:		
c. Location(s) of use.		
d. Caregivers who have been trained on the use of the ATE		
3. Describe any precautions related to the safe use of the ATD	as it relates to the child's	unique needs:
4. Additional information (optional):		
Parent/Caregiver Signature:		Date:/
Individual Rendering Provider Signature:		Date: / /

# NYC EARLY INTERVENTION PROGRAM ASSISTIVE TECHNOLOGY INFORMATION EXCHANGE FORM INSTRUCTIONS FOR COMPLETION

### **GENERAL DIRECTIONS**

**AT Agency Coordinator:** Ensures that this form is completed by the Individual Rendering Provider that is providing oversight on an ATD if he/she will no longer be providing EI services to the child and family. This form ensures that critical information about the child and family's use of an ATD is communicated to the new Individual Rendering Provider.

- The Individual Rendering Provider must complete this form, along with their last session note for the child.
- The AT Agency Coordinator must send this form to the child's Service Coordinator no later than **two (2) business days** after the Individual Rendering Provider's last session with the child.
- Service Coordinators must attach this form to the child's Integrated Case in NYEIS within **two (2) business days** of receipt. They must also notify both the NYC ATU (via email) and the provider agency of the new Individual Rendering Provider that the form has been attached to the child's Integrated Case in NYEIS.

Child's name, EI #, DOB	Make sure that all identifying information is correct. The EI # is the number
	that appears at the top of the Child Homepage in NYEIS. Information must
	match NYEIS (do not use a nickname).
Individual Rendering Provider name,	Print the name, discipline (e.g., speech therapist, special educator), and
discipline, and provider agency	provider agency of the Individual Rendering Provider who is completing the
	form.
Source of ATD	Check the appropriate option to identify if the item was obtained through a
	Vendor or Dispensary.
Category of ATD and exact name	Provide the category (e.g., seating, stander) and full brand name and model
	of the ATD received.
IFSP functional outcomes that ATD use	List all of the functional outcomes from the child's current IFSP that are
increased, maintained or improved	facilitated or improved by use of the device.
<del>-</del>	
How is the ATD being used?	Describe how the device has been used with the child, and identify the
a) Schedule of use	caregivers who have been trained on the use of the ATD.
b) Routine activities in which the	For example:
device has been/is being used	a. One 30-minute session per day, 7 days a week
c) Location(s) of use	b. Mealtime and story time
d) Caregivers who have been	c. Home, playgroup
trained on the use of the ATD	d. Mother and father, grandmother, Day Care teacher
Describe any precautions related to the	Describe any important safety information.
safe use of the ATD as it relates to the	<b>Example:</b> Eric requires a 15 degree backward tilt in his adaptive seating
child's unique needs	device.
Additional information (optional)	The Individual Rendering Provider may include any additional information
	for the effective and safe use of the ATD so that the child and family can
	achieve their outcomes.
Parent/caregiver signature, Individual	The parent/caregiver and the Individual Rendering Provider are required to
Rendering Provider signature	sign the form.

Chapter 10: Transition Out of the Early Intervention Program

# NYC Early Intervention Program Early Intervention Transition Timelines and Age-Out Dates

Activity Ti			Timelines and Age-Out Dates
For All Children in Early Intervention (EI)			
	First developed at the Individualized Family Service Plan closest to the child's second (2 <sup>nd)</sup> birthday or six (6) months prior to discharge.		
Transition Plan	<ul> <li>Note:</li> <li>Transition Plans must be developed for any child leaving EI regardless of his/her participation in the Committee on Preschool Special Education.</li> <li>If a child is leaving EI before the age of three (3) (due to parent/surrogate withdrawal, child progress, family move, etc.) a Transition Plan must be developed.</li> </ul>		
		ts Inter	rested in CPSE
			otential transition date from EI to CPSE unless
Notification	Dates of Birth:		<b>Notification Must Occur By:</b>
Notification	January 1 to June 30	Septer	mber 1 of the year before the child turns three (3)
	July 1 to December 31	Marcl	1 of the year the child turns three (3)
Transition Conference	With parent/surrogate consent, convened no later than 90 days prior to child's first potential age-eligibility date for preschool special education services or no		
	Can be made by the parent/surrogate at any time during this time frame:		
	As early as 120 days before the child's first potential age-eligibility date for preschool special education services		
	Dates of Birth:	1 <sup>st</sup>	potentially age-eligible for CPSE on:
Referral	January 1 to June 30 July 1 to December 31	Janua	ry 2 of the year the child turns three (3) of the year the child turns three (3)
	Or		
	No later than 90 days before the child's third (3 <sup>rd</sup> ) birthday.		
	Day before third birthday (3 <sup>rd</sup> ) if not referred to, or found eligible by the CPSE;		
	Or		
Age out:	If found eligible for preschool special education services by the CPSE and had an Individual Education Plan meeting, but remaining in EI until last possible age out		
	Dates of Birth:		Must Leave EI On:
	January 1 to Augus	t 31	August 31 of the year the child turns
	September 1 to Decem	ber 31	three (3) December 31 of the year the child turns three (3)
	1		turns three (3)

Note: The NYEIS "Transition" Section auto calculates each child's transition timeline.

EIP to 4410 (CPSE) transition calculator can also help determine specific dates for individual children.

It is located on the State Education Department (SED) website at: <a href="http://eservices.nysed.gov/ei/">http://eservices.nysed.gov/ei/</a>

## **New York City Early Intervention Program**

Policy Title:	Effective Date:
Transition Out of The Early Intervention	6/4/2012
Program (EIP)	
Policy Number:	Supersedes: N/A
10-A	
Attachment(s):	Regulation/Citation:
<ul> <li>Notification to ACS and Foster Care</li> </ul>	EI Regs., Sec. 69-4.1(m);
Agency of Transition Out of Early	69-4.11(10)(xiii); 69-4.20(a)-(d);
Intervention Form	69-4.6(c)(7); 69-4.26(13)
Notification of Potential Eligibility to the	
CPSE	
Parent Consent for Transition Conference	
and Invitation to the CPSE Chairperson	
for Transition Conference Form	
<ul> <li>Parent Referral to the CPSE for Initial</li> </ul>	
Evaluation	
• Consent for Transmittal of Parent Referral	
for Initial Evaluations, EIP Evaluations,	
and Program Records to the CPSE	
• Transition Notice Information Document	
• Transition Timelines and Age-Out Dates	

### I. POLICY DESCRIPTION:

All children leaving the Early Intervention Program (EIP) require a Transition Plan. Planning should begin in preparation for the Individualized Family Service Plan (IFSP) closest to the child's second (2<sup>nd</sup>) birthday and no later than six (6) months before the child turns three (3) years of age or when the child is leaving the EIP for any reason. (NYCRR 69 4.6(c)(7); 69-4.11(10(xii))

Children who make significant progress in the EIP may not require preschool special education services. Children who may continue to need services when they age out of the EIP may be eligible for preschool special education services authorized through the Committee on Preschool Special Education (CPSE). (NYCRR 69-4.20(a)(c))

"Under Public Health Law (PHL), a child's eligibility for the EIP ends the day before his or her third (3<sup>rd</sup>) birthday, unless the child has been referred to the CPSE and has been found eligible for services under Section 4410 of the Education Law. Parents of children found eligible for 4410 services before the child's third (3<sup>rd</sup>) birthday, can choose to begin services on the first age eligible date, the child's third (3<sup>rd</sup>) birthday or remain in Early Intervention (EI) until mandatory age out date." (NYCRR 69-4.1(m))

The following transition procedures also apply to children in foster care who are in the EIP. The local social services commissioner (Agency for Children's Services in New York City)(ACS), and the foster care case worker must be invited to participate in the transition planning process. (NYCRR 69-4.20 (2))

All decisions made by the surrogate parent should be in consultation with the ACS case planner, and the foster care case worker.

# Note:

# • Instructions for navigating NYEIS are denoted in *italics* in the body of this Policy II. PROCEDURE:

II. PROCEDURE:		
Responsible	Action	
Party		
Initial and	1. Initiates discussions with the family regarding Transition planning in	
Ongoing	preparation for the IFSP closest to the child's second (2 <sup>nd</sup> ) birthday. Refer to	
Service	Early Intervention Transition Timelines and Age-out Dates document.	
Coordinators	2. Meets with parent/surrogate to ensure that <b>every child has</b> a Transition Plan	
(SC)	by the IFSP closest to his/her second (2 <sup>nd</sup> ) birthday.	
	a. If the child is in foster care, informs ACS and the responsible Foster	
	Care agency caseworker that the child has approached the age to	
	begin the process to transition out of the EIP;	
	b. Invites ACS case planner, foster care case worker, and the EIP	
	surrogate to participate in the planning process by sending the	
	Notification to ACS and Foster Care Agency of Transition Out	
	of Early Intervention Form.	
	3. Discusses the following with the parent/surrogate in preparation for the	
	IFSP closest to the second (2 <sup>nd</sup> ) birthday.	
	a. Transition options, including:	
	i. Home,	
	ii. Early childhood settings (Head Start, child care, preschools,	
	playgroups, etc)	
	iii. Preschool Special Education Services through the CPSE and	
	iv. Services provided through the child's private insurance or	
	Medicaid.	
	b. Procedures to prepare the child and family for changes in service	
	delivery and adjustments to a new setting.	
	c. The date by which family and child will be informed and begin	
	adjustment to the new setting (home without services, playgroup,	
	etc):  The stans to be taken to assist the shild and family to adjust	
	i. The steps to be taken to assist the child and family to adjust	
	to the new setting without EI services; and ii. The individuals who might assist the family in making the	
	transition (interventionists, Service Coordinator, child care	
	staff, etc).	
	d. Transition timelines and age out dates:	
	i. Refer to the Transition Timelines and Age-Out Dates	
	document	
	4. Obtain signatures on all applicable transition forms to indicate	
	parent's/surrogate's transition choices (a-c below):	
	a. Notification of potential eligibility to CPSE:	
	i. Explains to the parent/surrogate that:	
	EIP will notify the school district in which the child	
	2 Lii will notify the school district in which the clind	

### SC Cont.

- resides of potential eligibility 30 days after the date that the SC discussed notification with the parent/surrogate unless s/he opts-out of notification;
- The parent/surrogate has the option of waiving the 30 day opt-out period by agreeing or disagreeing to notification right away; and
- Referral to CPSE can be made even if notification does not occur.
- ii. Completes the **Notification of Potential Eligibility to the CPSE Form** and obtains parental signature.
  - Documents the parent's/surrogate's notification preferences; and
  - Sends the Notification of Potential Eligibility to the CPSE Form to the Regional Office (RO) within 48 hours of obtaining signature.

**Note:** The **Notification of Potential Eligibility to the CPSE Form** must be given to the parent at least **150 days** prior to the child's first potential age-eligibility date for preschool special education services to ensure that notification can be sent to CPSE at least **120 days** prior to the child's first potential age-eligibility date for preschool special education services

- b. Transition Conference:
  - i. Explains the following to the parent/surrogate regarding the Transition Conference;
    - A Transition Conference is voluntary but encouraged by the EIP to help inform the parent(s)/surrogate(s) about his/her options after the EIP;
    - CPSE evaluation process and service delivery options are explained at the Transition Conference;
    - Preschool Special Education Procedural Safeguards are discussed at the Transition Conference;
    - A Transition Conference does not need to be a separate meeting, it can occur at the IFSP meeting closest to the child's second (2<sup>nd</sup>) birthday;
    - A child may be referred to CPSE even if a Transition Conference is not held; and
    - The timeline to convene a Transition Conference.
       Refer to the Early Intervention Transition
       Timelines and Age-Out Dates document.
  - ii. Completes the Parent Consent for Transition Conference and Invitation to the CPSE Chairperson for Transition Conference Form and obtains parental signature.
  - iii. When parent/surrogate consents to a Transition Conference:
    - Schedule Transition Conference with parent/surrogate and EIOD using the IFSP

SC Cont.

# **Meeting Request and Confirmation Form**

- o Refer to the IFSP Scheduling Policy;
- CPSE Representative must be invited to the Transition Conference by the SC, (CPSE Representative may attend via telephone);
  - o If CPSE representative cannot attend, a Transition Conference will still be held.
- ACS and Foster Care Agency must be invited to the Transition Conference when the child is in Foster Care. Use Notification to ACS and Foster Care Agency of Transition out of Early Intervention Form;

**Note:** The EIOD must be present at the Transition Conference.

- Sends invitation (The Consent for Transition Conference Form) to CPSE chair/administrator;
- Sends the Parent Consent for Transition
   Conference and Invitation to the CPSE
   Chairperson for Transition Conference Form to
   the RO, within one (1) business day of receiving
   written parental consent, with the IFSP Meeting
   Request and Confirmation Form to initiate the
   Transition Conference/IFSP meeting.
- iv. If the parent/surrogate does **not** consent to a Transition Conference:
  - Attaches the Parent Consent for Transition
     Conference and Invitation to the CPSE
     Chairperson for Transition Conference Form
     indicating parental choice to the child's most
     current IFSP in NYEIS.

**Note:** Parents/surrogates must be given a chance to participate in a Transition Conference even if the child has already been referred to CPSE.

- c. Referral to the CPSE for Initial Evaluation:
  - i. Discuss timelines to refer child to the CPSE to ensure there is sufficient time to complete the evaluation and eligibility determination before the child's third (3<sup>rd</sup>) birthday.

**Note:** Referral can be made at any time by a parent/surrogate, but is recommended to occur no later than 90 days before the child's third (3<sup>rd</sup>) birthday or as early as 120 days before the child's first potential age-eligibility for preschool special education services. This will assist with the timely continuation of services, if the child is found eligible for the CPSE.

- ii. If parent/surrogate decides to refer his/her child to the CPSE:
  - Completes the Parental Referral to the CPSE for

SC Cont.	Initial Evaluation Form and obtains
	parent/surrogate signature:
	<ul> <li>With parental consent, mail (return receipt</li> </ul>
	requested) or fax the referral to the CPSE;
	<ul> <li>The parent/surrogate may choose to send the</li> </ul>
	referral form to the CPSE.
	<ul> <li>Completes the Consent to Transmit Parent</li> </ul>
	Referral of Initial Evaluation, EIP Evaluations,
	and Program Records to CPSE Form indicating
	if the parent/surrogate would like any part(s) of the
	EI record released to CPSE; and
	<ul> <li>Sends the Referral Form and any agreed-upon</li> </ul>
	section of the EI record to CPSE no later than 90
	days before the child's third (3rd) birthday or as
	early as 120 days before the child's first potential
	age-eligibility for preschool special education
	services.
	iii. <u>If the parent/surrogate decides <b>not to refer</b> his/her child to</u>
	<u>CPSE:</u>
	<ul> <li>Informs the parent/surrogate that they can</li> </ul>
	reconsider as the Transition Plan is reviewed and
	updated;
	<ul> <li>Review the Early Intervention Transition</li> </ul>
	Timelines and Age-out Dates with the
	parent/surrogate;
	<ul> <li>Provides the parent/surrogate with the Transition</li> </ul>
	Notice Information Document,
	<ul> <li>Gives the parent/surrogate a referral form in case</li> </ul>
	he/she reconsiders at a later date; and
	<ul> <li>Informs the parent/surrogate that if child continues</li> </ul>
	to need EI services, but is not referred to, found
	eligible, and a meeting held with the CPSE, Early
	Intervention services will end the day before the
	child's third (3 <sup>rd</sup> ) birthday.
	<b>Note:</b> Children who make significant progress in EI may not need preschool
	special education services; therefore a referral to CPSE may not be necessary
	in every situation. However the steps discussed under numbers 1 - 5 above
	must be completed regardless of the families' ultimate transition choice.
	5. Attaches the following transition forms to the child's most current IFSP in
	NYEIS:
	<ul> <li>Notification to ACS and Foster Care Agency of Transition Out</li> </ul>
	of Early Intervention Form (if applicable),

• Parent Consent for Transition Conference and Invitation to the CPSE Chairperson for Transition Conference Form (If parent/surrogate declines the Transition Conference),

• Parent Referral to the CPSE for Initial Evaluation Form, and

SC Cont.

- Consent to Transmit Parent Referral for Initial Evaluations, EIP Evaluations, and Program Records to the CPSE Form.
- a. Select "My Cases" from the navigation bar
  - i. Select the "Case Reference Number" of the case
  - ii. Select the "Case Reference Number" of the IFSP under the "IFSPs" section of the "NYEIS Integrated Case" screen
  - iii. Select "Attachments" from the IFSP Navigation bar, then selecting "New"
    - On the Create Attachment screen:
    - *Browse for the file to attach.* 
      - File size cannot be more the 15MB
    - Complete the fields under "File Details"
      - DO NOT enter any information in the Location and Reference fields
    - Select the "Document Type"
      - Document type for all documents above is "signature"
      - "Receipt date" must be the date that the attachment is made
    - Complete the "Attachment Description" field by listing the name of each form being attached.

**Note:** If the child's Initial IFSP is the IFSP closest to the child's second (2<sup>nd</sup>) birthday, the transition forms above should be brought to the IFSP meeting.

- 6. Complete the "Transition to CPSE" and the "Other Transitions" sections in NYEIS:
  - a. Complete the NYEIS "Transitions" Section (found on the left Navigation Pane of the Child Integrated Case)
    - *i.* Select "Transitions" from the Child Integrated Case navigation menu.
    - ii. Click on the "New" button.
    - iii. Select "Transition to CPSE," the "Create Transition to CPSE" screen will display.
      - Under the Child Details heading, the CPSE eligibility dates are prefilled
        - Under the Potential Eligibility for CPSE Services heading, complete the line questions:
          - Is child potentially eligible for CPSE services? If "No" is entered, no further information is required
          - If "Yes" is entered, continue with the questions below (a—m)
          - Refer to the NYEIS Transition Crosswalk for detailed descriptions of each question
        - o Complete the question under the Eligibility

# SC Cont. for CPSE Services heading • Enter comments in the Comments Box provided • Select "Save" once the section is complete iv. Select "Other Transitions," the "Create Other Transitions" Screen will display • Under "Other Transition" details, complete the detail line questions (a-e) • Under the Identify Early Childhood Programs and Support Services Needed After Transition heading, check all boxes that apply • Enter the Name of Early Childhood Programs and Support Services Not Listed • Enter comments in the Comments Box provided Select "Save" once the section is complete Note: NYEIS will only allow a case to stay open after a child turns three (3) years of age if the "Transitions" section has been completed. EIOD/Service 1. Develops and documents a Transition Plan at every IFSP starting at the IFSP closest to the second (2<sup>nd</sup>) birthday. Coordinator a. At the IFSP closest to the second (2<sup>nd</sup>) birthday/Transition (SC) Conference: i. Explains transition options; ii. Completes the "Transition Plan" section of the NYEIS IFSP, based on the transition forms attached to the previous IFSP in NYEIS by the SC to ensure that the Transition Plan is accurate and up to date: iii. Explains family rights and responsibilities in the transition process; iv. Explains and documents age-out dates; v. Ensures that there is written consent or declination for all of the following: • Notification of Potential Eligibility to the CPSE **Parent Consent for Transition Conference and Invitation to the CPSE Chairperson for Transition Conference Form** (If parent/surrogate declines the Transition Conference), • Parent Referral to the CPSE for Initial Evaluation Form, and **Consent to Transmit Parent Referral for Initial Evaluation, EIP Evaluations, and Program Records Form.** o Ensures that any forms signed at the meeting are attached to the IFSP. vi. Updates the "Transitions" section ("Transition to CPSE" and the "Other Transitions") in NYEIS

EIOD/SC	
LIODISC	<b>Note</b> : If parent/surrogate decides not to refer the child to CPSE, ensure that
	s/he has a copy of <b>Transition Notice Information</b> document.
Service	1. When EIOD is not present at the IFSP closest to the second (2 <sup>nd</sup> ) birthday,
Coordination	the SC:
(SC)	a. Ensures that all discussions are documented in the IFSP, the NYEIS "Transitions" section is completed, and copies of all the forms
	<ul> <li>below and fax transmittals are attached to IFSP document in NYEIS.</li> <li>i. Notification of Potential Eligibility to the CPSE Form,</li> <li>ii. Parent Consent for Transition Conference and Invitation</li> </ul>
	to the CPSE Chairperson for Transition Conference Form (If parent/surrogate declines the Transition
	Conference), iii. Parent Referral to the CPSE for Initial Evaluation Form, and
	iv. Consent to Transmit Parent Referral for Initial Evaluation, EIP Evaluations, and Program Records
T 1	Form.
Early Intervention	1. When not present at IFSP meetings, and parent/surrogate declines a Transition Conference:
Official	a. Ensures that SC has:
Designee	i. Developed/updated the entire "Transition Plan" section in
(EIOD)	the NYEIS IFSP, including:
()	Child's transition options; and
	<ul> <li>Family rights and responsibilities in the transition process.</li> </ul>
	ii. Developed/updated the "Transition to CPSE" and the "Other Transitions" sections in NYEIS, including
	<ul> <li>Child's documented age-out dates</li> </ul>
	iii. Attached copies of all transition forms indicating parent/surrogate transition choice;
	iv. Attached proof of date (fax confirmations) that notifications
	and other relevant documentation were sent to the CPSE and
	all other necessary parties.
	b. If documentation is incomplete, (NYEIS Transition Plan section, both parts of the NYEIS "Transitions" section, and/or copies of
	transition forms are not attached),
	i. Contacts SC to indicate which information is missing.
	ii. Requests that the SC re-submit the IFSP in NYEIS.
	• The SC or SC supervisor must re-submit the completed documentation to the EIOD within 48
	hours of receiving the "rejected" IFSP from the RO.
Service	Attends the CPSE meeting if invited by the CPSE per parent/surrogate
Coordinator (SC)	request, or if invited by the parent/surrogate.
, ,	<b>Note:</b> Parents/surrogates can request that the SC attend the IEP meeting by
	indicating it on the Parent Referral to the CPSE for Initial Evaluation
	Form or the letter that they write to refer the child to the CPSE.

### SC Cont.

- a. If not attending the CPSE meeting, obtains the required forms from the parent/surrogate within **two (2) calendar days** of the IEP meeting/final notice.
  - i. Required documentation for children who are found eligible for the CPSE:
    - **Determination of Preschool Eligibility Form** (**DEP-1**) (if the child will be staying in the EIP past the third 3<sup>rd</sup> birthday),
    - IEP Record of Attendance, and
    - **IEP Summary Page** (if available. Document all attempts to obtain from the parent).
  - ii. Required documentation for children who are not found eligible for the CPSE:
    - Closure Form.
- 2. Notifies the RO of child's eligibility determination and the start date of preschool special education services by following the steps below.
  - a. If the child is eligible for preschool special education services through the CPSE:
    - i. Parent(s)/surrogates may choose to continue in the EIP until the child's third (3<sup>rd</sup>) birthday:
      - If the child's third (3<sup>rd</sup>) birthday is within 30 days of the "end date" of the current IFSP
        - Attaches the IEP Record of Attendance, and IEP Summary Page to the child's current IFSP
        - o "Extends" the child's current IFSP in NYEIS:
          - Refer to the Extending the IFSP
             Policy for step by step instructions on extensions.
      - If the child's third (3<sup>rd</sup>)birthday is more than 30 days from the end date of the current IFSP:
        - "Clones" the existing IFSP
          - NYEIS will automatically populate the end date.
          - Refer to the Review and Annual IFSP Policy for step by step instructions for cloning.
        - Attaches the **IEP Record of Attendance**, and **IEP Summary Page** to the child's cloned IFSP **before** submitting the IFSP for EIOD review in NYEIS
    - ii. If the parent/surrogate chooses to immediately accept preschool special education services before the child's third (3<sup>rd</sup>) birthday,
      - Reviews date that placement in the new setting will be available; and

# SC Cont. Faxes the IEP Record of Attendance, IEP Summary Page, and the Closure Form (with parent/surrogate signature), to the RO. iii. If the parent/surrogate chooses to remain in Early Intervention until the mandatory age-out date (after the child's third (3<sup>rd</sup>) birthday). Refer to the **Transition** Timelines and Age-Out Dates document. If the child's mandatory age-out date is within 30 days of the end date of the current IFSP o Attaches the following documents to the child's current IFSP: IEP Record of Attendance, ■ IEP Summary Page, ■ The signed **Determination of Preschool Eligibility (DEP-1)** which is authorized by the CPSE Administrator after eligibility for preschool special education services are determined, and Completed Closure Form with parent/surrogate signature indicating the effective date of closure as the child's mandatory age-out date "Extends" the child's current IFSP in **NYEIS:** Refer to the Extending the IFSP **Policy** for step by step instructions on extensions If the child's mandatory age-out date is more than 30 days from the end date of the current IFSP: o "Clones" the existing IFSP Refer to the Review and Annual IFSP **Policy** for step by step instructions for cloning. o Attaches the following documents to the child's cloned IFSP before submitting the IFSP for EIOD approval in NYEIS: IEP Record of Attendance, ■ IEP Summary Page, ■ The signed **Determination of** Preschool Eligibility (DEP-1) which is authorized by the CPSE Administrator after eligibility for preschool special education services is determined, and Completed Closure Form with parent/surrogate signature indicating the effective date of closure as the child's mandatory age-out date.

# SC Cont. **Note:** For Reconvene CPSE meetings: A CPSE Administrator may determine that another meeting should take place after the initial IEP meeting to reestablish eligibility, update an IEP, or discuss services. Forwards updates of IFSP and progress reports to the CPSE with written parent/surrogate consent. b. If child is not eligible for preschool special education services through the CPSE: i. Completes EI Closure Form indicating effective date of closure, and obtains parent/surrogate signature. ii. Faxes the EI Closure Form, Record of Attendance, and DEP -1 to the RO, with a copy of Notice of EIP Meeting. 3. Ensures that the child's service providers are notified of the child's eligibility determination and the start date of preschool special education services within two (2) calendar days of the IEP meeting/final notice. 1. Receives and reviews CPSE eligibility packet submitted by the SC. **Early** 2. Authorizes extension of EI services by approving the NYEIS extension or Intervention cloned IFSP submission, if needed, based on eligibility date on IEP. **Official** 3. Approves closure for the day before the child's third (3<sup>rd</sup>) birthday, if **Designee** (EIOD) eligibility for CPSE is not established. 4. Ensures that the case is closed in NYEIS. a. Once processed, Closure forms are attached to the "IFSP attachment" section of the child's last IFSP in NYEIS 1. Transition Conference: Informs SC if the CPSE Administrator or designee **Committee for** will be available in person or by phone. Preschool Special 2. Immediately upon receipt of referral, mails list of approved evaluation sites, **Education** Procedural Safeguard Notice, Medical Form and Consent for Evaluation (CPSE) Form to the parent to select an approved CPSE evaluation site 3. Follows up with parent/surrogate by telephone within 15 school days s/he is sent the list of approved evaluation sites, Procedural Safeguard Notice, Medical Form and Consent for Evaluation to ensure that s/he has received and understands the request for consent, if consent is not received by the CPSE in a timely manner. a. CPSE Evaluation should be completed within 20 school days of first contact with the evaluation site. 4. Ensures that the process to determine eligibility is initiated and completed before the child turns three (3) years of age. 5. Convenes a meeting with the representative of the CPSE within 30 school days of receiving the parent's/surrogate's consent for the child's evaluations 6. Invites the SC to the CPSE meeting per parent's/surrogate's request. 7. At the CPSE meeting: a. Develops an IEP indicating eligibility, services approved and projected start date of services. If child is eligible for preschool services: i. Provides copies of the **IEP Record of Attendance** and the **IEP Summary Page** to the SC (if invited to the IEP) and the parent/surrogate. ii. Provides copies of the signed **Determination of Preschool**

#### **CPSE Cont.**

# Eligibility form (DEP-1) and the IEP Record of Attendance to the parent and SC if present only if parent/surrogate chooses to have the child remain in EI.

Date: 4/09/2012

- b. Provides input to assist parent/surrogate in making decision when to transfer out of EIP (e.g., based on the availability of services, it may be beneficial to begin CPSE services in September rather than January).
- c. Discusses availability of services in relation to projected start date.
- d. If SC was not invited to the meeting, faxes copy of IEP Record of Attendance, IEP Summary page, and DEP-1 (when appropriate) to the child's SC with parent/surrogate consent.
- 8. If the child is **Not Eligible** for preschool services the CPSE administrator:
  - a. Provides a copy of the **Notice of IEP Meeting** to the parent/surrogate and SC (with parental/surrogate consent)

Approved by:

**Assistant Commissioner, Early Intervention** 

### **New York City Early Intervention Program**

Policy Title:	Effective Date: 6/4/2012
Referral of Children to Early Intervention who	
are dually eligible for EI and CPSE	
Policy Number:	Supersedes: N/A
10-B	
Attachment(s):	Regulation/Citation:
• Consent to Transmit Parent Referral for	NYS Regs, 69-4.1(m); 69-4.20(a);
Initial Evaluation, EIP Evaluations and	69-4.6(c)(7), 69-4.26(13)
Program Records Form	
<ul> <li>Notification of Potential Eligibility to the</li> </ul>	
CPSE Form	
• Parent Consent for Transition Conference	
and Invitation to the Committee on	
Preschool Special Education Chairperson	
for Transition Conference Form	
<ul> <li>Parent Referral to the CPSE for Initial</li> </ul>	
Evaluation Form	

#### I. POLICY DESCRIPTION:

A child may be referred to the Early Intervention Program (EIP) when also potentially age eligible for services through the Department of Education's Committee on Preschool Special Education (CPSE). It is the responsibility of the Initial Service Coordinator (ISC) to explain dual eligibility and assist the parent in making an informed decision.

This policy applies to any child who:

1. Is two(2) years six(6) months (2.6) or older at the time of referral to the EIP

#### Note:

• Instructions for navigating NYEIS are denoted in italics in the body of this Policy

#### **II. PROCEDURE**:

Responsible Party	Action
D - f 1 I I : 4	1. Descives a referred for a shild who is 2.6 or older
Referral Unit	1. Receives a referral for a child who is 2.6 or older.
	2. Reviews the date of birth to determine if the child is 45 days or less from
	his third (3 <sup>rd</sup> ) birthday:
	a. If a child is 45 days or less from his/her third (3 <sup>rd</sup> ) birthday, the EIP
	does not accept the referral:
	i. Advises the referral sources that the child should be referred
	to NYC Department of Education (DOE) for possible
	services; and
	ii. Refers the caller to 311 to ask for contact information for the
	NYC DOE's CPSE.
	<b>Note:</b> Families can also be given the number of the <b>Early Childhood</b>

### **Direction Center (ECDC)** in the borough where they reside. 1. Receives a referral for a child who is past his/her second (2<sup>nd</sup>) birthday, and Initial reviews the date of birth to determine if the child is age eligible for both EI Service Coordinator and CPSE (dually eligible): a. A child is first potentially eligible for CPSE as follows: (ISC) 1<sup>st</sup> potentially age-eligible for CPSE on: **Dates of Birth:** January 1 to June 30 January 2 of the year child turns three (3) July 1 to December 31 July 1 of the year child turns three (3) **Note:** When the child is in foster care, the foster care case planner and birth parent should be involved in transition decisions. 2. Explains dual age-eligibility at the initial meeting with the parent/surrogate, and when appropriate, recommends that s/he refer the child directly to the CPSE instead of proceeding with the EI eligibility process. 3. Offers to assist with a referral to CPSE instead of, **OR** as well as, proceeding with the EI Multidisciplinary Evaluation (MDE) for eligibility process. 4. Informs parent/surrogate that all EI services, (if found eligible for EI), will end the day before the child's third (3<sup>rd</sup>) birthday if the child is not referred to, and determined eligible for, the CPSE. 5. Discusses all transition options and the CPSE eligibility determination process. a. If parent/surrogate decides to make a referral to the CPSE and close the EI case: i. Complete the Consent to Transmit Parent Referral for Initial **Evaluation** • With parental/surrogate consent assist him/her in mailing or faxing referral to the CPSE. • The parent/surrogate may choose to send the referral form to CPSE themselves. ii. Complete a **Closure Form** and obtain parent/surrogate signature • Refer to the Closure Policy. iii. Submits Closure Form to the Regional Office (RO). b. If the parent/surrogate is undecided about beginning the transition process to the CPSE, s/he must opt-out of (decline) notification and referral by indicating this on: • Notification of Potential Eligibility to the CPSE Form, **Parent Consent for Transition Conference and Invitation to the Committee on Preschool Special Education Chairperson for Transition Conference** • Parent Referral to the CPSE for Initial Evaluation Form, and **Consent to Transmit Parent Referral for Initial Evaluation, EIP Evaluations and Program Records**

Form.

#### ISC Cont.

- i. Parent/surrogate may opt out of notification and decide to refer at a later date.
- ii. Parent/surrogate may decide to refer, notify or have a transition conference in any order.
- iii. None of these activities (Notification, Referral, and Transition Conference) require any of the others to occur.
  - Assist parent in obtaining a Multidisciplinary Evaluation (MDE) to establish eligibility for EI.
  - Refer to the **Before the IFSP Chapter**.

#### Note:

- A parent/surrogate can choose to begin the transition to CPSE process at a future time, at which point new forms can be completed. A referral can be made to the CPSE at any time by the parent.
- If the parent/surrogate decides to delay referral to CPSE, the SC must inform him/her that the eligibility determination for CPSE may not occur before the child's 3<sup>rd</sup> birthday resulting in the termination of EI services.
- 7. If the parent/surrogate has decided to continue with EI and agrees to refer the child to the CPSE:
  - a. Obtains signatures on all applicable transition forms to indicate parent's/surrogate's transition choices including:
    - Notification of Potential Eligibility to the CPSE Form,
    - Parent Consent for Transition Conference and Invitation to the Committee on Preschool Special Education Chairperson for Transition Conference,
    - Parent Referral to the CPSE for Initial Evaluation Form, and
    - Consent to Transmit Parent Referral for Initial Evaluations, EIP Evaluations, and Program Records to the CPSE Form.
  - b. Assists the parent in obtaining a MDE to establish eligibility for EI:
    - i. Refer to the **Before the IFSP Chapter**.
    - ii. Discuss advantage of selecting an EIP evaluation site that is also a CPSE approved preschool special education evaluation site so that the child may not need to go through duplicate evaluations.
- 8. Completes the "*Transitions*" section ("*Transition to CPSE*" and "*Other Transitions*") in NYEIS in preparation for the Initial IFSP meeting:
  - a. Complete the NYEIS "Transitions" Section (found on the left Navigation Pane of the Child Integrated Case)
    - i. Select "Transitions" from the Child Integrated Case navigation menu
    - ii. Click on the "New" button
    - iii. Select "Transition to CPSE," the "Create Transition to CPSE" screen will display
      - Under the child details heading, the CPSE eligibility dates are prefilled

#### **ISC Cont.**

- Under the Potential Eligibility for CPSE Services heading, complete the line questions:
  - Is child potentially eligible for CPSE services? If "No" is entered, no further information is required
  - If "Yes" is entered, continue with the questions below (a-m)
  - Refer to the NYEIS Transition Cross-walk for detailed descriptions of each question
- Complete the question under the Eligibility for CPSE Services heading
- o Enter comments in the Comments Box provided
  - Include how the ACS case planner/foster care case worker were consulted (if applicable)
- o Select "Save" once the section is complete
- iv. Select "Other Transitions," the "Create Other Transitions" Screen will display
  - Under "Other Transition" details, complete the detail line questions (a-e)
  - Under the Identify Early Childhood Programs and Support Services needed after Transition heading, check all boxes that apply
  - Enter the Name of Early Childhood Programs and Support Services Not Listed
  - Enter comments in the Comments Box provided
    - o Include how the ACS case planner/foster care case worker were consulted (if applicable)

Date: 4/09/2012

• Select "Save" once the section is complete

#### Note:

- For children who are dually age-eligible, the Initial IFSP will be the Transition Planning meeting or, with parental/surrogate consent, the Transition Conference.
- The "Transitions" sections in NYEIS will be reviewed at the Initial IFSP with the EIOD to ensure that parent/surrogate preferences are up to date.
- NYEIS will only allow for a case to stay open after a child turns three (3) years old if the "Transitions" section has been completed.

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

## **New York City Early Intervention Program**

Policy Title: Developing a Transition Plan for Children who Leave the Early Intervention	Effective Date: 6/4/2012
Program Before Three Years of Age	
Policy Number:	Supersedes: N/A
10-C	
Attachment(s):	Regulation/Citation:
Closure Form	NYS Regulations: 69-4.20 (a)(c); 69-
• Closure Policy	4.26(13)

#### I. POLICY DESCRIPTION:

A Transition Plan must be developed for all children exiting the New York City Early Intervention Program (NYC EIP). For children thought not to be eligible for programs under Education Law, Section 4410, the Service Coordinator (SC) shall assist the parent in development of a Transition Plan to other appropriate early childhood and supportive services. The SC shall assist the parent in identifying, locating, and accessing such services. **Note:** 

• Instructions for navigating NYEIS are denoted in *italics* in the body of this Policy

#### II. PROCEDURE:

Responsible Party	Action
Initial/ Ongoing Service Coordinator (ISC/OSC)	1. Receives notification that the child will be leaving the NYC EIP for any reason (e.g. moving to another state or New York State (NYS) county, parent/surrogate has decided to withdraw the child, child is no longer eligible for EI services, etc).  2. Schedules a face-to-face meeting with the parent/surrogate to develop a Transition Plan out of EI.  a. Transition Plan is developed via phone if a face-to-face meeting is not possible:  i. If a family is moving to another state or NYS county:  • Provides the parent/surrogate with contact numbers for the EI program at that area; and  • Notifies the NYC EIP Regional Office (RO) that a transfer in NYEIS to another NYS county is required (with written parental/surrogate consent).  ii. If a child is no longer eligible for EI, or the parent/surrogate is declining EI services:  • Discuss existing support systems available to the family; and  • Assist the parent/surrogate by identifying and providing information on how to access other early childhood services (such as Developmental Monitoring, child care, Early Headstart, etc).
	b. Completes the "Transitions" section ("Transition to CPSE" and

	the "Other Transitions") in NYEIS by:
	i. Select "Transitions" from the Child Integrated Case
	navigation menu
	ii. Click on the "New" button
	iii. Select "Transition to CPSE", the "Create Transition to
	CPSE" screen will display
	<ul> <li>Under the child details heading, the CPSE</li> </ul>
	eligibility dates are prefilled
	<ul> <li>Under the Potential Eligibility for CPSE</li> </ul>
	Services heading, complete the questions.
	■ Is child potentially eligible for CPSE
	services? If "No" is entered, no
	· · · · · · · · · · · · · · · · · · ·
	further information is required  If "Yes" is entered, continue with
	ij 165 is entered, continue with
	questions a— m
	Refer to the NYEIS Transition
	Cross-walk for detailed descriptions
	of each question
	Complete the question under the "Eligibility  Complete the question under the "Eligibility  Complete the question under the "Eligibility"
	for CPSE Services" heading
	o Enter comments in the Comments Box
	provided
	o Select "Save" once the section is complete
	iv. Select "Other Transitions", the "Create Other
	Transitions'' Screen will display
	<ul> <li>Under "Other Transition" details, complete the</li> </ul>
	detail line questions (a-e)
	<ul> <li>Under the Identify Early Childhood Programs and</li> </ul>
	Support Services needed after Transition heading,
	check all boxes that apply
	• Enter the Name of Early Childhood Programs and
	Support Services Not Listed
	• Enter comments in the Comments Box provided.
	• Select "Save" once the section is complete
	c. Completes the Closure Form and obtains parent/surrogate
	signature:
	i. Refer to Closure Policy for instances of parental/surrogate
	non-response.
	ii. Fax the Closure Form to the RO.
Regional	1. Once processed, Closure Forms are attached to the "IFSP attachment"
Office (RO)	section of the child's last IFSP in NYEIS
	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2

$\mu(\omega)$			
Approved By:	Date:	4/09/2012	
Assistant Commissioner Farly Intervention			

# **Transition Forms**

# NYC EARLY INTERVENTION PROGRAM NOTIFICATION TO ACS AND FOSTER CARE AGENCY OF TRANSITION OUT OF EARLY INTERVENTION

ATTN: Kathleen Hoskins, Esq. Director, Education Unit,	(1.50)
Administration for Children's Service Fax No: (212) 788 - 5469	es (ACS)
Date:	EI #:
Child's Name:	DOB:
Last First	
Name of EI Surrogate Parent:	Address:
Last First	
Service Coordinator (SC):	SC Phone No:
Service Coordination Agency:	SC Fax No:
Foster Care Caseworker:	Foster Care Agency and Fax No:
ACS Case Planner:	ACS Case Planner Phone No:
The above named child will be transitioning out potential eligible date for preschool special educ day of eligibility for EI services is the day before eligible for services through the Department of I Education (CPSE).	eation services is His/her lass re his/her third (3 <sup>rd</sup> ) birthday unless found
The surrogate parent has requested a Transition (date), at (location)	e)if you
A transition plan will be developed at the Inc (date)at (location)	dividualized Family service Plan meeting on:
Please contact (SC Name)will/will not be able to attend.	to advise if you
☐ The foster/EI surrogate parent has decided to	refer the child to the CPSE.
☐ The foster/EI surrogate parent has decided no	ot to refer the child to the CPSE.
If you have any questions, do not hesitate to con	tact me at the above number.

Note: SC must send this form to both ACS and Foster Care Agency

#### **INSTRUCTIONS FOR COMPLETION**

# NOTIFICATION TO ACS & FOSTER CARE AGENCY OF TRANSITION OUT OF EARLY INTERVENTION

The Service Coordinator (SC) completes this form and faxes a copy to <u>both</u> ACS (Administration for Children's Services) and the Foster Care (FC) Agency. The original is kept in the child's file at the service coordination agency. The name and number for the ACS contact is provided at the top of the form.

*Note: This form should <u>not</u> be filled out if the child/family is involved in Preventative Services.* 

- 1. **Date** The date the form is completed.
- 2. Child's Name, EI #, DOB Write this information as it appears on other forms.
- 3. Name of Foster/Surrogate Parent, Address The full name and address of the foster or surrogate parent.
- 4. **SC, Phone No.** Name and phone number of current SC.
- 5. **Service Coordination Agency, Fax No.** Name and fax number of the service coordination agency.
- 6. **FC Caseworker, Agency, Fax No.** Name of the FC caseworker, agency name and fax number.
- 7. ACS Case Planner, Phone No. Name of ACS case planner, and phone number,
- 8. Fill in the date the child is first potentially eligible for preschool special education services.
  - If the DOB is between **January 1 and June 30**, first eligible date is **January 2** of the year the child turns three (3).
  - If the DOB is between **July 1 and December 31**, first eligible date is **July 1** of the year the child turns three (3).
- 9. Check the box if the foster/surrogate has requested a Transition Conference and indicate *when and where* the conference will take place.
- 10. Check the box if the transition plan will be developed at the Individualized Family Service Plan meeting and indicate *when and where* the IFSP meeting will take place.
- 11. Check this box if the foster/surrogate parent has decided to refer the child to the CPSE.
- 12. Check this box if the foster/surrogate parent has decided not to refer the child to the CPSE.

This form must be attached to the child's most current IFSP in NYEIS.

# NEW YORK CITY EARLY INTERVENTION PROGRAM NOTIFICATION OF POTENTIAL ELIGIBILITY TO THE CPSE

	Ellia di Di LOcci I c		
Child/Family Information	Early Intervention Regional Office Information		
Name: (Last) (First)	Regional Office: BK BX NY Q SI  Phone No:		
DOB: Fax	No:		
EI Referral Date:	CPSE Information		
EI #:	CPSE Information  CPSE Chair/Administrator:		
Parent/ EI Surrogate: (Last) School	District:		
(First)	Phone No:		
Home Address:	Fax No:		
Phone No:	Tua III.		
<ul> <li>Parent's name</li> <li>Child's name</li> <li>Address</li> <li>Phone Number and</li> <li>Date of Birth</li> <li>This information is sent to notify your local school district of your programs and services when your child turns three (3) years of agyour child's transition to preschool special education programs and the EIP provides written notice to the Committee on Preschool Server shild lives at least 120 days (when your shild is 24.20 mem</li> </ul>	ar child's potential eligibility for preschool special education ge. This information helps your school district prepare for and services.  Special Education (CPSE) of the local school district where		
your child lives at least 120 days (when your child is 24-30 months) before your child is first potentially eligible for services under section 4410 of Education Law  A parent may opt-out (object) to the written notification and not have this information sent to the CPSE.			
A. I understand the notification requirement and that I have 3 out of the written notification to the CPSE by the Early Interv (SC) in writing or by phone within 30 calendar days of today  Or	vention Program. If I do not contact my Service Coordinator		
B.   I understand the notification requirement and choose to opt-out today and not have written notification sent to my CPSE.			
Or  C. I understand the notification requirement and choose to have waiving the 30 calendar day opt-out period.	ave CPSE notified of my child's potential eligibility thereby		
Parent/Surrogate Signature:	Date:		
For Regional Office Use:  Parent/surrogate Objected to the written notification to the CPSE. EIP received oral/written objection on (Date):  No parent/surrogate objection received within thirty calendar days. (Date):			

## <u>INSTRUCTIONS FOR COMPLETION</u> NOTIFICATION OF POTENTIAL ELIGIBILITY TO THE CPSE

Prior to the IFSP meeting closest to the child's second (2<sup>nd</sup>) birthday, the Service Coordinator (SC) must meet with the parent/surrogate parent to explain the transition process. At that meeting, the SC must explain to the parent/surrogate the municipality's responsibility to notify the CPSE of the child's potential eligibility. This form must be completed at that meeting.

- 1. Child/Family Information:
  - a. Last name of the child
  - b. First name of the child
  - c. Child's date of birth
  - d. Early Intervention (EI) Referral Date: Enter the date that the child was referred to EI
  - e. EI #: Enter the ID number of the child
  - f. Parent/EI Surrogate Parent: Check the appropriate box to indicate parent/surrogate. Enter the name of the person who is authorized in EI to sign consents. This may be the biological parent, the foster parent (if assigned as the surrogate), or another person who has EI surrogacy designated
  - g. Home Address: Enter the home address of the child
  - h. Phone Number: Enter the phone number(s) where the parent/surrogate parent can be reached
- 2. Early Intervention Regional Office (RO) Information
  - a. Check the box corresponding to the RO of child's residence
  - b. Enter the phone number of the RO
  - c. Enter the fax number of the RO
- 3. CPSE Information:
  - a. Write the name of the CPSE Chair/Administrator of the child's school district
  - b. School District: Write the number of the school district of child's residence
  - c. Phone number: Write the phone number of the above referenced administrator
  - d. Fax number: Write the fax number of the above referenced administrator
- 4. Explain the parents' rights to opt-out of (object to) notification to the CPSE of the child's potential eligibility. Have the parent/surrogate check whether:
  - a. They are unsure whether they want to have their contact information sent to the CPSE. Ensure that they understand that if they do not opt-out within 30 days of this meeting, the EIP will send this information to the CPSE; or
  - b. They are opting-out of notification to the CPSE; or
  - c. They choose to have the EIP notify the CPSE of the child's potential eligibility (parent waives the 30 day opt-out period.
- 5. The parent/surrogate must sign the form.
- 6. If the parent/surrogate chooses box A and, within 30 days declines notification to the CPSE, the SC must immediately notify the responsible Early Intervention Official Designee (EIOD) of their decision.
- 7. This form must be faxed to the EIOD by the SC within 48 hours of obtaining signature.

Activity Ti	neline		
Notification	120 days prior to the child's first potential transition date from EI to CPSE.		
	Dates of Birth: Notification Must Occur By:		
	January 1 to June 30	September 1 of the year before the child	
		turns three (3)	
	July 1 to December 31	March 1 of the year the child turns three(3)	

# NYC EARLY INTERVENTION PROGRAM PARENT CONSENT FOR TRANSITION CONFERENCE AND INVITATION TO THE COMMITTEE ON PRESCHOOL SPECIAL EDUCATION (CPSE) CHAIRPERSON

ON PRESCHOOL SPECIAL EDUCA	ATION (CPSE) CHAIRPERSON	
Child/Family Information	Service Coordination (SC) Agency information	
Name: (Last)	Agency:	
(First)	Phone No:	
DOB:	EI SC Name:	
EI Referral Date:	Early Intervention Regional Office Information	
EI #:	Regional Office: BK BX NY Q SI	
Parent/ EI Surrogate: (Last)	Phone No:	
(First)	Fax #:	
Home Address:	CPSE Information	
Phone No:	CPSE Chair/Administrator:	
School	District:	
	Phone No:	
Fax	No:	
I understand that to ensure my child continues to receive		
his/her third (3 <sup>rd</sup> ) birthday, s/he must be referred to, ev		
with the Committee on Preschool Special Education (Cl		
the CPSE of my local school district (the district where		
the CFSE of my local school district (the district where	my child lives) before his/her third (5) birthday.	
I understand that as of my child's third (3 <sup>rd</sup> ) birthday, my ch		
Early Intervention Program (EIP) unless s/he has been found		
and services. If my child is not found eligible before my child	's third (3 <sup>rd</sup> ) birthday, EI services will end the day	
before his/her third (3 <sup>rd</sup> ) birthday.		
Consent to Convene a Tr	ancition Conforma	
The Transition Conference is an opportunity to provide parents a		
an informed decision about the programs and services available through the Committee on Preschool Special Education		
(CPSE) System.		
At this meeting the referral to the CPSE, and available programs and services are discussed. A transition plan is also		
developed.		
☐ I want the NYC EIP to arrange a Transition Conference.		
Service Coordinator (SC), and chairperson of the CPSE or his/ho	er designee will be invited. I also consent to the following	
agency(ies) or individual(s) attending:		
☐ I do NOT want to have the NYC EIP arrange a Transitio	n Conference I know that my shild can be referred to	
CPSE without a conference. I understand that to ensure my child		
after his/her third (3 <sup>rd</sup> ) birthday, s/he must be referred to, evaluat services by the CPSE.	ed by, and, found engible for preschool special education	
services by the CFSE.		
Parent Name Parent Si	gnature Date	
CPSE Chairperson: This notice serves as an invitation to the	<b>CPSE for the Early Intervention Transition Conference</b>	
The Transition Conference will be held on:		
Date: Time	D:	
Date: Time Location:		
Please fax this form back to:  At fa	X #:	
GROUP GL		
CPSE Chairperson, please indicate your availability below:		
You will participate by: □ Phone □ In Person □ I am unable	to attend	
Comments:		

#### **INSTRUCTIONS FOR COMPLETION - CONSENT FOR TRANSITION CONFERENCE**

The parent signs this form to indicate his/her desire and consent to have a transition conference arranged for the child or <u>not to have</u> a transition conference. The Service Coordinator (SC) completes the information in the box at the top of the page.

- 1. Child Family Information:
  - a. Last name of the child
  - b. First name of the child
  - c. Child's date of birth
  - d. Early Intervention (EI) Referral Date: Enter the date that the child was referred to EI
  - e. EI #: Enter the ID number of the child
  - f. Parent/EI surrogate parent: Enter the name of the person who is authorized in EI to sign consents. This may be the biological parent, the foster parent (if assigned as the surrogate), or another person who has EI surrogacy.
  - g. Home Address: Enter the home address of the child.
  - h. Phone Number: Enter the phone number(s) where the parent/surrogate parent can be reached.
- 2. Service Coordination (SC) Agency Information:
  - a. Enter the Service Coordination agency name
  - b. Enter the name of the service coordinator
- 3. Early Intervention Regional Office (RO) Information
  - a. Check the box corresponding to the RO of child's residence
  - b. Enter the phone number of the RO
  - c. Enter the fax number of the RO
- 4. CPSE Information:
  - a. Write the name of the CPSE Chair/Administrator of the child's school district
  - b. School District: Write the number of the school district of child's residence
  - c. Phone number: Write the phone number of the above-referenced administrator
  - d. Fax number: Write the fax number of the above referenced administrator

The SC or EIOD meeting with the parent/surrogate to discuss convening the transition conference and to complete the form must be sure he/she reads and understands the information in bold at the center of the form.

- 5. **Consent to Convene a Transition Conference** The parent or surrogate parent must check the first or second box indicating his/her desire to have a Transition Conference arranged. If the parent/surrogate checks the second box, the EIOD/SC must explain the terms under which the child might continue to receive EI services past age three (3).
- 6. **Signature** After checking the appropriate boxes, the parent/surrogate prints his/her name, signs and dates the form.
- 7. After receiving confirmation of the date of the Transition Conference from the (RO) and the CPSE Chair/Administrator or designee, the SC will:
  - a. Send an invitation by faxing this form to the CPSE Chair/Administrator.
  - b. Sends the Parent Consent for Transition Conference and Invitation to the CPSE Chairperson for Transition Conference Form to the RO with the IFSP Meeting Request and Confirmation Form
  - c. Retain original in the child's file and bring a copy to the Transition Conference.

If the parent/surrogate <u>declines</u> a Transition Conference, this form must be attached to the child's most current IFSP in NYEIS.

# NYC EARLY INTERVENTION PROGRAM PARENT REFERRAL TO THE COMMITTEE ON PRESCHOOL SPECIAL EDUCATION (CPSE) FOR INITIAL EVALUATION

Child/Family Info	rmation	Early Intervention Re	egional Office Information
Name: (Last)	Regional Office: BK BX NY Q		BX NY Q S
(First)		Phone No:	
DOB: Fax		No:	
EI Referral Date:			Information
EI #:		CPSE Chair/Administrate	or:
Parent/EI Surrogate Parent: (Last)		School District:	
(First)		Phone No:	
Home Address:		Fax No:	
Phone No:			
Parent/Surrogate Parent Preferred V			1 0
Check all that apply:	as EI Surrogate assigned	Child is involved in t	he foster care system
s/he must be: a) referred to must be held with the CPS Early Intervention service	b; b) evaluated by; and c) a E before my child's third is will end the day before h igibility may not be determ	o continue to receive Early I found eligible for services by (3 <sup>rd</sup> ) birthday. If all of thes his/her third birthday. I under mined in time for my child the services of the s	by CPSE; and d) a meeting se actions do not happen, erstand if I choose to refer
☐ I want the Service Co☐ I will send this form t☐ My child's Early Inte	is eligible for preschool sporting or the CPSE.	pecial education programs a	nis referral form.
		y EI SC, listed below, to the	e meeting with the CPSE
Service Coordinator Name:		Phone No:	
Service Coordination Agency:		•	
Address:			
Service Coordinator's Fax No:			
Parent Name	Parent Signature	Date	

## INSTRUCTIONS FOR COMPLETION PARENT REFERRAL TO THE CPSE FOR INITIAL EVALUATION

The parent/surrogate may use this form to refer his/her child to the CPSE in the child's school district. The Service Coordinator completes the information in the box at the top of the page.

- 1. Child/Family Information:
  - a. Last name of the child
  - b. First name of the child
  - c. Child's date of birth
  - d. Early Intervention (EI) Referral Date: Enter the date that the child was referred to Early Intervention
  - e. EI #: Enter the ID number of the child
  - f. Parent/EI Surrogate Parent: Enter the name of the person who is authorized in EI to sign consents. This may be the biological parent, the foster parent (if assigned as the surrogate), or another person who has EI surrogacy
  - g. Home Address: Enter the home address of the child.
  - h. Phone Number: Enter the phone number(s) where the parent/surrogate parent can be reached.
  - i. Parent/Surrogate Parent Preferred Written Language The language in which the parent prefers to get written material from the CPSE
  - j. Indicate if the child has an EI surrogate assigned or if they are involved in the foster care system
- 2. Early Intervention Regional Office (RO) Information:
  - a. Check the box corresponding to the RO of child's residence
  - b. Enter the phone number of the RO
  - c. Enter the fax number of the RO
- 3. CPSE Information:
  - a. Write the name of the CPSE chair/Administrator of the child's school district
  - b. School District: Write the number of the school district of child's residence
  - c. Phone number: Write the phone number of the above-referenced administrator
  - d. Fax number: Write the fax number of the above-referenced administrator

#### The parent/surrogate must indicate his/her CPSE referral preferences by checking the appropriate box:

A. Check box A if the parent/surrogate does not want to refer his/her child to the CPSE at this time. **Do not send this form to the CPSE if the parent declines referral.** 

**Note:** When the SC or Early Intervention Official Designee (EIOD) meets with the parent/surrogate to discuss the transition process and possible referral to the CPSE, they must be sure that the parent/surrogate reads and understands the information under checkbox A. The parent/surrogate must be informed that s/he can refer the child to the CPSE at a later time. **All parents/surrogates must be informed that EI services will end if the child is not found eligible for CPSE services before the third (3<sup>rd</sup>) birthday.** 

- B. Check box **B** if the parent/surrogate <u>wants to refer</u> his/her child to the CPSE in the child's school district. The parent/surrogate can also check the boxes below to indicate who will send the referral, and if EI evaluations and other records are attached.
- C. Check box C if the parent/surrogate would like to have the SC invited to the CPSE meeting.
  - Indicate the name, phone and fax number, and agency of the SC

**Signature** – After checking the appropriate boxes, the parent/surrogate prints his/her name, signs and dates the form.

This form must be attached to the child's most current IFSP in NYEIS.

#### NYC EARLY INTERVENTION PROGRAM

# CONSENT FOR TRANSMITTAL OF PARENT REFERRAL FOR INITIAL EVALUATIONS, AND EIP RECORDS TO THE CPSE/CPSE EVALUATION SITE

Child/Family Information	Service Coordination (SC) Agency information
Name: (Last)	Agency Name:
(First)	EI SC Name:
DOB:	Early Intervention Regional Office Information
EI Referral Date:	Regional Office: BK BX NY Q SI
EI #:	Phone No:
Parent/EI Surrogate Parent: (Last)	Fax No:
(First)	CPSE Information
Home Address:	CPSE Chair/Administrator:
Phone No:	School District:
	Phone No:
Fax	No:

I understand that the Committee on Preschool Special Education (CPSE)/CPSE evaluation site may use evaluation reports and other NYC Early Intervention Program (EIP) records, as part of the CPSE evaluation process. I understand it is my choice to decide what records to share, if any.

[ ] I give my consent to the N	and Program Reco YC EIP to transmit the fatrict in which my child re	r Initial Evaluations, EIP Evaluations, ords to the CPSE ollowing correspondence and records for my child to esides to assist in determining my child's eligibility for
() Referral () Evaluation(s	) () Current IFSP () Pro	ogress notes () Other
		Following correspondence and records for my child to child's eligibility for preschool special education
() Referral () Evaluation(s	) () Current IFSP () Pro	ogress notes () Other
	PSE to the school distric	rvention Program to transmit my Referral, EIP tin which my child resides to assist the CPSE in ial services.
[ ] I do NOT give my consent records and reports to the C		rvention Program to transmit my Referral, EIP
referred to; b) evaluated by; and	c) found eligible for serv	vices by CPSE; and d) a meeting must be held with the not occur, EI services will end the day before his/her
Parent Name	Parent Signature	Date

# INSTRUCTIONS FOR COMPLETION CONSENT FOR TRANSMITTAL OF EIP EVALUATIONS AND RECORDS TO THE CPSE/CPSE EVALUATION SITE

The parent signs this form to indicate his/her consent for the Early Intervention Program to send copies of the child's records to the CPSE/CPSE evaluation site in the child's school district. If the parent consents to sending records, s/he will indicate what records are to be sent. The parent can also indicate that s/he does not give consent to send records. The Service Coordinator (SC) completes the information in the box at the top of the page.

- 1. Child Family Information:
  - a. Enter the last name of the child
  - b. Enter the first name of the child
  - c. Write the child's date of birth
  - d. Early Intervention (EI) Referral Date: Enter the date that the child was referred to EI
  - e. EI #: Enter the ID number of the child
  - f. Parent/EI Surrogate Parent: Enter the name of the person who is authorized in EI to sign consents. This may be the biological parent, the foster parent (if assigned as the surrogate), or another person who has EI surrogacy.
  - g. Home Address: Enter the home address of the child.
  - h. Phone Number: Enter the phone number(s) where the parent/surrogate parent can be reached.
- 2. Service Coordination Agency Information:
  - a. Enter the Service Coordination agency name
  - b. Enter the name of the service coordinator(SC)
- 3. EI RO Information
  - a. Check the box corresponding to the RO of child's residence
  - b. Enter the phone number of the RO
  - c. Enter the fax number of the RO
- 4. CPSE Information:
  - a. Write the name of the CPSE Chair/Administrator of the child's school district
  - b. School District: Write the number of the school district of child's residence
  - c. Phone number: Write the phone number of the above referenced administrator
  - d. Fax number: Write the fax number of the above referenced administrator
- 5. **Consent to Transmit Records** The parent/surrogate should check the appropriate box to indicate whether s/he gives consent or does not give consent to the EIP to send copies of EI reports to the CPSE/CPSE evaluation site in the child's school district. If the parent/surrogate consents to have records sent, s/he will check, as appropriate, which records can be sent.
- 6. **Signature** After checking the appropriate boxes, the parent(s)/surrogate(s) prints his/her name, signs and dates the form.

This form must be attached to the child's most current IFSP in NYEIS.

#### NYC EARLY INTERVENTION PROGRAM

#### PARENT TRANSITION NOTICE INFORMATION

You have indicated that you do not want to refer your child to the Committee on Preschool Special Education (CPSE) at this time.

Please read this notice carefully. It contains important information for your child.

Your child's Early Intervention (EI) services will end the day before your child turns three(3) years old if:

- You choose not to refer your child to the CPSE;
- Your child is not evaluated by the CPSE before s/he turns three (3);
- Your meeting with the CPSE does not occur before your child turns three(3);
- Your child is evaluated and found <u>not eligible</u> for services by the CPSE.

Only the *CPSE* can decide if your child is eligible for preschool special education.

The NYC Early Intervention Program is required by law to *notify* the CPSE that your child may be eligible preschool special education programs and services. You must let your Early Intervention Official Designee (EIOD) and Service Coordinator (SC) know if you do not want the CPSE to be notified (Opt-Out of Notification).

Your SC can help you with the following steps:

- Meeting, if you choose to do so, with your EIOD, SC, and CPSE Chair or designee;
- Developing a plan to transition out of (leave) EI;
- Referring your child to the CPSE;
- Having your child evaluated by the CPSE; and
- Meeting with the CPSE.

If your child is found <u>eligible</u> for special education services s/he can stay in EI or go to CPSE as follows:

- S/he can stay in EI until August 31 of the year s/he turns three (3), if born between January 1 and August 31 and start preschool special education services in September;
- S/he can stay in EI until December 31 of the year s/he turns three (3) if born between September 1 and December 31 and start preschool special education services in January.

OR

- S/he can begin CPSE as early as January 2 of the year s/he turns three (3) if born between January 1 and June 30;
- S/he can begin CPSE as early as July 1 of the year s/ he turns three (3) if born between July 1 and December 31.

Your SC can answer any questions you may have.

#### **NYEIS Transition Crosswalk**

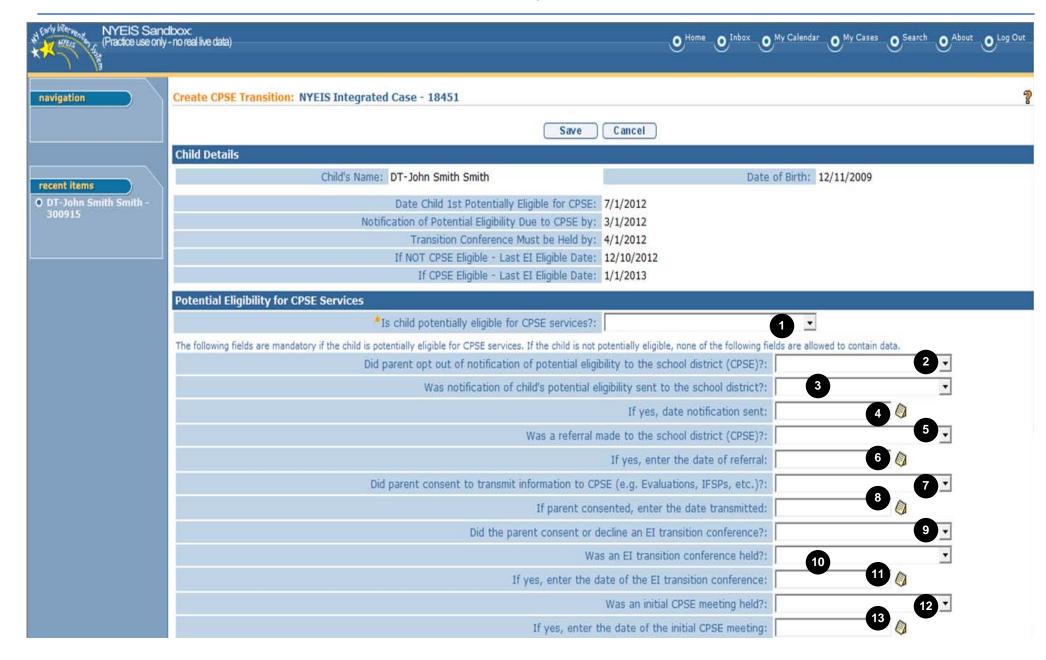
Transition information is captured in two (2) separate areas in NYEIS:

- 1. The "Transition" section of the IFSP Refer to the Transition section of the **NYEIS IFSP Crosswalk** for detailed instructions for completion
- The IFSP section on Transition must be completed by the EIOD at the IFSP meeting closest to the child's second (2<sup>nd</sup>) birthday and updated by either the EIOD or Service Coordinator (SC) at each IFSP meeting after that.
- 2. The "Transitions" section in NYEIS The section is found on the left Navigation Pane of the Child Integrated Case. The "Transitions" section is separated into two parts:
  - Transition to CPSE
  - Other Transitions
  - Both parts of the "Transitions" section must be completed by the SC in preparation for the IFSP closest to the child's second (2<sup>nd</sup>) birthday.
    - i. The "Transitions" section must also be completed or updated by the SC if the child leaves Early Intervention prior to the third (3<sup>rd</sup>) birthday.

The NYEIS "Transitions" sections replace the transition plan on pages 7A and 7B of the old paper IFSP form.

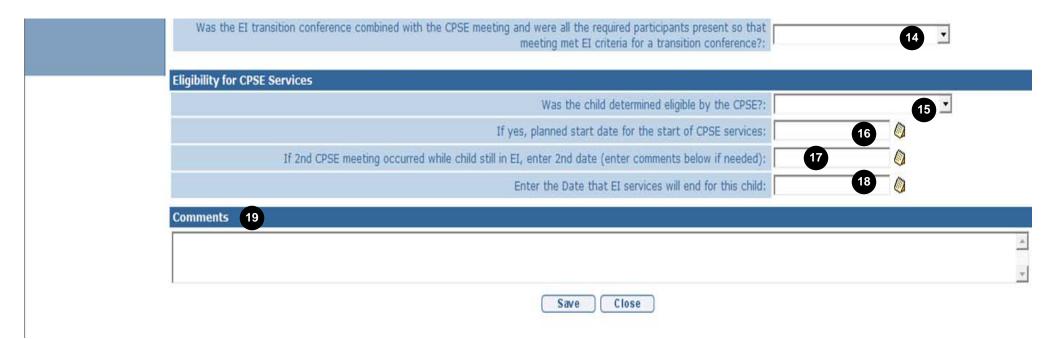
## **NYEIS Transition Crosswalk – Transition to CPSE**

2/2012



## **NYEIS Transition Crosswalk – Transition to CPSE Cont.**

2/2012



#### NYEIS "Transitions" Section - "Transition to CPSE"

**Note:** NYEIS navigation instructions appear in *italics* 

- > Select "Transitions" from the "Child Integrated Case" navigation menu.
- > Click on the "New" button.
- ➤ Select "Transition to CP SE," the "Create Transit ion to CPSE" screen will display.

**Child Details -** Information in this section is automatically populated by NYEIS. The information is specific to each child. The SC should refer to these dates for all children on his/her caseload frequently to ensure that all transition steps occur no later than mandated by NYS Regulations (Sec. 69 4.11(xiii); Sec. 69 4.20)

#### **Potential Eligibility for CPSE Services**

- 1. **Is child potentially eligible for CPSE services?** (mandatory) Select yes or no
  - a. Select yes unless the parent/surrogate has refused to pursue CPSE.
  - b. "Yes" should also be chosen when the parent/surrogate is currently unsure about making a referral.
  - c. If the parent/surrogate refuses to pursue CPSE, the SC must ensure that:
    - i. There is a hard copy of the relevant forms (with the parent/surrogate signature) on file.
      - Refer to the Transitioning Out of Early Intervention Policy.
- ➤ If "Yes" is indicated for the "Is child potentially eligible for CPSE services" question, the remaining fields in the "Potential Eligibility for CPSE Services" section must be completed
- 2. Did parent opt out of notification of potential eligibility to the school district?
  - Select yes or no
  - a. If yes is selected, the **Notification of Potential Eligibility to the CPSE Form** with the parent's/surrogate's signature must be placed in the child's file.
  - b. The **Notification of Potential Eligibility to the CPSE Form** must also be faxed to the Regional Office (RO) within two (2) business days of obtaining signature.
    - i. Refer to the **Transitioning Out of Early Intervention Policy**.

#### Note:

- The parent/surrogate has 30 days from the date that notification is discussed to decide whether to opt-out of (decline) notification. If the parent/surrogate does not opt-out after 30 days, the school district **will be** notified of the potential eligibility of the child.
- 3. Was notification of child's potential eligibility sent to the school district? Select yes or no
  - a. If the parent/surrogate did not opt-out of notification this field must be changed to "yes".
    - i. Notification will be sent in mass by the Early Intervention Program (EIP) to the New York City Department of Education (NYCDOE).

- 4. **If yes, date notification sent** The EIOD will enter the date that the notification was sent.
- 5. Was a referral made to the school district? Select yes or no
  - a. A copy of the Parent Referral to the Committee on Preschool Special Education (CPSE) for Initial Evaluation Form must be available in the child's file.
  - b. The Parent Referral to the Committee on Preschool Special Education (CPSE) for Initial Evaluation Form reflecting the parent's/surrogate's choice must be attached to the child's most current IFSP in NYEIS.
    - i. Refer to the Transitioning Out of Early Intervention Policy.
- 6. **If yes, enter the date of referral** Enter the date that the referral was made.
- 7. **Did parent consent to transmit information to CPSE?** Select yes or no
  - a. A copy of the Consent to Transmit Parent Referral for Initial Evaluations, EIP Evaluations, and Program Records to the CPSE Form must be available in the child's file.
  - b. The Consent to Transmit Parent Referral for Initial Evaluations, EIP Evaluations, and Program Records to the CPSE form reflecting the parent's/surrogate's choice must be attached to the child's most current IFSP in NYEIS.
- 8. **If yes, enter the date transmitted** Enter the date that the information was sent to the CPSE.
- 9. **Did the parent consent or decline an EI transition conference? -** Select yes or
  - a. A copy of Parent Consent for Transition Conference and Invitation to the Committee on Preschool Special Education Chairperson for Transition Conference Form must be available in the child's file.
  - b. If the parent/surrogate consented to the Transition Conference
    - i. The Parent Consent for Transition Conference and Invitation to the Committee on Preschool Special Education Chairperson for Transition Conference Form must be faxed to the RO with the IFSP Request and Confirmation form within one (1) business day of receiving parent/surrogate consent to begin scheduling the Transition Conference.
  - c. If the parent/surrogate declines the Transition Conference:
    - The Parent Consent for Transition Conference and Invitation to the Committee on Preschool Special Education Chairperson for Transition Conference Form reflecting the parent's/surrogates's declination must be attached to the child's most current IFSP in NYEIS
    - ii. Refer to the **Transitioning Out of Early Intervention Policy** for additional information regarding Transition Conferences.
- 10. Was a transition conference held? Select ves or no
- 11. **If yes, enter the date of the EI transition conference: Enter** the date of the Transition Conference.
- 12. **Was an initial CPSE meeting held?** Select yes or no to indicate if the Individualized Education Plan (IEP) meeting was held.

- 13. **If yes, enter the date of the initial CPSE meeting: -** Enter the date of the IEP meeting.
- 14. Was the EI transition conference combined with the CPSE meeting and were all the required participants present so that meeting met EI criteria for a transition conference? Select yes or no to indicate if the EIOD was present at the IEP meeting.

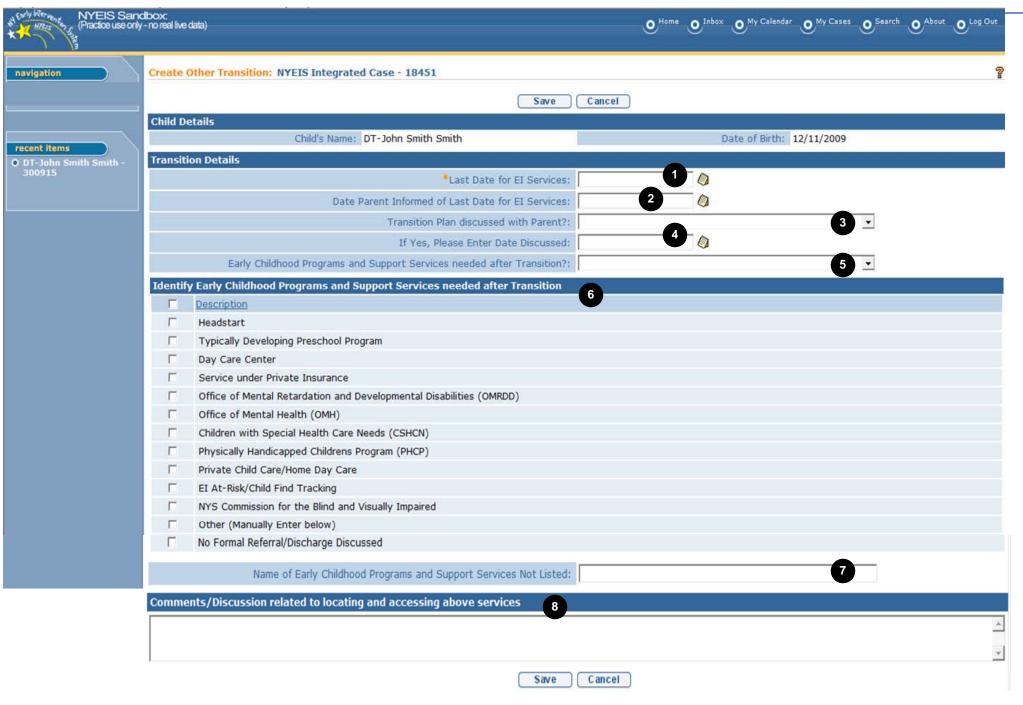
#### **Eligibility For CPSE Services**

- 15. Was the child determined eligible by the CPSE? Select yes or no
- 16. **If yes, planned start date for the start of CPSE services-** Enter the date from the information found on the IEP.
- 17. If 2<sup>nd</sup> CPSE meeting occurred while child still in EI, enter 2<sup>nd</sup> date (enter comments below if needed) Enter the data of the reconvene CPSE meeting.
  - a. A CPSE Administrator may determine that another meeting should take place after the initial IEP meeting to reestablish eligibility, update an IEP, or discuss services.
- 18. Enter the Date that EI services will end for this child Enter the last date of EI services.
  - a. If the child is not eligible for the CPSE, **OR** eligible for the CPSE but the family chooses to stay in the EIP until the child's third birthday:
    - i. Enter the date that appears under the "Child Details" section of the Create CPSE Transition screen under "If NOT CPSE Eligible Last EI Eligible Date".
  - b. If the child is eligible for the CPSE and the family chooses to stay in the EIP until the child's mandatory age out date:
    - i. Enter the date that appears under the "Child Details" section of the Create CPSE Transition screen under "If CPSE Eligible Last EI Eligible Date".
  - c. If the parent(s)/surrogate chooses to immediately accept preschool special education services before the child's third birthday.
    - i. Enter the date that appears on the **Closure Form.**
- 19. **Comments -** Enter any comments regarding transition such as:
  - a. CPSE administrator's attendance at Transition Conference including participation by phone, or if they are unavailable to participate.
  - b. Reason(s) for late occurrence of any transition activity.
  - c. When known, reason(s) for parent's/surrogate's refusal to notify or refer child to CPSE,
  - d. If the child's updated IFSP and/or progress reports were shared (with written parental consent) with the CPSE in the case of reconvene CPSE meetings
  - e. Other CPSE transition issues.

#### > Select "Save"

## **NYEIS Transition Crosswalk – Other Transition**

2/2012



#### **NYEIS Transitions Section** - Other Transitions

- > Select "Transitions" from the "Child Integrated Case" navigation menu.
- > Click on the "New" button.
- ➤ Under "Transition Options" Select "Other t ransition," the "Create Other Transition" screen will display.

**Child Details** - Information in this section of NYEIS will be automatically generated by NYEIS.

#### **Transition Details**

- 1. Last date for EI services Enter the last date of EI services.
  - a. If the child is not eligible for the CPSE, **OR** eligible for the CPSE but the family chooses to stay in the EIP until the child's third (3<sup>rd</sup>) birthday:
    - i. Enter the date that appears under the "Child Details" section of the "Create CPSE Transition" screen under "If NOT "CPSE Eligible Last El Eligible Date".
  - b. If the child is eligible for the CPSE and the family chooses to stay in the EIP until the child's mandatory age-out date:
    - i. Enter the date that appears under the "Child Details" section of the "Create CPSE Transition" screen under "If CPSE Eligible Last EI Eligible Date".
  - c. If the parent(s)/surrogate chooses to immediately accept preschool special education services before the child's third (3<sup>rd</sup>) birthday **or leave the EIP for any other reason.** 
    - i. Enter the date that appears on the Closure Form.
- 2. **Date Parent informed of last date for EI services** Enter the date of the transition discussion.
- 3. Transition Plan discussed with parent Select yes or no
- 4. **If yes, please enter date discussed** Enter the date that the Transition Plan was developed.
- 5. Early childhood programs and support services needed after transition? Select yes or no
- 6. **Identify Early Childhood Programs and Support Services needed after Transition-** Choose <u>all</u> applicable options.
- 7. Name of Early Childhood Programs and Support Services not listed Enter any applicable service.
- 8. Comments/Discussion related to locating and accessing above services Enter a summary of any discussions. Indicate whether and what type of assistance the parent/surrogate is requesting from the SC. If child is moving to another state or New York State county, indicate how the SC is assisting the parent/surrogate in locating services.

#### > Select "Save"

Chapter 11: Procedural Safeguards

### **New York City Early Intervention Program**

Policy Title: Procedural Safeguards Related to	<b>Effective Date:</b>
Early Intervention Records	2/28/2011
Policy Number:	Supersedes: N/A
11-A	
Attachments:	Regulation/Citation: 10 NYCRR69-
• Consent to Obtain/Release Information	4.17(c) – (e)
Form	

#### I. POLICY DESCRIPTION:

All Early Intervention (EI) staff and provider agencies are subject to requirements pertaining to Early Intervention records in accordance with each of the following:

- Requirements relating to confidentiality/disclosure, access to records, and amendment of records contained in the Early Intervention Program regulations in 10 NYCRR 69-4.17 (c) (e) under the heading **Procedural Safeguards**. The program regulations require each municipality and all Early Intervention providers to adopt procedures that meet the requirements in 34 CFR Part 99. (FERPA) and sections 34 CFR sections 300.560 through 300.576, with modifications specified in 34 CFR 303.5(b) to preserve the confidentiality of records on eligible children participating in the Early Intervention Program.
- Federal Family Educational Rights and Privacy Act (FERPA) and regulations (34 CFR Part 99). The Family Educational Rights and Privacy Act (FERPA) is the federal law that protects the privacy of student education records. FERPA protections apply to student special education records under IDEA <u>and</u> to Early Intervention records under Part C of IDEA. The State, municipalities and EI providers must comply with the requirements contained in FERPA. IDEA federal regulations in Section 300.560-300.576 relate to requirements under FERPA and also pertain to EI records
- Individuals with Disabilities Education Act (IDEA) and regulations (34 CFR 303; 34 CFR 300.560 through 300 576).
- Title II-A of Article 25 of PHL and 10 NYCRR69-4 Medical Assistance Program (Medicaid).

Any breach of confidentiality (such as the loss or theft of records) must be reported to the Designated Confidentiality Coordinator of the Early Intervention Program no later than one (1) week post discovery.

Beverly Samuels, Director of Consumer Affairs New York City, Early Intervention Program Gotham Center #12 42-09 28th Street, 18th Floor Queens, NY 11101 Phone number: 347-396-6828

Fax number: 347-396-6982

### II. PROCEDURE:

Responsible	Action	
Party EI	Required to develop policies/procedures regarding confidentiality	
contracted agencies, NYC Bureau of Early Intervention	<ol> <li>Required to develop policies/procedures regarding confidentiality pertaining to data, child records, personally identifiable information.</li> <li>Personally identifiable data, information, or records shall not be disclosed by the municipality, evaluator, service provider or service coordinator to any person other than the parent of such child. (Even if the child is no longer participating in EI).         <ol> <li>Only information appropriate to that request may be released.</li> <li>Extraneous information or sensitive information about the child and family must be protected.</li> <li>Any release of information for an individual child must contain information pertaining only to that child/family. Personally identifiable information about others must be redacted.</li> </ol> </li> <li>Prior to releasing records to any individual/agency outside the Early</li> </ol>	
	Intervention program (EIP) written consent must be obtained on the	
	Consent to Release/Obtain Information Form. Note:	
	Parents must never be asked to sign a blank Consent to Release/Obtain	
	Information Form.	
	4. A record of any access to children's EI records and the purpose for which the record was accessed must be kept in the child's municipal/provider file (with the exception of the parent, employees of the municipality, Early Intervention providers, or Department staff or designees).	
	5. All EI records containing personally identifiable information must be maintained in secure locations (e.g., in locked file cabinets).	
	6. Staff who travel to a variety of locations must ensure the security and confidentiality of EI records that are off-site (e.g., EI records must be in a secure briefcase, file, etc.).	
	7. All employees must be informed of, and adhere to, the policies and procedures regarding confidentiality.	
	8. All employees must adhere to all legal requirements that protect EI records containing sensitive information (such as sexual or physical abuse, HIV status, treatment for mental illness, the child's parentage, etc.).	
	9. Employees of the New York State Department of Health, other State EI agencies, and municipalities may access any record pertaining to a child and the child's family that are collected, maintained, or used for the purposes of the EIP.	
	a. Staff must record the name of the individual accessing the record, the date of access and the purpose for which the party is authorized to use the record.	
Service	Release of Information:	
Coordinators	EIODS/SC's must:  1. Offer parents the opportunity to sign selective releases that specify by name or category those individuals to whom information may be disclosed or	
	from whom it is sought.	

- 2. Provide parents with the ability to revoke a release at any time and include a statement to this effect on any release forms used.
- 3. Parents must be informed about the scope of information included in EI records that may be shared when they are asked to sign consent. When parents sign a consent they can specify limitations to the release of information, including:
  - a. Who can access information in their child's EI records.
  - b. What information in their child's EI records can be released and to whom.
  - c. Time period for which the consent to release information is applicable.

### NYC Bureau of Early Intervention Regional Office Assistant Director

#### Parental Requests for Amendments to Records:

Parents have the right to request an amendment to any EI record pertaining to their child when the parent(s) believe(s) the information contained in the record is inaccurate, misleading, or violates the privacy or any other rights of the child.

- 1. Request to amend or seal any EI record pertaining to a child are made to an Early Intervention Regional Office Assistant Director.
- 2. Assistant Directors:
  - a. Inform parents about the procedures to be followed to request an amendment to EI records pertaining to their child and maintained by that Early Intervention Official or provider.
  - b. Respond to a parent's request to amend his/her child's record within ten (10) business days.
  - c. Notify the parent and the SC of the agreement to amend the record.
  - d. Notify parents in writing if either the Early Intervention Official Designee (EIOD) or an EI service provider does not agree to a request to amend or seal the record.
    - i. If the EIOD or service provider do not agree with the request, the municipality:
      - Informs the parent of the right to an administrative hearing.
      - Convene an administrative hearing to amend the record within a reasonable time after receiving a request from a parent for such a hearing.
      - Order any amendment the municipality determines to be appropriate to be made to the EI record in question.
        - Notify all appropriate parties of the ordered amendment (including individuals who have a copy); and, notifying the parent when the record has been amended
      - Notify parents when a requested amendment is not ordered.
        - Inform parents of the right to include a statement in the record to be disclosed with the record reflective of their views, and

Notify the parent that the parental statement will be incorporated and disseminated as part of the record. **NYC Bureau** Parental Access to Their Children's Records: 1. Parents must be given the opportunity to inspect and review all records of Early Intervention pertaining to the child and the child's family that are maintained or used for and Provider the purposes of the EIP(unless the parent is prohibited such access under State or federal law or a court order). **Agency Staff** 2. It should be presumed that the parent has the authority to inspect and review EI records pertaining to his or her child unless the EIP has been advised otherwise under applicable State law, regulations or court order related to guardianship and custody. 3. If a record contains information on more than one child or on nonparticipants, only the portion of the record pertaining to the child's participation in the EIP may be accessed. 4. Parents have the right to: a. Receive an explanation about, and interpretation of information included in any EI record upon request. b. Obtain a copy of the requested EI record within ten (10) business days of receipt of the request by the EIOD or Early Intervention service provider. c. Obtain a copy of the requested EI record within five (5) business days if the request is made as a part of a mediation or impartial hearing. d. Have a representative review the record on the parent's behalf (with signed consent). 5. A fee may be charged to copy EI records upon parent request (not to exceed 10 cents per page for the first copy and 25 cents per page for additional copies), as long as the fee does not prevent the parent from inspecting and reviewing the record. 6. No fees may be charged for records related to evaluations and assessments to which parents are specifically entitled (e.g., evaluation and assessment reports under 10 NYCRR 69-4.8) unless specifically permitted under PHL 18.

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

Date: <u>1/21/11</u>

## **New York City Early Intervention Program**

Policy Title:	Effective Date: 5/03/2013
Procedural Safeguards - Prior Written Notice	
Policy Number:	Supersedes: Policy 11-B dated
11-B	2/28/2011
Attachments:	Regulation/Citation:
Prior Written Notice Form	10NYCRR69-4.17 (b) (1),
• Your Family Rights in Early Intervention	10NYCRR69-4.17 (b) (2),
v e v	Procedural Safeguards

#### I. POLICY DESCRIPTION:

The Early Intervention Official Designee (EIOD)must give **prior written notice** to the parent of an eligible child **ten (10) working days** before the EIOD proposes or refuses to initiate or change the identification, evaluation, service setting, or the provision of the appropriate Early Intervention (EI) services to the child and the child's family. EI must make reasonable efforts to ensure the parent receives written notification about the right to due process and the method by which mediation and an impartial hearing can be requested.

"The EIOD shall make reasonable efforts to ensure the parent receives written notification about the right to due process and the method by which mediation and an impartial hearing can be requested..."

#### II. PROCEDURE:

Responsible	Action	
Party		
Early	1. Completes the <b>Prior Written Notice Form</b> , and sends a copy of <b>Your</b>	
Intervention	Family Rights in Early Intervention to parents and ISC/OSC when:	
Official	a. A decision regarding a case will go into effect after ten (10)	
Designee	<b>business days</b> of the notice for any of the following reasons:	
(EIOD)	<ol> <li>Request to add a service(s) is being denied;</li> </ol>	
	ii. Request to increase service units is being denied;	
	iii. Service (s) is being terminated;	
	iv. Service (s) is being decreased in frequency;	
	v. Request to change service setting is being denied.	
	vi. Request for an evaluation is being denied.	
	Note:	
	<ul> <li>If a parent requests due process (mediation or impartial hearing), all current IFSP services must remain in place until a resolution is reached or the parent has exhausted his/her due process rights.</li> <li>Written Notice is provided to the family regardless of how the decision is communicated (i.e. telephone conversation with family/SC, or in</li> </ul>	
	<ul><li>person conversation).</li><li>b. A case will be closed after ten (10) business days for any of the</li></ul>	

following reasons:

i. At the conclusion of the evaluation process when the child is determined to not be eligible for EI and the family agrees with the findings.

#### Note:

- If the evaluation was not supported after being submitted to the EIP, ESU will send a Ten (10) Day Notice Letter to the family with a copy to the ISC and the Regional Office (RO).
  - ii. After a child has been re-evaluated through the Multidisciplinary Evaluation (MDE) process, and found no longer eligible for EI services.
  - iii. There have been **three (3) unsuccessful, documented** attempts to schedule an IFSP meeting where the family was unwilling or unable to attend

#### Note:

- The ISC must document all attempts to schedule the IFSP in the child's case record.
- If the family has a valid reason for being unable to attend an IFSP meeting at the time and place scheduled, the RO working with the SC must continue to make efforts to reschedule the meeting at a time and place convenient to the family.
  - iv. A family misses two (2) IFSP meetings without contacting the service coordinator 24 hours before the meeting, or responding to his/her **three (3) unsuccessful, documented** attempts to contact the family.
  - c. The ISC/OSC submits a **Closure Form** that has not been signed by the parent.
    - i. See Closure Policy for a full list of Closure events and Procedures.
- 2. **Prior Written Notice Form** is attached to the child's Integrated Case in NYEIS.
  - a. From the Inbox Menu Button Click on "My Cases"
  - b. Select the "Case Reference" to navigate to the "Integrated Case Home Page
  - c. Select "Attachments" and Select "New"
    - i. On the Create Attachment screen:
      - *Browse for the file to attach.* 
        - File size cannot be more the 5MB
      - Complete the fields under "File Details"
      - DO NOT enter any information in the location and Reference fields
      - Select the Document type
        - Document type for all documents is "signature"
      - Receipt date must be the date that the attachment is made

#### Note: If there is a disagreement at an IFSP meeting (ex: a request for additional evaluation has been denied): o IFSP Written Notice must be given at the IFSP meeting by the EIOD explaining the reason(s) for the decision. o This notice is part of the IFSP document, and will be given with Your Family Rights in Early Intervention to the parent. 1. Parent is not available to sign **Closure Form**: Initial and a. Attaches the SC notes, certified letter (if applicable) and certified **Ongoing Service** label/ return receipt (if applicable) documenting unsuccessful contact attempts and parent availability issues. Coordinator (ISC/OSC) b. Initiates closures to all open service authorizations in NYEIS. i. Refer to the Case Closure Policy for detailed procedural guidance. Note: After the first failed attempt to contact a parent or a foster parent of a child who is in foster care, the second attempt must include a phone call to Administration for Children's Services (ACS) Education Unit, at 212-341-0977. 2. Ensures that the evaluation/ service agency is informed of any decision made by the EIP.

Date: 3/29/2013

**Approved By:** 

**Assistant Commissioner, Early Intervention** 

# NYC EARLY INTERVENTION PROGRAM PRIOR WRITTEN NOTICE

Child's Name: EI ID #:	DOB: Date of Notice:
The NYC Early Intervention Program is required to provide proposing or refusing to initiate or change the identification provision of appropriate Early Intervention	e you with written notice ten (10) business days before cation, evaluation, or placement of your child or the
The purpose of this form is to provide prior notice that the follow copy of your "Family Rights in Early Intervention" is enclosed. I of the ways explained in the enclosure. You may wish to talk w process rights in further detail.  Notice of Ineligibility:	f you disagree with the action, you may appeal in one or more
<ul> <li>□ Your child was evaluated and found not eligible for the NYC</li> <li>□ Your child was re-evaluated and found no longer eligible for Evaluation:</li> </ul>	•
□ Your request for an evaluation is being denied.  Change in IFSP:	
<ul> <li>□ Your request to add service(s) is being denied.</li> <li>□ Your request to increase service(s) is being denied.</li> <li>□ A change in service provider is being made.</li> <li>□ A service(s) is being terminated.</li> <li>□ A service(s) is being decreased in frequency.</li> <li>□ A service(s) is being changed in location/method.</li> </ul>	
Notice of Closure:	
The NYC Early Intervention Program is closing your child's case. We were unable to contact you for an IFSP meeting*.  You missed two (2) IFSP meetings without contacting your of the work without without contacting your of the work with your without contacting your without with your without contacting your without with your without your without with your without with your without your without wit	child's SC or responding to his/her attempts to contact you.* ality outside of NYC. sful attempts made on different days, in the form of phone
EIOD's explanation of reason for change or denial:	,
EIOD Signature:	Date:

#### INSTRUCTIONS FOR COMPLETION

#### PRIOR WRITTEN NOTICE FORM

Prior written notice is the responsibility of the Regional Office/EIOD.

EIODs must complete the **Prior Written Notice Form** when:

- a. Any of the circumstances outlined in the **Procedural Safeguards Policy** occurs.
- b. A child was found ineligible for Early Intervention.
- c. A request for evaluation is denied.
- d. Changes in services are authorized with which the parent has not previously agreed.
- e. A request for an amendment in service units or types is being denied.
- f. A **Closure Form** that has not been signed by the parent is received from the Initial or Ongoing Service Coordinator (ISC/OSC).
- Prior Written Notice must be sent to the family whether the request is made in writing or via a telephone conversation with either the family, or the service coordinator at the parent's request.

The EIOD will check the appropriate box to indicate the reason for the **Prior Written Notice Form**. The EIOD must provide a specific explanation of the reason for denial of an evaluation, change to or denial of a service, or closure to minimize any confusion or misunderstanding.

The EIOD does not use this form when:

- a. A parent has already given written consent to a change (at an IFSP meeting, on a **Change in Services Form**, on a signed **Closure Form**, etc.) and the EIOD agrees with the change.
- b. A case is being closed because the child is transitioning or aging out of Early Intervention.

### Mediation versus Impartial Hearing

Mediation		Impartial Hearing	
Simila			
*	The basis of the dispute can be the same as it is for an impartial hearing.	*	The basis of the dispute can be the same as it is for mediation.
*	The goal is to achieve resolution of the disputed issues. A decision is not made by the mediator, but by the parties involved.	*	The goal is to achieve resolution of the disputed issues. The impartial hearing officer makes the decision as to the resolution.
*	A mediation meeting is conducted by a qualified and impartial mediator through an agency contracted by SDOH.	*	A due process hearing is conducted by a qualified and impartial hearing officer (judge) employed by SDOH.
	Differ	ences:	
*	Parties establish the ground rules.	*	Ground rules are established by the hearing officer and federal and state law.
*	The process is voluntary at every phase.	*	Once one party initiates due process, all necessary parties must participate or they run the risk of the hearing officer ruling against them by default.
*	The parties identify the potential solutions.	*	Resolutions available are determined by the hearing officer in accordance with federal and state law and regulations.
*	The mediator acts as a facilitator and does not pass judgment on specific issues.	*	The hearing officer, while impartial, does make conclusions of fact and law and renders a legal judgment that may include specific resolutions.
*	Only when resolution is achieved is a signed agreement between the parties developed.	*	Parties do not have to agree for a hearing officer to make a decision that is binding for both parties
*	Mediations are held in each borough at a time convenient to all parties.	*	Hearings are held in Manhattan.
*	Participants informally discuss the issues. Discussions during mediation and the contents of the signed settlement agreement are confidential.	*	Participants are sworn in and testimony is given. The hearing may be open to the public and the decision, after deleting personally identifiable information, is available to the public.
*	Although mediation is less formal, it must be available to families, and adhere to federal (IDEA) and state laws and regulations.	*	A due process hearing is more formal and is a required step in the administrative process available under the IDEA to resolve disputes.

#### **New York City Early Intervention Program**

Policy Title: Mediation	<b>Effective Date:</b>
	2/28/11
Policy Number:	Supersedes: N/A
11-C	
Department/Unit: Bureau of Early Intervention	Regulation/Citation: NYCRR 10
Mediation Request Form	69-4.17 (g)(1)-(14)Procedural
• Your Family Rights in Early Intervention	Safeguards/ Mediation;
, o	

#### I. POLICY DESCRIPTION:

"Mediation services for the resolution of disputes regarding eligibility determinations or Early Intervention service delivery shall be available from community dispute resolution centers upon the written request of the parent and/or Early Intervention Official and the mutual agreement of the parent and the Early Intervention Official to participate in mediation. (NYCRR 10 69-4.17 (g) (2))"

By State and Federal regulations, requests for mediations must be responded to within two days of receipt by the EI Program. Additionally, all municipalities must forward copies of all mediation agreements with documentation to NYSDOH to demonstrate that agreements were carried out.

#### II. PROCEDURE:

Responsible Party	Action		
Initial and Ongoing	Parent has a concern regarding any aspect the of Early Intervention process     a. Discuss the specific parental concern. If the service coordinator		
Service	cannot address the concern:		
Coordinators (ISC/OSC)	<ul> <li>i. Discuss the problem with the Regional Office (RO) or the Director of Consumer Affairs in order to resolve any parental issue or concerns.</li> <li>Brooklyn: 718-722-3310</li> <li>Queens: 718-480-2249</li> <li>Staten Island: 718-420-5350</li> <li>Bronx: 718-410-4110</li> <li>Manhattan: 212-436-0900</li> <li>Director of Consumer Affairs, Beverly Samuels: 347-396-6828.</li> </ul>		

	2. Parent has a concern that cannot be resolved informally by contacting the	
	RO or Director of Consumer Affairs:	
	a. Explains the parent's due process rights which include the right to mediation.	
	i. Provide parent/caregiver with a copy of <b>Your Family Rights</b>	
	in Early Intervention.	
	b. Assists parent in completing the <b>Mediation Request Form</b> .	
	c. Faxes the <b>Mediation Request Form</b> to the Director of Consumer	
	Affairs (DCA).	
	<b>Note:</b> Verbal requests for mediation cannot be accepted. The parent may	
	request mediation via letter instead of the <b>Mediation Request Form.</b>	
Director of	Immediately notifies the RO of the request for mediation.	
Consumer		
Affairs(DCA)		
Regional	Provides the following information to the DCA within twenty-four (24) hours	
Office (RO)	of being notified of the request for mediation:	
, ,	1. The RO staff who will attend the mediation.	
	2. Child's Evaluation Agency and Evaluator or Service Delivery agency (s)	
	and interventionist (s) (depending on where the child is in the process).	
	3. Agency for Service Coordination (SC) and name of SC if parent contacts	
	DCA directly.	
Director of	Within two (2) calendar days of receipt of mediation request:	
Consumer	1. Notifies Mediation Center/SC of request.	
Affairs (DCA) 2. Sends letter acknowledging receipt of request to parent including:		
a. Information about mediation center,		
b. A copy of Your Family Rights in Early Intervention,		
c. Attendees who will be at mediation.		
	3. Sends letter to contracted providers (SC, Evaluation Agency, Service	
	Provider) requiring their presence at the mediation <b>if</b> deemed appropriate by	
the Early Intervention Program (EIP).		
<b>D</b> • •	4. Sends copy of the documentation to RO.	
Regional	1. Files documentation in child's municipal chart.	
Office (RO)	2. Notifies DCA of date of mediation and Mediation Center ID # for child.	
Regional	Ensures that:	
Office/Service	1. Case will not be closed until the parent has exhausted due process	
Coordinator	proceedings.  2. All sarvings currently on the shild's IESP continue as written until the	
(RO/SC)	2. All services currently on the child's IFSP continue as written until the	
	parent has exhausted their due process rights.  Other services not in dispute by the parent and FIOD are added to the	
3. Other services not in dispute by the parent and EIOD are added to child's current IFSP.		
Regional	Notifies DCA if agreement is reached before date of mediation.	
Office	a. Assists parent in withdrawing request.	
Assistant	2. If no agreement is reached:	
Director (AD)	a. Ensures that the parent understands his/her continued due process	
Director (AD)	rights to impartial hearing and/or systems complaint.	
	3. Attends mediation session.	
	a. If an agreement is reached:	
	i. Assistant Director (AD) ensures that the IFSP is amended to	
	1. Assistant Director (AD) chouses that the H of Is afficilled to	

reflect the decision made at the mediation within five (5) days of the conclusion of the mediation session. ii. Sends the following documents to the DCA within fortyeight (48) hours after completed mediation: • Mediations held prior to Initial IFSP meeting: o Mediation agreement; o Copy of authorization for additional evaluation form (when appropriate); o Copy of actual evaluation; o Copy of IFSP if child is subsequently found eligible: o Other documentation referenced in the mediation agreement. Mediations held after an Initial IFSP meeting: o Mediation agreement; o Copy of authorization for additional evaluation form (if appropriate); o Copy of actual evaluation, when appropriate: o Copy of subsequent IFSP or Service Authorization Form(s): Copy of progress report(s) and/or sessions notes relating to service(s) authorized (when applicable); o Any other documentation referenced in the mediation agreement. If no agreement is reached at the mediation and the parent h chooses to request an impartial hearing: i. Ensures that Regional Director, Director of Early Intervention Services, and Director of Consumer Affairs are notified via Email; • Notes parent's intent to file for impartial hearing. o Sends a complete copy of the child's file to the Director of Consumer Affairs **Note:** All services currently on the IFSP must continue until after decision is made at the impartial hearing. 3. Notifies SC of any necessary follow-up if the SC is not at the mediation session. Initial and 1. Attends the mediation session at the invitation of the parent. **Ongoing** 2. Ensures that any service added to the IFSP at the conclusion of the Service mediation session begins within two (2) weeks of the authorized start date Coordinator as it appears on IFSP page 5a: Service Authorization Data Entry Form. 3. Follows up on all other decisions reached at the mediation session. (ISC/OSC)

Approved by:

**Assistant Commissioner, Early Intervention** 

Date: 1/21/11

# NEW YORK CITY EARLY INTERVENTION PROGRAM REQUEST FOR MEDIATION AND PARENTAL CONSENT TO RELEASE INFORMATION

Cł	Child's El ID#:/_Child's Date of Birth://			
Cł	nild's	s Name:		
Address: Apt. No.:				
	-	or Town State Zip Code		
Н	ome	Phone :()		
Se	ervic	ce Coordinator: SC Agency:		
Ea	arly	Intervention Official Designee (EIOD):		
ind	clud	, give the Early Intervention Program permission to se information concerning my mediation request to the mediator. This information shale, but not be limited to , my name, my address and tel ephone number, and the nature implaint concerning the program.		
Si	gne	Parent/Surrogate Parent		
[		I will need someone to translate for me at the mediation meeting. (Please specify the language):		
[	]	] I am complaining about the following issue that I wish to have resolved:		
[	]	] Services that I wanted for my child were not included on the IFSP. These services are as follows:		
[	]	] Services that were on my IFSP are not being properly provided to my child. Explain:		
[	]	There is a problem with the evaluation of my child, explain:		
[	]	Other, explain:		

Please send this form via fax to Early Intervention Program, attn: Beverly Samuels at 347-396-8977.

Mediation Request Form 7/11

#### **New York City Early Intervention Program**

Policy Title: Impartial Hearings	Effective Date:
	2/28/2011
Policy Number:	Supersedes: N/A
11-D	
Attachments:	Regulation/Citation: NYS Regs.
Your Family Rights in Early Intervention	Sec.69-4.17(h); NYS Consolidated
· · ·	Laws Title II-A Sec. 2549 7(b)
	, ,

#### I. POLICY DESCRIPTION:

"The parent shall have the right to an impartial hearing which ensures the fair and prompt resolution of individual child disputes or complaints."

Impartial hearings are carried out by hearing officers who are administrative law judges assigned by the New York State Department of Health (NYS-DOH).

"As provided by law, where a Parent has requested mediation or an impartial hearing with respect to a Child for whom the Provider has provided Contract Services, the Provider shall cooperate with the Department representatives assigned to conduct such mediation or impartial hearing. Such cooperation shall include but not be limited to the following: (1) consultation with the appropriate Department representatives; and (2) after such consultation, provision of a witness or witnesses with either direct knowledge of the Child sufficient Knowledge of the Child such that the witness or witnesses with effectively participate in the mediation or impartial hearing" (DOHMH EI Provider Contract)

"A parent who, after completing mediation, substantially prevails in an impartial hearing or a judicial challenge to an order or determination under this title shall be entitled to reimbursement for reasonable attorney's fees incurred in such impartial hearing or judicial challenge provided, however, that the parent shall only be entitled to reimbursement for such fees for prevailing in an impartial hearing if the municipality was represented by an attorney at such impartial hearing."

#### II. PROCEDURE:

Responsible	Action		
Party			
Service	1. Explains the parents' rights to request an impartial hearing.		
Coordinator	Informs families how to send a request in writing to the NYS Department of		
(SC)/ EIOD	Health, Early Intervention Bureau.		
Parent	1. Contacts the NYS Department of Health in writing to request an impartial		
	hearing.		
	a. Sample letter is located in <b>The Early Intervention Program: A</b>		
	Parent's Guide.		
Director of	1. Notifies the following staff when a hearing date is received from SDOH:		
Consumer	a. Assistant Commissioner;		
Affairs	b. Agency Legal Council;		
	c. Director of EI Services;		
	d. Medical Director (when appropriate);		
	e. Director of Regional Office; and		
	f. Director of Program Monitoring and Quality Improvement.		
Director of	1. Requests complete municipal file from the Regional Office (RO) which		
Consumer	includes but is not limited to:		
Affairs	a. All relevant documents related to any mediation proceedings		
	including:		
	i. EIOD/AD/RD notes on any contacts prior to, and post		
	mediation session;		
	ii. A chronology of events in the case; and		
	iii. Documentation that parents were informed of their rights to		
	an impartial hearing, and that the document <b>Your Family</b>		
	Rights in Early Intervention was given to the parents at the		
	mediation session;		
	iv. All IFSPs, evaluations, requests for changes in services,		
	correspondence, etc. prior to and post mediation.		
Regional	1. Requests provider and service coordination files from all agencies involved		
Office	in the care of the child.		
Director of	1. Forwards complete files (municipal and agency) to Agency Legal Counsel.		
Consumer			
Affairs			
All Pertinent	1. Participates in planning for hearing and obtaining additional information as		
EI Staff	requested by Agency Counsel.		
All Pertinent	1. Participates in planning for hearing and providing additional information as		
EI Staff	requested by Agency Counsel.		
All Pertinent	1. Attends hearing as requested by Agency Counsel.		
EI Staff			

Approved By:
Assistant Commissioner, Early Intervention

**Date:** <u>1/21/11</u>

Chapter 12:
Billable and Non-Billable
Service Coordination
Activities

Service Coordination activities are cumulative on a daily basis.

#### 12-A. AFTER REFERRAL (INITIAL SERVICE COORDINATION)

**Please Note**: Detailed information about the role and responsibilities of the Initial Service Coordinator (ISC) can be found in the NYS Early Intervention Program Regulations, 10NYCRR 69-4.7 (a) – (p).

CATEGORY	BILLABLE SC ACTIVITIES	NONBILLABLE SC ACTIVITIES
Surrogacy	Discussing the following with foster	
	care caseworkers:	
	• The selection of a surrogate parent when necessary.	
Contacts	<ul> <li>Speaking with parent/guardian when he/she responds to the SC's message(s).</li> <li>Leaving one or more messages in the same day for a parent/guardian or evaluation site where the total time spent is six (6) minutes or more. (You may consolidate activities for the same child done on the same day that together add up to a full unit of service coordination – e.g., three (3) phone calls at two (2) minutes each; two (2) or more activities that together total at least six (6) minutes.)</li> </ul>	<ul> <li>Billing for contacts that take less than six (6) minutes (e.g. leaving a message for a parent, an EIOD, a provider, or other person involved with the child/family) when the total time spent on the child for that day is less than 6 minutes.</li> <li>Receiving a voicemail message.</li> <li>Leaving a voicemail message</li> <li>Travel</li> </ul>
Meetings	Meeting with the family in the office.	Waiting for a parent who fails to keep appointments; waiting for other EI personnel when unaccompanied by parent.
Providing	Discussing with parents, both in	• Writing notes in child's case record;
Information to	person and on the phone, such topics	Billing for SC delivered to more
Families	<ul> <li>as:</li> <li>Overview of Early Intervention (EI) and role of Service Coordinator (SC) (Initial and Ongoing);</li> <li>Family rights (including due process) and responsibilities under the Early Intervention Program (EIP) and review of the EI handbook: A Parent's Guide;</li> <li>Evaluation process, including voluntary family assessment, and the parent's role in the evaluation, and eligibility criteria;</li> </ul>	than (1) child/family during the same period of time (In the event of multiple births or two (2) or more EI children in the same family, the SC time should be divided among the children and billed accordingly or can be billed to one (1) child but not the others. Ex: 32 min split between 2 or more children cannot result in more than 3 units in total);  • Providing clinical counseling services to parents.

	o The parent's primary area(s) of
	concern;
	Natural environments or other
	settings for service delivery;
	o Services available in EI;
	o Family priorities and needs
	(housing, food, primary, health
	care, etc.). Provide assistance
	with accessing services; the need
	for consent before information
	can be shared regarding the child
	and family;
	Ascertaining any current receipt
	of case management services or
	other services from public or
	private agencies;
	o The IFSP process including
	members of the team, and the
	rights of parents to chose an On-
	going SC;
	o Showing the parent the IFSP
	forms and discussing the IFSP
	process.
	• Informing the parent that the child's
	and parent's social security
	information will be requested at the
	IFSP meeting.
	Upon parent request, helping the
	parent to make a direct referral to
	CPSE for children who are 2 ½
	years or older at the time of referral;
	• Explaining the use of third party
	insurance.
	Providing families with the list of EI
	evaluation sites, and assisting
	families with choosing an
	appropriate evaluation agency.
	Assisting families w/locating a
	Primary Care Provider.
Information	Obtaining various parental consents
Gathering	necessary for participation in EI
6	services.
	Obtaining insurance information
	from parent/caregiver. Explaining to
	parent/caregiver how the
	information will be used.
Referrals	Making referrals to non-EI services.

Administrative Tasks	At the parent's request, writing a letter on behalf of the child/family (for example, to the Housing Authority regarding the child's special needs).	Performing administrative/clerical activities, including: • Xeroxing; • Filling out billing forms; • Scheduling evaluators who are
		<ul> <li>employed by the same EI provider as the SC;</li> <li>Organizing paperwork</li> <li>Mailing, faxing, or receiving a letter or form.</li> <li>Asking the Regional Office for forms or how to fill out forms</li> </ul>
		<ul> <li>Completing EI forms</li> <li>Completing and sending form letters (ex: introductory letters about the agency or SC)</li> </ul>

Service Coordination activities are cumulative on a daily basis.

#### 12-B. EVALUATION PROCESS (INITIAL SERVICE COORDINATION)

**Note**: Detailed information about the Initial Service Coordinator (ISC) 's responsibilities to assist the family in arranging an evaluation to determine the child's eligibility and in understanding the results of the evaluation can be found in the NYS Early Intervention Program Regulations, 10NYCRR 69-4.7(j) - (n).

CATEGORY	BILLABLE SC ACTIVITIES	NONBILLABLE SC ACTIVITIES
Contacts	<ul> <li>Speaking with parent, EIOD, provider, or any other person involved with the child/family on the phone when he/she responds to the Service Coordinator (SC)'s message.</li> <li>Leaving one (1) or more messages in the same day for a parent, an EIOD, a provider, or other person involved with the child/family where the total time spent is six (6) minutes or more. (You may consolidate activities for the same child done on the same day that together add up to a full unit of service coordination – e.g., three phone calls at two (2) minutes each; two (2) or more activities that together total at least six (6) minutes, etc.)</li> </ul>	<ul> <li>Billing for contacts that takes less than six (6) minutes (e.g. leaving a message for a parent, an EIOD, a provider, or other person involved with the child/family) when the total time spent on the child for that day is less than 6 minutes.</li> <li>Receiving a message.</li> <li>Leaving a message on voicemail</li> <li>Writing notes or letters to a child's health care provider about the child.</li> </ul>
Meetings	Attending the child's evaluation and/or other meetings, upon parental request and, if appropriate, (ISC cannot bill simultaneously for both ISC and translator functions).	Participating in general meetings, such as:     • Supervisory conferences;     • Team meetings;     • Trainings and other conferences sponsored by their agency.
Gathering Information	Making telephone calls to ensure that evaluation site has conducted the evaluation.	

[		
Providing Information to Families	<ul> <li>Ensuring that parent/guardian has received copies of the MDE and discussing parental/guardian reaction to the MDE.</li> <li>Facilitating a meeting between the evaluation agency and parent as necessary.</li> </ul>	<ul> <li>Discussing evaluation results with the parent or the child's medical provider (this is the evaluation team's responsibility).</li> <li>Billing for SC delivered to more than (1) child/family during the same period of time (In the event of multiple births or two (2) or more EI children in the same family, the SC time should be divided among the children and billed accordingly or can be billed to one (1) child but not the others. Ex: 32 min split between 2 or more children cannot result in more than 3 units in total).</li> <li>Writing notes in child's case record.</li> <li>Providing clinical counseling services to parents.</li> <li>Providing written notice to parents to families regarding denial of eligibility.</li> </ul>
Administrative Tasks	At the parent's request writing a letter on behalf of the child/family (for example, to the Housing Authority regarding the child's special needs).	<ul> <li>Performing administrative/clerical activities including, but not limited to:</li> <li>Xeroxing;</li> <li>Filling out billing forms;</li> <li>Scheduling evaluators who are employed by the same EI provider as the SC;</li> <li>Organizing paperwork;</li> <li>Mailing, faxing, or receiving a letter or form;</li> <li>Asking the Regional Office for forms or how to fill out forms;</li> <li>Completing EI forms;</li> <li>Completing and sending form letters (introductory letters about the agency or SC).</li> </ul>
Due Process	<ul> <li>Attending mediations, if invited.</li> <li>Attending impartial hearings, if required.</li> </ul>	SC).

Service Coordination activities are cumulative on a daily basis.

#### 12-C. IFSP PROCESS (INITIAL SERVICE COORDINATION)

**Please Note**: Detailed information about the Initial Service Coordinator (ISC)'s responsibilities to assist the family in understanding the IFSP process can be found in the NYS Early Intervention Program Regulations, 10NYCRR 69-4.7(o) – (p) and 4.11(a) - (c).

CATEGORY	BILLABLE SC ACTIVITIES	NONBILLABLE SC ACTIVITIES
Meetings	<ul> <li>Scheduling IFSP meetings (e.g., speaking with the participants on the phone).</li> <li>Participating in meeting to develop IFSP.</li> </ul>	<ul> <li>Traveling to and from IFSP meeting.</li> <li>Time spent waiting for any individual who is late or fails to keep an appointment.</li> <li>Sending out written IFSP meeting invitations.</li> </ul>
Gathering Information	Prior to IFSP date, meeting with the family to discuss community resources and natural routines to prepare for the IFSP.	• Billing for SC delivered to more than (1) child/family during the same period of time (In the event of multiple births or two (2) or more EI children in the same family, the SC time should be divided among the children and billed accordingly or can be billed to one (1) child but not the others. Ex: 32 min split between 2 or more children cannot result in more than 3 units in total).
Administrative Tasks	At the parent's request, writing a letter on behalf of the child/family (for example, to the Housing Authority regarding the child's special needs).	Performing administrative/clerical activities including, but not limited to:  • Xeroxing;  • Filling out billing forms;  • Scheduling evaluators who are employed by the same EI provider as the SC;  • Organizing paperwork;  • Mailing, faxing, or receiving a letter or form;  • Asking the Regional Office for forms or how to fill out forms;  • Completing EI forms;  • Completing and sending form letters (introductory letters about the agency or SC).
Due Process	<ul> <li>Attending mediations, if invited.</li> <li>Attending impartial hearings, if required.</li> </ul>	

Service Coordination activities are cumulative on a daily basis.

#### 12-D. POST IFSP MEETING (ONGOING SERVICE COORDINATION)

**Please Note**: Detailed information about the Ongoing Service Coordinator (OSC)'s responsibilities after the Initial IFSP meeting can be found in the NYS Early Intervention Program Regulations, 10NYCRR 69-4.6 and 4.11(a) – (b).

CATEGORY	BILLABLE SC ACTIVITIES	NONBILLABLE SC
Contacts	<ul> <li>Speaking with parent, EIOD, provider, or any other person involved with the child or family on the phone when he/she responds to the Service Coordinator (SC)'s message.</li> <li>Leaving one (1) or more messages in the same day for a parent, an EIOD, a provider, or other person involved with the child/family where the total time spent is six (6) minutes or more. (You may consolidate activities for the same child done on the same day that together add up to a full unit of service coordination – e.g., three phone calls at two (2) minutes each; two (2) or more activities that together total at least six (6) minutes.)</li> </ul>	Billing for contacts that takes less than six (6) minutes (e.g. leaving a message for a parent, an EIOD, a provider, or other person involved with the child/family) when the total time spent on the child for that day is less than six (6) minutes).      Receiving a message, leaving a message on voicemail.      Providing counseling or other clinical services to parents.
Meetings	<ul> <li>Scheduling Six (6) Month Reviews, Annual Reviews, or meetings to amend Individualized Family Service Plan (IFSP) (e.g., speaking with the participants on the phone, writing letters to participants.).</li> <li>Participating in Six (6) Month Reviews, Annual Reviews, or meetings to amend IFSP.</li> </ul>	<ul> <li>Traveling to and from IFSP meetings.</li> <li>Time spent waiting for any individual who is late or fails to keep an appointment</li> </ul>
IFSP Follow- up	• Following up on all issues assigned to the OSC at the Individualized Family Service Plan (IFSP) meeting (such as referrals needed by the family to non-EI services)	<ul> <li>Performing any Service Coordination activity by the OSC on or before the day of the Initial IFSP.</li> </ul>
Delivery of Services	<ul> <li>Ensuring that the family/guardian and service providers listed on the IFSP are notified after the Initial IFSP, six (6) month and annual reviews, and any subsequent amendments</li> <li>Assisting families in obtaining EI services by contacting service provider agencies or service provision coordinators.</li> <li>At the parent's request, contacting any therapists working with the child.</li> </ul>	<ul> <li>Meeting/speaking with interventionist which does not eventually result in conveying information back to parent.</li> <li>Faxing and mailing forms</li> </ul>

Providing Information to Families	<ul> <li>Locating other EI service providers when a parent is dissatisfied with the current provider or when a service agreed to in the IFSP is not being delivered.</li> <li>Speaking with parents on a regular basis to ensure that the IFSP is being implemented as written, e.g. the service is being delivered at the agreed upon frequency, intensity, and duration.</li> <li>Contacting the Regional Office if there are problems with service delivery that the SC cannot resolve.</li> <li>Ensuring that providers receive information about closed cases and cancelled services.</li> <li>Attending mediations, if invited; impartial hearings, if required.</li> <li>Explaining to parents, both in-person and on the phone, such topics as:</li> <li>Family's rights and responsibilities under the Early Intervention Program (EIP);</li> <li>Family's due process rights;</li> <li>Parents' satisfaction with the Early Intervention (EI) services child/family is receiving.</li> <li>Contacting parent when there are issues of child's availability for services</li> </ul>	<ul> <li>Billing for SC delivered to more than (1) child/family during the same period of time (In the event of multiple births or two (2) or more EI children in the same family, the SC time should be divided among the children and billed accordingly or can be billed to one (1) child but not the others. Ex: 32 min split between 2 or more children cannot result in more than 3 units in total);</li> <li>Providing clinical counseling to parent(s).</li> <li>Writing notes in child's case.</li> <li>Traveling to and from home visit or any other destination.</li> </ul>
Gathering	Updating Insurance Information obtained	
Information	from parent/caregiver.  • Assisting parent in requesting and/or	
	Assisting parent in requesting and/or arranging additional core and/or	
	supplemental evaluations (after Initial IFSP).	
	Securing progress reports from provider  agencies	
Assistive	agencies.  Providing information about the AT process,	
1 EDDIDEL V C	110 (14 mg miorination about the 111 process,	

	T	T
Technology	and monitoring receipt as authorized in IFSP or	
(AT)	amendment to the IFSP.	
Transportation	Reporting a transportation problem for a specific child at the request of the parent.	<ul> <li>Escorting child from bus.</li> <li>Coordinating the arrival and dismissal of children by school bus.</li> <li>Attending field trips.</li> </ul>
Transition	<ul> <li>Transition out of EI: (Refer to Transition out of Early Intervention Chapter):</li> <li>At the parent's request, assisting in making a referral to the Committee of Pre-school Special Education (CPSE);</li> <li>With parental consent, scheduling a Transition Conference with the parent, EIOD, CPSE designee, and ACS/Foster Care Case worker (if applicable) at the IFSP closest to the child's second birthday;</li> <li>Participating in the development of a Transition Plan;</li> <li>Implementing the Transition Plan;</li> <li>Ensuring that EI receives a copy of required CPSE paperwork to extend services.</li> <li>Attending the CPSE meeting if invited by the parent.</li> </ul>	<ul> <li>Faxing and mailing forms.</li> <li>Accompanying parents to tour or visit special education programs that the child may be transitioning to under the CPSE.</li> </ul>
Administrative Tasks	At the parent's request writing a letter on behalf of the child/family, (e.g., to the Housing Authority regarding the child's special needs).	Performing administrative/clerical activities including, but not limited to: • Xeroxing; • Filling out billing forms; • Scheduling evaluators who are employed by the same EI provider as the SC; • Organizing paperwork; • Mailing, faxing, or receiving a letter or form; • Asking the Regional Office for forms or how to fill out forms; • Completing EI forms; • Completing and sending form letters (introductory letters about the agency or SC).

<b>Due Process</b>	<ul><li>Attending mediations, if invited.</li><li>Attending impartial hearings, if required.</li></ul>	

# Chapter 13: Additional Forms and Procedures

# **New York City Early Intervention Program CHILD INFORMATION CHANGE FORM**

EI #	DOB:	_//Date Information Changed://
Service Coordinator:		SC ID #:
C Provider Agency:		Agency EI #:
	CHANGES OF CH	HILD AND/OR FAMILY INFORMATION
A. CHANGE OI	F TELEPHONE NUMB	BER – Indicate Home or Work number: Home Work
From: (	)	
To: (	_)	
<b>7</b>		
_ B. CHANGE OI	F NAME (OR SPELLING	G OF NAME)
From: Last, First & Mid	dle	
To:		
,		e instructions. If not available, attach letter explaining reason.
_	•	
	F ADDRESS FOR CHII	
From:		Apt. #
To:		Apt. #:
		NUT
<del>_</del>	F CAREGIVER/PAREN	
· ·		Relationship:
Attach any ava	ilable legal documentatio	Relationship:on.
	-	
E. CHANGE DA	ATE OF BIRTH - Docum	mentation requested, see instructions
From:		To:/
EIP Data Entry:		Date:

## New York City Early Intervention Program CHILD INFORMATION CHANGE FORM INSTRUCTIONS

#### **GENERAL DIRECTIONS:**

The service coordinator completes this form whenever a child's personally identifiable information in the Early Intervention (EI) system has been identified as incorrect (with the exception of insurance), e.g., name change, wrong date of birth, address change, etc. Indicate with a check the information that is being changed and complete the requested section(s) for this child. In all cases, "from" should be the information currently in the EI system and "to" should be the new information being submitted.

#### NOTE: IS THERE A CHANGE OF INSURANCE INFORMATION?

If yes, complete the *Insurance Information* form and attach a copy of the new insurance card with the form.

The Initial/Ongoing Service Coordinator must keep a copy of this form in the child's case record and must send a copy to the Regional Office and to all evaluator(s)/service provider(s).

Complete the following:

- CHILD'S NAME (Last, First and Middle): The child's complete legal name (no nicknames), last name, followed by first and middle names. Verify correct spelling.
- EI ID #: The unique identification number assigned to this child by the NYC Early Intervention Program (EIP).
- **DOB:** Child's date of birth, in month, day and (four digit) year order.
- **Date Information Changed:** The effective date of change for this information (rather than the day the form was completed).
- Service Coordinator & Service Coordination #: The service coordinator name and associated NYC EIP assigned identifier number.
- **Provider Agency & Agency EI #:** The employing service coordination agency name and associated EI contract number.

#### **CHANGES OF FAMILY AND CHILD INFORMATION**

- **A. CHANGE OF TE LEPHONE NUMBER:** The former and current telephone numbers of the child's caregiver/parent.
- **B.** CHANGE OF NAME (OR SPELLING OF NAME): The current legal name of the child (no nicknames). Verify correct spelling. Documentation of the correct name/spelling (birth certificate, Medicaid card, etc.) must be attached. If documentation is not available, attach a letter of explanation.
- **C. CHANGE OF ADDRESS FOR CHILD:** The former and current addresses of the child. Be sure to include the Apt. No. and Zip Code. If the child is moving out of the borough, ensure that appropriate notification has been made to the EI Program office in that area.
- **D.** CHANGE OF CAREGIVER/PARENT: The former and current name of the caregiver/parent. Attach any available legal documentation. Surrogate Parent: Attach a letter of explanation and/or any additional information available. The service coordinator also needs to complete a new Surrogate Parent Assignment by EIOD form and submit it to the EIOD for approval.
- **E. CHANGE DATE OF BIRTH:** The child's date of birth as it appears in EI records and the corrected date of birth. A copy of the child's birth certificate or Medicaid card must be attached to this form when indicating the change. (If documentation is not available, attach a letter of explanation.)

#### [El Agency Letterhead]

## RELEASE TO RECEIVE EI SERVICES FROM A DEPARTMENT OF EDUCATION EMPLOYEE

Name of Department of Education Emp	ployee:
Agency Name:	
Child's Name:	Date of Birth:
EI ID #:	
I understand that(DOE Employee's	will be providing service to Name)  pursuant to a contract between
(Child's Name)	parodant to a contract between
the Agency and the New York City Department	artment of Health and Mental Hygiene's Early
Intervention Program. I understand that	the Department of Education Employee will not
be permitted to provide services to my 0	Child when and if my Child becomes eligible for
preschool services through the Departm	nent of Education, except and unless my Child
attends a Department of Education-ope	rated program.
Signature of Parent:	Date:
Name of Parent:	

A copy of this release shall be maintained in the Child's file at the El Agency and by the Employee.